

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL025023	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 07/26/2017
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NAME OF PROVIDER OR SUPPLIER
GOOD SHEPHERD HOME FOR THE AGED

STREET ADDRESS, CITY, STATE, ZIP CODE
**603 WEST STREET
NEW BERN, NC 28560**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Construction Section Biennial Survey report by Frank Strickland on 07/26/2017: This facility was first licensed on 04/21/1987 and is currently licensed for 52 Beds. Therefore, this facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 (Revision 8) Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1984 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure. Deficiencies have been cited and a Plan of Correction is required.	C 000		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1-Based on observations, this facility has not maintained the exterior wood trim and structural components. Findings on 05/10/2017: (a) The wood soffits and fascia boards have peeling paint. (b) Throughout the building's perimeter there are areas where the wood fascia and soffit boards have rotted and fallen out of place leaving	C 160	CONSTRUCTION SECTION OCT 25 2017 RECEIVED	

The currently licensed 11/17 facility is for 54 beds.

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Danna Fisher

TITLE
Administrator

(X5) DATE
9/12/17

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NAME OF PROVIDER OR SUPPLIER GOOD SHEPHERD HOME FOR THE AGED		STREET ADDRESS, CITY, STATE, ZIP CODE 603 WEST STREET NEW BERN, NC 28560		
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C 160	Continued From page 1 openings into the attic. (c) The bases of the structural wood columns at the front entrance have rotted away leaving voids in the bases and reduced the structural integrity of the columns. (d) There are downspouts that are not connected to the gutter system located at the rear central section of the building. (e) The exterior stair landing steel pipe rail is not supported in the concrete that is located at the rear exit in the North Hall. 2-Based on observation, this facility has failed to prevent poisonous plant material from growing on the exterior walls at pedestrian pathways. Findings on 07/26/2017: There is poison oak growing on the brick walls and door jamb outside Room 14 that is in the pathway of egress.	C 160	(c) The wood column at the front entrance has been fixed by maintenance person 7/29/17 (d) The downspouts not connected to will be repaired by maintenance person 10/15/17 (e) The steel pipe rail at rear exit of North Hall has been fixed by maintenance 9/1/17 2- The facility has fixed the exterior walls at the pedestrian pathways by maintenance 7/27/17 The poison oak has been removed by maintenance 7/27/17	
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observations, this facility has failed to maintain and clean the gas cooking appliances in the Kitchen.	C 164		

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C 164	<p>Continued From page 2</p> <p>Findings on 07/26/2017:</p> <p>(a) The range hood and backspash has excessive grease residue.</p> <p>(b) The range hood filters have excessive grease residue.</p> <p>(c) The range hood ansul system piping that is above the stove have excessive grease residue with grease running down the pipes.</p> <p>(d) There is grease residue in the electrical outlet behind the stove.</p> <p>2-Based on observations, this facility has failed to maintain the wall and ceiling finishes.</p> <p>Findings on 07/26/2017: The paint is peeling on the walls in bathroom for Room 6.</p> <p>3-Based on observations, this facility has failed to maintain the floor coverings in all interior areas.</p> <p>Findings on 07/26/2017: The floor coverings are incomplete and unsecure at the followings locations:</p> <p>(a) The floor is unsecure around the toilet in the bathroom for Room 13.</p> <p>(b) The floor is incomplete in the bathroom that is adjacent to Room 2.</p> <p>(c) The flooring has settled at the threshold areas at the exterior exits in the North Hall creating a trip hazard.</p>	C 164	<p>(A) The range hood and backspash has been clean free from grease 7/30/17</p> <p>(B) The range hood filters with excessive grease has been cleaned - 7/30/17</p> <p>(C) The range hood ansul system has been clean free from grease - 7/30/17</p> <p>(D) The grease residue in the electrical outlet has been cleaned - 7/30/17</p> <p>→ The facility will repaint the walls of the BR #6. Maintenance will do the task. 10/15/17</p> <p>(A) The facility will assess and repair floor around the toilet - Maintenance will do task. 10/15/17</p> <p>(B) The facility will repair the in the bathroom by Maintenance 10/15/17</p> <p>(C) The facility will assess floor is in good condition to prevent trip hazard - Maintenance to follow through - 10/15/17</p>	
C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(5) be maintained in an uncluttered, clean and</p>	C 166		

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C 186	<p>Continued From page 3</p> <p>orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation the facility is not free from hazards.</p> <p>Finding on 07/26/2017: (a) North Wing - A guard rail for the ramp landing at the emergency exit door at the end of the hall has been removed. This could effect occupants using the door as an exit by exposing them to the possibility of a fall off the stoop.</p>	C 166		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1-Based on observations, this facility has failed to maintained in a safe and operating condition the emergency lighting. This would affect all residents, staff and visitors if the egress pathways were not illuminated during a power outage.</p> <p>Findings on 07/26/2017: The emergency wall light(s) that are located at</p>	C 189	<p><i>The facility Maintenance Man has repair the rail at the North Hall to prevent any potential falls - 8/1/17</i></p>	

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C 189	<p>Continued From page 4</p> <p>the following locations did not illuminate when tested in the emergency mode: (a) North Wing (b) Outside Room 7</p> <p>2-Based on observations, this facility has failed to provide fire protection when HVAC components penetrate the ceiling construction that is part of the roof/ceiling fire-rated assembly.</p> <p>Findings on 07/26/2017: A new air-handler has been installed in a room that is adjacent to the Aid Station and has a supply ductwork that penetrates the ceiling into the attic without any fire protection device or any access panel for service and/or repair.</p> <p>3. Based on observation there is a failure to maintain plumbing equipment. This could effect occupants accessibility to restrooms when needed.</p> <p>Finding on 07/26/2017: (a) The restroom Adjacent to Room #2 is currently being renovated with new flooring, plumbing fixtures and wall finishes to be completed in the next few weeks to complete the total restoration).</p>	C 189	<p><i>The facility will repair emergency exit lights to show the proper exiting location during times of emergency - Maintenance will repair the one on (a) North Wing and Outside of Room 7.</i></p> <p><i>The facility is has repair and completed renovation to Bathroom - Maintenance will follow.</i></p>	<p><i>10/15/17</i></p> <p><i>11/28/17</i></p>