

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL099015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 12/29/2016
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NAME OF PROVIDER OR SUPPLIER PATRIOT LIVING OF YADKINVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 409 HARRISON AVENUE YADKINVILLE, NC 27055
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{C 000}	Initial Comments Report of Complaint Follow Up Construction Survey by Chris Sluder and Frank Strickland on December 29, 2016.	{C 000}		
{C 110}	<p>Deficiencies were cited that require a Plan of Correction.</p> <p>Construction-Meet Sanitary Requirements</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION</p> <p>(a) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina. Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost.</p> <p>This Rule is not met as evidenced by: The facility was not in compliance with The Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions. Specifically 15A NCAC 18A .1317 (a) which requires that "Effective measures shall be taken to keep... vermin out of and to prevent their breeding or</p>	{C 110}	<p>Set up contract with Enviro-Tech Pest Services. Please see attachment.</p> <p>All infested mattresses replaced. As well as mattress covers.</p> <p>All staff trained on Resident Bed Bug Policy. Please see attachment.</p> <p>Maintenance and Pest Control company to monitor monthly.</p> <p>Based on 12/29/16 inspection. All rooms will get deep cleaning, Infected rooms to be treated. Purchase new sheets. Rooms to be painted.</p> <p>Laundry Room to be cleaned and organized.</p> <p>Self treatment stopped and will no longer self treat.</p>	<p>02/07/17</p> <p>12/07/16</p> <p>02/07/17</p> <p>1/31/17</p> <p>12/7/16</p>

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

Cindy Robney, ED

1-18-17

STATE FORM

FLK022

If continuation sheet 1 of 6

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(C 110)	Continued From page 1 presence on the premises." Based on observation, record review and interview the facility did not have an effective measures in place to prevent bed bugs' presence or breeding on the premises. Findings on December 29, 2016: 1. Thirteen (13) out of twenty-nine (29) bedrooms were inspected to determine if there were any bed bugs or bed bug activity in the rooms. Live bed bugs were observed in two (2) of the bedrooms: Room 17 (single occupant) - Multiple clusters of bed bugs were observed harboring at the corner of the wall and ceiling as well as in folds of sheets on the bed. There was an abundance of black spots and streaks (bed bug fecal stains) on the walls, bed frame and sheets. Room 16 (unoccupied) - Two (2) live bedbugs were observed harboring in the ridges of the ceiling texture. Signs of bed bug activity were observed in seven (7) of the bedrooms, though no live bed bugs were observed. Interview and record review indicated that at least six (6) out of the seven (7) rooms had previously been treated. It could not be determined with any confidence that the treatment of these rooms was successful, because the housekeeping and cleaning of these areas had not been done. Room 24 (unoccupied) - This room remained how it was observed on December 07, 2016. The room was liberally coated with the silica powder and the spent foggers were still in the room.	(C 110)		

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(C 110)	<p>Continued From page 2</p> <p>Room 23 (unoccupied) - There was an abundance of black spots and streaks (bed bug fecal stains) on the walls and bed frame.</p> <p>Room 22 (single occupant) - Several dead bed bugs were observed under the night stand. Black spots (fecal stains) were observed in the folds of the fitted sheet.</p> <p>Room 15 (single occupant) - This room had clothes and other belongings in piles around the room. The surveyors were unable to move beds and furniture to perform a thorough search. The areas that could be seen were dirty as to make identification of signs of bed bugs inconclusive.</p> <p>Room 14 - This room had numerous black spots and streaks (bed bug fecal stains) on the walls at the corner of the ceiling and around the electrical receptacle as well as the headboard of the bed. It was evident that some attempt had been made to clean the spots and streaks on the walls. It could not be determined if all of the signs were old or if some of them were current.</p> <p>Room 10 - There were a few places where black spots and streaks (bed bug fecal stains) were observed. Per interview with facility staff, this was one of the rooms that was receiving heat treatments just prior to the December 07, 2016 Construction Section Complaint Survey.</p> <p>Room 9 - There were several places where black spots and streaks (bed bug fecal stains) were observed at the corner of the wall and ceiling. The stains appeared faded.</p> <p>Rooms 29, 28, 19 and 3 were inspected and no</p>	(C 110)		

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(C 110)	Continued From page 3 live bed bugs or signs of bed bug activity were observed. 2. Based on interview with facility staff, the facility had stopped their bed bug measures of self-treating with chemicals and heat on December 7, 2016. The facility was in the final stages of developing a new plan to eradicate the bed bugs. As of the date of survey, the facility did not have any measures in place aimed at keeping bed bugs out of and to prevent their breeding on the premises.	(C 110)		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (c) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1- Based on observations and record review, this facility does not have walls, ceilings and floors or floor coverings kept clean. The result is the identification of the locations of current bed bugs is difficult if not impossible so therefore the treatment to eradicate the bed bugs is not focused and may not be effective. Findings on December 29, 2016: All 13of the resident rooms observed had clutter on the floor in and around the furnishings. Even the unoccupied rooms had trash and laundry	C 164		

