

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL092023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 10/04/2018
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NAME OF PROVIDER OR SUPPLIER BROOKDALE CARY	STREET ADDRESS, CITY, STATE, ZIP CODE 7870 CHAPEL HILL ROAD CARY, NC 27513
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C 000	<p>Initial Comments</p> <p>Report of a Construction Section Biennial Survey conducted by Suzanna Fay on October 4, 2018.</p> <p>Records indicate this facility was first licensed as a Home for the Aged serving 50 residents in a Special Care Unit on August 10, 1997. Therefore the facility must meet the 1996 Rules, the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes and the 1996 NC State Building Code; Section 409.1 Group I - Un-Restrained Occupancy.</p>	C 000	<p>This plan of correction is not to be construed as an admission of our agreement with the findings and the conclusions in the Statement of Deficiencies, or any related sanctions or fine. Rather, it is submitted as confirmation of our ongoing efforts to comply with statutory and regulatory requirements. In this document, we have outlined specific actions in response to identified issues. We have not provided a detailed response to each allegation or finding, nor have we identified mitigating factors.</p>	
C 153	<p>Exit Door Locks-Single Hand Motion</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (3) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys; and</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that all of the exit doors were not easily operable.</p> <p>Findings on October 4, 2018: a. C Hall Exit - the door strikes the brick mold on the latch side making it difficult to open.</p>	C 153	<p>C 153: The C-Hall exit door strike plate has been adjusted by the Maintenance Technician to allow the door to swing and latch properly and with ease.</p>	10/05/2018
C 160	<p>Outside Premises-Clean, Safe</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p>	C 160		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Carmen Scott

TITLE

Executive Director

(X6) DATE

11/9/2018

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C 160	Continued From page 1 (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition. Findings on October 4, 2018: a. A Hall exit - the overhead latticework outside of the door is damaged and falling down which could injure a resident or staff member.	C 160	C 160: The current latticework outside A-hall exit will be torn down and replaced by Doug's Services.	11/18/2018
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the ceilings were not kept clean. Findings on October 4, 2018: a. Copy Room - the supply vent grille and the ceiling around the grille had an excessive amount of mildew stains. b. E/F Hall Housekeeping Closet - the ceiling is	C 164	C164 - Part 1: a) The Copy Room supply vent will be cleaned and the grille replaced by our Maintenance Technician b) the E/F housekeeping closet will be cleaned by our housekeeper, and the housekeeping	11/18/2018

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C 164	<p>Continued From page 2</p> <p>spotted with small black stains.</p> <p>c. Staff Lounge - the ceiling tiles carrying the supply and return vents are sagging under the weight of moisture. There are mildew stains on the grilles and on the tiles around the vent opening.</p> <p>d. Riser Room - the sheetrock ceiling is heavily damaged around the riser pipe and around the sprinkler head</p> <p>2. Observations revealed that the floors were not kept clean and in good repair.</p> <p>Findings on October 4, 2018:</p> <p>a. D Hall Spa - there is not a transition strip at the door to the spa and the carpet is beginning to unravel along the edge.</p> <p>b. D Hall Spa - the floor base is coming loose from the wall at the shower.</p> <p>c. D Hall Spa - the seal at the shower unit is falling out and mildew is forming in the gap.</p> <p>d. D Hall Spa - the sheet vinyl seam is separating in the toilet area leaving a gap for dirt to collect.</p> <p>e. The weatherstripping at the bottom of the exterior doors in all four units is damaged or not providing a tight seal. Lizards, centipedes and other insects are getting into the facility. Bug traps placed at the doors are covered in dead pests.</p> <p>f. E4 - the bathroom floor is heavily stained where moisture from a toilet leak has seeped under the vinyl.</p> <p>g. A Hall Exit vestibule - the base to the left of the door is coming loose from the wall.</p> <p>3. Observations revealed that the walls and furnishings were not kept in good repair.</p> <p>Findings on October 4, 2018:</p> <p>a. Room D3 - the bathroom door hits the frame</p>	C 164	<p>Continued from Page 2</p> <p>schedule will be updated to include regularly cleaning of the housekeeping closets</p> <p>c) The sagging ceiling tiles in the Staff Lounge will be replaced, and the grilles cleaned, by the Maintenance Technician</p> <p>d) The sheet rock in the Riser Room will be repaired by Doug's Services.</p> <p>C 164: - Part 2:</p> <p>a) through d) Sherwin Williams will be contracted to replace the flooring in the D-Hall Spa, including replacing the transition strip and making the other necessary repairs to the floor.</p> <p>e) new door sweeps will be installed at bottom of exterior doors to prevent pests from entering the community</p> <p>f) Sherwin Williams will replace the flooring in E4 bathroom</p> <p>g) The sheet rock and floor base will be repaired and replaced by Doug's Services.</p>	<p>11/18/2018</p> <p>11/18/2018</p>

