Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 B. WING HAL018016 11/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2530 16TH STREET NE **BROOKDALE HICKORY NORTHEAST** HICKORY, NC 28601 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 000 Initial Comments C 000 Report of a Construction Section Biennial Survey by Ed Miller, conducted on November 21, 2018. Records indicate that this facility was first licensed on 5-13-1994 with an addition submitted on 6-12-1997, for the current licensed capacity of 88 residents. Based on this information, the facility is required to meet the 1993 Rules for the Licensing of Domiciliary Homes (Homes for the Aged), the applicable portions of the 2005 10A NCAC 13F - Licensing of Adult Care Homes of Seven or More Beds, and the 1991 NC State Building Code(s) for a Group I-Institutional Unrestrained Occupancy. Deficiencies were cited that require a Plan of Correction. C 101 Existing Licensed Fac- No less than '71 Rules C 101 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA					
AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING: 01		COMP	LETED
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1. Based on obsermeet code requirem Locking System, where Findings on Novem a. Left Exit - a force applied to the delay device, for more that did not initiate an irrest the door. The door system activation. Expression of the Construction Survey	rvation, the Building does not nents for Delayed Egress nen last modified. ber 21, 2018: ce greater than 15 pounds was red egress door's releasing an three seconds. The system reversible process to release did unlock on fire alarm Deficiency corrected before yors departed site.	C 164			
10A NCAC 13F .036 FURNISHINGS (a) Adult care home (1) have walls, ceilicoverings kept clea (2) have no chronic (3) have furniture of (e) This Rule shall facilities. This Rule is not me 1. Based on obsemechanical systems good repair. Findings on Novem a. Entire Building throughout the Facilitation.	es shall: ings, and floors or floor n and in good repair; c unpleasant odors; elean and in good repair; apply to new and existing et as evidenced by: rvation, the building s are not kept clean and in ber 21, 2018: - the ventilation system lity with their radiation xcessive accumulation of				
	PROVIDER OR SUPPLIER DALE HICKORY NORT SUMMARY STA (EACH DEFICIENCY REGULATORY OR LETT) Continued From pa This Rule is not me 1. Based on obsemeet code requiren Locking System, wh Findings on Novem a. Left Exit - a for applied to the delay device, for more that did not initiate an intended to the delay device, fo	TOF DEFICIENCIES OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HALO18016 PROVIDER OR SUPPLIER STREET AD 2530 16TH HICKORY SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 This Rule is not met as evidenced by: 1. Based on observation, the Building does not meet code requirements for Delayed Egress Locking System, when last modified. Findings on November 21, 2018: a. Left Exit - a force greater than 15 pounds was applied to the delayed egress door's releasing device, for more than three seconds. The system did not initiate an irreversible process to release the door. The door did unlock on fire alarm system activation. Deficiency corrected before Construction Surveyors departed site. Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair. Findings on November 21, 2018: a. Entire Building - the ventilation system throughout the Facility with their radiation dampers have an excessive accumulation of dust/lint.	TOF DEFICIENCIES OF CORRECTION (X1) PROVIDER/SUPPLIER (X2) MULTIPL A. BUILDING: HALO18016 B. WING	OF CORRECTION (X1) PROVIDERSUPPLIERCLA PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE SUMMARY STATEMENT OF DEFICIENCIES ((EACH DEFICIENCY MIST BE PRECEDED BY PULL REGULATORY OR LSC IDENTIFYING INFORMATION) This Rule is not met as evidenced by: 1. Based on observation, the Building does not meet code requirements for Delayed Egress Locking System, when last modified. Findings on November 21, 2018: a. Left Exit - a force greater than 15 pounds was applied to the delayed egress door's releasing device, for more than three seconds. The system did not initiate an irreversible process to release the door. The door did unlock on fire alarm system activation. Deficiency corrected before Construction Surveyors departed site. Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have wails, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant doors; (3) have furniture clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; Findings on November 21, 2018; a. Entire Building - the ventilation system throughout the Facility with their radiation dampers have an excessive accumulation of dust/lint.	ALLEH EXIST a force greater than 15 pounds was applied to the delayed egress door. The door did unlock on fire alarm system activation. Deficiency corrected before Construction Surveyors departed site. Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10 ANCAC 13F.03306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shalt: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building does not meet code requirements for Delayed Egress Locking System, when last modified. ESCTION .0300 - PHYSICAL PLANT 10A NCAC 13F.03306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shalt: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building man in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation, the building mechanical systems are not kept clean and in good repair; (e) This Rule is not met as evidenced by: 1. Based on observation of the process to the pre

