

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HA056005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 11/30/2017
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NAME OF PROVIDER OR SUPPLIER
CHESTNUT HILL OF HIGHLAND

STREET ADDRESS, CITY, STATE, ZIP CODE
**64 CLUBHOUSE TRAIL
HIGHLANDS, NC 28741**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments <i>Report of Biennial Construction Survey by Suzanna Fay conducted on November 30, 2017.</i> Records indicate this facility was first licensed on March 26, 1997 for 26 residents. Therefore the facility must meet the 1996 and the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes, and the 1996 North Carolina State Building Code, I-2 - Institutional Occupancy.	C 000		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Observations revealed that the facility was not maintained free of all hazards. Findings on November 30, 2017: a. Lower level - the threshold at the door to Stair 2 is loose and the carpet is pulled up creating a trip hazard.	C166	1a) Threshold was glued down Securing loose carpet to Eliminate risk of trip hazard.	12/1/17
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult	C 189		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Barbara Ridgwell

Executive Director

TITLE

(X6) DATE

01/03/18

STATE FORM

4000

LQXX21

If continuation sheet 1 of 5

CORRECTIVE ACTION: Increase meetings with maintenance director to discuss any of the deficiencies
Noted on this POC>
Will do a walk through daily with the maintenance director to address any problems.
Will set up a quality assurance program involving an employee from each department to note any deficiencies and to discuss how we can solve these issues.

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C 189	<p>Continued From page 2</p> <p>b. Dining Room - the latches on the corridor doors did not catch.</p> <p>3. Based on observation there is a failure to maintain the facility in a safe manner. Emergency means of egress/pathways must not be blocked. Emergency evacuation from the facility by the occupants could be delayed if means of egress was blocked or obstructed.</p> <p>Findings on November 30, 2017:</p> <p>a. Lower level - there was a chair restricting the corridor width to less than 6' at the right wing. The chair was relocated at the time of survey.</p> <p>b. Lower level exit corridor by soiled linen - there were chairs being stored in the exit corridor restricting the path of egress.</p> <p>c. Lower level left wing - there was a desk in the corridor that restricted the width to less than the 6' required.</p> <p>4. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths were not illuminated during a power outage.</p> <p>Findings on November 30, 2017:</p> <p>a. Dining Room - the emergency light did not light when tested.</p> <p>5. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. Occupants of the facility could be effected if the signs indicating exit paths could not be seen in the event of an emergency evacuation.</p> <p>Findings on November 30, 2017:</p> <p>a. Dining Room - the light in the exit sign at the</p>	C 189	<p>3A) Chair removed at survey .</p> <p>3B) All chairs in lower level Exit were removed and relocated.</p> <p>3C) The desk was removed out Of the facility.</p> <p>4A) New battery was placed in the dining room emergency light.</p> <p>5A) Exit light was replaced with A new light.</p> <p>6A) New GFCI was put in.</p>	<p>11/30/17</p> <p>12/1/17</p> <p>12/5/17</p> <p>12/1/17</p> <p>12/5/17</p> <p>12/5/17</p>

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C 189	Continued From page 3 corridor door was out.	C 189		
	6. Based on observation the electrical equipment has not been maintained in a safe manner. This is a potential shock hazard if receptacles near water sources do not function to provide shock potential. Findings on November 30, 2017: a. Room 1101 - the GFCI outlet to the left of the kitchen sink did not trip when tested.			
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility failed to provide exhaust ventilation in required locations. This could effect occupants of the facility if odors were to permeate the facility's occupied areas beyond the Housekeeping Room.	C 199	C199 Exhaust Ventilation G-1-5) Courtesy Services Heat and Cooling Was contacted on 12/1/17 to give a Quote on new exhaust fan motors. We Received the quote on 12/10 /17. We are Awaiting Courtesy to schedule to come In with them to check and replace all Of the motors. I have requested the repairs be Completed by 1/15/18.	

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C 199	<p>Continued From page 4</p> <p>Findings on November 30, 2017:</p> <p>a. Housekeeping closet main level - there is not an exhaust fan for the housekeeping closet.</p> <p>2. Based on observation the facility failed to maintain the exhaust ventilation equipment at the rate of two cubic feet per minute per square foot.</p> <p>Findings on November 30, 2017:</p> <p>a. Club level (Main level) - the exhaust fan in the men's bath was not working.</p> <p>b. Club level (Main level) - three of three exhaust fans checked by using a thin sheet of plastic did not work.</p>	C 199		