Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 R B. WING HAL092182 06/22/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4230 WENDELL BOULEVARD** OLIVER HOUSE WENDELL, NC 27591 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) (C 000) Initial Comments {C 000} Report of a Biennial Follow Up Construction Construction Survey by Billy S. Bryant conducted on 06/22/2017. There are deficiencies that remain to be corrected. C 164 Housekeeping and Furnishings-Clean, Repaired C 164 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND **FURNISHINGS** (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair. Findings on 06/22/2017: a. Living Room - The door to the patio is The door to the patio was replaced by damaged. The provider stated the the original CApital Door of Raleigh. This was door ordered by the supplier was incorrect and a a 2 step process that was completed correct door has been re-ordered and will be on 7-10-17. installed as soon as it is received. b.. Corridor - Several sections of the handrails The handrails will be repaired by are damaged and the surface is very rough along our maintenace company, BMS. This the bottom edge. At the time of this survey, the should be completed by 8-15-17. bare wood on the hand rails had been painted but had not been sanded smooth prior to being painted so the bottom edges are still very rough.

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

E 7

9/11/17

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 R B. WING HAL092182 06/22/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4230 WENDELL BOULEVARD **OLIVER HOUSE** WENDELL, NC 27591 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) {C 189} Continued From page 1 {C 189} (C 189) Building Equipment Maintained Safe, Operating (C 189) SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical. mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation there is a failure to maintain the facility's fire safety systems in a safe manner due to gaps in the fire resistant rated ceilings. Gaps in fire resistant rated ceilings could effect the occupants of the facility by allowing fire and smoke to spread beyond the area of origin. Finding on 06/2017: Our maintenance company, BMS, will a. 100 Hall Med Room - The gypsum tape for the repair the ceiling by 8-15-17. joint in the fire resistant rated ceiling is detached from the ceiling compromising the fire resistant rated ceiling assembly. The provider stated that the maintenance crew that perforned the other ceiling repars had overlooked this room/deficiency.