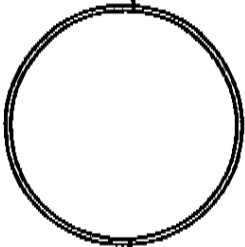


FAX

Parkview Retirement ~ 1801 Wicker Street, Sanford, NC 27330 ~ phone 919-774-4322 ~ fax 919-774-8515



DATE: June 14, 2019

TO: DHSR Construction Section
FAX: 919-733-6592
PHONE: 919-855-3893

FROM: Linda Kelly, RN/Administrator
FAX: 919-774-8515
PHONE: 919-774-4322

PAGES: 9 including coversheet

RE: Hal OS3004 - Biennial Survey

COMMENTS: See Requested Information Attached

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URGENT

PLEASE COMMENT

PLEASE REVIEW

FOR YOUR RECORDS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	HAL 053004	A. BUILDING, 01	(X2) MULTIPLE CONSTRUCTION
		B. WING			
		NAME OF PROVIDER OR SUPPLIER PARKVIEW RETIREMENT CENTER 1801 WICKER STREET EXT SANFORD, NC 27330			
		STREET ADDRESS, CITY, STATE, ZIP CODE			
(X3) DATE SURVEY COMPLETED	06/29/2019				

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
C 000	Initial Comments	C 000	

C 101	Existing Licensed Fac- No less than 71 Rules	C 101	
<p>Records indicate this facility was first licensed on June 1, 1988. The facility is currently licensed for 116 Beds. Additions to the facility were made in 1996 and 1998. Therefore the facility was surveyed for conformance with the 2005 Rules for Beds and applicable portions of the 1978 and 1996 with 1998 Revision Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1987 and 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.</p> <p>Report of a Construction Section Biennial Survey by Suzanna Fay and Frank Strickland conducted on May 29, 2019.</p> <p>PHYSICAL PLANT REQUIREMENTS 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS FOR EACH ADULT CARE HOME SHALL BE APPLIED AS FOLLOWS: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost.</p>			

LABORATORY DIRECTORS OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Suzanna K. Keelley RN/Adm

TITLE
RN/Adm

(X5) DATE
6-14-19

UUS021

(X3) DATE SURVEY COMPLETED
05/29/2019

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION
(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:
HAL053004
A. BUILDING: 04
B. WING:
NAME OF PROVIDER OR SUPPLIER
PARKVIEW RETIREMENT CENTER
STREET ADDRESS, CITY, STATE, ZIP CODE
1801 WICKER STREET EXT
SANFORD, NC 27330
SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX TAG. DO NOT DELETE PREFIX TAG OR LSC IDENTIFYING INFORMATION)

(X4) ID PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX TAG AND PLAN OF CORRECTION (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) COMPLETE DATE

<p>C 101 Continued From page 1</p> <p>This Rule is not met as evidenced by: 1. Interview with staff revealed that the magnetic locking system does not meet the NCSCBC requirements at the time of construction. The code requires that all staff responsible for the evacuation of the occupants of the locked unit must carry emergency release switch keys. Findings on May 29, 2019: a. Not all staff responsible for the evacuation of the residents carried emergency release switch keys.</p>	<p>C 101</p> <p>Keys are available at Nurse's Station on locked unit for all staff to carry during their shift even though there is generator backup. Staff inservice will be completed with all three shifts of staff. Room 207 is unoccupied. Previous occupant used commode chair over toilet. Will replace with commode chair over toilet. 5/30/2019</p>	<p>C 101</p>	<p>C 133 Bathrooms-Hand Grips</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (g) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents; This Rule is not met as evidenced by: 1. Observations revealed that the facility did not install hand grips at all commodes accessible to residents. Findings on May 29, 2019: a. Room 207 - a hand grip was not provided at the toilet. C 160 Outside Premises-Clean, Safe</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are:</p>
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(X3) DATE SURVEY COMPLETED
06/29/2019

NAME OF PROVIDER OR SUPPLIER
PARVIEW RETIREMENT CENTER
1801 WICKER STREET EXT
SANFORD, NC 27330
STREET ADDRESS, CITY, STATE, ZIP CODE

