

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL033005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 06/06/2018
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NAME OF PROVIDER OR SUPPLIER HERITAGE CARE OF ROCKY MOUNT	STREET ADDRESS, CITY, STATE, ZIP CODE 1650 COKEY ROAD ROCKY MOUNT, NC 27801
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C 000	Initial Comments Report of a Construction Section Biennial Survey conducted by Suzanna Fay and Frank Strickland on June 6, 2018. Records indicate this facility was first licensed or submitted on August 1, 1981 as a Home for the Aged. The facility is currently licensed for 126 Beds. Therefore, this facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, the 1977 Minimum Standards and Regulations for Homes for the Aged in effect at time of initial licensure and the 1978 (Revision 3) Edition of the North Carolina State Building Code, I-2 Institutional Occupancy. Deficiencies were cited and a Plan of Correction is required.	C 000		
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;	C 101		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

Bobbie B. Williams, Administrator

7-24-18

6899

64VL21

If continuation sheet 1 of 10

Division of Health Service Regulation

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C 101	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the facility does not meet the code requirements in effect at the time of construction or alteration.</p> <p>Findings on June 6, 2018:</p> <p>a. The facility has installed a magnetic locking system at the front entry. The manual override switch is a momentary switch. Code requires the override to be an on/off switch so that once it is released, it will stay released until it has been manually reset.</p>	C 101		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the facility was not maintained clean and free of chronic unpleasant odors.</p> <p>Findings on June 6, 2018:</p> <p>a. Storage off of Administrator's Office - cleaning agents were being stored in this room which created a strong, unpleasant odor. Housekeeping supplies should be stored in a housekeeping closet that has ventilation.</p>	C 164	<p><i>Have requested a thirty (30) day extension for replacement to be done. 9/24/18</i></p> <p><i>Cleaning agents have been removed and placed in closet that has ventilation. 7-11-18</i></p>	

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C 164	<p>Continued From page 2</p> <p>b. 300 Hall - there was a number of flies throughout the 300 hall.</p> <p>2. Observations revealed that the furnishings were not maintained in good repair.</p> <p>Findings on June 6, 2018:</p> <p>a. Room 206 - the corridor door drags on the frame making it difficult to open.</p> <p>b. Room 208 - the corridor door drags on the frame making it difficult to open.</p> <p>c. Room 203 - the bathroom door has several small holes with rough, splintered edges.</p> <p>d. Kitchen - there are holes through the exterior door at the door hardware. This will allow pests to enter the facility.</p> <p>e. Room 307 - there is a 2" diameter hole in the face of the bathroom door.</p> <p>f. Room 304 - the bathroom door is warped at the bottom.</p> <p>g. Room 410 - the bathroom door is damaged at the door knob and the latching mechanism is missing.</p> <p>3. Observations revealed that the ceilings were not maintained in good repair.</p> <p>Findings on June 6, 2018:</p> <p>a. Maintenance Office - there is a large water stain on the ceiling in the back right corner of the room.</p> <p>4. Observations revealed that the floors were not maintained clean and in good repair.</p> <p>Findings on June 6, 2018:</p> <p>a. 300 Hall - the bedroom floors had a heavy build-up of dirt and residue on the floors and at the doorways.</p> <p>b. 300 Hall Community bath - the floor around</p>	C 164	<p>Has been repaired</p> <p>Has been repaired</p> <p>will be repaired by</p> <p>Replaced door knob</p> <p>will be repaired by</p> <p>will be repaired by</p> <p>has been repaired</p> <p>has been repaired</p> <p>all rooms have been stripped and waxy</p>	<p>6/7/18</p> <p>6/7/18</p> <p>7/31/18</p> <p>6/13/18</p> <p>7/31/18</p> <p>8/7/18</p> <p>6/11/18</p> <p>7/18/18</p> <p>completed 7-13-18</p>

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C 164	Continued From page 3 the toilet was heavily stained. 5. Observations revealed that the walls were not maintained in good repair. Findings on June 6, 2018: a. 300 Hall Lounge - there is a 3" diameter hole in the wall behind the door. b. Room 301 - there is a large crack in the wall behind the door which has caused the finish to separate from the wall. c. 300 Hall - room off of housekeeping - a hole, approximately 12"x18" was cut into the wall to conduct repairs. The hole has not been patched.	C 164	<p>— repaired and cleaned</p> <p>— has been repaired</p> <p>— will be repaired by</p> <p>— has been repaired</p>	<p>6/22/18</p> <p>7/18/18</p> <p>7/31/18</p> <p>6/20/18</p>
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards. Oxygen bottles that are improperly stored may present a danger to the occupants of the facility. Findings on June 6, 2018: a. Room 109 - one oxygen tank was found unsecured on the floor by the back closet. b. Doctor's Office - there is one unsecured oxygen tank on the floor and approximately eight oxygen bottles being stored in a cardboard	C 166	<p>— tank removed</p> <p>— tanks have been secured</p>	<p>6/6/18</p> <p>6/6/18</p>

