PRINTED: 10/20/2017 FORM APPROVED

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 000 Initial Comments C 000 Report of a Construction Section Biennial Survey by Ed Miller and Dennis Harrell conducted on September 27, 2017. A Construction Section Complaint Survey was performed at the same time. Records indicate that this facility was first licensed on 5-2-1973. The facility is currently licensed for 80 residents. Based on this information we are requiring the facility to meet the 1971 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm, applicable portions of the 2005 Regulations for Adult Care Homes, and the 1967 North Carolina State Building Code Section 407.1, Group D-2 Institutional Occupancy. Deficiencies were cited that require a Plan of Correction. C 164 Housekeeping and Furnishings-Clean, Repaired C 164 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors: (3) have furniture clean and in good repair. (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on Observation, the facility failed to keep walls, floors or floor coverings clean and in good repair. Findings on September 27, 2017:

Division of Health Service Regulation

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNAPURE

TITLE OLING

(X6) DATE

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) C 164 Continued From page 1 C 164 Bedrooms, bathrooms, and Bedroom 411 Bathroom - the floor is dirty. corridor floors will be . 400 Even Bathroom - the floor is dirty. cicaned. c. 400 Even Bathroom - there is trash on the floor. Shower (in 400 hall bath) floor d. 400 Odd Bathroom - there is lot of water on 10/27/17 the floor as deep as 1/2 inch in some areas. has been recaulked to brevent e. Corridors Throughout the Facility - the VCT lcaking out into bathroom. floor covering is dirty, especially at the intersection with the walls, and around the weighted shower curtain doorframes, where there was a build-up of dirt added to shower in 400 い/2/パフ and way. hall bath to provent water f. New Linen near Bedroom 401 - the floor is dirty. lcaking into floor during Bedroom 309 - the floor is dirty. showers. 300 Even Bathroom - there is lot of water on the floor. New floor deaning equipment u/u/v7 300 Odd Bathroom - there is lot of water on has been purchased including device to dean baseboard i. the floor. 200 Hall Bathroom - there is water around the doorfydmcs. commode and a puddle at the door. Utility near Bedroom 104 - some of the 200 hall bathroom commode 10/26/17 corridor door veneers have peeled off. has been recaulked. 2. Based on Observation, the facility failed to Water is deduced from keep plumbing devices clean and in good repair. 9/27/17 floor using shop vac. Findings on September 27, 2017: a. 400 Even Bathroom - the commode was - utility door near bedroom 104 stopped up. Deficiency corrected before Construction Surveyors departed site. ルハハイ will be replaced. Shared Bathroom between Bedrooms (2) 105/107 - the commode had a loose hand grips All commode hand grips (grab bar). (grab bars) have been chicoked Bedroom 403 Bathroom - the hand wash sink 10/11/17 and tightened as needed. was loosely attached to the wall. Bedroom 403 Bathroom - the connection of Sink in bathroom (403) was the commode to the floor is loose. 10/17/17 scourdy attached to Wall. C 166 Housekeeping-Maintained Free of Hazards C 166 Commode in 403 bathroom resealed to floor. 10/17/17

Division of Health Service Regulation

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 166 Continued From page 2 C 166 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND **FURNISHINGS** (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and Bedroom 309 was deaned and treated to eliminate hazards; (e) This Rule shall apply to new and existing 10/27/17 facilities. odor This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to Bedroom 105 has been 10/27/17 prevent chronic unpleasant odors. This would deep deaned. affect residents, staff, and visitors by exposing them to an unpleasant environment. Findings on September 27, 2017: Bedroom 309 - there is a slight urine odor that persisted during the Construction Survey. b. Bedroom 105 - there is an odor that persisted during the Construction Survey. C 175 Bedroom Furnishings-Clean Towel, Towel Bar C 175 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by:

Division of Health Service Regulation

resident.

 Based on observation, the facility failed to provide residents areas, with the required individual towels and/or towel bars for each

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING. HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES. PROVIDER'S PLAN OF CORRECTION O(5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 175 Continued From page 3 C 175 Towel bar added Findings on September 27, 2017: 10/11/11 double occupancy in Bedroom 309 - this double occupant bedroom and adjoining Bathroom is missing one bedroom of the two towel bars required for the residents. C 185 Fire Safety-Rehearsals on Each Shift C 185 - Additional tower bars SECTION 0300 - PHYSICAL PLANT purchased for availability 10/11/11 10A NCAC 13F .0309 PLAN FOR EVACUATION wheat when needed (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: Based on Record review and interview with Fire drill rehearsals will Administrator/ and Maintenance Technician the include description of Facility failed to document all aspects of the fire 11/11/17 renearsal involved and plan rehearsals. Findings on September 27, 2017: list of staff present. The fire plan rehearsal records included date, time, and shift, but little to no description of what the rehearsal involved and no list of staff members present. C 189 Building Equipment Maintained Safe, Operating C 189 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS

