

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034104	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/12/2019
NAME OF PROVIDER OR SUPPLIER TRANQUILITY CARE				
STREET ADDRESS, CITY, STATE, ZIP CODE 5100 LANSING DRIVE WINSTON SALEM, NC 27105				

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{C 000}	Initial Comments	{C 000}	
{C 132}	<p>Report of a Biennial Follow Up Construction Survey by Ed Miller, conducted on March 12, 2019.</p> <p>Deficiencies were cited that will require a new Plan of Correction.</p> <p>{C 132} Bathrooms-Must Provide Privacy</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are: (5) The bathrooms and toilet rooms shall be designed to provide privacy. Bathrooms and toilet rooms with two or more water closets (commodes) shall have privacy partitions or curtains for each water closet. Each tub or shower shall have privacy partitions or curtains.</p> <p>This Rule is not met as evidenced by: 1. Based on observation, the facility failed to ensure that all Bathrooms and Toilet Rooms are designed to provide privacy when there is more than one commode, the facility failed to ensure that each shower has a privacy partitions or curtain.</p> <p>Findings on March 12 2019: cc. By observation and interview of Provider's Contractor, Bedroom 35 and its Bathroom is undergoing a cosmetic renovation and the shower curtain will be installed prior to completion of the renovations.</p>	{C 132}	All Restrooms & toilet rooms have privacy curtains
{C 133}	<p>{C 133} Bathrooms-Hand Grips</p>	{C 133}	All bathrooms have hand grips

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____
TITLE **CEO**
DATE **4/10/19**
STATE FORM 8899 0ZZH22
If continuation sheet 1 of 9

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5100 LANSING DRIVE
WINSTON SALEM, NC 27105
STREET ADDRESS, CITY, STATE, ZIP CODE

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<p>{C 133}</p> <p>Continued From page 1</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;</p> <p>This Rule is not met as evidenced by: 1. Based on observation, the facility failed to provide all commodes, tubs, and showers accessible to residents with hand grips. This deficiency affects all residents who use these fixtures by not providing increased safety, controlled against instability/balance, and maneuverability at the fixtures. Findings on March 12 2019: a. Bathroom near Bedroom 5 - the commode did not have a hand grip (grab bar). c. Bedroom 19 Bathroom - the tub did not have a hand grip (grab bar). e. Bedroom 32 Bathroom - there is not a hand grip at the commode. The hand grip (grab bar) at the shower is too far, 23 inches, from the center of the commode.</p> <p>{C 143} Janitor's Closets-Locked</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(f) The requirements for storage rooms and closets are: (B) There shall be separate locked areas for storing cleaning agents, bleaches, pesticides, and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies shall be monitored while in use;</p>	<p>{C 133}</p> <p>See tag 133</p> <p>{C 143}</p> <p>All Janitor's Closets have locks</p> <p>3/13/19</p>
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{ C 143 }	Continued From page 2	{ C 143 }		
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This Rule is not met as evidenced by:
1. Based on observation, the building was not maintained in a safe manner by not having separate locked areas for substances that may be hazardous if ingested, inhaled or handled. This deficiency affects all residents, who may accidentally use or come in contact with one of these hazardous substances.

aa. Housekeeping Closet near Bedroom 15 - the corridor door to this room now has a lock now, but the door is wide open and cleaning agents, bleaches, and other hazardous substances are accessible to residents. In addition, at the time of observation, no staff were in or around the room.

{ C 164 } Housekeeping and Furnishings-Clean, Repaired

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS

(a) Adult care homes shall:
(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;
(2) have no chronic unpleasant odors;
(3) have furniture clean and in good repair;
(e) This Rule shall apply to new and existing facilities.

This Rule is not met as evidenced by:
1. Based on observation, the building walls are not kept in good repair.
Findings on March 12 2019:
c. Bedroom 7 - the corridor side Closet door handle is very loose and may fall out of door.
e. Bedroom 7 - the gypsum wall outside of

{ C 164 }

Walls have been fixed or repaired
3/15/19

All closets are locked that had chemicals
3/13/19

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{ C 164 }	Continued From page 3 Bathroom door is torn up. f. Main Lobby - the front door has a 3/8 inch gap between the threshold and the bottom of the door sweep. New Findings on March 12 2019: aa. Bedroom 7 - the window side Closet door is cracked and very difficult to lock. 2. Based on Observation, the facility failed to keep plumbing system devices clean and in good repair. Findings on March 12 2019: a. Bedroom 7 Bathroom - part of the tub surround caulking has been pulled out of its joint between wall and tub. The remaining caulk is rough and cannot be cleaned easily. b. Bedroom 20 Bathroom - the tub surround caulk is rough and cannot be cleaned easily.	{ C 164 }	Main lobby door has been fixed. Closet door fixed 3/15/19 Bathrooms have been recaulked. 3/13/19 Electrical outlets have been replaced 3/15/19
{ C 188 }	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS All adult care home electrical outlets in wet locations at sinks, bathrooms and outside of building shall have ground fault interrupters. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to provide electrical outlets in wet locations at sinks and bathrooms with ground fault interrupters. This would affect residents, staff, and visitors by not providing ground fault protection to these devices. Findings on March 12 2019: b. Main Lobby Women Restroom - the electrical power receptacle did not have electrical power and could not be tested for ground fault.	{ C 188 }	