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C 166	Continued From page 4 carrying case. 2. Based on observation, the facility was not maintained free from hazards. Loose or damaged flooring could cause injury from tripping or falling. Findings on June 6, 2018: a. Room 304 - the tile around the toilet has come loose and poses a trip hazard. b. 400 Hall - the tile outside of Room 413 is cracked and damaged creating a trip hazard. 3. Observations revealed that the facility was not maintained free of hazards. Findings on June 6, 2018: a. Smoking porch at back exit - the right corner column is gone and there are temporary supports in place.	C 166	<p>_____ has been replaced</p> <p>_____ has been replaced</p> <p>_____ will be repaired by</p>	<p>6/19/18</p> <p>6/19/18</p> <p>7/7/18</p>
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations	C 189		

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C 189	<p>Continued From page 5</p> <p>through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on June 6, 2018:</p> <p>a. Administrator's Office - there is a hole in the ceiling at the light fixture.</p> <p>b. 200 Hall Hot water heater room - there is a 1 1/4" hole in the ceiling.</p> <p>c. Laundry - the dryer ducts have shifted at the ceiling penetrations causing the caulking to separate and the flange on the right penetration has a gap between the flange and the dryer duct.</p> <p>d. 300 Hall Lounge - the attic access panel does not cover the entire opening to the attic.</p> <p>e. Room 301 bath - there is a small hole in the ceiling at the heat detector.</p> <p>f. A/C Room near smoking porch - there is a large hole around the electrical conduit penetration to the right of the A/C unit.</p> <p>g. A/C Room near smoking porch - there are two unsealed 1" conduit ceiling penetrations along the left wall.</p> <p>2. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be effected if the signs indicating exit paths could not be seen in the event of an emergency evacuation.</p> <p>Findings on June 6, 2018:</p> <p>a. The exit light/sign at the nurses' station did not illuminate on battery test.</p> <p>b. 100 Hall at the electric panels - the emergency light did not illuminate on battery test.</p> <p>c. 200 Hall - the emergency light outside of the lounge did not illuminate on battery test.</p> <p>d. 200 Hall - the exit light/sign outside of Room 201 did not illuminate on battery test.</p>	C 189	<p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>will be repaired by</p> <p>has been repaired</p> <p>has been repaired</p> <p>will be repaired by</p> <p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p>	<p>7/18/18</p> <p>6/15/18</p> <p>6/18/18</p> <p>7/31/18</p> <p>7/18/18</p> <p>7/12/18</p> <p>7/31/18</p> <p>6/26/18</p> <p>6/26/18</p> <p>6/26/18</p> <p>6/26/18</p>
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STREET ADDRESS, CITY, STATE, ZIP CODE
**1650 COKEY ROAD
ROCKY MOUNT, NC 27801**

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C 189	Continued From page 6	C 189		
	e. Dining Hall - none of the exit lights/signs (3 total) operated on battery test.		has been repaired	6/26/18
	f. 300 Hall - the exit light/sign at the back door (by smoking porch) did not illuminate on battery test.		has been repaired	6/26/18
	g. 300 Hall - the emergency light outside of Room 304 did not illuminate when tested.		has been repaired	6/26/18
	h. 400 Hall - the emergency light outside of Room 406 did not illuminate when tested.		has been repaired	6/26/18
	3. Observations revealed that the plumbing equipment was not maintained in a safe and operating condition. Loose toilets can damage the plumbing equipment and cause injury from falls.			
	Findings on June 6, 2018:			
	a. Shared bath between Rooms 106 and 108 - the toilet fixture was not secure.		has been secured	6/7/18
	b. Shared bath between Rooms 110 and 112 - the toilet fixture was not secure.		has been secured	6/7/18
	c. Shared bath between Rooms 201 and 203 - the toilet fixture was not secure.		has been secured	6/7/18
	d. Shared bath between Rooms 205 and 207 - the toilet fixture was not secure.		has been secured	6/7/18
	e. Shared bath between Rooms 407 and 409 - the toilet fixture was not secure.		has been secured	6/7/18
	4. Observations revealed that the plumbing equipment was not maintained in operating condition.			
	Findings on June 6, 2018:			
	a. 100 Hall common bath - a hand held spray nozzle was added to the tub faucet. The head was missing on the hose.		will be repaired by	7/31/18
	b. 100 Hall common bath - the faucet was dripping in the tub creating a yellow stain down the edge and at the drain.		dripping was stopped and area was cleaned	7/23/18

