

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL025023</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/11/2018</b>
NAME OF PROVIDER OR SUPPLIER  <b>GOOD SHEPHERD HOME FOR THE AGED</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>603 WEST STREET NEW BERN, NC 28560</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments  Construction Section Complaint Survey report by Frank Strickland and Suzanna Fay on 10/11/2018:  This facility was first licensed on 04/21/1987 and is currently licensed for 52 Beds. Therefore, this facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (Revision 8) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1984 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.  Complaint has been substantiated and deficiencies have been cited that requires a Plan of Correction.	C 000		
C 150	Corridors-Free of equipment and Obstructions  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions.  This Rule is not met as evidenced by: 1-Based on observation, this facility did not keep all corridors free of equipment and other obstructions.  Findings on 10/11/2018: The corridor intersection outside the Administrator's in the Front Hall was blocked by large cardboard boxes and furniture.	C 150		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1	C 164		
C 164	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1-Based on observation, this facility was not free of chronic and unpleasant odors.  Findings on 10/11/2018: Resident Room 5 has odors due to water migration from roof leaks.  2. Based on observation, the facility did not have all walls ceilings and floor covering clean and in good repair.  Findings on 10/11/2018 a. Resident Room 5 had damaged ceiling construction due to water migration from roof leaks. b. Resident room 5 had floor tile coming loose due to moisture issues.	C 164		
C 186	Written Disaster Plan  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (d) A written disaster plan, which has the written	C 186		

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C 186	Continued From page 2  approval of or has been documented as submitted to the local emergency management agency and the local agency designated to coordinate special needs sheltering during disasters, shall be prepared and updated at least annually and shall be maintained in the facility. (f) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1-Based on observation, this facility did not have a written disaster plan on site available for review.  Findings on 10/11/2018: No emergency disaster plan was on site for review.	C 186		
C 189	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 1-Based on observation, this facility has not been maintained in a safe and operation condition.  Findings on 10/11/2018: The facility had extensive interior water damage that resulted in ceiling construction failure due to a roof shingle failure.	C 189		

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C 189	Continued From page 3  2-Based on observation, this facility has not been maintained in a safe and operation condition.  Findings on 10/11/2018: Due to water migration, the ceilings became unattached to ceiling rafters and fell to floors at the following locations: (a) Back corner of the Dining Hall (16'x16' Area). The facility was using the Living Area for dining. (b) Front Hall Administrator's Office (c) Kitchen. On the health department's advice, the facility was not using the kitchen to prepare food. Food was being brought in from an outside source. Facility staff did not specify where, or if the diet had been approved by their dietician or if the diet accounted for any resident on a therapeutic diet. (d) Room 8 (e) Room 23	C 189			