

Attention
Mercedes

From: Denise Lucas
Poole Road Family Care
919-523-7842

PRINTED: 11/07/2018
FORM APPROVED

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL092080 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____ | (X3) DATE SURVEY COMPLETED R 11/01/2018 |
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| NAME OF PROVIDER OR SUPPLIER POOLE ROAD FAMILY CARE HOME | STREET ADDRESS, CITY, STATE, ZIP CODE 5818 POOLE ROAD RALEIGH, NC 27610 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| {C 000} | Initial Comments Report by Glenn Hoppin DHSR Construction Section conducted a Biennial follow-up Survey on November 01, 2018 from 12:00 PM to 12:30 PM at the above referenced facility. Not all of the previously cited deficiencies were corrected and new deficiencies were also cited; therefore, further action is required. The remaining/new deficiencies are as follows: | {C 000} | | |
| {C 153} | Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 20180713 - WSC All of the previously cited deficiencies have been verified as being corrected; however, a new deficiency was cited. NEW DEFICIENCY 1) The Rule requires that each family care home shall have floors or floor coverings kept clean and in good repair. At the time of the follow-up survey the right side rear Bathroom has a soft floor in front of the shower. | {C 153} | Bathroom floor repaired | 11-20-18 |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| {C 153} | Continued From page 1 Repair the subfloor and any required substructure. Provide photos and invoices indicating all work performed. 11/01/2018 GH At the time of the survey the deficiency remained uncorrected. | {C 153} | | |
| {C 183} | Outside Premises-Clean, Safe SECTION 0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 2. At the time of the survey it was observed that over the windows of bedroom #2, there was a hole in the roof fascia. The rule requires that the facility be maintained in a clean and safe condition. 20180713 - WSC Follow-up observation determined that the deficiency remains uncorrected. Repair/ replace the fascia and provide photos as documentation of the work performed. 11/01/2018 GH At the time of the survey the fascia had been replaced but not yet painted. This is not compliant with the rule. 11/01/2018 GH New Deficiency At the time of the survey it was observed that the floor under the hot water heater in the kitchen is collapsing. This is not compliant with the rule. | {C 183} | will be painted by repair floor hot water heater | 1-10-18 11-2018 |

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Division of Health Service Regulation
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If continuation sheet 3 of 3

Denise Lucas Administrator 2-5-19