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:
HAL053004
(X2) MULTIPLE CONSTRUCTION
A. BUILDING - 01
B. WING

(X4) ID PREFIX TAG
C 160

SUMMARY STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)

(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
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(X4) ID PREFIX TAG
C 164

SUMMARY STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		HAL053004		A. BUILDING: 01		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE		PARKVIEW RETIREMENT CENTER		1801 WICKER STREET EXT		SANFORD, NC 27330		05/29/2019	

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C 164	Continued From page 3	C 164	2.	<p>a. The Exterior Door to Riser Room will be adjusted so door will not hit frame and will close completely</p> <p>b. Recreation Room sweep on exterior door will be replaced.</p> <p>c. Room 402 door will be adjusted to assure that it opens easily.</p> <p>d. The exhaust hood was professionally cleaned on 2/28/2019 by Gaines Commercial Kitchen Services in Goldston, NC. It will be repeated by Parkview's Maintenance Department.</p> <p>e. Living Room door sweep on back exterior door will be replaced to ensure no pest are able to enter facility</p> <p>f. Room 2-door will be adjusted to assure it opens easily.</p> <p>3.</p> <p>a. Laundry Room vent will be repaired to ensure no gaps for pests to enter facility.</p> <p>4.</p> <p>a. 500 Hall holding kitchen door will be adjusted to ensure it no longer drags on floor.</p> <p>b. 500 Hall holding kitchen tile at cabinet base will be repaired along with cabinet base.</p>
C 164	Continued From page 3	C 164	2.	<p>Observations revealed that the furnishings were not kept in good repair.</p> <p>Findings on May 29, 2019:</p> <p>a. The exterior door at the Riser Room hits the frame and does not close.</p> <p>b. Recreation Room - the sweep on the exterior door is damaged leaving a gap between the door and the threshold which will allow pests to enter the facility.</p> <p>c. Room 402 - the door drags on the frame making it difficult to open.</p> <p>d. Kitchen - the exhaust hood had a layer of grease on the louvers.</p> <p>e. New Wing Living Room - the door sweep on the back exterior door is falling off leaving a gap between the door and the threshold which will allow pests to enter the facility.</p> <p>f. Room 2 (New Wing) - the door drags on the frame making it difficult to open.</p> <p>3. Observations revealed that the walls were not maintained in good repair.</p> <p>Findings on May 29, 2019:</p> <p>a. Laundry Room - the exterior wall vent is falling out of the wall leaving gaps for pests to enter the building.</p> <p>4. Observations revealed that the floors were not maintained in good repair.</p> <p>Findings on May 29, 2019:</p> <p>a. 500 Hall Holding Kitchen - the door drags and is scraping the floor.</p> <p>b. 500 Hall Holding Kitchen - a row of floor tile at the cabinet base has shifted exposing the slab and damaged the cabinet base.</p>

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(X3) DATE SURVEY COMPLETED
05/29/2019

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HA1053004	A. BUILDING: 01	B. WING:
NAME OF PROVIDER OR SUPPLIER PARKVIEW RETIREMENT CENTER				
STREET ADDRESS, CITY, STATE, ZIP CODE 1801 WICKER STREET EXT SANFORD, NC 27330				
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C 166	Continued From page 4	C 166	C 166	
C 166	Housekeeping-Maintained Free of Hazards	C 166		

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS
(a) Adult care homes shall:
(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;
(e) This Rule shall apply to new and existing facilities.
This Rule is not met as evidenced by:
1. Observations revealed that the facility was not maintained free of all obstructions and hazards.

Findings on May 29, 2019:
a. Room 113 - the transition strip is missing at the corridor door leaving an unraveling carpet edge which creates a trip hazard.
b. Room 314 - the metal transition strip is bent creating a trip hazard.
c. Room 404 - the towel bar has broken off leaving the sharp metal edges of the mounting brackets exposed.
d. Room 2 (New Wing) - the carpet is loose and bunching creating a trip hazard.

