

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011294	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 05/15/2019
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NAME OF PROVIDER OR SUPPLIER NORTH RIDGE ASSISTED LIVING # 4	STREET ADDRESS, CITY, STATE, ZIP CODE 26 MELODY ROSE LANE ASHEVILLE, NC 28804
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report by Luis Padilla DHSR Construction Section conducted a Biennial Follow-up Survey on May 15, 2019 from 4:30 PM to 5:00 PM at the above referenced facility. Not all of the previously cited deficiencies were corrected. Therefore, further action is required. The remaining deficiencies are as follows:	{C 000}		
{C 123}	Outside Entrances/exits IV. The Building C. Physical Environment 8. Outside Entrances/Exits (10 NCAC 42C .2209) a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible. b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches. c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.) d. All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys. (This limits each door to one locking device which meets the criteria set forth in this standard.) e. All entrances/exits must be free of all	{C 123}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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{C 123}	<p>Continued From page 1</p> <p>obstructions or impediments to allow for full instant use in case of fire or other emergency.</p> <p>f. All steps, porches, stoops and ramps must be provided with handrails and guardrails.</p> <p>g. In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each required exit door must be equipped with a sounding device that is activated when the door is opened. The sound must be of sufficient volume that it can be heard by staff. A central control panel that will deactivate the sounding device may be used, provided the control panel is located in the bedroom of the person on call within the home.</p> <p>This Rule is not met as evidenced by:</p> <p>1) The Rule requires that at least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp.</p> <p>At the time of the survey it was observed that the ramp off the Front Porch did not end level with grade and that a small concrete angle had been installed. The angle of the concrete does not meet the rise/ length requirement.</p> <p>Ensure that the ramp terminates at ground level as per the rise/ length requirement and extend handrails accordingly. Provide photos as documentation.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.</p> <p>2) The Rule requires that all exit doors locks must be easily operable, by a single hand motion, from</p>	{C 123}		

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{C 123}	<p>Continued From page 2</p> <p>the inside at all times without keys. (This limits each door to one locking device which meets the criteria set forth in this standard.)</p> <p>During the survey it was observed that the Kitchen storm door had a finger-lock mechanism which requires two movements. The Staff removed the locking mechanism while still on site.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.</p> <p>4) The Rule requires that all steps, porches, stoops and ramps must be provided with handrails and guardrails.</p> <p>At the time of the survey it was observed that handrails were not provided at the steps off the Corridor and Kitchen steps nor the house side of the Front Porch ramp. Guardrails were not installed on any of the porches or ramps.</p> <p>Consult with your local building official and install Code and Rule compliant handrails and guardrails. Provide photos as documentation.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that the front handrails were loose. This is not compliant with the rule.</p>	{C 123}		
{C 126}	<p>Outside Premises</p> <p>IV. The Building</p>	{C 126}		

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{C 126}	<p>Continued From page 3</p> <p>C. Physical Environment 11. Outside Premises (10 NCAC 42C .2215) a. The outside grounds must be maintained in a clean and safe condition, in accordance with the rules of the Division of Health Services governing the sanitation of residential care facilities. b. If the home has a fence around the premises, the fence must not prevent residents for exiting or entering freely or be hazardous. c. General outdoor lighting must be adequate to illuminate walkways and drives.</p> <p>This Rule is not met as evidenced by: 1) The Rule requires that the outside grounds must be maintained in a clean and safe condition.</p> <p>At the time of the survey it was observed that there were items being stored on the Porch nearest the parking area and at the rear of the Home. Some of the items need to be discarded and others were improperly stored. The items include wet plywood, broken furniture, garden tools, a lawn mower (in the path of egress), a bathroom sink, broken pots, and a tarp.</p> <p>Dispose of broken or damaged items and properly store the remaining items. Provide photos as documentation.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.</p> <p>2) The Rule requires that the outside grounds must be maintained in a clean condition.</p> <p>During the survey it was observed that the siding around the Home is dirty and that the gutters</p>	{C 126}		

