


Division of Health Service Regulation

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL034084</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R-C</b><br><b>05/02/2017</b> |
|--|--|---|---|

|  |  |
|--|--|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FORSYTH VILLAGE</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5100 LANSING DRIVE</b><br><b>WINSTON SALEM, NC 27105</b> |
|--|--|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| {C 000}            | Initial Comments<br><br>Report of Complaint Follow Up Construction Survey by Ed Miller and Dennis Harrell, on May 2, 2017.<br><br>Deficiencies were cited that will require a new Plan of Correction.   | {C 000}       |   |                    |
| {C 132}            | Bathrooms-Must Provide Privacy<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL ENVIRONMENT<br>(e) The requirements for bathrooms and toilet rooms are:<br>(5) The bathrooms and toilet rooms shall be designed to provide privacy. Bathrooms and toilet rooms with two or more water closets (commodes) shall have privacy partitions or curtains for each water closet. Each tub or shower shall have privacy partitions or curtains;<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the facility failed to ensure that all Bathrooms and Toilet Rooms are designed to provide privacy when there is more than one commode, and at each tub or shower.<br>Findings on May 2, 2017:<br>a. Tub Room near Bedroom 24 - there were not enough curtain around the plumbing fixtures to provide the required privacy. | {C 132}       | Facility AIC has installed new curtains   | 6-30-17            |
| {C 133}            | Bathrooms-Hand Grips<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0305 PHYSICAL ENVIRONMENT<br>(e) The requirements for bathrooms and toilet rooms are:   | {C 133}       |   |                    |

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  TITLE \_\_\_\_\_ (X6) DATE **6-29-17**

Division of Health Service Regulation

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL034084</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R-C</b><br><b>05/02/2017</b> |
|--|--|---|---|

|  |  |
|--|--|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FORSYTH VILLAGE</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5100 LANSING DRIVE</b><br><b>WINSTON SALEM, NC 27105</b> |
|--|--|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)                       | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| {C 133}            | Continued From page 1<br><br>(6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the facility failed to provide commodes, tubs and showers accessible to residents with hand grips. This deficiency affects all residents who use these fixtures by not providing increased safety, controlled against instability/balance, and maneuverability at the fixtures.<br>Findings on May 2, 2017:<br>a. Tub Room near Bedroom 24 - the tub had an unattached grab bar laying on the tub.  | {C 133}       | Facility Maintenance man has installed new hand grips at the tub  | 6-30-17            |
| {C 164}            | Housekeeping and Furnishings-Clean, Repaired<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS<br>(a) Adult care homes shall:<br>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;<br>(2) have no chronic unpleasant odors;<br>(3) have furniture clean and in good repair;<br>(e) This Rule shall apply to new and existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair.<br>Findings on May 2, 2017:<br>a. Based on observation, the dumpster was almost full. Additional trash stacked by the dumpster consisted of one wheel chair and a cabinet style TVstand.<br>c. Bedroom 35 Bathroom - the joint between the | {C 164}       | AIC contacted the company to have dumpster emptied RMD will monitor dumpster to ensure no trash is put around and not in the dumpster | 6-30-17            |