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(X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 B. WING _ HAL018016 11/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2530 16TH STREET NE **BROOKDALE HICKORY NORTHEAST** HICKORY, NC 28601 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 164 Continued From page 2 C 164 Manager, the facility failed to keep plumbing system devices clean and in good repair. Findings on November 21, 2018: a. Shared Bathroom between Bedrooms 1 & 3 the connection of the commode to the floor is loose. b. Shared Bathroom between Bedrooms 1 & 3 the shower is dirty around its built-in seat. Bedrooms 29 Bathroom - the connection of the commode to the floor is loose. 3. Based on observation, the building Ceilings are not kept clean and in good repair. Findings on November 21, 2018: a. Bedroom 1 - the textured ceiling is detaching from the ceiling in several small areas. b. Laundry near Bedroom 8 - the textured ceiling is detaching from the ceiling in several areas. C 166 Housekeeping-Maintained Free of Hazards C 166 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND **FURNISHINGS** (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards: (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the Building was not maintained free of hazards, if oxygen cylinders fall, breaking their valves, propelling the cylinder. and turning it into a dangerous projectile. Findings on November 21, 2018:

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 B. WING _ HAL018016 11/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2530 16TH STREET NE **BROOKDALE HICKORY NORTHEAST** HICKORY, NC 28601 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 166 C 166 Continued From page 3 Bedroom 25 - one portable medical oxygen cylinder is standing up on the floor and four portable medical oxygen cylinders are standing up in a plastic beverage crate not physical secured in racks, stands or chained to the structure. C 183 Fire Extinguishers C 183 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0308 FIRE EXTINGUISHERS (a) At least one five pound or larger (net charge) A-B-C type fire extinguisher is required for each 2,500 square feet of floor area or fraction thereof. (b) One five pound or larger (net charge) A-B-C or CO/2 type is required in the kitchen and, where applicable, in the maintenance shop. This Rule is not met as evidenced by: 1. Based on observation, the facility failed to properly maintain the fire extinguishers and associated equipment. This could hamper staffs ability to extinguish a small fire and permit it to grow larger. Findings on November 21, 2018: a. Entire Building - since the last annual maintenance, performed in August 2018, there has been no documentation of the portable fire extinguisher's monthly in-house/owner inspections. b. Activities - the last annual maintenance check of this portable fire extinguisher was last performed in June 2017. Beauty Shop - the last annual maintenance check of this portable fire extinguisher was last performed in June 2017. C 189 C 189 Building Equipment Maintained Safe, Operating

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION (X3) DATE SURVE						
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	SECTION .0300 - F	DUVSICAL DLANT						
	10A NCAC 13F .03							
	REQUIREMENTS	THEIR						
		nd all fire safety, electrical,						
		umbing equipment in an adul	t					
	care home shall be	maintained in a safe and						
	operating condition.							
		apply to new and existing						
		cception of Paragraph (e)						
	wnich shaii not app	ly to existing facilities.						
	This Rule is not me	et as evidenced by:						
	This Rule is not met as evidenced by: 1. Based on observation, the building's							
		ent was not maintained in a						
	safe and operating	condition. This would affect a	ıll					
		omptly find their way to an exi	t					
	during an emergen							
	Findings on Novem							
	a. Corridor near S							
		rgency light did not illuminate hen the test button is pushed						
		Window - the self-contained	·					
	emergency light did not illuminate on backup power when the test button is pushed.							
	c. Corridor near Bedroom 12 - the exit sign did							
	not illuminate on backup power when tested.							
		Bedroom 21 - the exit sign did						
	not illuminate on ba	ackup power when tested.						
	2. Based on obse	rvation, the facility is not						
		e manner by having fire rated						
		npletely in order to contain						
		is could affect all residents ar	nd					
		ing smoke and fire in the fire						
	compartment of orig	gin.						
	Findings on Novem							
		s to the fire-resistance-rated						
		propped open, circumventing						
	the fire-resistance-r	rated protection of the attic.						

