

DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF HEALTH SERVICE REGULATION

ROY COOPER

MANDY COHEN, MD, MPH SECRETARY

MARK PAYNE DIRECTOR

February 28, 2018

Shirley Deloatch-(via e-mail only) 104 E Lewistown Road Murfreesboro, NC 27855 RECEIVED

APR 1 3 2018

CONSTRUCTION SECTION

RE: Deloatch's Rest Villa I - FC Biennial Survey

104 E Lewistown Road Murfreesboro Hertford County FID #920304 Fcl046004

Dear Ms. Deloatch:

Thank you for the cooperation and courtesies extended during the recent Division of Health Service Regulation (DHSR) – Construction Section Biennial survey of your facility on February 7, 2018. As a result of the survey, deficiencies were cited which will require an acceptable Plan of Correction. The deficiencies cited are listed on the enclosed Statement of Deficiency. Your Plan of Correction should indicate the following:

- What corrective action(s) will be accomplished in those areas of the facility found to have been affected by the deficient practice;
- How you will identify other areas of the facility having the potential to be affected by the same deficient practice and what corrective action will be taken;
- What measures will be put into place or what systemic changes you will make to ensure that the
 deficient practice does not recur; and,
- How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place.

CONSTRUCTION SECTION

WWW.NCDHHS.GOV • WWW.NCDHHS.GOV/DHSR

TEL 919-855-3893 • FAX 919-733-6592

LOCATION: WILLIAMS BUILDING, 1800 UMSTEAD DRIVE • RALEIGH, NC 27603

MAILING ADDRESS: 2705 MAIL SERVICE CENTER • RALEIGH, NC 27699-2705

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

- Include dates when corrective action will be completed. The corrective action dates must be acceptable to the State.
 - 1. Corrective action must begin immediately.
 - 2. Any completion date greater than 45 days from date of survey requires a written waiver from DHSR-Construction Section.

Please type or print clearly your correction action on the enclosed Statement of Deficiencies. You will need to SIGN, DATE AND RETURN the Plan of Correction to DHSR-Construction by March 15, 2018. Failure to return the signed Plan of Correction within this time period could jeopardize the status of your license. The PROVIDER may copy form(s) to be retained for your files.

Your Plan of Correction can be:

Mail to:

DHSR Construction Section

2705 Mail Service Center Raleigh NC 27699-2705

Fax to:

(919)-733-6592

Email to:

DHSR.Construction.Admin@dhhs.nc.gov

Prior to making any changes to your facility you will need to verify with the local Building Official whether or not a permit is needed to make the changes on the enclosed Statement of Deficiencies. The North Carolina State Building Code requires that "No person, firm or corporation shall erect, construct, enlarge, install, alter, repair, move, improve, convert or demolish any building, structure, or service system without first obtaining a permit for such from the Inspection Department having jurisdiction".

Informal Dispute Resolution

In accordance with G.S. § 131D-2.11(a2), you have one opportunity to question cited deficiencies through an informal dispute resolution (IDR) process. You may also contest the severity of noncompliance that resulted in a violation determination. To be given such an opportunity, you are required to send your written request identifying the specific deficiencies being disputed postmarked by March 15, 2018. An explanation of why you are disputing those deficiencies (or why you are disputing the severity of noncompliance that resulted in a violation determination) along with any supporting documentation must be sent and postmarked by March 15, 2018. You must submit 2 copies of material and highlight or use some other means to identify written information pertinent to the disputed deficiency(ies). Additional written material that does not meet these requirements will not be reviewed. This information should be sent to: Steven C. Lewis, Construction Section Chief, 2705 Mail Service Center, Raleigh NC 27699-2705. An incomplete informal dispute resolution process will not delay the effective date of any enforcement action. IDR Procedures can be accessed at: http://www.ncdhhs.gov/dhsr/acls/idr.html.

Please do not hesitate to call us if you have questions concerning the deficiencies or if we can be of other assistance.

