

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011127 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____ | (X3) DATE SURVEY COMPLETED 08/09/2018 |
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| NAME OF PROVIDER OR SUPPLIER ANGEL HOUSE 1 | STREET ADDRESS, CITY, STATE, ZIP CODE 60 D HORNOT CIRCLE ASHEVILLE, NC 28806 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| C 000 | <p>Initial Comments</p> <p>Report by Wendy Chester</p> <p>DHSR Construction Section conducted a Biennial Survey on August 9, 2018 from 8:35 AM to 10:25 AM at the above referenced facility. DHSR records indicate the home was first licensed on September 23, 1992 as a Family Care Home for six (6) Residents with up to three (3) non-ambulatory residents (unable to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 Rules for Family Care Homes Minimum and Desired Standards and Regulations, the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the 1991 (92 Rev) North Carolina State Building Code - Section 514.2 - Residential Care Facilities.</p> <p>At the time of our visit we observed deficiencies that require an acceptable plan of correction. All deficiencies listed below were discussed with on-site staff during the exit interview. The listed deficiencies are as follows:</p> | C 000 | <p style="font-size: 2em; text-align: center;"><i>See Attached</i></p> <p style="text-align: center;">RECEIVED OCT 16 2018 CONSTRUCTION SECTION</p> | |
| C 153 | <p>Houskeeping And Furnishings-Clean, Repaired</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Each family care home shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing homes.</p> | C 153 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Breanka Hay Administrator

10/8/18

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| C 153 | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:</p> <p>1) The Rule requires that each family care home shall have walls kept clean.</p> <p>During the survey the walls of the front middle Resident Bedroom were dusty.</p> <p>Take appropriate measures to ensure this deficiency is corrected to comply with the Rule. Provide photos as documentation of the work performed.</p> <p>2) The Rule requires that each family care home shall have ceilings kept clean and in good repair;</p> <p>At the time of the survey there were multiple concerns with ceilings being kept in good repair and they are as described below:</p> <p>a. The Laundry room has nail head pops along the ceiling parallel to the wall.</p> <p>b. The Laundry room at the smoke detector head is peeling spackle.</p> <p>c. The Corridor, about midway, has acoustic ceiling spackle that is peeling near the light fixture.</p> <p>d. The front right Bedroom has nail head pops along the ceiling near the closet wall.</p> <p>e. The rear Bathroom has a nail head pop on the ceiling.</p> <p>Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed.</p> <p>3) The Rule requires that each family care home shall have floor coverings kept in good repair.</p> <p>During the survey the vinyl tiles at the rear</p> | C 153 | <p><i>See Attached</i></p> | |

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| C 153 | Continued From page 2 Kitchen exit are loose and gapped where dirt and germs can harbor. Take appropriate measures to ensure this deficiency is corrected to comply with the Rule. Provide photos as documentation of the work performed. | C 153 | <i>See Attached</i> | |
| C 174 | Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1) The Rule requires that the building shall be maintained in a safe and operating condition. At the time of the survey there are multiple concerns with the building not being maintained and they are as described below: a. The front Porch left side fascia is rotted under the location where the gutter abuts the siding. b. The right side exit Ramp handrail, nearest the parking area, is loose on the left lower connection. Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed. | C 174 | | |

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| C 174 | <p>Continued From page 3</p> <p>2) The Rule requires that all fire safety equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>During the survey there are multiple concerns with fire safety equipment not being maintained and they are as described below:</p> <p>a. The front double occupant Bedroom smoke detector did not sound when tested.</p> <p>b. The front middle Bedroom smoke detector did not sound when tested.</p> <p>c. The smoke detector at the end of the Corridor closest to the right exit sounded weak.</p> <p>d. Most of the Resident Bedroom smoke detectors are installed too close to the ceiling fans which can prevent smoke from reaching the sensors.</p> <p>Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide receipts as documentation of the work performed.</p> <p>3) The Rule requires that all electrical equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>At the time of the survey there are multiple concerns with electrical equipment not being maintained and they are as described below:</p> <p>a. There is more than one location where lights are not functioning.</p> <p>a-1. The Staff vanity light has a bulb out.</p> <p>a-2. The Staff overhead light does not function.</p> <p>a-3. The Laundry Room overhead has one bulb out.</p> <p>a-4. The rear right Resident Bedroom</p> | C 174 | <p>599</p> <p>Attached</p> | |

