

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL013044	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 04/20/2017
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NAME OF PROVIDER OR SUPPLIER THE LIVING CENTER OF CONCORD	STREET ADDRESS, CITY, STATE, ZIP CODE 160 WARREN C. COLEMAN BLVD. CONCORD, NC 28027
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C 000	<p>Initial Comments</p> <p>Report of a Biennial Construction Survey by Billy S. Bryant and Frank Strickland conducted on 04/20/2017.</p> <p>Records indicate this facility was first licensed on 09/01/1984 and a 3rd floor addition on 06/09/1993. The facility is currently licensed for 180 Beds. Therefore the facility was surveyed for conformance with the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1978 Revision 5 (for the 1st and 2nd floors) and the 1991 Revised 1993 for the 3rd floor Edition of the North Carolina Building Code(s), Institutional Occupancy, and the 1984 (for the 1st and 2nd floors) and the 1993 (for the 3rd Floor) Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensures.</p>	C 000		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation the facility's floor coverings are not kept clean and in good repair.</p> <p>Finding on 04/20/2017:</p> <p>a. Throughout the facility there is a pattern of the corridor carpet that is stained and soiled.</p>	C 164		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 164	Continued From page 1 2. Based on observation the facility does not meet the requirement to have no chronic unpleasant odors. Finding on 04/20/2017: a. Rooms 108, 230 and 224 - The was a strong urine odor in the rooms. Also with the room doors shut the odor could be detected in the corridor area near the rooms.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility was not maintained free from hazards due to oxygen bottles that are stored without any means of restraint to prevent them from falling or being knocked over. Oxygen bottles that are improperly stored may present a danger to the occupants of the facility. Finding on 04/20/2017: a. Oxygen cylinders were stored standing upright and without any means of restraint to prevent them from falling over. 2. Based on observation the facility is not maintained free from hazards. The building code	C 166		

Division of Health Service Regulation

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C 166	<p>Continued From page 2</p> <p>designated required clearance of 36" for electrical equipment must not be encroached upon. Obstructing access to electrical equipment could delay timely operation in an emergency situation.</p> <p>Findings on 04/20/2017:</p> <p>a. Basement - Several aluminum ladders were stored in front of the electrical panels. Note: Items were relocated while the surveyor was on site.</p> <p>b. 3rd Floor Janitor's Closet - Items were stored in front of the electrical panels.</p> <p>c. 2nd Floor - Storage Room Next to Bed Pan Room - Items were stored in front of the electrical panels.</p>	C 166		
C 184	<p>Fire Safety-Evacuation plan</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION</p> <p>(a) A written fire evacuation plan (including a diagrammed drawing) which has the written approval of the local Code Enforcement Official shall be prepared in large print and posted in a central location on each floor of an adult care home. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff.</p> <p>(f) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation the facility has failed to provide acceptable diagrammed fire evacuation plans.</p>	C 184		

Division of Health Service Regulation

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C 184	Continued From page 3 Finding on 04/20/2017: a. The fire evacuation plan for the 2nd floor and the 1st floor do not reflect the actual layout of the building	C 184		
C 185	Fire Safety-Rehearsals on Each Shift SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the requirement of the local Fire Prevention Code Enforcement Official. (c) Records of rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, the shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on review of documentation supplied by the provider it could not be verified that rehearsals of the fire plan quarterly on each shift have been conducted. Finding on 04/20/2017: a. The facility has staff working 3 8 hour shifts. During the period of April 2106 to April 2107 the provider could only produce records for a total 4 fire safety rehearsals, 3 for 1st shift and 1 for 3rd shift .	C 185		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT	C 189		

Division of Health Service Regulation

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C 189	<p>Continued From page 4</p> <p>10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation there is a failure to maintain the facility's fire safety systems in a safe manner due to penetrations or gaps in the fire resistant rated ceilings. Penetrations, gaps or holes in fire resistant rated ceilings could effect the occupants of the facility by allowing fire and smoke to spread beyond the area of origin.</p> <p>Findings on 04/20/2017:</p> <p>a. Basement - There is fire resistant rated ceiling tile that is dislodged from the support grid leaving a large gap in the ceiling.</p> <p>b. B. Basement Storage Room - There is a fire resistant rated ceiling tile missing at the structural support column.</p> <p>c. 3rd Floor Water Heater Room - There gaps in the fire resistant rated ceiling tiles where they are penetrated by piping.</p> <p>d. Room 220 - The fire resistant ceiling tile has drooped down leaving gaps in the lay-in ceiling between the ceiling tiles and the support grid.</p> <p>e. 2nd Floor - Stair Entry Adjacent to the Activity Room - There gaps in the fire resistant rated ceiling tile where it is penetrated by conduit for</p>	C 189		