Sincerely,

Wendy Chester

Wendy Chester Architectural/Engineering Technician DHSR - Construction Section

ce: Adult Care Licensure Section-with attachment
County Building Inspection Department - with attachment-(via e-mail only)
Hertford County DSS - with attachment-(via e-mail only)

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY C 000 Initial Comments C 000 Report by Wendy Chester RECEIVED DHSR Construction Section conducted a Biennial Survey on February 7, 2018 from 12:30 PM to APR 1 3 2018 3:00 PM at the above referenced facility. DHSR records indicate the home was first licensed on February 01, 1975 as a Family Care Home for CONSTRUCTION SECTION five Residents: Licensure rules at this time only allowed for a maximum capacity of five Residents. Effective on February 1, 1983 the building code was amended to allow for a maximum of six Residents, and effective on April 1, 1984 Licensure Rules were revised to allow for a maximum capacity of six residents as well. Your home is currently licensed with a capacity of Six (6) all-ambulatory residents (able to respond and evacuate without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1984 "Rules for Family Care Homes Minimum and Desired Standards and Regulations", the applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes, and the 1978 (Revision 5) North Carolina State Building Code -Section-409.1(g)-Residential Care facilities. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows: C 109 Construction-Two Stories C 109 SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (f) If the building is two stories in height, it shall meet the following requirements: Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 FCL046004 B. WING 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 109 Continued From page 1 C 109 (1) Each floor shall be less than 2500 square feet in area if existing construction or, if new construction, shall not exceed the allowable area for R-4 occupancy in the North Carolina State **Building Code:** (2) Aged or disabled persons are not to be housed on any floor above or below grade level; (3) Required resident facilities are not to be located on any floor above or below grade level; and (4) A complete fire alarm system with pull stations on each floor and sounding devices which are audible throughout the building shall be provided. The fire alarm system shall be able to transmit an automatic signal to the local emergency fire department dispatch center, either directly or through a central station monitoring company connection. This Rule is not met as evidenced by: 1.) This Rule requires that if the building is two stories in height it shall have sounding devices which are audible throughout the building. At the time of the survey it was observed that the second story fire alarm system was not interconnected to the first floor and therefore was not audible throughout the building. This poses a life safety hazard in the event there is a fire in the upper story. Based on our findings make arrangements to have the second story interconnected with the first story. Once completed provide invoices/receipts indicating all work performed to the DHSR Construction Section as verification of compliance. install affached to w/ a deposit recepit Division of Health Service Regulation

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Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A RUILDING- 04 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 112 Continued From page 2 C 112 Construction-Res. Areas Same Floor Level C 112 SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (i) In homes licensed on or after April 1, 1984, all required resident areas shall be on the same floor level. Steps between levels are not permitted. This Rule is not met as evidenced by: 1.) The Rule requires that in homes licensed on or after April 1, 1984, all required resident areas shall be on the same floor level. Steps between levels are not permitted. At the time of the survey it was observed that a bi-fold louver door, similar to those commonly 3/22/18 used on closets, was being used in an opening The bi-fold louver door between the dining area and a den that was two was replaced with a solid door that has a locking steps lower. It was advised to the Staff that the Den was not for Resident use. The door in it's current state was unsecured and allowed for potential unintentional Resident access. mechanism to prevent Based on our finding make arrangements to have unintentional access. this opening secured in a manner that ensures no unintentional access can occur. Once completed provide photos of the work as well as invoices/ receipts which indicate what work was performed to DHSR Construction Section as verification of compliance. C 147 Outside Entrances/Exits-Single Hand Motion C 147 SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 147 Continued From page 3 C 147 times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1.) This Rule requires that all exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. 4/3/18 The lock set has been changed to a single hand At the time of the survey the upstairs Office emergency exit door had a low placed barrel lock and a thumb latch deadbolt. These locking control and the dead bolt devices hinder quick and safe exit in the event of and barrel lock has been an emergency. removed. Based on our findings make arrangements to have the lockset changed to single hand control and the deadboit and barrel lock disengaged. Once completed provide photos of the completed work as well as purchase receipts to the DHSR Construction Section as verification of compliance. C 148 Outside Entrances/Exits-Free of Obstructions C 148 SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (e) All entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. This Rule is not met as evidenced by: 1.) This Rule requires that all entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 FCL046004 B. WING 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRFFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) C 148 Continued From page 4 C 148 emergency. At the time of the survey it was observed that the upstairs Office emergency exit door was blocked with a security bar. This is in addition to the findings in 0147 and creates an obstruction and 2/4/18 Security bar was unsafe condition. removed. Based on our finding remove the security bar. Once completed provide photos of door hardware to the DHSR Construction Section after removal as verification of compliance. C 152 Floors C 152 10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair. This Rule is not met as evidenced by: 1.) This Rule requires that scatter or throw rugs shall not be used. At the time of the survey it was observed that there were multiple scatter/throw rugs located throughout the home. The Staff began making Scatter/throw rugs were 2/7/18 efforts to remove the rugs while we were at the location. Small rugs such as these pose trip hazards. removed. Based on our findings remove from the home any remaining scatter/throw rugs. Once complete provide to DHSR Construction Section overall room photos showing the floors in areas that had contained these rugs.

