

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034098	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/23/2018
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NAME OF PROVIDER OR SUPPLIER SALEM TERRACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2609 OLD SALISBURY ROAD WINSTON SALEM, NC 27127
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C 000	<p>Initial Comments</p> <p>Report of a Construction Section Biennial Survey conducted by Suzanna Fay and Ed Miller on August 23, 2018.</p> <p>Records indicate this facility was first licensed on July 15, 1986. The facility is currently licensed for 142 Resident Beds including a 62 bed Special Care Unit. Based on the above information, the facility is required to meet the 1984 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm; the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1978 North Carolina State Building Code (Rev 8) Section 409.1 (c) Institutional Occupancy.</p> <p>Deficiencies were cited that require a Plan of Correction.</p>	C 000		
C 101	<p>Existing Licensed Fac- No less than '71 Rules</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;</p>	C 101		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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C 101	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the facility does not meet the NCSBC requirements at the time of construction or renovation.</p> <p>Findings on August 23, 2018: a. Review of DHSR licensing records indicate this facility's license began to reflect 62 Special Care Unit [SCU] beds on 09/25/2006. All of the SCU residents share one dining room that appears adequate to seat all 62 residents. There is only one exit from the SCU dining room. This is not in compliance with the 2006 NC State Building Code requirement that specifies the maximum occupant load for an area with only one exit cannot exceed 50 occupants.</p>	C 101		
C 160	<p>Outside Premises-Clean, Safe</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the outside premises were not maintained in a clean and safe condition.</p> <p>Findings on August 23, 2018: a. Small courtyard outside 100 Hall - a section of the exterior soffit is falling out beside the fire wall. b. Small courtyard outside 100 Hall - there are</p>	C 160		

Division of Health Service Regulation

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C 160	Continued From page 2 three broken window leaning against the wall. c. 100 Wing courtyard - the sidewalk leading to the parking area has dislodged at the joints creating tripping hazards where the pavement is uneven. d. 100 Wing courtyard - there is a broken table, some plywood sheets and old chairs that have not been removed to the trash. e. Outside of Laundry - the window AC unit is leaking and the wall below is stained and mildewed. f. Outside of Laundry - the protective globe for the exterior fixture is missing. g. The 200 Hall back exit did not latch leaving the building open at all times. h. Front canopy - a section of the aluminum soffit has fallen out.	C 160		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the walls are not kept clean and in good repair. Findings on August 23, 2018: a. Room 115 - the walls are in a state of repair. Sections of the wall base are missing. The patched sheetrock has not been painted and the	C 164		

Division of Health Service Regulation

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C 164	<p>Continued From page 3</p> <p>tape is pulling off near the door. The cable box is loose.</p> <p>b. Room 115 - the door is heavily scuffed with deep gouges along the bottom.</p> <p>c. Room 115 Bath - the wall behind the toilet is damaged along the bottom and the base is falling off. The walls behind the toilet are heavily stained.</p> <p>d. Room 107 - the sheetrock and base is not secure along the bottom of the wall behind the door.</p> <p>e. 100 Hall - the wallpaper is torn and peeling at the expansion joint near the Nurses' Station.</p> <p>f. Nurses' Station - the walls behind the station are heavily scuffed.</p> <p>g. Dining - the corner trim on the column is falling off.</p> <p>h. SCU Family Room - there is a large hole in the wall behind the door.</p> <p>i. SCU Handicap Bathroom - the wall to the right of the tub is damaged along the base of the wall.</p> <p>j. SCU Dining - there are brown drip stains running down the wall at the electrical panel.</p> <p>k. SCU Dining - there is a 1" diameter hole in the exterior wall by the windows and a large triangular section of the finish has been pulled off the wall at the base to the right of the windows.</p> <p>l. SCU Dining - the window trim is missing along the right side of the second window bay. The cover plate for the electrical outlet below these windows is broken.</p> <p>m. Riser Room - there is a large hole cut into the wall to the left of the sprinkler riser.</p> <p>n. Riser Room - the sheetrock seam is not sealed at the triangular intersection.</p> <p>o. The corner at the pod entrance toward 502 is banged up.</p> <p>p. HC Bath by Room 505 - the trim piece on the corner wall was missing.</p> <p>q. There is a hole in the wall below the PTAC unit</p>	C 164		

