

GOOD SHEPHERD HOME FOR THE AGED
603 WEST STREET
NEW BERN, NORTH CAROLINA
28560

FAX COVER SHEET

DATE May 26 2018

TO: Mr. Strickland

FAX: 919-733-6592

FROM: Mr. Allard, Good Shepherd
New Bern

FAX 252-635-1993

TOTAL PAGES 8 incl cover

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL025023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/11/2018
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NAME OF PROVIDER OR SUPPLIER GOOD SHEPHERD HOME FOR THE AGED	STREET ADDRESS, CITY, STATE, ZIP CODE 603 WEST STREET NEW BERN, NC 28560
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 000 Initial Comments

Construction Section Complaint Survey report by Frank Strickland and Suzanna Fay on 10/11/2018:

This facility was first licensed on 04/21/1987 and is currently licensed for 52 Beds. Therefore, this facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (Revision 8) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1984 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.

Complaint has been substantiated and deficiencies have been cited that requires a Plan of Correction.

C 000

C 150 Corridors-Free of equipment and Obstructions

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0305 PHYSICAL ENVIRONMENT

(g) The requirements for corridors are:
(4) Corridors shall be free of all equipment and other obstructions.

This Rule is not met as evidenced by:
1-Based on observation, this facility did not keep all corridors free of equipment and other obstructions.

Findings on 10/11/2018:
The corridor intersection outside the Administrator's in the Front Hall was blocked by large cardboard boxes and furniture.

C 150

HALLS WILL BE FREE OF OBSTRUCTIONS. MANAGER AND ASS'T MANAGER WILL MONITOR HALLS DAILY AND BE SURE THEY ARE FREE FROM OBSTRUCTION.

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Suzanna Fay</i>	TITLE <i>Manager</i>	(X6) DATE <i>Nov 26 2018</i>
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C 164 Continued From page 1
C 164 Housekeeping and Furnishings-Clean, Repaired

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS

- (a) Adult care homes shall:
(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;
(2) have no chronic unpleasant odors;
(3) have furniture clean and in good repair;
(e) This Rule shall apply to new and existing facilities.

This Rule is not met as evidenced by:
1-Based on observation, this facility was not free of chronic and unpleasant odors.

Findings on 10/11/2018:
Resident Room 5 has odors due to water migration from roof leaks.

2. Based on observation, the facility did not have all walls ceilings and floor covering clean and in good repair.

- Findings on 10/11/2018
a. Resident Room 5 had damaged ceiling construction due to water migration from roof leaks.
b. Resident room 5 had floor tile coming loose due to moisture issues.

C 186 Written Disaster Plan

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0309 PLAN FOR EVACUATION

(d) A written disaster plan, which has the written

WE HAD EXTENSIVE WIND AND WATER DAMAGE FROM HURRICANE FLORENCE, WE DID NOT SUFFER DAMAGE FROM FLOOD WATER.
 (A) NEW ROOF INSTALLED OVER MAIN BUILDING. NEW SHEET ROCK IS BEING INSTALLED NOW TO BE COMPLETE WITHIN A WEEK
 (B) FLOOR HAS BEEN TORN OUT AND IS BEING REPLACED
 NEW ROOF HAS BEEN INSTALLED ON THE MAIN (CENTER) BUILDING.

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C 186: Continued From page 2

approval of or has been documented as submitted to the local emergency management agency and the local agency designated to coordinate special needs sheltering during disasters, shall be prepared and updated at least annually and shall be maintained in the facility.

(f) This Rule shall apply to new and existing facilities.

This Rule is not met as evidenced by:
1-Based on observation, this facility did not have a written disaster plan on site available for review.

Findings on 10/11/2018:
No emergency disaster plan was on site for review.

C 186

WE DID HAVE A DISASTER PLAN BUT I HAD JUST STARTED AS MANAGER AND DID NOT KNOW WHERE IT WAS. MANAGER & ASST MANAGER HAVE LOCATED ALL DISASTER MANAGEMENT MATERIAL. IT IS STORED IN OFFICE WITH ALL STAFF KNOWING WHERE IT IS.

C 189: Building Equipment Maintained Safe, Operating

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0311 OTHER REQUIREMENTS

(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.

(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.

This Rule is not met as evidenced by:
1-Based on observation, this facility has not been maintained in a safe and operation condition.

Findings on 10/11/2018:
The facility had extensive interior water damage that resulted in ceiling construction failure due to a roof shingle failure.