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{ C 188 }	Continued From page 4 h. Bedroom 26 Bathroom - the electrical power receptacle did not have electrical power and could not be tested for ground fault.	{ C 188 }		
{ C 189 }	Building Equipment Maintained Safe, Operating	{ C 189 }		
	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the Fire Alarm system was not maintained in a safe and operating condition. This would affect all by not providing early detection and activating the fire alarm system. Findings on March 12 2019: b. Laundry Water Heater Room - the HVAC units have duct mounted smoke detectors with no access doors to inspect and clean the duct detector's sample tubes. Dirty sampling tube may become obstructed and my not detect the existence of smoke in the air stream. c. Exterior Mech Room near Kitchen - the sample tubes for the HVAC duct mounted smoke detectors are dirty. No key on site to inspect room 2. Based on observation, the Building is not maintained in a safe and operating condition, because the doors protecting the opening in the			

See tag 188

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<p>{C 189}</p>	<p>Continued From page 5</p> <p>Firewall has an excessive gap between leafs that cannot restrict fire and smoke. This could affect all residents, staff and visitors by not containing smoke/fire in the fire compartment of origin.</p> <p>Findings on March 12 2019: a. Firewall near Bedroom Nurse Station - the cross-corridor double-egress doors when closed have an excessive gap between leafs.</p> <p>4. Based on observation, the Building was not maintained in a safe and operating condition, because some corridor doors did not resist the passage of smoke due to holes in the leaf of the doors. This could affect all residents, staff and visitors if the doors did not contain smoke/fire in the room of origin.</p> <p>Findings on March 12 2019: a. Snack Room - there are two 1/4 inch diameter holes through the corridor door around the door handle. d. Bedroom 10 - there is one 1/4 inch diameter hole through the corridor door around the door handle. h. Bedroom 27 - there is a large gap between the door stop and the door leaf on the strike side.</p> <p>6. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in room of origin.</p> <p>Findings on March 12 2019: a. Bedroom 5 - the ceiling is cracked, not firestopped as it penetrates the fire-resistance-rated ceiling assembly. c. Main Lobby - there is a hole, near camera mount, not firestopped as it penetrates the fire-resistance-rated ceiling assembly. f. Supply Closet near Nurse Station - there is a gap around a flexible conduit not firestopped as it penetrates the fire-resistance-rated ceiling</p>	<p>{C 189}</p>	<p>Caps have been fixed with fire doors 3/20/19</p> <p>all holes have been corrected 3/20/19</p> <p>Ceiling has been fixed 3/20/19</p> <p>hole has been fixed 3/20/19</p> <p>Gap has been closed</p>
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	<p>{ C 189 }</p> <p>Continued From page 6</p> <p>{ C 189 }</p> <p>assembly and is open on the end.</p> <p>h. Bedroom 25 - the heat detector base does not completely cover the hole penetrating the fire-resistance-rated ceiling assembly.</p> <p>i. Exit near Bedroom 27 - the exit sign base does not completely cover the hole penetrating the fire-resistance-rated ceiling assembly.</p> <p>j. Exterior Mech Room near Kitchen - there are two hole not firestopped as they penetrate the fire-resistance-rated ceiling assembly.</p> <p>k. Bedroom 32 Bathroom - the exhaust fan base does not completely cover the hole penetrating the fire-resistance-rated ceiling assembly.</p> <p>l. RCC Office Closet - there is a gap around a cable not firestopped as it penetrates the fire-resistance-rated ceiling assembly.</p> <p>m. C Hall Activities - there are two gaps around cables not firestopped as they penetrate the fire-resistance-rated ceiling assembly.</p> <p>7. Based on observations, the Building was not maintained in a safe and operating condition, because of holes and gaps through the fire-resistance-rated wall construction invalidated its integrity. This could affect all residents, staff and visitors if smoke/fire is not contained in Room or Compartment of origin.</p> <p>Findings on March 12 2019:</p> <p>a. Shower Room near Bedroom 15- there is a hole in the wall behind the door not firestopped.</p> <p>9. Based on observation, the Building was not maintained in a safe and operating condition, by failing to ensure that egress from all areas can be done without the use of keys, tools or, special knowledge or effort. This could affect some staff and visitors if someone becomes trapped inside.</p> <p>Findings on March 12 2019:</p> <p>a. Bedroom 5 - the window side closet can be</p>		
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See Tag 189

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<p>{C 189}</p> <p>Continued From page 7</p>	<p>locked from the outside with a hasp device. This locking system does not provide an override device allowing exiting from inside the closet. b. Bedroom 32 - the closet can be locked from the outside with a hasp device. This locking system does not provide an override device allowing exiting from inside the closet.</p>	<p>{C 189}</p>	<p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff, and visitors by preventing the exhausting of odors. Findings on March 12 2019: a. Bedroom 15 Bathroom -the exhaust ventilation system is blowing air into the room instead of removing it. b. Bedroom 26 Shared Bathroom - the required</p>
<p>{C 199}</p>	<p>Exhaust Ventilation</p>	<p>{C 199}</p>	<p>Division of Health Service Regulation STATE FORM 6899 OZZH22 If continuation sheet 8 of 9</p>

Items have been ordered 3/22/19 waiting for delivery

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{ C 199} Continued From page 8
exhaust ventilation system did not work, and there is odor.

{ C 199}

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