Division of Health Service Regulation

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C 164	<p>Continued From page 4</p> <p>beside the exit across from oxygen storage.</p> <p>2. Observations revealed that the furnishings are not kept in good repair.</p> <p>Findings on August 23, 2018:</p> <ul style="list-style-type: none"> a. Room 115 Bath - one of the towel bars is broken. b. Room 109 Bath - the toilet paper dispenser is broken. c. Room 200 - the door drags on the floor making it difficult to open and close. d. Room 207 Bath - both towel bars were broken. e. Room 207 Bath - the light over the sink is loose. f. Room 205 - the veneer on the side of the door is loose and drags on the frame. g. Room 303 Bath - both towel bars and the toilet paper dispenser are broken. h. Room 307 - the door is difficult to open and close. i. SCU Family Room - the door drags and is difficult to close. j. SCU Handicap Bathroom - the toilet paper dispenser is broken. k. Room 404 - the drawer face on the wardrobe unit is broken and falling off. One of the door knobs on the wardrobe unit has broken off. l. Room 400 - the armchair has a broken seat. m. HC Bath on 500 Hall - the towel bar at the shower was broken. <p>3. Observations revealed that the floors are not maintained clean and in good repair.</p> <p>Findings on August 23, 2018:</p> <ul style="list-style-type: none"> a. Room 115 - the threshold is missing and the vinyl floor tile has large yellow stains throughout the room. The floors appear dirty. b. Room 115 Bath - the floor has brown stains 	C 164		

Division of Health Service Regulation

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C 164	<p>Continued From page 5</p> <p>around the toilet, behind the toilet and around the perimeter of the room.</p> <p>c. Room 109 - the bed posts are marking up the floor and the floor has long black scuff marks in the middle of the floor.</p> <p>d. 100 Hall - the carpet has dark stains outside of Room 106.</p> <p>e. Room 104 - there is a 12" long tear in the vinyl floor in front of the chests of drawers.</p> <p>f. Room 104 - there is a large wet stain on the floor by the window bed. The trash can is overflowing and spilling out on the floor.</p> <p>g. Room 103 - two of the floor tiles are broken at the corridor wall. The floors have a lot of scuff marks.</p> <p>h. Nurses' Station - the floor finish is completely worn through under the chairs.</p> <p>i. Room 205 Bath - the floor around the toilet is stained.</p> <p>j. Room 303 Bath - at the time of survey, feces was observed on the floor and on the toilet.</p> <p>k. Room 405 - there were numerous dead insects on the floor of the toilet.</p> <p>l. 500 Pod HC Bath - the floor is heavily stained.</p> <p>m. The carpet in the 500 Hall is very stained.</p> <p>n. The carpet seam is unraveling at the entrance to the 500 pod toward Room 502.</p> <p>o. The carpet is fraying at the fire doors between the 500 and 100 Halls.</p> <p>4. Observations revealed that the facility is not kept free of unpleasant odors.</p> <p>Findings on August 23, 2018:</p> <p>a. Room 115 Bath - there is an unpleasant odor in the room.</p> <p>b. Room 104 - has an unpleasant odor in the room.</p> <p>c. SCU Dining - both the women's and the men's bath have strong, unpleasant odors.</p>	C 164		