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY			
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BROOKDALE HICKORY NORTHEAST 2530 16TH STREET N E							
		HICKORY	, NC 28601				
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		•		DEFICIENCY)			
C 189	Continued From pa	200 5	C 189				
C 103	Continued From pa	ige 5	C 109				
		ervation, the Building was not					
		e and operating condition,					
		ercial kitchen hood's fire					
		n lacked the inspections,					
		documentation required to					
		vorking system. This could					
		aff, and visitors if the nood's suppression system					
	fails to operate proj						
	Findings on November 21, 2018: a. Kitchen -since the last semi-annual						
		commercial kitchen hood's					
		stem, performed in August					
		en no documentation of the					
	monthly in-house/o	wner inspections.					
	b. Kitchen - the co	ommercial kitchen hood's					
		n does not have a nozzle					
	correctly aimed at t	the deep fryer to extinguish a					
	fire.						
	4 5 1 1						
	4. Based on observations, the Building fire						
		ntained in a safe and operating					
		ld expose all to fire/smoke if					
	not contained in roo Findings on Novem						
		Bedroom 1 - the exit sign's					
		pletely cover the hole					
		-resistance-rated ceiling					
	assembly.						
		keeping Closet - there is a					
		e fire-resistance-rated ceiling					
		s mesh tape to bridge large					
		ds. Drywall tape over a hole is					
		estop this type of penetration.					
		there is a gap around a PVC					
		ped as it penetrates the					
	fire-resistance-rate						
		t - there are several large					
	notes not firestoppe	ed as they penetrate the					

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION (X		(X3) DATE SURVEY				
AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING: 01		COMPLETED				
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NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE				
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D . (CO. (.)		HICKORY	, NC 28601					
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				•				
C 189	Continued From pa	ge 6	C 189					
	fire-resistance-rate	d ceiling assembly.						
		a cog acco						
	5. Based on obse	rvation, the Facility failed to						
		cal system in a safe and						
	operating condition	. Using medical equipment,						
	high power loads su	uch as space heaters,						
	refrigerators, and m	nicrowave ovens with multiple						
	power taps can ove	rload building wiring is a fire						
	hazard							
	Findings on Novem							
		power tap (power strip) is						
		er power tap. Power taps must						
		permanently installed branch						
		ver receptacles. Deficiency						
		onstruction Surveyors						
	departed site.							
		power tap (power strip) is						
		er power tap. Power taps must						
		permanently installed branch						
		ver receptacles. Deficiency						
	departed site.	onstruction Surveyors						
	•	xygen concentrator is plugged						
		eficiency corrected before						
	Construction Surve	•						
		tygen concentrator is plugged						
		eficiency corrected before						
	Construction Surveyors departed site. e. Bedroom 25 - oxygen concentrator is plugged							
	into a power tap. Deficiency corrected before							
	Construction Surveyors departed site.							
		efrigerator is plugged into a						
	power tap. Deficien							
	Construction Surve	,						
		•						
		rvations, the Building was not						
		e and operating condition,						
	because some fire sprinkler components were							
	missing or in despair. This could affect all							

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residents, staff, and visitors if the fire sprinkler

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01		(X3) DATE SURVEY COMPLETED				
HAL018016		B. WING		11/2	11/21/2018			
NAME OF F	PROVIDER OR SUPPLIER		STREET ADI	DRESS, CITY, S	STATE, ZIP CODE			
BROOKE	DALE HICKORY NORT	THEAST		1 STREET N , NC 28601	IE			
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C 189	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		C 189					
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