Division of Health Service Regulation

5YVV21

PRINTED: 10/20/2017 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 189 Continued From page 4 C 189 (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Gate cleared and Based on observation, the Building was not vegetation removed to allow unobstructed path maintained in a safe manner by not maintaining a clear unobstructed path of egress from the 10/5/17 building. This would affect all residents, staff and of egress from visitors by obstructing egress during an emergency. building Findings on September 27, 2017: a. Gate - the Gate, part of a path of egress, is difficult to open as vegetation has overgrown the gate. -Maintenance will adjust fire rated doors to Based on observation, the Building was not リバノイ maintained in a safe and operating condition. because the fire rated doors in Firewalls did not completely latch. close completely and latch in order to contain smoke/fire. This could affect all residents, staff and visitors by not containing smoke/fire in the fire compartment of origin. Findings on September 27, 2017: Firewall between 300 and 400 Halls - the cross-corridor door did not latch when the fire alarm hold open device released. Firewall between 200 and 300 Halls - the

Division of Health Service Regulation

cross-corridor doors did not latch when the fire

safe and operating condition. This would affect all

if they could not promptly find their way to an exit

alarm hold open device released.

Based on observation, the building's emergency equipment was not maintained in a

Exit sian battery

reblacea

10120/17

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 189 Continued From page 5 C 189 Additional Emergency lighting will be added to hallway to during an emergency. Findings on September 27, 2017: 11/1/17 Exit Sign near 400 Hall Day Room - the exit provide more illumination sign did not illuminate on backup power when tested. b. 100 Hall - the wall-mounted self-contained emergency light my not have the range to latch adjusted for smooth 10/26/17 illuminate a corridor 60 feet long. Based on observation, the Building was not maintained in a safe and operating condition. because the corridor doors did not resist the passage of smoke due to door leafs not fitting into their frames with acceptable gaps under normal operating conditions. This could affect all residents, staff, and visitors if the doors did not contain smoke/fire in the room of origin. Findings on September 27, 2017: Activity Storage - the corridor door is equipped with a chain bolt that hit its receptor hardware and does not allow the door to close and latch into its doorframe without pulling the chain. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose all to fire/smoke if not contained in Room of origin. Findings on September 27, 2017: -Holc covered in laundry room and med room Laundry - there is a hole where a cover plate

and gaps through the assembly that are not Division of Health Service Regulation

assembly.

was removed not firestopped as it penetrates the

Med Room - there is a hole where a cover

Bedroom 210 - leaks near the Firewall had

deteriorated the one-hour fire-resistance-rated ceiling assembly to a point where there are holes

fire-resistance-rated ceiling assembly.

plate was removed not firestopped as it penetrates the fire-resistance-rated ceiling

be completed.

Bodroom 210 ropairs will

10/20/17

11/5/17

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES OX4VID PROVIDER'S PLAN OF CORRECTION PREEIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 189 Continued From page 6 C 189 firestopped. d. Bedroom 210 - near the Firewall, the one-hour fire-resistance-rated ceiling assembly Bedroom 210 repairs will 11/5/17 had been patched and the materials used for the be made. patch does not look like gypsum wallboard. e. 200 Hall Diaper Room - there are gaps around two cables and pipe not firestopped as they penetrate the fire-resistance-rated wall Holes have been caulked assembly. 10/17/17 Utility near Bedroom 104 - there is a gap with fire rated around a cable not firestopped as it penetrates the fire-resistance-rated wall assembly. caulking. g. Activity Room Office - there is a gap around a cable not firestopped as it penetrates the fire-resistance-rated wall assembly. Based on observation, the Facility failed to maintain the electrical system in a safe and operating condition. Findings on September 27, 2017: a. Activity Storage - the ground-fault outlet has been 10/26/17 circuit-interrupter (GFCI) electrical power roplaced receptacle did not have electrical power and could not be tested for ground fault. Med room - the light fixture's lens was Broken light fixture lens has been replaced broken. Smoke Porch near Dining - a large fan has 10/27/17 exposed energized electrical components. with shatter resistant 7. Based on Observation, the corridor doors are tubina. not maintained in a safe and operating condition. This affects all by not containing smoke and fire in the room of origin. - Exposed wires on smoking porch have been covered. Findings on September 27, 2017: 10/27/17 Fire Wall between 200 and 300 Halls -wire ties were found on the hold open devices to prevent the release of the doors when the fire alarm system is activated. Deficiency corrected before Construction Surveyors departed site.

Division of Health Service Regulation

Division of Health Service Regulation STATEMENT OF DEFICIENCIES

(X1) PROVIDER/SUPPLIER/CLIA

(X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL059021 09/27/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD CEDARBROOK RESIDENTIAL CENTER NEBO, NC 28761 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREEIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 199 Continued From page 7 C 199 C 199 Exhaust Ventilation C 199 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms: (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation, the building mechanical systems are not kept in good repair. Findings on September 27, 2017: 300 Hall Janitor - the exhaust ventilation system did not work, and there is odor. b. 200 Hall Employee Lounge - the ventilation - All non functioning grille with their radiation damper have an exhaust fan motors excessive accumulation of dust/lint. 10/17/17 c. 200 Hall Utility - the exhaust ventilation have been replaced. system did not work, and there is odor. - Vantilation grille has 10/20/17 been deaned. Division of Health Service Regulation

(X2) MULTIPLE CONSTRUCTION