Division of Health Service Regulation

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C 164	<p>Continued From page 6</p> <p>d. The HC bath near Room 500 has a strong, unpleasant odor.</p> <p>5. Observations revealed that the ceilings are not kept clean and in good repair.</p> <p>Findings on August 23, 2018:</p> <p>a. Dining - the popcorn finish has been removed in sections but the ceiling is not painted.</p> <p>b. Room 207 - the ceiling is flaking.</p> <p>c. Room 303 - the drywall is cracking along the ceiling line.</p> <p>d. SCU Dining - there are several large brown water stains on the ceiling in front of the toilets. The popcorn finish is flaking and peeling at the stains.</p> <p>e. HC Bath in 500 Hall - the sheetrock tape is pulling away from the ceiling over the toilet leaving a gap at the seam. The ceiling of the shower is spalling.</p> <p>f. Rooms 511 and 512 - there are large cracks in the ceiling finish in both of these rooms.</p> <p>6. Observations revealed that the bedroom windows were not maintained in good repair.</p> <p>Findings on August 23, 2018:</p> <p>a. Room 312 - one of the windows was broken and a sheet of plywood had been installed temporarily.</p>	C 164		
C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and</p>	C 166		

Division of Health Service Regulation

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C 166	<p>Continued From page 7</p> <p>hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of hazards.</p> <p>Findings on August 23, 2018: a. Room 207 - one oxygen bottle was laying unsecured across the bars of a walker. b. 300 Hall Bath - the door is rusting at the bottom. The rust has eaten a hole in the frame. The sharp rusty edges could inflict injury to the residents. c. Room 406 - there was one unsecured oxygen tank in the room.</p>	C 166		
C 185	<p>Fire Safety-Rehearsals on Each Shift</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION</p> <p>(b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official.</p> <p>(c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved.</p> <p>(f) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Review of records revealed that the facility is not maintaining fire rehearsal logs according to</p>	C 185		

Division of Health Service Regulation

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C 185	Continued From page 8 the licensure rules. Findings on August 23, 2018: a. The records did not provide a short description of what the rehearsal involved.	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. All the occupants of the facility could be effected if the equipment failed to alert the occupants in case of a fire. Findings on August 23, 2018: a. The fire alarm panel indicated trouble. The trouble was shown as disabled duct detectors in Zone 10. Interview with maintenance staff revealed that the panel was old and the vendor was having trouble obtaining parts. b. Fire doors between 100 and 500 Halls - the wall magnet on the door swinging into the 500 Hall is not secure to the wall. c. The wall magnet on the cross corridor doors by Room 100 is loose.	C 189		

Division of Health Service Regulation

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C 189	<p>Continued From page 9</p> <p>2. Based on observation there is a failure to maintain the building's fire safety systems in a safe condition. Holes or gaps at penetrations through fire resistant rated ceilings could allow fire and smoke to spread beyond the area of origin.</p> <p>Findings on August 23, 2018:</p> <ul style="list-style-type: none"> a. 100 Hall Activity Room - there is a small hole in the ceiling above the TV. b. 100 Hall - there are holes around the cover plates outside of Rooms 112 and 115. c. 100 Hall - there is a hole at the emergency stop button wire where it penetrates the ceiling. d. Nurses' Station - there is a leak in front of the desk. The ceiling is falling in and there are moisture droplets at the center of the damaged area. The ceiling around the leak is stained. There is a 3/4" hole to the right of the leak. Evidence of patching is around the leaking area. The patching has not been completed. e. Hopper Room - there is a small hole at the sprinkler head escutcheon plate. f. Mechanical Room off of Laundry - there is a 4"x4" hole at one of the hangers and the caulk is coming loose at the cables over the data equipment. g. General - the facility has replaced most of the exit signs with new exit signs/emergency lights. The base plate is smaller on the new fixtures leaving a small gap at the ceiling. h. Laundry Room - the light fixtures have been replaced and the penetrations for the old fixtures have not been sealed. i. Clean Linen - the light fixtures have been replaced and the penetrations for the old fixtures have not been sealed. There are three small unsealed penetrations in the ceiling over the door. j. Room 302 - the escutcheon plate is missing at 	C 189		