Division of Health Service Regulation

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION           | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL034084</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                            | (X3) DATE SURVEY COMPLETED<br><br><b>R-C</b><br><b>05/02/2017</b>   |   |
|--|---|--|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FORSYTH VILLAGE</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5100 LANSING DRIVE</b><br><b>WINSTON SALEM, NC 27105</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG  | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)   | (X5) COMPLETE DATE  |
| {C 164}  | Continued From page 2<br><br>wall and shower surround is not sealed.<br>e. Bedroom 35 Bathroom - the connection of the commode to the floor was loose, and water was leaking out.<br>f. Corridors and public room, the floors were marred up and dirty.<br>g. Corridors - the baseboards were marred up and the paint was chipped.<br>h. Corridor Door Frames - the paint was chipped and scratched.<br><br>New Findings on May 2, 2017:<br>aa. Tub Room near Bedroom 24 - the tub is soiled.<br>ab. Tub Room near Bedroom 24 - the tub platform, which is covered with FRP, is missing some of the corner moldings that protect occupant from sharp edges and prevents tub water from entering the platform. | {C 164}  | Maint. has caulked the gap<br><br>Maint. has repaired the connection<br><br>housekeeping has cleaned the floor<br>AIC will monitor weekly<br><br>housekeeping has cleaned the tub<br><br>maint. has replaced the corner molding | 6-30-17<br>6-30-17<br><br>6-30-17<br><br>6-30-17<br>6-30-17 |
| {C 165}  | Housekeeping and Furnishings-Sanitation Grade<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS<br>(a) Adult care homes shall:<br>(4) have a North Carolina Division of Environmental Health approved sanitation classification at all times in facilities with 12 beds or less and North Carolina Division of Environmental Health sanitation scores of 85 or above at all times in facilities with 13 beds or more;<br>(e) This Rule shall apply to new and existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on Record review and interview with Administrator and Regional Maintenance   | {C 165}  |   |   |

Division of Health Service Regulation

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION           | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL034084</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                            | (X3) DATE SURVEY COMPLETED<br><br><b>R-C</b><br><b>05/02/2017</b>  |                        |
|--|--|--|--|------------------------|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FORSYTH VILLAGE</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5100 LANSING DRIVE</b><br><b>WINSTON SALEM, NC 27105</b> |  |                        |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG  | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  | (X5) COMPLETE DATE     |
| {C 165}  | Continued From page 3<br><br>Director, the facility failed to maintain an approved North Carolina Division of Environmental Health sanitation scores of 85 or above.<br>Findings on May 2, 2017:<br>a. A Sanitation report by the Forsyth County Environmental Health Department documented a inspection of the facility that was performed on February 27, 2017. This report documented a score of 72.0.  | {C 165}  | Maint. has made the repairs to improve the grade to 88.5 and will continue to make improvements AIC will monitor improvements weekly and monitor all grades given to ensure they stay above 85.0 | 6-30-17                |
| {C 189}  | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - PHYSICAL PLANT<br>10A NCAC 13F .0311 OTHER REQUIREMENTS<br>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.<br>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.<br><br>This Rule is not met as evidenced by:<br>1. Based on observation, the Fire Alarm system was not maintained in a safe and operating condition. This would affect residents, staff and visitors by not providing early detection and activating the fire alarm system.<br>Findings on May 2, 2017:<br>a. Corridor near Old Nurse Station - the fire alarm panel is still showing several trouble signals.<br><br>New Findings on May 2, 2017:<br>a. Back left Exit - a 50 gallon trash can on the outside is blocking the exit. | {C 189}  | Carolina alarm have repaired all troubles in the system and are now monitoring it to ensure troubles are fix asap<br>Can was removed   | 6-30-17<br><br>6-30-17 |

Division of Health Service Regulation

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION           | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>HAL034084</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: <b>01</b><br><br>B. WING _____                            | (X3) DATE SURVEY COMPLETED<br><br><b>R-C</b><br><b>05/02/2017</b>   |                    |
|--|--|--|---|--------------------|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>FORSYTH VILLAGE</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>5100 LANSING DRIVE</b><br><b>WINSTON SALEM, NC 27105</b> |   |                    |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG  | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
| {C 199}  | <p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT<br/>10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;<br/>(2) soil utility room;<br/>(3) bathrooms and toilet rooms;<br/>(4) housekeeping closets; and<br/>(5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff and visitors by preventing the exhausting of odors.</p> <p>Findings on May 2, 2017:</p> <p>a. Bedroom 35 Bathroom- the exhaust ventilation system was not drawing air to remove odors.</p> | {C 199}  | Maint. has installed an new fan motor to ensure proper ventilation  | 6-30-17            |