

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL030007</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/14/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE HERITAGE OF CEDAR ROCK</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>191 CRESTVIEW DRIVE</b> <b>MOCKSVILLE, NC 27028</b>
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{C 000}	Initial Comments  Report of a Biennial Follow Up Construction Survey by Ed Miller, conducted on March 14, 2019.  Deficiencies were cited that will require a new Plan of Correction.	{C 000}		
{C 152}	Entrances-Steps, Porches with Handrails  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (2) All steps, porches, stoops and ramps shall be provided with handrails and guardrails;  This Rule is not met as evidenced by: 1. Based on observation, the building was not equipped with stable handrails and guardrails at steps, porches, stoops, and ramps. This would affect all residents, staff and visitors who use these unstable handrail/guardrails by not providing increasing safety, stability/balance, and maneuverability required of these devices. Findings on March 14, 2019: a. Front Porch - the longest guardrail in the middle is loose.	{C 152}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors;	{C 164}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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{C 164}	<p>Continued From page 1</p> <p>(3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>2. Based on observation, the building walls are not kept clean and in good repair. Findings on January 4, 2019: a. Shower Room near Bedroom 208 - the ceramic tile wall at tub has broken tiles. Findings on March 14, 2019: aa. Shower Room near Bedroom 208 - a semi-transparent caulk was installed over the broken tiles. The tiles were not cleaned before the caulk was applied. This allows your to see the mold and not stay adhered to the tiles.</p> <p>3. Based on observation, the building mechanical systems are not kept clean and in good repair. Findings on March 14, 2019: a. Bedroom 102 Bathroom - the ventilation system with its radiation damper has an excessive accumulation of dust/lint.</p>	{C 164}		
{C 166}	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p>	{C 166}		

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{C 166}	Continued From page 2  This Rule is not met as evidenced by: 1. Based on Observation, the Building was not maintained free of hazards, if oxygen cylinders fall, breaking their valves, propelling the cylinder, and turning it into a dangerous projectile. Findings on March 14, 2019: b. Employee Lounge near Bedroom 101 - 7 portable medical oxygen cylinders are standing up on the floor not physically secured in racks, stands or chained to the structure.	{C 166}		
{C 189}	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 4. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition. Findings on March 14, 2019: b. Administrator Office - a multiple plug adaptor, without integral overcurrent protection, is attached to an electrical power receptacle.  6. Based on Observation, the corridor doors are not maintained in a safe and operating condition. This affects all by not containing smoke and fire in the room of origin. Findings on March 14, 2019:	{C 189}		

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{C 189}	Continued From page 3  a. Dining Room - the corridor door has a chair holding the door open. This prevents the rapid release of the door with a light push or pull of the door, to close and latch.  7. Based on observation, the Building was not maintained in a safe and operating condition, because the commercial kitchen hood's fire suppression system lacked the inspections, maintenance, and documentation required to ensure a properly working system. This could affect residents, staff, and visitors if the commercial kitchen hood's suppression system fails to operate properly when needed. Findings on March 14, 2019: a. Kitchen -since the last semi-annual maintenance of the commercial kitchen hood's fire suppression system, there has been no documentation of the monthly in-house/owner inspections.	{C 189}		
{C 199}	Exhaust Ventilation  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)	{C 199}		

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{C 199}	Continued From page 4  which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff, and visitors by preventing the exhausting of odors. Findings on March 14, 2019: d. Utility Room near Beauty Shop - the required exhaust ventilation system did not work	{C 199}		