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C 164	Continued From page 3 and does not close. b. Room D5 - the bathroom door hits the frame and does not close. c. Bridge, E Hall Electrical/Storage Room - there was a large cut into the wall to conduct repairs. The repairs appeared to be completed and the hole had not been patched. d. F Hall Spa - the left linen closet door is completely off of its hinge and propped up against the wall. e. F Hall Exit Vestibule - the wall to the left of the exterior door is damaged. f. Maintenance Office - there is a large hole across from the ladder in the roof chase. g. B Hall Spa - the wall to the left of the shower is damaged and the base is missing.	C 164	C164 - Part 3: a) The door frame for D3 will be repaired and the hinges replaced by our Maintenance Technician b) The door for D5 will be repaired by our Maintenance Technician to allow it to close properly c) The hole in the wall in E-hall electrical room will be patched by our Maintenance Technician. d) the linen closet door will be removed by our Maintenance Technician e) the F hall exit vestibule wall will be repaired by Doug's Services f) the hole in the wall of the Maintenance Office will be repaired by Doug's Services g) the wall and floor base of the B-Fall spa will be repaired/replaced by Doug's Services	11/18/2018
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles were improperly stored. Oxygen bottles without any means of restraint to prevent them from falling or being knocked over may present a danger to the occupants of the facility. Findings on October 4, 2018:	C 166		

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C 185	Continued From page 5 facilities. This Rule is not met as evidenced by: 1. Review of records revealed that the fire rehearsals were not being conducted per the licensure rules. Findings on October 4, 2018: a. There was only one fire drill conducted during the third quarter of 2018 and that was on the first shift.	C 185	C185: A fire drill will be conducted with each shift before the target completion date to bring all shifts within compliance for the fourth quarter. Moving forward, fire drills will occur at least quarterly on each shift and a log will be kept to indicate the date of the fire drill and who participated.	11/18/2018
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition. Findings on October 4, 2018: a. D Hall Spa - there was a heavy accumulation of dust on the exhaust fan grille. 2. Based on observation the electrical equipment has not been maintained in a safe manner. This is a potential hazard if receptacles near water sources and exterior locations do not function to	C 189	C189 part 1: Our housekeeper has cleaned the exhaust grille in D hall spa. Housekeeping duties update to include regular cleaning of all exhaust/intake grilles.	11/18/2018

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C 189	<p>Continued From page 6 provide shock protection.</p> <p>Findings on October 4, 2018: a. Bridge Patio - the GFCI outlets (6 total) did not have power and one had scorch marks around the receptacles. b. Clare Patio - the GFCI outlets (6 total) did not have power and one was full of ants.</p> <p>3. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the smoke compartment could be effected if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on October 4, 2018: a. Bridge side Living Room - the left leaf of the smoke doors did not completely close when tested with the fire alarm.</p> <p>4. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on October 4, 2018: a. Corridor junction outside of E1 - the can light is not secure in its opening leaving a gap in the ceiling around the fixture. b. Men's Den - the two of the can lights were not secure to the ceiling leaving a gap around the fixture. c. Men's Den Workshop - the supply grille is falling out of the ceiling leaving an opening in the ceiling assembly. d. E Hall - several of the corridor can lights have dropped leaving gaps in the ceiling.</p>	C 189	<p>C189 Part 2: Replacement GFCI outlets have been ordered and will be installed by our Maintenance Technician.</p> <p>C189 Part 3: The smoke doors will be repaired by Capital Door Company.</p> <p>C189 Part 4: A through D): The can lights will be repaired by our Maintenance Technician, and the supply grille in the Men's Den will be repaired and repositioned by our Maintenance Technician.</p>	<p>11/18/2018</p> <p>11/18/2018</p> <p>11/18/2018</p>

