| | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | · , | E CONSTRUCTION () 01 - MAIN BUILDING | (3) DATE SURVEY COMPLETED |
|--------------------------|--|--|---------------------------------------|--|------------------------------|
| | | 345522 | B. WING | | 08/18/2016 |
| NAME OF PR | ROVIDER OR SUPPLIER | | STREET ADDRESS, CITY, STATE, ZIP CODE | | |
| | AL HEALTH CARE/FLET | CHED | ٤ | 6 OLD AIRPORT ROAD | |
| | | CHER | I | ELETCHER, NC 28732 | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETIOI DATE |
| K 000 | INITIAL COMMENTS | | K 000 | | |
| K 144 SS=E | K 000INITIAL COMMENTSThis Life Safety Code(LSC) survey was conducted as per The Code of Federal Register at 42CFR 483.70(a); using the 2000 Existing Health Care section of the LSC and its referenced publications. This building is Type V(111) construction, one story, with a complete automatic sprinkler system and using special locking. In the exit conference all deficiencies noted were discussed and acknowledged with administration.At time of survey the licensed bed capacity = 90 Total Certified Bed Count 90 Census 83The deficiencies determined during the survey are as follows:K 144 | | K 144 | Example #1 * this alleged deficient practice was cited for not having a documented Load Bank Teset for the generator within the past year. Due to the timeframe, this is unabl to be corrected for the past year; however a load bank test has been scheduled for completion. This was scheduled by the Maintenance Director with CAT Carolina | e |
| | that maintains the min | rating temperature or loading nimum exhaust gas ended by manufacturer. A | | on 9-9-16 and will be completed before 10-2-16 | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| | - | ND HUMAN SERVICES MEDICAID SERVICES | | | | FORM | D: 06/13/201 MAPPROVE D. 0938-039 |
|--------------------------------|--|---|---|-----|--|---|---|
| | OF DEFICIENCIES CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING | | | (X3) DATE SURVEY COMPLETED | |
| | | 345522 | B. WING | | | 08/ | 18/2016 |
| NAME OF P | NAME OF PROVIDER OR SUPPLIER | | | ST | REET ADDRESS, CITY, STATE, ZIP CODE | | |
| UNIVERSAL HEALTH CARE/FLETCHER | | | OLD AIRPORT ROAD | | | | |
| (X4) ID PREFIX TAG | FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL | | PREFIX (EACH CORRECTIVE ACTIO TAG CROSS-REFERENCED TO TH | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY) | N SHOULD BE COMPLETI E APPROPRIATE DATE | |
| K 144 | load bank test had no past year. NFPA 99 3-4.4.2 Rec record of inspection, period, and repairs sl and available for insp having jurisdiction. NFPA 110 6-4.2 (199 Level 1 and Level 2 s least once monthly, fu using one of the follo (a) Under operating at not less than 30 per nameplate KW rating (b) Loading that main gas temperatures as manufacturer. NFPA 110 6-4.2.2 (1 EPS installations that requirements of 6-4.2 with the available EP annually with suppler nameplate rating for percent of nameplate followed by 75 percent minutes, for a total of bank testing) 2. Based on observati approximately 1:00 P deficiencies were not were non-compliant, documentation for we not available for revise documentation of gen | ARE/FLETCHER ARE/FLETCHER UMMARY STATEMENT OF DEFICIENCIES 1 DEFICIENCY MUST BE PRECEDED BY FULL LATORY OR LSC IDENTIFYING INFORMATION) From page 1 est had not been completed within the 4.4.2 Record keeping. A written spection, performance, exercising repairs shall be regularly maintained be for inspection by the authority diction. 3-4.2 (1999 edition) generator sets in 4 Level 2 service shall be exercised at monthly, for a minimum of 30 minutes, of the following methods: operating temperature conditions and than 30 percent of the generator's KW rating g that maintains the minimum exhaust atures as recommended by the er. 6-4.2.2 (1999 edition) Diesel-powered ations that do not meet the ts of 6-4.2 shall be exercised monthly ailable EPSS load and exercised th supplemental loads at 25 percent of rating for 30 minutes, 75 percent of nameplate rating for 60 r a total of 2 continuous hours.