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C 189	<p>Continued From page 5</p> <p>the wall mounted emergency light.</p> <p>f. There is a pattern of fire resistant rated ceiling tiles with corners a or edges broken, tiles split in two, with pieces missing thus creating gaps between the files and the support grid.</p> <p>2. Based on observation and testing there is failure to maintain the facility's emergency fire alarm system devices and equipment in a safe operating condition. Failure to maintain fire alarm system devices and equipment in a safe and operable condition could effect all occupants of the facility if the equipment did not function when and as required.</p> <p>Finding on 04/20/2017:</p> <p>a. Room 322 - The smoke detector is detached from the ceiling therefore not securely mounted.</p> <p>3. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if egress paths and exits were not illuminated during a power outage.</p> <p>Findings on 04/20/2017:</p> <p>a. Basement - Exit To Parking Lot - The combination emergency light and directional exit sign did not operate when tested on battery power.</p> <p>b. 1st Floor - Corridor Wall Adjacent to Room 106 - The wall mounted emergency light did not operate when tested on battery power.</p> <p>c. 2nd Floor Living Room - The wall mounted emergency light did not operate when tested on battery power.</p>	C 189		

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C 189	<p>Continued From page 6</p> <p>4. Based on observation the facility did not maintain electrical emergency/safety lighting equipment in safe operating condition. This could effect occupants of the facility if exit signs indicating the location of exit paths could not be seen in the event of an emergency evacuation.</p> <p>Finding on 04/20/2017: a. Adjacent to Room 130 - The interior bulbs for the exit sign to the stairwell are not working.</p> <p>5. Based on observation fire safety equipment has not been inspected to assure it has been maintained in a safe and operable condition. Occupants of the facility could be effected if fire safety equipment did not operate when needed to provide fire protection.</p> <p>Finding on 04/20/2017: a. 2nd Floor Beauty Salon - The fire extinguisher inspection tag was not initialed or dated indicating a monthly inspection was performed.</p> <p>6. Based on observation the electrical equipment has not been maintained in a safe manner. Failure to maintain electrical equipment is a safe manner could effect the safety of person exposed to the unsafe condition.</p> <p>Finding on 04/20/2017: a. 1st Floor Laundry - There is an electrical power outlet missing its cover plate and the wiring is exposed.</p>	C 189		
C 195	<p>Hot Water System</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p>	C 195		

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C 195	<p>Continued From page 7</p> <p>(d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C).</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation of the results of temperature measurements the facility failed to maintain the hot water temperatures within the range of 100°F to 116°F. Water temperatures above the allowed maximum could possibly expose the occupants of the facility to harm if exposed to scalding hot water.</p> <p>Finding on 04/20/2017:</p> <p>a. 2nd Floor Community Shower/Bath Room - Water temperatures measurements were taken at the sink and tub and the readings indicated the water temperature was 127°F. Note: The water temperature was brought to within acceptable range by the provider while the surveyor was on site with subsequent readings indicating water temperature of 107°F.</p> <p>b. 1st Floor - Rooms 104 and 107 - Water temperatures measurements were taken at the sinks in the resident's bathrooms and the readings indicated the water temperatures were 133°F. Note: The water temperature was brought to within acceptable range by the provider while the surveyor was on site with subsequent readings</p>	C 195		

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C 195	Continued From page 8 indicating water temperature of 108°F to 112°F.	C 195		
C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation the facility failed to provide the required exhaust ventilation equipment in spaces required to be mechanically exhausted by rule.</p> <p>Finding on 04/20/2017: a. A pattern of exhaust fans not functioning was indicated by the exhaust fans not functioning in 5 out of the first 11 resident rooms surveyed and 4 out of 4 of the public restrooms surveyed.</p>	C 199		