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{C 126}	Continued From page 4 need to be cleaned. Pressure wash the siding and gutters. Provide photos of all elevations of the Home as documentation. 5/15/2019-LAP At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.	{C 126}		
{C 127}	Building Service Equipment-Maintained Safe IV. The Building D. Building Service Equipment (10 NCAC 42C .2214) 1. The building and all fire safety, electrical, mechanical, and plumbing equipment must be maintained in a safe and operating condition. This Rule is not met as evidenced by: 1) The Rule requires that the building must be maintained in a safe and operating condition. At the time of the survey it was observed that the guttering at the Kitchen Porch exit door was dripping and that the fascia covering has slipped down either due to improper repair or water damage behind the cover. This is at a location of a prior repair. Review the fascia for damage and repair if necessary. Repair the gutter so that water does not drip and is carried away from the building. Provide photos as documentation. 5/15/2019-LAP	{C 127}		

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{C 127}	<p>Continued From page 5</p> <p>At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.</p> <p>3) The Rule requires that the building must be maintained in a safe condition.</p> <p>It was observed during the survey that the Laundry exhaust wall cap was coated with lint, not sitting flush on the wall, and the backdraft flap was stuck open. Additionally there was debris behind the appliances and the metal flex ducting turned at an angle greater than 180 degrees potentially trapping lint in the curve.</p> <p>Repair/ replace the wall cap, clean out the lint from the cap and ensure that the duct line is less severely angled/ turned and is also clean of lint. Provide photos and a description of work performed as documentation</p> <p>5/15/2019-LAP</p> <p>At the time of the surve it was observed that the dryer exhaust at the back of the home had broken off. This is not compliant with the rule.</p> <p>6) The Rule requires that the plumbing equipment must be maintained in a safe and operating condition.</p> <p>During the survey it was observed that the toilet was loose in the Bathroom with the shower.</p> <p>Tighten the toilet so that it is not loose. Provide a description of the repair work performed.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that the</p>	{C 127}		

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{C 127}	<p>Continued From page 6</p> <p>left hall Bathroom toilet was loose at its base. This is not compliant with the rule.</p> <p>7) The Rule requires that the plumbing equipment must be maintained in a safe and operating condition.</p> <p>At the time of the survey it was observed that in the Resident Bathroom the sink was loose. Additionally, the faucet was missing the aerator and water sprayed uncontrolled out of the basin.</p> <p>Secure the sink to the base or to the wall so that it remains stationary. Replace the faucet aerator so that the water spray is controlled within the basin.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that both Resident Bathroom sinks were loose. This is not compliant with the rule.</p>	{C 127}		
{C 140}	<p>Housekeeping and Furnishings</p> <p>IV. The Building</p> <p>F. Housekeeping and Furnishings (10 NCAC 42C .2212)</p> <p>1. Each home must:</p> <ol style="list-style-type: none"> have walls, ceilings, and floors or floor coverings kept clean and in good repair; have no chronic unpleasant odors; have furniture clean and in good repair; have an approved sanitary classification at all times. be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; have an adequate supply of bath soap, clean 	{C 140}		

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{C 140}	<p>Continued From page 7</p> <p>towels, washcloths, sheets, pillow cases, blankets, and additional coverings on hand at all times;</p> <p>g. make available the following items as needed through any means other than charge to the personal funds of recipients of State-County Special Assistance--</p> <p>(1) protective sheets and clean, absorbent soft and smooth pads;</p> <p>(2) bedpans, urinals, hot water bottles, and ice caps;</p> <p>(3) bedside commodes, walkers, and wheelchairs;</p> <p>h. have television and radio, each in good working order.</p> <p>i. have curtains, draperies or blinds, where appropriate.</p> <p>This Rule is not met as evidenced by:</p> <p>3) The Rule requires that each home must have furniture clean and in good repair.</p> <p>At the time of the survey it was observed that there was a china hutch in the Dining Room and the right side drawer was broken or improperly seated.</p> <p>Repair the drawer. Provide a photo as documentation.</p> <p>5/15/2019-LAP</p> <p>At the time of the survey it was observed that this deficiency remained uncorrected. This is not compliant with the rule.</p>	{C 140}		