(load g) n observations, on August 18, 2016 at ely 1:00 PM onward, the following s were noted: The generator records ompliant, specific findings include, tion for weekly electrolyte testing was le for review. There was no tion of generator battery specific each battery cell. | | 144 | * There were no other quarterly or and generator inspections missing. Generato documentation was reviewed by the Maintenance Director for he past year 9-8-16. * Measure put into place to prevent this same alleged deficient practice from recurring include: 1) A review of this citation and its importance with the Maintenance Directorthe administrator reviewed this with the Maintenance Director on 9-8-16. 2) A tickler file will set up for quarterly and annual generations (Preventative Maintenance Director so that inspections and load bank testing will reactions and load bank testing will reaction provide a written notification to the administrator indicating what is needed nad schedule for the current month. The will begin 10-1-16. 4) Any issues identified with the generator during or inconjunction with the Load Bank test or quarterly inspections will be communicated to the administrator for correction. * The Maintenance Director will provid summary statement to the QAPI team the montly meeting starting in Septemator 2016 regarding this process and its effectiveness. The QAPI team will mator suggest changes as deemed necessary. This will be for a period of months and longer if necesary. | ator on is or be tor c) nt file onth n e d his n e a tor ke | |
| | past year. NFPA 99 3-4.4.2 Rec record of inspection, period, and repairs sl and available for insp having jurisdiction. NFPA 110 6-4.2 (199 Level 1 and Level 2 s least once monthly, fu using one of the follo (a) Under operating at not less than 30 per nameplate KW rating (b) Loading that main gas temperatures as manufacturer. NFPA 110 6-4.2.2 (1 EPS installations that requirements of 6-4.2 with the available EP annually with suppler nameplate rating for percent of nameplate followed by 75 percent minutes, for a total of bank testing) 2. Based on observati approximately 1:00 P deficiencies were not were non-compliant, documentation for we not available for revise documentation of gen | (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 load bank test had not been completed within the past year. NFPA 99 3-4.4.2 Record keeping. A written record of inspection, performance, exercising period, and repairs shall be regularly maintained and available for inspection by the authority having jurisdiction. NFPA 110 6-4.2 (1999 edition) generator sets in Level 1 and Level 2 service shall be exercised at least once monthly, for a minimum of 30 minutes, using one of the following methods: (a) Under operating temperature conditions and at not less than 30 percent of the generator's nameplate KW rating (b) Loading that maintains the minimum exhaust gas temperatures as recommended by the manufacturer. NFPA 110 6-4.2.2 (1999 edition) Diesel-powered EPS installations that do not meet the requirements of 6-4.2 shall be exercised monthly with the available EPSS load and exercised annually with supplemental loads at 25 percent of nameplate rating for 30 minutes, followed by 50 percent of nameplate rating for 30 minutes, followed by 75 percent of nameplate rating for 60 minutes, for a total of 2 continuous hours.(load | | | generator inspections missing. Generator composition was reviewed by the Maintenance Director for he past year 9-8-16. * Measure put into place to prevent this same alleged deficient practice from recurring include: 1) A review of this citation and its importance with the Maintenance Direcotrthe administrator reviewed this with the Maintenance Director on 9-8-16. 2) A tickler file will set up for quarterly and annual generations (Preventative Maintenance Director so that inspections and load bank testing will r be missed (by 9-10-16). 3) The tickler will be reviewed at the start of each more by the Maintenance Director who will in turn provide a written notification to the administrator indicating what is needed nad schedule for the current month. The will begin 10-1-16. 4) Any issues identified with the generator during or i conjunction with the Load Bank test or quarterly inspections will be communicated to the administrator for correction. * The Maintenance Director will provide summary statement to the QAPI team the montly meeting starting in Septemation of 2016 regarding this process and its effectiveness. The QAPI team will mail or suggest changes as deemed necessary. This will be for a period of | ator on is or be tor c) nt file onth n e d his n e a tor ke | |