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C 189	<p>Continued From page 7</p> <p>5. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on June 6, 2018:</p> <p>a. 200 Hall Community Bath - the door does not latch when closed.</p> <p>b. Kitchen - the magnet is broken on the door separating dining and kitchen. The closer is damaged or has been disabled.</p> <p>c. Room 304 - the door does not latch when closed.</p> <p>d. Room 305 - the door is warped and does not latch.</p> <p>e. Room 402 - the door catches on the jamb and does not close and latch.</p> <p>f. Room 400 - the door does not latch.</p> <p>g. Room 403 - the door does not latch.</p> <p>h. The cross corridor doors outside of dining did not latch when the released with the fire alarm.</p> <p>6. Observations revealed that the mechanical equipment was not maintained in a safe and operating condition.</p> <p>Findings on June 6, 2018:</p> <p>a. There was a pattern of mechanical exhaust fan grilles with a heavy accumulation of dust.</p> <p>b. A/C Room near smoking porch - there was not an access panel provided for maintenance of the duct detector.</p> <p>7. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have holes</p>	C 189	<p>has repaired</p> <p>has repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>has been repaired</p> <p>will be repaired by</p> <p>will all be completed by</p> <p>will be repaired by</p>	<p>7/19/18</p> <p>7/12/18</p> <p>6/19/18</p> <p>6/19/18</p> <p>6/11/18</p> <p>6/11/18</p> <p>6/11/18</p> <p>7/31/18</p> <p>7-31-18</p> <p>8-7-18</p>

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C 189	<p>Continued From page 8</p> <p>or gaps between the door and the door frame stops.</p> <p>Findings on June 6, 2018:</p> <p>a. Room 314 - there are holes in the door at the door hardware.</p> <p>b. Room 402 - the door has settled and there is a 1/2" gap at the top of the door.</p> <p>8. Based on observation electrical equipment has not been maintained in a safe manner.</p> <p>Findings on June 6, 2018:</p> <p>a. Room 309 - the electrical outlet is damaged at the bottom receptacle.</p> <p>b. 300 Hall Utility room - the electrical outlet to the left of the utility sink is not a GFCI outlet.</p> <p>c. Exterior pavilion at the smoking porch - there were two open junction boxes with live wires where the ceiling fans were removed. Interview with staff revealed the pavilion had suffered damage and the roof had blow off during the last storm.</p> <p>d. Room 401 - the GFCI outlet in the bathroom did not have power and could not be reset at the receptacle.</p> <p>9. Based on observation there is a failure to install and maintain required plumbing safety devices or equipment. Failure to maintain or install plumbing safety devices or equipment could effect all occupants of the facility if the absence of the plumbing safety devices or equipment caused the domestic water supply to become contaminated.</p> <p>Findings on June 6, 2018:</p> <p>a. Beauty Salon - there was not a vacuum breaker at the hair wash sink.</p>	C 189	<p>have been repaired</p> <p>will be repaired by</p> <p>have been repaired</p> <p>has been replaced</p> <p>has been repaired</p> <p>has been replaced</p> <p>will be repaired by</p>	<p>6/11/18</p> <p>7/31/18</p> <p>6-11-18</p> <p>7-19-18</p> <p>7-18-18</p> <p>7-19-18</p> <p>8-7-18</p>

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C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <ul style="list-style-type: none"> (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. Observations revealed that exhaust ventilation was not provided in all required areas. <p>Findings on June 6, 2018:</p> <ol style="list-style-type: none"> a. Men's Guest bathroom - the exhaust was not working. 	C 199	<p>has been repaired</p> <hr/> <p>All areas have been addressed and all repairs will be done by 8-7-18 and extension has been requested for front door repair. Have addressed concerns with maintenance and housekeeping staff. Re-inforced the usage of reports to be done. To be monitored weekly by management.</p>	<p>7-23-18</p> <p>8-7-18</p>
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