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0311 OTHER REQUIREMENTS
(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.
(k) This Rule shall apply to new and existing

C 189	Building Equipment Maintained Safe, Operating	C 189		
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a. Room 113-transition strip will be replaced with a plastic transition strip to ensure there is not a tripping hazard. Strip replaced by Carpet Company.
b. Room 314-the metal transition strip will be repaired so there will not be a tripping hazard.
c. Room 404-the extra towel bar put in will be replaced so the metal edges of the mounting brackets are not exposed.
d. Room 2-The carpet will be replaced with new carpet. Carpet removed and replaced by Carpet Company on 6/6/2019

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(X3) DATE SURVEY COMPLETED	05/29/2019		

NAME OF PROVIDER OR SUPPLIER
PARKVIEW RETIREMENT CENTER
1801 WICKER STREET EXT
SANFORD, NC 27330
STREET ADDRESS, CITY, STATE, ZIP CODE

(X4) ID PREFIX TAG	(X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE REFERENCED TO THE APPROPRIATE DEFICIENCY)
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	HAL053004	(X2) MULTIPLE CONSTRUCTION	A. BUILDING: 01	B. WING:
(C3) DATE SURVEY COMPLETED		05/29/2019				

NAME OF PROVIDER OR SUPPLIER		PARKVIEW RETIREMENT CENTER			
STREET ADDRESS, CITY, STATE, ZIP CODE		1801 WICKER STREET EXT SANFORD, NC 27330			
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C 189	Continued From page 6	C 189	2.	<p>a. Recreation Room-corridor door will be adjusted to not hit frame so will close and latch.</p> <p>b. Room 311-Corridor door latch will be repaired.</p> <p>c. Room 314-Metal transition strip will be repaired so door closes easily</p> <p>d. Room 7-door will be adjusted so door will latch.</p> <p>7/13/2019</p>
C 189	<p>Findings on May 29, 2019:</p> <p>a. Recreation Room - the corridor door hits the frame and does not close and latch.</p> <p>b. Room 311 - the corridor door does not latch.</p> <p>c. Room 314 - the metal transition strip is bent preventing the door from closing.</p> <p>d. Room 7 (New Wing) - the door does not latch when closed.</p>	C 189	3.	<p>a. Beauty Shop-rubber mat was adjusted during survey so door closes easily and rapidly.</p> <p>5/30/2019</p>
C 189	<p>Findings on May 29, 2019:</p> <p>a. Beauty Shop - the position of the rubber chair mat did not allow for the door to close. The mat was moved at the time of survey.</p> <p>4. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be effected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p>	C 189	4.	<p>a. The cross corridor doors/replacements were special ordered on 4/15/2019 by Sanford Contractors as shown by letter dated 5/29/2019 stating it will be two more weeks. The presently installed doors have been adjusted by contractor but unable to make them flush. Contractor to install upon receipt of new doors.</p> <p>7/13/2019</p>
C 189	<p>Findings on May 29, 2019:</p> <p>a. The cross corridor doors by Room 301 overlap and do not close flush.</p> <p>5. Observations revealed that the plumbing equipment is not maintained in a safe and operating condition. Unsecure toilets can cause</p>	C 189	5.	<p>5. Observations revealed that the plumbing equipment is not maintained in a safe and operating condition. Unsecure toilets can cause</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HA1053004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING:	NAME OF PROVIDER OR SUPPLIER PARKVIEW RETIREMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1801 WICKER STREET EXT SANFORD, NC 27330	(X3) DATE SURVEY COMPLETED 05/29/2019
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(X4) ID PREFIX TAG C 189	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL IDENTIFYING INFORMATION) ID PREFIX TAG C 189	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETE DATE
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<p>C 189 Continued From page 7</p> <p>injury from slips or falls.</p> <p>Findings on May 29, 2019: a. Room 404 - the toilet is loose.</p> <p>C 189 Exhaust Ventilation</p>	<p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p>	<p>C 189</p> <p>5. a. Room 404-the toilet will be rebolted to floor to repair loose toilet. Inservice Meeting held with Parkview Maintenance about all toilets being secure to prevent injuries.</p> <p>C 189</p> <p>1. a. 2 Bottles of Lysol liquid will be moved to area that has exhaust ventilation. Inservice Meeting held with Environmental Staff and Maintenance about storage of all cleaning agents. b. Room 316-the bathroom exhaust fan has been ordered by Mace Electric and will be replaced when it arrives.</p>
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