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 990860

If continuation sheet Page 2 of 4

| CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | . , | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING | | | OMB NO. 0938-03 (X3) DATE SURVEY COMPLETED | |
|--|--|---|---|---|--|---|---------|
| | | 345522 | B. WING | | | 08/ | 18/2016 |
| NAME OF PROVIDER OR SUPPLIER UNIVERSAL HEALTH CARE/FLETCHER | | 1 | 86 | TREET ADDRESS, CITY, STATE, ZIP CODE 6 OLD AIRPORT ROAD LETCHER, NC 28732 | • | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | PREFIX (EACH CORRECTIVE ACTION | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY) | SHOULD BE COMPLETI | |
| K 144 | connection with Leve be inspected at interv and shall be maintain manufacturer's special shall be repaired or re discovery of defects. Reference 1999 NFF National Electrical Co Maintenance of batte and recording the val This deficiency poten compartments and al Failure to comply with referenced increases due to fire and/or smo This deficiency affect Failure to comply with | ectrolyte levels, used in I 1 and Level 2 systems shall vals of not more than 7 days ed in full compliance with fications. Defective batteries eplaced immediately upon PA 110 A-6-3.6, NFPA 70, ode, Section 700-4(c) ries should include checking ue of the specific gravity. tially affected all smoke I residents. In minimum standards as the risk of death or injury oke. | ĸ | 144 | * Compliance date 10-2-16 Exapmle #2 * The alleged deficient practice was c for frailure to provide weekly battery checks to include recording of the value the specific gravity. Because this has do with actions in the past, it is not possible to correct this error for the pa however all the batteries were checked and documentation completed by the Maintenance Director fo the generator batteries on 9-2-16 and all were found be within the standard readings. * There were no issues identified with battery cells texted by the Maintenance Director on 9-2-16. * Measures put into place to prevent the same allefed deficient practice rom recurring include: 1) The administrato has reviewed this with the Maintenance Director and stressed its importance on 9-2-16. 2) A checklist for testing and documenting the generator batteries the been added to the Weekly Checklist for the Preventative Maintenance program the Maintenance Director and approve by the Administrator on 9-2-16 3) If a battery is found to be less than in full compliance per the manufacturer's specifications, the Maintenance Director will review this issue with the Administrator and make arrangements replace he battery immediately effective 9-7-16 | ue of to st, d to to the e nis or sen n by ed a cor s to | |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: SM0N21

Facility ID: 990860

If continuation sheet Page 3 of 4

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | | | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING | | |
|---|----------------|--|--|--|---|--|
| | | 345522 | B. WING | | 08/18/2016 | |
| NAME OF PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | | | |
| UNIVERSAL HEALTH CARE/FLETCHER | | | 86 OLD AIRPORT ROAD | | | |
| | | | FLETCHER, NC 28732 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PROVIDER'S PLAN OF CORRECT PREFIX (EACH CORRECTIVE ACTION SHOU TAG CROSS-REFERENCED TO THE APPRO DEFICIENCY) | | JLD BE COMPLE | |
| K 144 | | eted *** of *** smoke f Resident rooms*** th minimum standards as s the risk of death or injury | K 144 | * A summary statement will be proby the Maintenance Director and presented to the QAPI team at the monthly QAPI meetig. This will be period of 3 months or longer as de necessary by the QAPI team. The team will make necessary changes suggestions as necessary. This with the Sept QAPI meeting. * The compliance date is 10-2-16 Preparation and or execution of th of correction does not constitute admission or agreement by the prothe truth of the facts alleged or cor set forth in the statement of deficie The plan of correction is prepared executed soley because it is require provision of state and federal law. | o for a memed e QAPI s or ill start is plan povider of nolusion encies. and or | |

FORM CMS-2567(02-99) Previous Versions Obsolete

If continuation sheet Page 4 of 4

PRINTED: 06/13/2017