Division of Health Service Regulation

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C 189	<p>Continued From page 10</p> <p>the sprinkler head.</p> <p>k. SCU handwash bath - there is a hole around the edge of the exhaust fan.</p> <p>l. Room 406 - one of the sprinkler head escutcheon plates was loose leaving a gap in the ceiling.</p> <p>m. Riser Room - the escutcheon plate is missing at the sprinkler head and the sprinkler pipe does not have a flange where it penetrates the ceiling.</p> <p>n. Front Canopy - two of the sprinkler heads are missing escutcheon plates.</p> <p>o. 500 Pod HC Bath - there is a hole at the plate above the door to the bathroom.</p> <p>p. Room 502 - the escutcheon plate is coming loose at the first sprinkler head.</p> <p>q. 100 Hall - there is a small gap at the smoke detector outside of the Activity Room.</p> <p>3. Observations revealed that the plumbing equipment is not maintained in a safe and operating condition.</p> <p>Findings on August 23, 2018:</p> <p>a. Room 103 Bath - the toilet is missing a flapper and does not flush. The toilet has dark brown stains around the bowl from lack of use.</p> <p>b. 100 Hall Shower Room - the toilet seat is loose.</p> <p>c. SCU Men's Bath in Dining - the knob is missing for the sink faucet.</p> <p>4. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage.</p> <p>Findings on August 23, 2018:</p> <p>a. Med Room - the emergency light did not illuminate on test.</p>	C 189		

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C 189	<p>Continued From page 11</p> <p>5. Based on observation there is a failure to maintain the buildings's fire safety components in a safe operating condition. Any unapproved device used to keep a door open is an impediment to quickly closing the door so as to limit the spread of smoke and/or fire to the area of origin.</p> <p>Findings on August 23, 2018:</p> <ul style="list-style-type: none"> a. Locker/Copy Room - there is a cabinet preventing the door from closing. b. The door between Laundry and Clean Linen was propped open with laundry baskets. c. The door into the main Laundry area was propped open. d. Dining - the dining room doors were held open using wedges. e. Room 409 - the door was being held open using furniture. f. Room 405 - the door was held open using furniture. This was corrected at the time of survey. <p>6. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe condition. In order to resist the passage of smoke resident room doors must not have holes or gaps between the door and the door frame.</p> <p>Findings of August 23, 2018:</p> <ul style="list-style-type: none"> a. The door to Soiled Utility is damaged below the door hardware leaving a gap between the door and frame. b. 200 Hall Activity Room - there is a hole at the door hardware. c. Medical Records - the door has been cut to create a Dutch door. There is a 1/2" gap between the panels. d. The exterior door to the 500 Hall courtyard has 	C 189		

