

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL025023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 07/26/2017
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NAME OF PROVIDER OR SUPPLIER GOOD SHEPHERD HOME FOR THE AGED	STREET ADDRESS, CITY, STATE, ZIP CODE 603 WEST STREET NEW BERN, NC 28560
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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(C 000)	Initial Comments Complaint Follow-up Construction Survey report by Frank Strickland on 07/26/2017: There are still outstanding previously cited citations that required corrective action. A new Plan of Correction is required.	(C 000)	<p>CONSTRUCTION SECTION OCT 25 2017 RECEIVED</p> <p><i>The facility is in the process of having repairs done to fix the holes in bldg envelope and cleaning and maintain safe environment. Maintenance will carry out the task.</i></p> <p><i>(a) work The facility will assess that maintenance man will paint and replace needed boards to prevent rot and holes.</i></p> <p><i>(b) The columns on the front entrance has been done by maintenance man -</i></p> <p style="text-align: right;"><i>09/30/17</i></p> <p style="text-align: right;"><i>9/30/17</i></p> <p style="text-align: right;"><i>9/21/17</i></p>	
(C 160)	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1. Based on observations the exterior of the facility is not maintained clean and safe. Holes in the building envelope will allow vermin to enter. Findings on 07/26/2017: (a) Building exterior - The wood soffits and fascia boards have peeling paint, areas of rot and holes where the soffit board has been removed. (b) Front Entrance - The bases of the columns at the entrance to the facility have areas that have completely rotted away leaving holes in the bases.	(C 160)		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS	C 164		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Dianna Jones

TITLE
Administrator

DATE
9/12/17

STATE FORM 8000 W29222 # continuation sheet 1 of 3

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C 164	<p>Continued From page 1</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1-Based on observation, this facility has failed to maintain and clean all cooking appliances and surfaces in the Main Kitchen</p> <p>Findings on 07/26/2017:</p> <p>The cooking range, backsplash and hood with ansul piping above have dripping grease build-up. This includes the range exhaust hood filters that are above cooking surfaces.</p>	C 164	<p><i>The facility has clean the cooking range and filters from grease.</i></p>	7/30/17
(C 166)	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation the facility is not free from hazards.</p> <p>Finding on 07/26/2017:</p> <p>(a) North Wing - A guard rail for the ramp landing at the emergency exit door at the end of the hall has been removed. This could effect occupants</p>	(C 166)	<p><i>The guard rail on the ramp at North Wing has been fixed.</i></p>	8/1/17

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{C 166}	Continued From page 2 using the door as an exit by exposing them to the possibility of a fall off the stoop.	{C 166}		
{C 189}	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 3. Based on observation there is a failure to maintain plumbing equipment. This could effect occupants accessibility to restrooms when needed.</p> <p>Finding on 07/26/2017: (a) The restroom Adjacent to Room #2 is currently being renovated with new flooring, plumbing fixtures and wall finishes to be completed in the next few weeks to complete the total restoration).</p>	{C 189}	<p><i>The facility has completed the flooring in restroom adjacent to room #2 - Renovation done by Maintenance Man.</i></p>	<p><i>7/28/17</i></p>