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Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACT:ON SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) C 153 Continued From page 5 C 153 C 153 Houskeeping And Furnishings-Clean, Repaired C 153 SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND **FURNISHINGS** (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1.) This Rule requires that each family care home shall have walls kept in good repair. At the time of the survey it was observed that the rear Bedroom which houses three Residents had scuffs/ bumps/ chipped paint on the walls Wall has been textured 3/28/18 between the closets. and painted. Based on our finding make arrangements to have the walls repaired and repainted to match the existing finish. Once completed provide photos of the work to the DHSR Construction Section as verification of compliance. C 155 Housekeeping-Free of Obstructions C 155 SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND **FURNISHINGS** (a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards: (e) This Rule shall apply to new and existing homes.

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 FCL046004 B. WING 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY C 155 | Continued From page 6 C 155 This Rule is not met as evidenced by: 1.) This Rule requires that each family care home shall be maintained free of all obstructions and hazards. At the time of the survey it was observed that the The area has been cleared 2/7/18 of all items that obstructed front Bedroom at the end of the left Corridor had items stacked in front of the window intended as the secondary means of egress. This arrangement made it difficult for the window to be opened and would cause delay in exit in the event the exit of egression. of an emergency. Based on our findings remove the items from this location and maintain the area clear of obstructions that would hinder exit. Once completed provide photos of the area to the DHSR Construction Section as verification of compliance. 2.) The Rule requires that each family care home shall be maintained free of all obstructions and hazards. At the time of the survey is was observed that there were closet doors in the rear Resident Bedroom which housed three Residents that had hasp locks on the doors. Hasp locks on doors All hasp locks have been 2/13/18 that enclose spaces that a person could removed. The knobs have reasonably fit are not allowed because they pose a risk of locked confinement of home occupants. been replaced w/ appropriate Based on this finding make arrangement to have know set that can be opened the hasp locks removed/ disabled and replace w/o a key from the inside. with approved locking knob sets which can be opened without a key from the interior of the closet. Once complete provide photos of the completed work as well as invoices/ receipts

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indicating all work performed to the DHSR

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 FCL046004 B. WING 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 155 Continued From page 7 C 155 Construction Section. C 171 Fire Safety- Evacuation Plan C 171 SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1.) This Rule requires that a fire evacuation plan diagrammed drawing which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. At the time of the survey it was observed that the fire evacuation plan drawing had more than one concern as noted below: a. the centrally located evacuation plan was on a bulletin board but was hard to locate due to the amount of other materials on the board. b. most of the evacuation plans were not oriented to match the locations of the exit door in relation to the point posted. c. the plans contained a third route out the rear Den exit for which residents are not supposed to be accessing and which has two steps with no handrail. During the course of the survey the Staff made efforts to begin some of the required changes. Based on our findings hang the centrally located

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: 01 B. WING ____ FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE FRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 171 Continued From page 8 C 171 The fire evacuation plan has 2/1/18 plan in a manner that is easy to visually locate. been trelocated so Place the plans currently located throughout the home to show the correct orientation of the facility that is easy to see as well to correspond with their specific location within as show the correct orientation the home. When the plan is located on a wall, UP of the facility should be straight ahead. Modify all of the plans for which residents have access to not contain the route through the Den exit. Once completed provide photos of the completed changes to the DHSR Construction Section as verification. C 174 Building Equipment Maintained Safe, Operating C 174 SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1.) The Rule requires that the building shall be maintained in a safe and operating condition. At the time of the survey it was observed that the crawlspace doors had concerns as noted below: a. the door at the front of the home was dislodged from the home on the hinge side. Crawl space has been replace with a new door and frame. b. the rear door would not open. Based on our findings make arrangement to have the damaged crawlspace frame repaired/ replaced and to have the second made operable. Once completed provide photos of the completed work as well as invoices/receipts indicating all work performed to the DHSR Construction