C 189

NEW ROOF HAS BEEN INSTALLED ON CENTER BUILDING HOUSING ROTTERN AND DINING AREAS. NORTH AND EAST HALLS WILL HAVE NEW ROOF WITHIN 45 DAYS.

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C 189	<p>Continued From page 3</p> <p>2-Based on observation, this facility has not been maintained in a safe and operation condition.</p> <p>Findings on 10/11/2018: Due to water migration, the ceilings became unattached to ceiling rafters and fell to floors at the following locations: (a) Back corner of the Dining Hall (16'x16' Area). The facility was using the Living Area for dining. (b) Front Hall Administrator's Office (c) Kitchen. On the health department's advice, the facility was not using the kitchen to prepare food. Food was being brought in from an outside source. Facility staff did not specify where, or if the diet had been approved by their dietician or if the diet accounted for any resident on a therapeutic diet. (d) Room 8 (e) Room 23</p>	C 189	<p>(A) NEW ROOF INSTALLED AND NEW SHEET ROCK, PAINT, INSULATION, WALLS LIGHTING AND FLOORING HAS BEEN REPAIRED</p> <p>(B) ROOF INSTALLED, SHEET ROCK, PAINT, LIGHTING HAS BEEN REPAIRED, FLOOR HAS BEEN REPAIRED</p> <p>(C) NEW ROOF INSTALLED, CEILING PAINT SCRAPED AND REPLACED.</p> <p>(D) ROOF BEING REPAIRED - CEILING SHEET ROCK UP. WORKING OUT NOW</p> <p>(E) NEW ROOF & FLOOR WILL BE INSTALLED W/IN 45 DAYS</p> <p>(F) WE DID HAVE DIETICIAN APPROVED EMERGENCY DIETS. I DID NOT KNOW WHERE THEY WERE. COOKS WERE FOLLOWING DIETS EXCEPT WHEN WE HAD SPECIAL MEALS BROUGHT BY 2 CHURCHES</p>	
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Seven Day Disaster Plan

	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
R	Assorted Cereals	Assorted Cereals	Assorted Cereals	Assorted Cereals	Assorted Cereals	Assorted Cereals	Assorted Cereals
E	Milk*	Milk*	Milk*	Milk*	Milk*	Milk*	Milk*
A	Orange Juice	Orange Juice	Orange Juice	Orange Juice	Orange Juice	Orange Juice	Orange Juice
K	Sliced Bread	Sliced Bread	Sliced Bread	Sliced Bread	Sliced Bread	Sliced Bread	Sliced Bread
F	Jelly and Peanut Butter	Jelly and Peanut Butter	Jelly and Peanut Butter	Jelly and Peanut Butter	Jelly and Peanut Butter	Jelly and Peanut Butter	Jelly and Peanut Butter
A	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils
S	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils
T	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes
L	Tuna Chunk Light	Comed Beef Hash	P/B & Jelly Sandwich	Chicken (or/ drained)	Ravioli (canned)	Chicken Noodle Soup w/ extra canned chicken	Chunk Light Tuna Bread - 2 slices
U	Bread - 2 slices	Green Beans	Potato Chips	Bread - 2 slices	Green Beans	Three Bean Salad	Mayo (PC)
N	Mayo (PC)	Pineapple	Fruit Cocktail	Mayo (PC)	Phinapple	Crackers	Salad Beets w/ Dry Onion
C	Salad Beets w/ Dry Onion	Roll or Bread w/ Jelly	Tomato Juice	Three Bean Salad	Roll or Bread w/ Jelly	Peaches	Fruit Cocktail
H	Cmn. Sliced Apples or Fresh Fruit	Canned Tea or Water	Canned Tea or Water	Y-8 Juice	Canned Tea or Water	Milk*	Canned Tea or Water
	Canned Tea or Water	Plastic Eating Utensils	Plastic Eating Utensils	Canned Tea or Water	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils
	Plastic Eating Utensils	Moist Towellettes	Moist Towellettes	Plastic Eating Utensils	Moist Towellettes	Moist Towellettes	Moist Towellettes
	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes
D	Cubed Beef in Broth (cn)	Pork and Beans	Beef Stew (cn) w/ extra on carrots & potatoes	Chili w/ Beans	Chicken (canned)	Beef Cubes in Broth	Canned Beans
I	Mashed Potatoes (dehyd)	Greens	Green Beans	Greens	Mashed Potato	Potatoes	Greens
N	Carrots	Corn	on carrots & potatoes	Crackers	Carrots	Mixed Vegetables	Corn
N	Banana Pudding	Asst. Cookies	Roll or Bread w/ Jelly	Fruit Cocktail	Pudding	Asst. Cookies	Pudding
E	Roll or Bread w/ Jelly	Roll or Bread w/ Jelly	Tapoca Pudding	Asst. Cookies	Roll or Bread w/ Jelly	Roll or Bread w/ Jelly	Roll or Bread w/ Jelly
R	Milk*	Milk*	Milk*	Milk*	Canned Tea or Water	Milk*	Milk*
	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils	Plastic Eating Utensils
	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes	Moist Towellettes