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C 184	Continued From page 4 Items on the floor around the beds and the floors of the closet. 9 of the 13 resident rooms observed had black spots and streaks (bed bug fecal stains) on the walls, head boards, sheets or mattress encasements. Even resident room 3, which had the installation of new flooring and painting of the walls completed, had a buildup of dust and lint on the baseboard and a light amount of debris allowed to accumulate around and under the bed.	C 184		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: Based on observation, the facility fire safety equipment was not maintained in a safe and operating condition. The facility failed to return sprinkler heads back in service after they were temporarily disabled. Findings on December, 29, 2016: Insulating styrofoam covers were observed covering the sprinkler head in Room 24 and Room 10. Interview with facility staff indicated	C 189		

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C 189	Continued From page 5 these covers were used to prevent the sprinkler head from activating while the rooms were being heat treated for control of bed bugs. The covers had been in place since the facility stopped self treating bed bugs on December 07, 2016. The covers were removed before the end of the December 29, 2016 Survey.	C 189			

Enviro-Tech

PEST SERVICES

Post Office Box 87 • Elkin, NC 28621
336.366.4386 • 276.728.5126

To: Cindy at Patriot Living of Yadkinville

From: Enviro-Tech Pest Services Lic. # 1872PW

Date: 12-7-2016

Subject: Bedbug Treatment

Dear Cindy:

Per your request, the following is an overview of treatment, with chemical names, at your facility:

1. Rooms will be treated with a pump sprayer using Bayer Harmonix mixed with Nyguard Insect Growth Regulator.
2. Beds will be treated with Cimexa, an Amorphous Silica Gel and Bedlam Bedbug Insecticide.
3. Rooms will be fogged with either Riotide or Shockwave, both organic pyrethrum containing insect growth regulators.
4. Rooms will need to ventilate for at least two hours minimum prior to residents returning. There will be no odor present when the residents return.
5. There will possibly be follow-up visits required in the more heavily infested rooms. Follow-up visits will only be done with a pump sprayer and Cimexa dust, so the residents will not be required to be absent for an extended period.
6. Hopefully, we will eradicate the bedbugs on the first visit, and subsequent visits will not be required, but certain groups of bedbugs have become somewhat resistant to certain classes of insecticides.
7. I have consulted with Dini Miller, Ph.D. professor of Entomology at VA Tech. She is the bedbug specialist for the State of Virginia.

[Handwritten Signature]
Cindy
336-366-4386

Enviro-Tech

PEST SERVICES

Post Office Box 87 • Elkin, NC 28621
336.366.4386 • 276.728.5126

To: Phil Alhir:

From: Ron Pennington Enviro-Tech Pest Services

Date: 12-14-2016

Subject: Bedbug Preparation, Guarantee, and Room Treatment

Dear Mr. Alhir:

The following is suggested preparation for effective bedbug treatment:

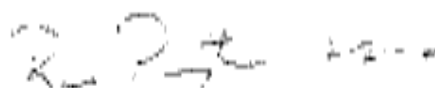
- Remove bed linens, pillowcases, box springs and clothes from infested areas. Place articles in large bags and seal in preparation for laundering services.
- Remove and treat trees/vegetative landscaping and furniture. Transport items to designated collection points of burning.
- Remove items off the floor, especially in rooms where bed bugs are present or suspected.
- Empty bedroom closets, bedside tables and drawers in prepare for inspection and treatment.
- Remove pictures, clocks, posters and appointments from your walls.
- Unplug electronic devices; remove all electrical outlets and light switch plates.
- We use our H.E.P.A. vacuum for carpets and drapes.
- Steam clean and treat your mattress, box spring and headboard. Provide mattress restoration services when possible and mattress box spring encasements that will keep bed bugs out.
- Clean, steam and treat area rugs, curtains and furniture (paying special attention to edges and baseboards).
- Ensure perimeter are accessible for bed bug extermination services.

Enviro-Tech Pest Services guarantees to eliminate bedbugs at Patriot Living of Radwinville for \$5,500.00. Following this initial treatment, we will treat monthly for \$100.00/month for any follow-up bedbug infestations and other insects and arachnids (with the exception of termites). These follow-up treatments will be used following Integrated Pest Management (IPM) practices we are required by law to use in the Public School systems we currently treat.

Please do call me if you have further questions.

Sincerely,

Ron Pennington



Owner/Enviro-Tech Pest Services

336-648-6191 Cell

Resident Bed Bugs Policy

These procedures **MUST BE FOLLOWED!!!! NO EXCEPTIONS !!!!** Getting rid of the bugs requires that we all follow the procedures given to us by the experts.

Procedures to follow (step by step) **NO EXCEPTIONS** and no cutting corners.

1. Remove the residents from the room and take **DIRECTLY** to the shower. Place contaminated clothing that the resident is wearing into a trash bag and double knot to be taken to the dryer.
2. Given resident clean, treated clothing to put on. **DO NOT** allow resident to go back into infested room.
3. Take all sheets, pillows cases etc off the beds in the room. Place all these items in a trash bag and double knot to be taken to the dryer. (Isolation gowns are available for staff)
4. Take all clothes out of drawers and place into double knotted trash bag to be taken to the dryer. Remove drawers from dressers and stand them up in the room.

Place all clothing in dryer on highest heat for 30 minutes. Dirty clothing may then be laundered. **DO NOT** place clothing back into the room until treatment is complete.

IT IS EXTREMELY IMPORTANT THAT THE ABOVE INSTRUCTIONS BE FOLLOWED COMPLETELY

This is your certification that you have completed the above steps as directed. Please write room number and sign when completed. Turn into Administrative office.

Room # _____ Date _____

Staff Signature _____

Management Signature _____