Division of Health Service Regulation

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C 189	<p>Continued From page 12</p> <p>dropped and there is a substantial gap along the top right corner of the door.</p> <p>7. Based on observation fire safety equipment has not been inspected to assure it has been maintained in a safe and operable condition. Occupants of the facility could be effected if fire safety equipment in the smoke compartment did not operate when needed to provide fire protection.</p> <p>Findings on August 23, 2018:</p> <p>a. Kitchen - the hood suppression system was last inspected in August of 2017. The suppression system should be inspected every six months.</p> <p>b. Kitchen - the hood suppression system was not being checked by in-house staff on a monthly basis.</p> <p>8. Observations revealed that the electrical equipment is not maintained in a safe and operating condition.</p> <p>Findings on August 23, 2018:</p> <p>a. Kitchen - the electrical panel box is pulling out of the wall and the door does not latch.</p> <p>b. Room 207 - the light fixture has a non-GFCI outlet built into the fixture. The outlet was not plugged to prevent using the outlet.</p> <p>c. Room 314 - the cover plate is missing for the electrical outlet by the first bed.</p> <p>d. SCU Courtyard - the exterior outlet near the smoke doors does not have power.</p> <p>e. SCU handwash bath - the outlet across from the sink is not a GFCI outlet.</p> <p>f. Room 406 Bath - the GFCI did not trip when tested.</p> <p>g. The exterior GFCI outlet at the exit near Room 400 did not trip when tested.</p>	C 189		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034098	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 08/23/2018
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NAME OF PROVIDER OR SUPPLIER SALEM TERRACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2609 OLD SALISBURY ROAD WINSTON SALEM, NC 27127
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C 189	<p>Continued From page 13</p> <p>h. Room 403 - the cover plates for the electrical outlets and the light switch were not replaced after painting.</p> <p>i. SCU Men's Toilet in Dining - the GFCI outlet did not trip when tested.</p> <p>j. Main entry - the exterior GFCI outlet to the left of the door did not trip when tested.</p> <p>k. The exterior GFCI outside of the 500 Hall exit did not trip when tested and the protective cover is missing.</p> <p>l. Exit near Room 504 - the exterior GFCI outlet did not trip when tested and the protective cover is missing.</p> <p>m. Exit near Room 505 - the exterior outlet is covered in spider webs. There is a permanent extension cord plugged into the outlet.</p> <p>9. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. Occupants in the smoke compartment could be exposed to smoke or fire if doors do not completely close and latch to help limit the spread of smoke or fire to the area of origin.</p> <p>Findings on August 23, 2018:</p> <p>a. Men's Bath at 300 Hall - the door is difficult to latch.</p> <p>b. Room 311 - the door does not latch when closed.</p> <p>c. SCU Handicap Bathroom - the right hand door is missing a cylinder and does not latch.</p> <p>d. Room 507 - the door was extremely hard to open.</p> <p>e. Room 511 - the door does not latch when closed.</p>	C 189		
C 191	Unvented & Portable Elec. Heaters Prohibited	C 191		

Division of Health Service Regulation

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C 191	<p>Continued From page 14</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(b) There shall be a heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. In addition, the following shall apply to heaters and cooking appliances.</p> <p>(2) Unvented fuel burning room heaters and portable electric heaters are prohibited.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the facility had unvented portable electric heaters in the building.</p> <p>Findings on August 23, 2018:</p> <p>a. Director of Residential Care Office - a portable space heater was found in the office.</p>	C 191		
C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p> <p>(2) soil utility room;</p> <p>(3) bathrooms and toilet rooms;</p> <p>(4) housekeeping closets; and</p> <p>(5) laundry area.</p> <p>(k) This Rule shall apply to new and existing</p>	C 199		

Division of Health Service Regulation

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C 199	<p>Continued From page 15</p> <p>facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the facility does not maintain exhaust ventilation in required areas.</p> <p>Findings on August 23, 2018:</p> <p>a. Room 115 Bath - the exhaust fan is not working.</p> <p>b. Hopper Room - the exhaust fan has a heavy accumulation of dust.</p> <p>c. Soiled Linen and Laundry - the exhaust fans have a heavy accumulation of dust and lint.</p> <p>d. Kitchen - the exhaust fans in the supporting areas have a heavy accumulation of dust.</p> <p>e. 200 Hall Housekeeping Closet - the exhaust fan is not working.</p> <p>f. 500 Hall HC Bath - the exhaust fan is not working.</p>	C 199		
C 202	<p>Existing Fac. Housing Non-ambs-Hand Bells</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(j) Except where otherwise specified, existing facilities housing persons unable to evacuate without staff assistance shall provide those residents with hand bells or other signaling devices.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the call system was not in good operating condition for one resident.</p>	C 202		

Division of Health Service Regulation

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C 202	Continued From page 16 Findings on August 23, 2018: a. Room 109 - the facility uses a push button call worn on the residents who need it. When pressed for the resident in room 109, the alarm did not sound at the nurses' station.	C 202		