

#11 TO: Luis Padilla

PRINTED: 09/25/2018  
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  FCL011196	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01  B. WING: _____	(X3) DATE SURVEY COMPLETED  08/29/2018
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NAME OF PROVIDER OR SUPPLIER  EVERGREEN LIVING HOME #11	STREET ADDRESS, CITY, STATE, ZIP CODE 351 FAMILY RIDGE ROAD LEICESTER, NC 28748
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C 000	Initial Comments  Report by Luis Padilla  DHSR Construction Section conducted a Biennial Survey on August 29, 2018 from 1:00 PM to 2:10 PM at the above referenced facility. DHSR records indicate the home was first licensed on October 16, 1997 as a Family Care Home for six (6) Residents with up to three (3) non ambulatory residents (unable to respond and evacuate without physical or verbal assistance during a fire or other emergency). Based on this we are requiring the home to be in compliance with the following: The 1992 Minimum Standards and Regulations for Family Care Homes, the applicable portions of the 2005 Rules for Family Care Homes 10A NCAC 13G, and the 1996 North Carolina State Building Code - Section 419.3 - Small Residential Care facilities  At the time of our visit, we cited deficiencies that require an acceptable plan of correction; all deficiencies listed below were discussed with on-site staff during the exit interview. The listed deficiencies are as follows:	C 000		
C 154	Housekeeping-Must Have Approved Sanitation  SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (4) have a North Carolina Division of Environmental Health approved sanitation classification at all times; (e) This Rule shall apply to new and existing homes.  This Rule is not met as evidenced by:	C 154		

RECEIVED  
OCT 11 2018  
CONSTRUCTION SECTION

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*[Handwritten Signature]*

TITLE  
ADMINISTRATOR

(X6) DATE  
10/10/18

SCANNED  
10/11/2018

Division of Health Service Regulation

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C 154	Continued From page 1  1.) The rule requires each family care home shall have a North Carolina Division of Environmental Health approved sanitation classification at all times:  During our visit it was observed that there were dead flies/bugs located in the back left Bathroom of the home. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide to our office a new Sanitation Inspection Report along with your plan of corrections.	C 154	<i>Cleaned &amp; maintain of wkly. by property manager</i>	<i>10/10/18</i>
C 174	Building Equipment Maintained Safe, Operating  SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes.  This Rule is not met as evidenced by: 1.) The rule requires all plumbing equipment in a family care home shall be maintained in a safe and operating condition:  During our visit it was observed that the toilet in the staff bathroom was broken at its base. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 174	<i>Started change New Toilet will be finished</i>	<i>10/15/18</i>

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**EVERGREEN LIVING HOME #11**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**351 FAMILY RIDGE ROAD  
LEICESTER, NC 28748**

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C 174	<p>Continued From page 2</p> <p>2.) The rule requires all plumbing equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that the in the front Bathroom, there was a hole in the tub. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>3.) The rule requires all building equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that there was a loose handrail in the back right Bathroom of the home. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p> <p>4.) The rule requires all fire safety equipment in a family care home shall be maintained in a safe and operating condition:</p> <p>During our visit it was observed that the Fire Extinguishers for the home were not being inspected on a monthly basis by staff. This is not compliant with the rule.</p> <p>Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.</p>	C 174	<p>Bath-tube patched</p> <p>Toilet &amp; hand rail changed</p> <p>Fire extinguishers inspected by company. Will inspected monthly</p>	<p>10/9/18</p> <p>10/18/18</p> <p>10/8/18</p> <p>10/10/18</p>
C 180	Building Service Equipment-Call System	C 180		

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C 180 Continued From page 3

**SECTION .0300 - THE BUILDING**  
**10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT**

(f) Where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom. The resident call system activator shall be such that it can be activated with a single action and remain on until deactivated by staff. The call system activator shall be within reach of resident lying on his bed.

(j) This Rule shall apply to new and existing family care homes.

This Rule is not met as evidenced by:  
1.) The rule requires where the bedroom of the live-in staff is located in a separate area from residents' bedrooms, an electrically operated call system shall be provided connecting each resident bedroom to the live-in staff bedroom:

During out visit it was observed that the call system for the home was not functional. This is not compliant with the rule.

Make arrangements to have the deficiency corrected; provide documentation in the form of invoices/receipts for all completed work.

C 180

*Call system will be fixed. Paid 10/30/18*

C 118 Bedrooms-Windows

T10: 42C  
2205 BEDROOMS

(g) Each resident bedroom must have one or more operable windows and be lighted to provide 30 foot candles of light at floor level. The window area must be equivalent to at least eight percent

C 118

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C 118	Continued From page 4  of the floor space. The windows must be low enough to see outdoors from the bed and chair, with a maximum 36-inch sill height.  This Rule is not met as evidenced by: 1.) The rule requires each resident bedroom must have one or more operable windows and be lighted to provide 30 foot candles of light at floor level:  During our visit it was observed that the window for Bedroom #4 and #5 was not operating correctly. This is not compliant with the rule.  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 118	<i>Window will be fixed paid.</i>	<i>11/30/18</i>
C 138	Outside Entrances/Exits-Single Hand Motion  T10: 42C 2209 OUTSIDE ENTRANCES AND EXITS (d). All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys.  This Rule is not met as evidenced by: 1.) The rule requires all exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys:  During our visit it was observed that the side entrance door for the home is not single hand motion. This is not compliant with the rule.	C 138	<i>Side Entrance door fixed</i>	<i>09/14/18</i>

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C 138	Continued From page 5  Make arrangements to have the deficiency corrected; provide documentation in the form of photos for all completed work.	C 138		