

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL053028</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/19/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>ROYAL OAKS ASSISTED LIVING</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>1107 CARTHAGE STREET SANFORD, NC 27350</b>		
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C 000	Initial Comments  Construction Section Biennial Survey report by Frank Strickland conducted on 07/19/2019:  This facility was licensed on 06/12/1995 for 50 beds. Based on this information, this facility is required to meet the 1993 Rules for the Licensing of Domiciliary Homes (Homes for the Aged and Family Care Homes); the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1991 North Carolina State Building Code, Section 409.1 Group I- Unrestrained Occupancy.  Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 110	Construction-Meet Sanitary Requirements  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost.	C 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 110	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by:</p> <p>1-Based on observation, interview and review of records, the facility was not in compliance with The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions". Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep... vermin out of and to prevent their breeding and presence on the premises. The facility did not have effective measures to prevent bed bugs from being present on the premises.</p> <p>Findings on 07/19/2019:</p> <p>Interviews with staff revealed that they had no bed bug policies in place to date. The ADM stated that a exterminator has been to the facility but provided no inspection reports to document the visit when requested.</p> <p>An inspection of the following rooms indicate the findings listed below:</p> <p>(a) Room 1-Live bed bugs were observed on the linens at the headboard and under the sheets. (b) Room 7-Live bed bugs on linens.</p> <p>2-Based on observation, interview and review of records, the facility was not in compliance with The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions". Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep... vermin out of and to prevent their breeding and presence on the premises. The facility did not have effective measures to prevent (bugs) from being present on the premises.</p>	C 110		

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C 110	Continued From page 2  Findings on 07/19/2019: Roaches were found at the Staff Lounge behind the refrigerator and staff informed the surveyor that the roaches come out at night around the Kitchen area.	C 110		
C 160	Outside Premises-Clean, Safe  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;  This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to keep the grounds in a clean and safe condition.  Findings on 07/18/2019: There are mattresses blocking the sidewalk and path of egress out of the EAST HALL corridor exit.  2-Based on observation, this facility has failed to keep the grounds in a clean and safe condition.  Findings on 07/18/2019: There is a fallen tree limb that is located outside the backside of the Kitchen in the grounds walking path.  3-Based on observation, this facility has failed to keep the grounds in a clean and safe condition.  Findings on 07/18/2019:	C 160		

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C 160	Continued From page 3  The gutter is damaged that is located at the backside of the WEST HALL.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1-Based on observation, this facility has not kept the floors clean and in good repair.  Findings on 07/19/2019: The Kitchen floors are dirty and have excessive grease build-up at the food preparation areas and under the appliances.	C 164		
C 166	Housekeeping-Maintained Free of Hazards  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.	C 166		

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C 166	Continued From page 4  This Rule is not met as evidenced by: Based on observation, this facility has failed to be maintained in an orderly manner, free of all obstructions and hazards.  Findings on 07/19/2019: 1- The Kitchen range has excessive grease build-up and food debris.  2- There is mold build-up on the inside sides of the 3-compartment dish wash sinks.  3- The carpet is frayed at the threshold area that represents a trip hazard at Room 15.	C 166		
C 189	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1- Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition.  Findings on 07/19/2019: a. The fire-rated roof/ceiling assembly has been compromised in the Sprinkler Riser Room due to recent repair to the sprinkler piping.	C 189		

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C 189	<p>Continued From page 5</p> <p>b. The recent repair to the sprinkler piping has caused the removal of a fire damper assembly unit that provided the make-up air for a gas appliance.</p> <p>c. The sprinkler piping repair in the Sprinkler Riser Room has resulted in a sprinkler that has been removed and plugged leaving the area unprotected.</p> <p>2-Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition.</p> <p>Findings on 07/19/2019: The exit sign is not illuminated that is located outside Room 13.</p> <p>3-Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition.</p> <p>Findings on 07/19/2019: The audio/visual fire alarm device is not secured to the wall outside the Kitchen Pantry.</p> <p>4-Based on observation, this facility has failed to maintain the fire safety components in a safe and operating condition.</p> <p>Findings on 07/19/2019: The fire extinguishers are not being inspected in-house on a monthly basis.</p> <p>5-Based on observation, this facility has failed to maintain the building in a safe and operating condition.</p> <p>Findings on 07/19/2019: The following locations have doors that were</p>	C 189		

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C 189	<p>Continued From page 6</p> <p>wedged in the open position that would allow the passage of fire and/or smoke: (a) Employee Lounge (b) Vending Room (C) Kitchen Pantry</p> <p>6-Based on observation, this facility has failed to maintain the building in a safe and operating condition.</p> <p>Findings on 07/19/2019: The following locations have doors are out of adjustment and do no latch that would allow the passage of fire and/or smoke: (a) Storage Room/WEST HALL (b) Kitchen Entry</p> <p>7-Based on observation, this facility has failed to maintain the building in a safe and operating condition. Failure to maintain auto closing on doors the Building Code requires to separate hazardous/incidental use areas could expose occupants to fire and smoke.</p> <p>Findings on 07/19/2019: The door leading into the Dining Hall from the Kitchen is a fire-rated door that recently has had the door closure removed that would allow the passage of fire and/or smoke:</p> <p>8-Based on observation, this facility has failed to maintain the plumbing components in a safe and operating condition.</p> <p>Findings on 07/19/2019: The water temperature mixing valve in the Mechanical Room is in disrepair and corroded.</p> <p>9-Based on observation, this facility has failed to maintain the plumbing components in a safe and</p>	C 189		

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C 189	Continued From page 7  operating condition.  Findings on 07/19/2019: The Salon hair wash sink sprayer does not have a vacuum breaker.  10-Based on observation, this facility has failed to maintain the ventilation systems in a safe and operating condition.  Findings on 07/19/2019: The exhaust fan located at the Kitchen can wash area has the following disrepair: (a) Non-operational (b) No protective screening for the blades (c) Exposed power wiring	C 189		
C 195	Hot Water System  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain water temperatures not to exceed 116 Degrees Fahrenheit.	C 195		



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C 195	Continued From page 8  Findings on 07/18/2019: Testing resident bathroom water temperatures throughout the facility recorded temperatures at 140 Degrees Fahrenheit. Note: A Plan of Protection was put in place by the ADM.	C 195		