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C 189	<p>Continued From page 7</p> <p>e. E Hall Furnace Room - the ceiling is heavily damaged around the plumbing line and there is a hole at the sprinkler head where the new head did not line up with the old one.</p> <p>f. E/F Hall Laundry Housekeeping Closet - there is a 3" hole in the ceiling.</p> <p>g. F Hall Furnace Room - the fire caulk around one of the cable bundles on the left has pulled away from the ceiling leaving a hole at the ceiling. There is a hole at the sprinkler head where the new head did not line up with the old one.</p> <p>h. F Hall Exit vestibule - there is a hole at the sprinkler head where the new head did not line up with the old one.</p> <p>i. Main Electrical/Mechanical Room - there are two holes in the 1 hour wall over the electric panels. There are approximately eight unsealed holes at sprinkler pipe penetrations in the ceiling and walls.</p> <p>j. Boiler Room - there are holes around the penetrations for the new sprinkler lines and there are holes around the pipe penetrations at the old sprinkler pipe.</p> <p>k. Boiler Room - a section of the sheetrock in the boiler flu chase is falling out and hanging down into the Boiler room.</p> <p>l. Serving Room for Clare - one of the can lights has dropped leaving a gap in the ceiling. This was corrected at the time of survey.</p> <p>m. A Hall - there is a small hole in the ceiling at the sprinkler head outside of the Med Room.</p> <p>n. A Hall Furnace Room - there is a hole at the sprinkler head where the new head did not line up with the old one.</p> <p>o. A6 - there is a hole at the sprinkler head inside the door.</p> <p>p. Corridor outside of A4 and A7 - there are large holes at the sprinkler heads where the new heads did not line up with the old ones.</p> <p>q. C2 Bath - there is a large hole at the sprinkler</p>	C 189	C189 Part 4: E) through Q) all of the sheet rock issues cited will be repaired by Doug's Services.	11/28/2018

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C 189	<p>Continued From page 8</p> <p>head where the new head did not line up with the old one.</p> <p>r. Women's Den - the escutcheon plate is missing at the sprinkler head over the television leaving a hole in the ceiling.</p> <p>5. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door. The occupants in the facility could be effected if doors cannot be closed as required so as to limit the spread of smoke and/or fire to the area of origin.</p> <p>Findings on October 4, 2018:</p> <p>a. Bridge, Men's Den - the active door to the room was blocked open with a chair. At the time of the survey, the chair was occupied and the door could not be closed.</p> <p>6. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on October 4, 2018:</p> <p>a. E6 - the screws in the latch plate are not flush which is causing the door to drag on the frame making it difficult to open and close.</p> <p>b. Craft Room - the door has dropped so that it drags on the frame making it difficult to open and close.</p> <p>c. A7 - the door drags on the frame making it difficult to open and close.</p> <p>d. B5 - the dead latch on the door is coming off creating a drag and making the door hard to</p>	C 189	<p>C189 Part 4: r) The eschutcheon plate was replaced by our Maintenance Technician.</p> <p>C189 Part 5: The table that was blocking the doorway has been removed. A training will be completed with associates to explain that doorways must remain free of obstacles and able to be closed.</p> <p>C189 Part 6: a) the latch plate in E6 will be repaired by our Maintenance Technician b) the Craft Room door will be repaired by our Maintenance Technician to allow easy flow of the door c) Maintenance Technician will repair the door for A7. d) B5 door was repaired by our Maintenance Tech on 10/8/2018. e) Capital Door Company will effect repairs to the french doors near C living room.</p>	<p>11/18/2018</p> <p>11/18/2018</p> <p>11/18/2018</p>

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C 189	Continued From page 10 tarp when water collects to keep water from getting into the food. A request has been made to the corporate office to repair the leak.	C 189		
C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <ul style="list-style-type: none"> (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. Observations revealed that facility did not provide exhaust ventilation in required areas. <p>Findings on October 4, 2018:</p> <ol style="list-style-type: none"> a. A2 - the exhaust fan is not working in the bathroom. 	C 199	C199: The exhaust fan in A2 will be repaired by Newcomb and Company.	11/18/2018