Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING 08/30/2018 HAL060060 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6053 WILORA LAKE ROAD **BROOKDALE CHARLOTTE EAST** CHARLOTTE, NC 28212 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) C 000 C 000 Initial Comments Report of Construction Section Biennial Survey by Dennis Harrell on 8-30-2018. C101 Records indicate this facility was first licensed on 7-1-1998, for 50 beds Based on this Emergency release switches information, we are requiring the facility to meet have been added to AL the 1996 "Homes for the Aged and Disabled dining room exit doors and Minimum Standards and Regulations", applicable IL exit door. Switch meets portions of the 2005 Rules for Adult Care Homes of Seven or More Beds, and the 1996 w/ '98 rev the automatic release Edition of the North Carolina State Building Code; requirement and is located Section 409 Institutional Occupancy - Group I. next to the nurse's station in AL and the front desk in C 101 C 101 Existing Licensed Fac- No less than '71 Rules IL. These two stations are manned continuously. SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost; This Rule is not met as evidenced by: Based on observation, the facility failed to meet the NC State Building Code in effect at the time of construction by not having all of the required

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 01 B. WING 08/30/2018 HAL060060 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6053 WILORA LAKE ROAD BROOKDALE CHARLOTTE EAST CHARLOTTE, NC 28212 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 101 C 101 Continued From page 1 components for doors with Special Locking System. This could affect all occupants who would need to evacuate through the door(s) if the exit were obstructed. Finding on 8-30-2018: a. One required exit path from the licensed portion of the building is through Independant Living and out the front door. The front door is equipped with Special (magnetic) Locking but does not have the required emergency release switch within 3 feet of the door. There is a blank plate on the wall where an emergency release switch may have been at one time. b. There are 2 Special (magnetic) Locked exits from the dining room. Both are equipped with momentary emergency release switches that only release while the switch button is held in. Emergency release switches shall be of the on-off type that remain open until switched back closed. c. The required central emergency release switch at a constantly manned location was not provided or could not be found. d. There was no wiring diagram or systems components location map posted under glass at the fire alarm panel. C 150 Corridors-Free of equipment and Obstructions C 150 SECTION .0300 - PHYSICAL PLANT C15010A NCAC 13F .0305 PHYSICAL Ladder removed from **ENVIRONMENT** stairwell. Benches removed (g) The requirements for corridors are: from hallway providing 6 (4) Corridors shall be free of all equipment and other obstructions. feet of clearance This Rule is not met as evidenced by:

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1. Based on observation, an exit path was not

maintained free of obstructions.

Finding on 8-30-2018:

Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 01 B. WING 08/30/2018 HAL060060 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6053 WILORA LAKE ROAD BROOKDALE CHARLOTTE EAST CHARLOTTE, NC 28212 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 150 C 150 Continued From page 2 There was a ladder blocking the way through the lower stairwell near room 1121. Note: This deficiency was corrected during the survey. 2. Based on observation, the corridor was not maintained free of obstructions. At least 6 feet of clear width must be maintained in exit corridors. Findings on 8-30-2018: A required exit path was through the Independent Living part of the building. There were 2 areas with a table and a bench in the corridor reducing the clear width to about 4 feet. C 166 C 166 Housekeeping-Maintained Free of Hazards C166 Items were removed from SECTION .0300 - PHYSICAL PLANT the area at the time of 10A NCAC 13F .0306 HOUSEKEEPING AND inspection. Staff were in-**FURNISHINGS** (a) Adult care homes shall: serviced. Blue tape marks (5) be maintained in an uncluttered, clean and the area where items orderly manner, free of all obstructions and cannot be place. Support bracket for sink discharge (e) This Rule shall apply to new and existing facilities. line was installed. This Rule is not met as evidenced by: 1. Based on observation, there was an automatic roll-down fire screen between the kitchen and dining room to prevent the spread of fire from the kitchen. The pathway of the door was obstructed from being able to close completely in the event of a fire. The pathway of the door must remain unobstructed at all times. Finding on 8-30-2018: The bottom pathway of the door was obstructed with gloves and food condiments. Note: This deficiency was corrected during the

survey.

Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING 08/30/2018 HAL060060 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6053 WILORA LAKE ROAD **BROOKDALE CHARLOTTE EAST** CHARLOTTE, NC 28212 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) C 166 C 166 Continued From page 3 2. Based on observation, the ice machine drain line was in direct contact with the floor drain. Ice machine drain lines that are not maintained at least 2 inches above the floor or floor drain, as required by Code, could cause the ice to become contaminated. C185 C 185 C 185 Fire Safety-Rehearsals on Each Shift Missing reports were SECTION .0300 - PHYSICAL PLANT located. Subsequent fire 10A NCAC 13F .0309 PLAN FOR drills documentation will **EVACUATION** include the required date (b) There shall be rehearsals of the fire plan and time information as quarterly on each shift in accordance with the requirement of the local Fire Prevention Code well as details such as Enforcement Official. attendees and description. (c) Records of rehearsals shall be maintained All drills are now up to date. and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on review of documents, fire drill rehearsals are not being done regularly with at least one per shift each quarter. Failure to rehearse the fire plan could lead to confusion and delay in an actual emergency. Findings include: a. In the 1st quarter of this year, there was no rehearsal done during the 1st or 3rd shifts. b. In the 2nd quarter of this year, there was no rehearsal done during the 2nd or 3rd shifts. c. In the 3rd quarter of last year, there were no rehearsal done during the 2nd shift.

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PRINTED: 10/08/2018 FORM APPROVED Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING HAL060060 08/30/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6053 WILORA LAKE ROAD **BROOKDALE CHARLOTTE EAST** CHARLOTTE, NC 28212 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRFFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) C189 C 185 Continued From page 4 C 185 Repaired 721 d. In the 4th quarter of last year, there were no b. Repaired 9/21 records of rehearsals available. Repaired 9/21 C. 2. Based on a review of documents, the records Repaired 9/21 available onsite included little to no description of e. Had two differe... what the rehearsal involved. repair companies assess, and neither 3. Based on a review of documents, the records available onsite did not include the shift when the could complete the rehearsal was done. job. We now have a third vendor who C 189 Building Equipment Maintained Safe, Operating C 189 will replace entire frame and door SECTION .0300 - PHYSICAL PLANT f. Scheduled with the W28 10A NCAC 13F .0311 OTHER REQUIREMENTS

This Rule is not met as evidenced by: 1. Based on observation, many corridor doors

operating condition.

(a) The building and all fire safety, electrical,

care home shall be maintained in a safe and

(k) This Rule shall apply to new and existing

facilities with the exception of Paragraph (e)

which shall not apply to existing facilities.

mechanical, and plumbing equipment in an adult

are prevented from closing quickly and latching to resist the passage of fire and smoke. Corridor doors that do not close completely and latch present the possibility that a fire that begins in one space can quickly spread to the corridor and the remainder of the facility. Findings include:

a. The 3/4 hour fire rated door to the trash storage room on the first floor would not automatically latch when closed.

b. The ¾ hour fire rated door to the trash storage room on the second floor would not automatically

above repair

g. Scheduled with the 11/28 above repair

h. Removed 9/21

Removed 9/21

Removed 1/21

k. Removed 9/21 Removed 1/21

m. Closer installed and 10/12 threshold removed

n. Closer ordered

o. Sweep installed and 10/12 gap closed

p. Sweep installed and loll gap closed

q. Slated for repair 11/2%

Slated for repair 4/20

Fire rated chaulking 9/24 installed

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01			(X3) DATE SURVEY COMPLETED	
HAL060060		B. WING		08/3	08/30/2018		
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 6053 WILORA LAKE ROAD CHARLOTTE, NC 28212							
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C 189	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		C 189				

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FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING: 01 AND PLAN OF CORRECTION B. WING 08/30/2018 HAL060060 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6053 WILORA LAKE ROAD **BROOKDALE CHARLOTTE EAST** CHARLOTTE, NC 28212 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 189 C 189 Continued From page 6 Holes and penetrations that are not sealed with materials approved for use in one-hour fire rated construction present the possibility that a fire that begins in one space can quickly spread to other areas of the facility. Findings on 8-30-2018: There were 4 unsealed conduit sleeves in the Communication room.

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Diane Baldus

From:

Derrick Jones

Sent:

Thursday, November 15, 2018 10:41 AM

To:

Diane Baldus

Subject:

FW: Door at stairwell

From: Hserv10 [mailto:hserv10@aol.com]
Sent: Thursday, November 15, 2018 9:50 AM

To: Derrick Jones

Subject: Door at stairwell

Derick,

On Tuesday, November 6, 2018 I looked at the condition of the door at the end of the stairwell in the AL facility. The door itself appears to be straight and in good condition, but the door frame seems to have twisted some from the shifting of the wall. It is not much, but is enough that it has created a gap when the door is close which can not be corrected without removing and shifting the frame. My concern here is that once the frame is removed, it might be realized that it would be better all around to have a new frame and door to put in its place.

Bob Erb

Erb Services/Heritage Services

Previous to this we tried to fix the door by

grinding it down, but the fit wasn't tight. We

then contract Eastway hack and key. They evaluated

med and they could not fix.

This week MEP evaluated the door. He took

measurements and will prepare a goote to Replace

entire frame and door. This should be complete

by Nou. 29. I am update later on we such