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Magnolia House/ Royal Oaks

1115 Carthage St.
Sanford, NC 27330
919-774-3774
FAX: 919-774-7084



Pages: _____ of _____

To:

Fax number: *919-733-6592*

From: Magnolia House & Royal Oaks

Fax number: 919-774-7084

Office Location: Magnolia House

Date: *6-1-18*

Attention:

Frank Strickland

Phone number for follow-up:

919-774-3774

Comments:

PRINTED: 05/18/2018
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL063026	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 05/01/2018
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NAME OF PROVIDER OR SUPPLIER MAGNOLIA HOUSE RETIREMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1115 CARTHAGE STREET SANFORD, NC 27330
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Construction Section Biennial Survey report by Frank Strickland and Suzanna Fay on 05/01/2018:</p> <p>This facility was licensed as an Adult Care Home on 05/01/1988. Therefore, we are requiring that this facility meet the 1987 Rules for Homes for the Aged and the applicable portions of the 2005 Regulations for Adult Care Homes of Seven or more beds. It is also required to meet the 1978 Edition of the North Caroling State Building Code Volume 1-Section 409. LICENSED AS A 85 BED SCU</p> <p>Deficiencies were cited and a Plan of Correction is required.</p>	C 000		
C 132	<p>Bathrooms-Must Provide Privacy</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are:</p> <p>(5) The bathrooms and toilet rooms shall be designed to provide privacy. Bathrooms and toilet rooms with two or more water closets (commodes) shall have privacy partitions or curtains for each water closet. Each tub or shower shall have privacy partitions or curtains;</p> <p>This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain the privacy curtains in bathrooms.</p> <p>Findings 05/01/2018: Privacy curtains were not in place at the following locations: (a) Men's Community Bath</p>	C 132		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Alfreda Robinson

TITLE

Administrator

(X8) DATE

5/25/18

PRINTED: 06/16/2018
FORM APPROVED

Division of Health Service Regulation

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C 132	Continued From page 1 (b) Bathroom between Rooms 13/14.	C 132	10A NCAC 13F .0305 Physical Enviroment Rule met as evidenced by privacy curtains will be placed by maintenance by 5/25/18	05/25/2018
C 148	Corridors-Handrails SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (2) Handrails shall be provided on both sides of corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated load; This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain the corridor handrails. Findings 05/01/2018: The handrail supporting wall brackets are not secure to adjacent walls located in the Main Lobby.	C 148	To ensure compliance privacy curtains will be monitored by maintance daily to ensure return from laundry. Staff will be educated to report to all issues to maintenance staff or housekeeping staff. Hand rails will be remounted by maintenance staff to ensure security and safety. To prevent reoccurrence maintenance will monitor weekly , housekeeping staff will monitor daily. Administrator or designee will monitor as needed	5/25/2018
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has not been kept clean and in good repair.	C 164	10A NCAC 13F .0306 Housekeeping and Furnishings Rule met as evidenced by all ceiling cracks will be repaired by 5/25/2018 Items A and B have been repaired also. Tiles will be relaid in laundry room area by 5/25/2018 To prevent further occurences maintanance will monitor all areas weekly , housekeeping staff will monitor daily , Administrator/ designee will oversee periodically.	6/25/2018

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL053028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 05/01/2018
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C 164	<p>Continued From page 2</p> <p>Findings on 05/01/2018: The ceiling at the following locations have ceilings that have excessive cracking and not secured to the ceiling framing: (a) Hall outside Room 5 (b) Community Bath Men's Hall</p> <p>2-Based on observation, this facility has not been kept clean and in good repair.</p> <p>Findings on 05/01/2018: The wall construction is not in place due to water damage at the following locations: (a) Laundry Room behind washing machines (b) Salon Room under hair-washing sink</p> <p>3-Based on observation, this facility has not been kept clean and in good repair.</p> <p>Findings on 05/01/2018: The flooring behind and around the washing machines has become unfasted to the concrete floor.</p>	C 164		
C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1-Based on observation, this facility has not maintained in a safe manner to prevent</p>	C 166	<p>10A NCAC 13F .0306 Housekeeping and Furnishings</p> <p>Rule has been met as evidenced by Oxygen tanks will be removed or put in racks by 5/25/18. To prevent further occurrence medical Staff will monitor all O2 tanks daily, Scu will oversee weekly Administrator or designee will monitor prn</p>	5/25/18

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C 166	Continued From page 3 obstructions and hazards. Findings on 05/01/2018: Oxygen bottles at the folling locations were found to be not secured in approved racks: (a) Eye-wash Station Room (b) Room 24	C 166		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain all fire safety equipment in a safe and operating condition. Findings 05/01/2018: The emergency light located in the Dining Hall did not illuminate when tested. 2-Based on observation, this facility has failed to maintain all fire-safety equipment in a safe and operating condition. Findings 05/01/2018: The 20 min. fire-rated Laundry Room door is cracked at the door strike area and is delaminating at the top and bottom edges.	C 189		

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C 189	Continued From page 4 3-Based on observation, this facility has failed to maintain all fire-safety equipment in a safe and operating condition. Findings 05/01/2018: The corridor door leading into the TV Room drags on the carpet that makes it difficult to close. 4-Based on observation, this facility has failed to maintain all plumbing equipment in a safe and operating condition. Findings 05/01/2018: The sink is not secure to the wall located Women's Spa. 5-Based on observation, this facility has failed to maintain all fire-safety equipment in a safe and operating condition. Findings 05/01/2018: The door for Room 42 does not latch.	C 189	10A NCAC 13F .0311 OTHER REQUIREMENTS Rule has been met as evidenced by emergency light will be replaced by 5/25/18 Fire door to the laundry room will be replaced by 5/25/18. Door to Tv room will be replaced or repaired and in operating order by 5/25/18. Latch to door 42 will be repaired and in working order by 5/25/18. Sink in womens spa will be secured by 5/25/18 To prevent further occurrence maintenance will monitor weekly and housekeeping will monitor daily, and report any finding to maintenance for repair. Administrator or designee will over see.	5/25/18
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and	C 199	10A NCAC 13F .0311 Other Requirements Rule met as evidenced by exhaust fan will be replaced by 5/25/18. To prevent further occurrence maintenance will monitor weekly and housekeeping will monitor daily Administrator /designee will monitor PRN	

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C 199	<p>Continued From page 5</p> <p>(5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1-Based on observation, this facility has failed to maintain exhaust ventilation at the rate of two cubic feet per minute per square foot.</p> <p>Findings 05/01/2018: There is not any exhaust ventilation for the Bathroom between Room 13/14.</p>	C 199		