

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL012045</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/04/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PERKINS FAMILY CARE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2015 SUNNYSIDE DRIVE MORGANTON, NC 28655</b>
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C 000	<p>Initial Comments</p> <p>Report by Luis Padilla</p> <p>DHSR Construction Section conducted a Biennial Survey on October 4, 2018 from 2:10 PM to 4:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on March 14, 2016 as a Family Care Home for six (6) ambulatory Residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes the applicable portions of the 2012 North Carolina Building Code - Section 425.2 - Residential Care Homes</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction; all deficiencies listed below were discussed with on site staff during the exit interview. This listed deficiencies are as follows:</p>	C 000		
C 117	<p>Have Current San. And Fire Safety Approvals</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.</p> <p>This Rule is not met as evidenced by: 1.) The rule requires the home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review:</p>	C 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 117	Continued From page 1  During our visit it was observed that staff was unable to present a current Sanitation or Fire Inspection Report. This is not compliant with the rule.  Make arrangements to have these documents attached along with your plan of corrections.	C 117		
C 149	Outside Entrances/Exits-Handrails At Porches  SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails.  This Rule is not met as evidenced by: 1.) The rule requires all steps, porches, stoops and ramps shall be provided with handrails and guardrails:  During our visit it was observed that the handrails for the back of the home did not have guardrails installed as well. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 149		
C 152	Floors  10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair.	C 152		

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C 152	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by:</p> <p>1.) The rule requires scatter or throw rugs shall not be used:</p> <p>During our visit it was observed that there was a throw rug being used in the hallway Bathroom of the home. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 152		
C 153	<p>Houskeeping And Furnishings-Clean, Repaired</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Each family care home shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by:</p> <p>1.) The rule requires have walls, ceilings, and floors or floor coverings kept clean and in good repair:</p> <p>During our visit it was observed that the the Hallway Bathroom floors and walls were not kept clean or in good repair. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 153		

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C 153	Continued From page 3  2.) The rule requires have walls, ceilings, and floors or floor coverings kept clean and in good repair:  During our visit it was observed that the walls for the Hallway Bathroom were not kept in good repair. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 153		
C 155	Housekeeping-Free of Obstructions  SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing homes.  This Rule is not met as evidenced by: 1.) The rule requires the home shall be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;  During our visit it was observed that the bath tub for the Hallway Bathroom was dirty. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 155		
C 169	Fire Safety-Smoke Detectors	C 169		

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C 169	<p>Continued From page 4</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup. Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it.</p> <p>This Rule is not met as evidenced by: 1. The rule requires U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement:</p> <p>During our visit it was unable to be determined if the Heat Detector in the attic was connected to a dedicated sounding device. This is not compliant with the rule.</p> <p>Verify that the device is connected to a dedicated sounding device; provide documentation in the form of photos/invoices for all completed work.</p>	C 169		
C 172	<p>Fire Safety-Four Rehearsals</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies</p>	C 172		

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C 172	<p>Continued From page 5</p> <p>furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved.</p> <p>This Rule is not met as evidenced by: 1.) The rule requires there shall be at least four rehearsals of the fire evacuation plan each year. Records of rehearsals shall be maintained and copies furnished to the county department of social services annually:</p> <p>During our visit it was observed that fire drills were not being performed between the hours of 11 PM and 7 AM. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 172		
C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by: 1.) The rule requires all electrical equipment in a family care home shall be maintained in a safe and operating condition:</p>	C 174		

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C 174	<p>Continued From page 6</p> <p>During our visit it was observed that there was a missing faceplate for the receptacle in both the Hallway Bathroom and in Bedroom #2. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>2.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that the door knob for Bedroom #2 was installed incorrectly with the lock facing the hallway. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>3.) The rule requires the building equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that the door for the back entrance door was damaged and not close properly. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>4.) The rule requires all plumbing equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that the water heater located in the basement of the home was</p>	C 174		

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C 174	Continued From page 7  not piped to the outside. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 174		
C 177	Building Service Equipment-Hot Water  SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (d) The hot water tank shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, and laundry. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (j) This Rule shall apply to new and existing family care homes.  This Rule is not met as evidenced by: 1.) The rule requires The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C):  During our visit it was observed that the Hot Water temperature for the home reached 121 degrees F. This is not compliant with the rule.  A Plan of Protection was issued on site along with a Hot Water Temperature Log. Staff is required to make the necessary adjustments to have the water temperature within compliance. Once completed, staff is required to take three measurements at three different times for three	C 177		



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C 177	Continued From page 8  consecutive days on the Hot Water Temperature Log. Attach the form along with your plan of corrections.	C 177		
C 180	<p>Building Service Equipment-Call System</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed.</p> <p>(j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by: 1.) The rule requires where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed:</p> <p>During our visit it was observed that the call system in place did not meet the intent of the rule. Staff members are able to turn off the device at their bed side rather than by the residents bed.</p>	C 180		

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C 180	Continued From page 9  Make arrangements to have the deficiency corrected; provide documentation in the form of invoices and photos for all completed work.	C 180		
C 183	<p>Outside Premises-Clean, Safe</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition.</p> <p>This Rule is not met as evidenced by: 1.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:</p> <p>During our visit it was observed that the left entrance of the home had several trip hazards located in its vicinity. There were several pieces of wood sticking up around the garden and a step at the door. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>2.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:</p> <p>During our visit it was observed that there was a build up of lint behind the dryer. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 183		

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C 183	<p>Continued From page 10</p> <p>3.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:</p> <p>During our visit it was observed that the the Staff Exit door had some rot located along the exterior frame. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; ensure that all rot along the exterior of the home is accounted for. Once completed provide documentation in the form of photos for all completed work.</p> <p>4.) The rule requires the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition:</p> <p>During our visit it was observed that the downspout on the left side of the home was not secured. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 183		