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) C 174 Continued From page 9 C 174 Section as verification of compliance. 2.) This Rule requires that the electrical equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey it was observed that the 3/22/18 GFCI outlet at the front of the home near the Electrician was contacted and BFCI was replacedcrawlspace does not trip which can pose a safety hazard. Based on our findings make arrangements to have the outlet repaired/replaced. Once completed provide purchase receipts or other documentation describing work performed to the DHSR Construction Section as verification of compliance. 3.) This Rule requires that the electrical equipment in a family care home shall be maintained in a safe and operating condition. At was observed at the time of the survey that in the front right Bathroom the light over the vanity had a couple of concerns and they are as follows: a. two of the three bulbs were burnt out or not functioning properly. b. there was a non GFCI plug outlet in the light A new fixture was installed 3/22/18 housing. Any outlet within this range of a water source must be GFCI. as well as bulbs. Based on our findings make arrangements to replace the non-working bulbs and to have the outlet plug deconnected or upgraded to GFCI. Once completed provide photos of the completed work as well as invoices/receipts indicating all work performed to the DHSR Construction Section as verification of compliance. 4.) The Rule require that the mechanical

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B1 FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD **DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID m (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 174 Continued From page 10 C 174 equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey it was observed that the A weetly schedule has been 2/7/18 implemented to ensure appropriate cleaning of air handler returns. air handler return register had dust build up on the grills. The staff cleaned this register during the survey. Based on our finding make sure to include the maintenance of this equipment in a regular cleaning schedule. Provide to DHSR Construction Section documentation of the intended maintenance schedule as verification of compliance. 5.) This Rule requires that all fire safety equipment in a family care home shall be maintained in a safe and operating condition. At the time of the survey it was observed that the fire extinguishers were up to date on their yearly inspections but that the required monthly inspections were not up to date. During the survey the Staff begin making efforts to inspect the extinguishers and update the monthly tag log. Monthly inspections are critical in ensuring this equipment will be ready in the event of an Required monthly inspection 2/1/18 have been done and one emergency requiring use. Based on our findings make sure to include the maintenance of this equipment in a monthly inspection schedule and to update the tag log. Provide to DHSR Construction Section a current. documented intended maintenance schedule as verification of compliance. 6.) The Rule requires that the mechanical equipment in a family care home shall be maintained in a safe and operating condition.

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Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I MURFREESBORO, NC 27855 (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S SLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DATE DEFICIENCY) C 174 Continued From page 11 C 174 At was observed at the time of the survey that the exterior dryer vent housing had a few areas of concern as listed below: a. It is coated in lint which is a fire hazard. b. It was not attached flush with the exterior wall which can allow weather penetration to the vent has been replaced 3/23/18 and meets code specifications. c. It did not have a backdraft door which can be a point of entry for vermin. Based on our findings repair/ replace the vent housing so that it is flush with the exterior finish. is a unit that has a backdraft door, and maintain it in a lint free condition. Provide to the DHSR Construction Section copies of photos of the unit installed and invoices/receipts indicating work completed as verification of compliance. C 183 Outside Premises-Clean, Safe C 183 SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1.) The Rule requires that the outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. At the time of the survey it was observed that the brick well at the front of the home was missing the cover and it was being utilized as a trash receptacle. The exposed brick along the top edge and interior is broken, sharp and posses a safety hazard. The trash is not being properly disposed. Based on our findings make arrangements to

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water-resistant covering.

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i. The bathroom floor must have a non-slippery

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Facility Services if the overall evacuation capability of the residents changes from the evacuation capability listed on the homes license. This information shall be submitted through the county department of social services and forwarded to the Construction Section of the

Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL046004 02/07/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **104 E LEWISTOWN ROAD DELOATCH'S REST VILLA I** MURFREESBORO, NC 27855 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) C 007 C 007 Continued From page 15 Division of Facility Services for review of any possible changes that may be required to the building. At the time of the survey it was observed that one of the Residents ambulatory status may have changed. It did not appear that the Resident would be able to respond and evacuate without any physical or verbal assistance during a fire or other emergency. The staff was aware and stated they are scheduling a physician review of the Residents situation to make a determination as to The Resident has been discharged from the her status. Based on our observation, after the physician facility. consultation and determination, follow-up with the Division of Facility Services with documentation of the ambulation results and supply a copy to the DHSR Construction Section as verification of compliance.

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