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| C 174 | <p>Continued From page 4</p> <p>overhead light is not functioning.</p> <p>a-5. The right exit flood light has two empty sockets.</p> <p>b. The Laundry room light switch plate is missing a screw.</p> <p>Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed.</p> <p>4) The Rule requires that all mechanical equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>During the survey there are multiple concerns with mechanical equipment not being maintained and they are as described below:</p> <p>a. The Staff Bathroom exhaust fan cover is dusty.</p> <p>b. The Laundry room, rear Bathroom, and front Bathroom exhaust fans are not functioning.</p> <p>c. The Kitchen range hood exhaust fan was not functioning.</p> <p>d. The exterior Laundry exhaust wall cap backdraft does not fully close.</p> <p>Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide receipts and photos as documentation of the work performed.</p> <p>5) The Rule requires that all plumbing equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>At the time of the survey there are multiple concerns with plumbing equipment not being maintained and they are as described below:</p> | C 174 | <p><i>See Attached</i></p> | |

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| C 174 | Continued From page 5 a. The Staff Bathroom, rear Bathroom, and front Bathroom tub tiling is loose and there is something black in the grouted areas. b. The front Bathroom toilet tank and hand rails are loose from the base. Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed. | C 174 | <i>See Attached</i> | |
| C 143 | Floors T10: 42C .2211 FLOORS (a) All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs are not to be used. (c) All floors must be kept in good repair. This Rule is not met as evidenced by: 1) The Rule requires that scatter or throw rugs are not to be used. At the time of the survey there were multiple areas where scatter or throw rugs are being used and they include the following: a. The rear right Resident Bedroom in front of a chair. b. The rear left Resident Bedroom under a potty chair. c. The Staff Bathroom over the side of the tub. Take appropriate measures to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed. | C 143 | | |

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| C 167 | <p>Outside Premises-Maintained Safe</p> <p>T10: 42C .2215 OUTSIDE PREMISES</p> <p>(a) The outside grounds must be maintained in a clean and safe condition, in accordance with the rules governing the sanitation of residential care facilities of the North Carolina Department of Environment, Health an Natural Resources; Division of Environmental Health Services.</p> <p>This Rule is not met as evidenced by: 1) The Rule requires that the outside grounds must be maintained in a safe condition.</p> <p>During the survey there were multiple concerns with the outside grounds being maintained in a safe condition and they are as described below:</p> <p>a. There is a walkway to the rear mailboxes that is washed out, unlevelled at the asphalt grade, and partially slick with mud and moss. b. There is a landscape timber at the front right flowerbed near the handrail for the right ramp that is rotted and has exposed nails.</p> <p>Take appropriate measure to ensure these deficiencies are corrected to comply with the Rule. Provide photos as documentation of the work performed.</p> | C 167 | <p><i>See</i></p> <p><i>Attached</i></p> | |



Angel House Family Care Homes

October 12, 2018

In response to Section .0300 (Building) 10A NCAC 13G.0315 (Housekeeping & Furnishings) In violation, Administrator has gone over with staff the Job Description on housekeeping and cleaning of home. On the date of the survey (8/9/18), staff cleaned the wall in front middle resident bedroom.

Administrator met with maintenance staff and prepared a list of violated areas in need of repair. Laundry room, front right bedroom near closet, and rear bathroom which all have nail's protruding through shall be fully repaired on or before November 9th, 2018. Kitchen tiles, and all ceiling spackle shall be repaired on or before November 9th, 2018.

For 10A NCAC 13G.017 (Building Service Equipment)

Administrator had maintenance staff look at Fascia that is rotted, and the loose handrail of right exit ramp. This will be repaired on or before December 9th, 2018.

Maintenance staff have replaced and or placed batteries where needed to all smoke detectors that did not sound. This was completed on 8/13/18. All locations of lighting that needed bulbs were placed in light fixtures the same day of the survey (8/9/18). Right exit flood light and the laundry room light switch plate was missing a screw which was replaced on 8/13/18.

Maintenance staff ordered all required equipment to repair the laundry room, rear bathroom, and front bathroom. Exhaust fan will be completed on or before 10/20/18. Laundry exhaust cap is now fully closed and was repaired on 8/13/18.

Staff bathroom, rear bathroom tub tiling that are loose with black mildew will be replaced on or before 11/9/18. Front bathroom rails were tightened and fixed on 8/13/18.

.2211 Floors: All area rugs were removed on 8/9/18.

.2215 Outside: Premises: Maintenance staff has removed rotted timber with exposed nails. The walkway is not used by anyone. Administrator will have maintenance staff remove the mailboxes as they are not used. Walkway will need to be adjusted as it is the run of water from cutter when it rains.

To ensure facility remains in compliance administrator will have maintenance staff begin weekly monitoring of all building areas. This will be ongoing until compliance is met.

Sincerely,

Bianka Faison
Owner/Administrator
Angel House Family Care Homes