

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL033005 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____ | (X3) DATE SURVEY COMPLETED R 10/03/2018 |
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| NAME OF PROVIDER OR SUPPLIER HERITAGE CARE OF ROCKY MOUNT | STREET ADDRESS, CITY, STATE, ZIP CODE 1650 COKEY ROAD ROCKY MOUNT, NC 27801 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| {C 000} | Initial Comments Report of a Biennial Follow Up Construction Survey by Suzanna Fay conducted on October 3, 2018. There are deficiencies cited in the Biennial Construction Survey that remain to be corrected. | {C 000} | | |
| {C 164} | Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the furnishings were not maintained in good repair. Findings on October 3, 2018: a. Room 206 - the corridor door drags on the frame making it difficult to open. The doors have been filled. They are in need of sanding to complete the repairs. b. Room 208 - the corridor door drags on the frame making it difficult to open. The doors have been filled. They are in need of sanding to complete the repairs. 2. Observations revealed that the walls were not maintained in good repair. Findings on October 3, 2018: | {C 164} | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| {C 164} | Continued From page 1 a. 300 Hall - room off of housekeeping - a hole, approximately 12"x18" was cut into the wall to conduct repairs. The hole has not been patched. The opening has been filled in with sheetrock but the seams have not been finished. | {C 164} | | |
| {C 189} | <p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on October 3, 2018:</p> <p>a. Laundry - the dryer ducts have shifted at the ceiling penetrations causing the caulking to separate and the flange on the right penetration has a gap between the flange and the dryer duct. Note: this item was corrected. At the time of survey, though, the flange on the left dryer duct had dropped. This was corrected on site.</p> <p>2. Observations revealed that the plumbing equipment was not maintained in a safe and</p> | {C 189} | | |

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| {C 189} | <p>Continued From page 2</p> <p>operating condition. Loose toilets can damage the plumbing equipment and cause injury from falls.</p> <p>Findings on October 3, 2018:</p> <p>a. Shared bath between Rooms 106 and 108 - the toilet fixture was not secure. The toilet was still loose. Interview with staff revealed that they had resealed around the toilet, but needed to apply some shims and tighten the bolts to keep the toilets from moving.</p> <p>b. Shared bath between Rooms 110 and 112 - the toilet fixture was not secure. Interview with staff revealed that they had resealed around the toilet, but needed to apply some shims and tighten the bolts to keep the toilets from moving.</p> <p>c. Shared bath between Rooms 205 and 207 - the toilet fixture was not secure. Interview with staff revealed that they had resealed around the toilet, but needed to apply some shims and tighten the bolts to keep the toilets from moving.</p> <p>d. Shared bath between Rooms 407 and 409 - the toilet fixture was not secure. Interview with staff revealed that they had resealed around the toilet, but needed to apply some shims and tighten the bolts to keep the toilets from moving.</p> <p>3. Observations revealed that the plumbing equipment was not maintained in operating condition.</p> <p>Findings on October 3, 2018:</p> <p>a. 100 Hall common bath - a hand held spray nozzle was added to the tub faucet. The head was missing on the hose. A head was installed, but upon further inspection, it was determined that the tub faucet now needed a back-flow preventor to prevent siphoning up through the spray nozzle.</p> | {C 189} | | |

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| {C 189} | Continued From page 3 4. Based on observation electrical equipment has not been maintained in a safe manner. Findings on October 3, 2018: a. Room 309 - the electrical outlet is damaged at the bottom receptacle. This item was not corrected as the location was not specified. There are a number of outlets in the room. The damaged outlet is at the sink. | {C 189} | | |