Milk needs to be from dry powder
 Juice must be canned or Aseptic Pack
 Fresh fruit should be used first since it will spoil

Snacks: Vanilla Waters for Diabetics
 Pop Tarts
 Rice Krispy Treats-sheets
 Asst. Cookies
 Juice - Aseptic Pack

Debra H. Brown, MS, RN, CDE
 7/25/97

3 Day Emergency Plan - No Cooking

	Day 1	Day 2	Day 3
Breakfast	6 oz Vit C Fort Juice 1/2 C Seasonal Fresh Fruit 1 C Cold Cereal 1 C Milk	6 oz Vit C Fort Juice 1/2 C Seasonal Fresh Fruit 1 C Cold Cereal 1 C Milk	6 oz Vit C Fort Juice 1/2 C Seasonal Fresh Fruit 1 C Cold Cereal 1 C Milk
Lunch	Chicken Salad Plate - 1/2 C Chicken Salad - 1/2 C Broccoli Salad - 4 Ea Sliced Tomatoes - Croissant 1/12th Fruit Pie	Egg Salad Sandwich w/ Sliced Tomatoes & lett 1/2 C Pasta Salad 1/2 C Beet Salad Bar Dessert	Tuna Salad Plate - 1/2 C Tuna Salad - 1/2 C Carrot / Raisin Salad - 4 Ea Sliced Tomatoes - Bread or Crackers 1 oz Ring Cake of Choice
Dinner	Bologna & Cheese Sandwich 1/2 C Bean Salad 1 oz Chips/ Pretzel 2"x2" Brownie 1 C Milk	2 C w/ 2 oz mt Chef Salad 6 Ea Crackers 1/12th Cream Pie 1C Milk	Turkey Sandwich w/ Sliced Tomatoes & Lett 1/2 C Potato Salad Dessert Cart 1C Milk
HS Snack	1 Pkg Peanut Butter/Crackers Milk	1 oz Chex Mix Milk	3-Ea Graham Crackers Milk

Approved by:

Adela H. Burns, MS, RD, CDE
R225571

R 725571 Exp 6/16

Note: 2 1/2 - 3 oz meat must be served at lunch and dinner.

Items Needed for Disaster Plan

Assorted Cereal - 3

- Dry Milk
- Orange Juice (aseptic pack)-2
- Sliced Bread
- Dinner Roll
- Jelly
- Peanut Butter
- Potato Chips
- Fruit Cocktail
- Tomato Juice/V-8 Juice
- Assorted Cookies-2
- Beef Cubes in broth
- Chicken Canned -2
- Mashed Potatoes - dehydrated
- Carrots
- Choc or Van Pudding
- Banana Pudding
- Taploca Pudding
- Canned Beef Hash
- Green Beans
- Peaches
- Rice Krispy Treats (sheets)
- Pop Tarts
- Chicken Noodle Soup
- Three Bean Salad
- Crackers
- Vanilla Wafers

Salad Beets

- Onions, dried
- Beef Stew-Canned
- Mixed Vegetables
- Sliced Apples
- Carrots
- Cinnamon
- Chili w/ Beans (canned)
- Corn
- Greens
- Ravioli
- Pineapple
- Pork & Beans
- Mayo (PC) -2
- Potatoes canned -2
- Chuck Light Tuna
- Canned Beans (Great Northern, Pinto, etc.)
- Red Chili Beans
- Apple Juice (aseptic pack)-2

Non Foods

- Styrofoam Plates
- Styrofoam Soup Bowls
- Styrofoam 4 oz Bowls
- Bleach
- Model Towelelets
- Napkins
- Plastic spoons
- Plastic knives
- Plastic forks
- Sterno
- 1/2 pan - (steam table
throw away)
- Trash Can Liners
- Matches
- Paper Towels
- Can Opener (non-electric)