

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL034084</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>02/02/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>FORSYTH VILLAGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5100 LANSING DRIVE WINSTON SALEM, NC 27105</b>
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C 000	<p>Initial Comments</p> <p>Report of a Construction Section Complaint Survey by Ed Miller, conducted on February 1, 2017 and February 2, 2017.</p> <p>The complaint alleged the facility was dirty and had a 75.5 sanitation score.</p> <p>Records indicate that this 60 bed facility was first licensed on December 1, 1989. Based on this information, we are requiring the facility to meet the 1978 NC State Building Code, with revisions, the 1987 Minimum Standards and Regulations for Homes for the Aged and Disabled and the applicable portions of the current Rules for Adult Care Homes of Seven or More Beds.</p> <p>The complaint was substantiated.</p> <p>Deficiencies were cited that require a Plan of Correction.</p>	C 000		
C 110	<p>Construction-Meet Sanitary Requirements</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION (e) The sanitation, water supply, sewage disposal and dietary facilities shall comply with the rules of the North Carolina Division of Environmental Health, which are incorporated by reference, including all subsequent amendments. The "Rules Governing the Sanitation of Hospitals, Nursing and Rest Homes, Sanitariums, Sanatoriums, and Educational and Other Institutions", 15A NCAC 18A .1300 are available for inspection at the Department of Environment and Natural Resources, Division of Environmental Health, 2728 Capital Boulevard, Raleigh, North Carolina.</p>	C 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 110	<p>Continued From page 1</p> <p>Copies may be obtained from Environmental Health Services Section, 1632 Mail Service Center, Raleigh, North Carolina 27699-1632 at no cost.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> <li>1. The facility was not in compliance with The "Rules Governing the Sanitation of Residential Care Facilities" Specifically 15A NCAC 18A .1317 (a) [which requires that] Effective measures shall be taken to keep... vermin out of and to prevent their... presence on the premises.</li> </ol> <p>The facility did not have effective measures in place to prevent bed bugs from coming into the facility.</p> <p>Findings on February 1, 2017:</p> <ol style="list-style-type: none"> <li>a. Based on interview with the Administrator and Regional Maintenance Director, Residents told staff about bug bites on a resident in Bedroom 5 on February 1, 2017. The room was occupied by two residents.</li> <li>b. Based on interview with the Administrator and Regional Maintenance Director, the Residents were removed from their room, cleaned, and had their clothes changed before moving to other rooms. Residents were moved to bedrooms 30 and 35.</li> <li>c. Based on observation and interview with the Administrator and Regional Maintenance Director, the resident's belongings and linens are bagged into a plastic trash bag and will be taken to a laundry mat where they are dried on high heat before being washed and returned.</li> <li>d. Based on observation and interview with Pest Control Technician, bedroom 5 was inspected. In the Resident's bed next to the corridor, four live bed bugs were found along with a few eggs in a</li> </ol>	C 110		

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C 110	<p>Continued From page 2</p> <p>screw hole in the bed rail. Belongings for the same Resident that were not bagged were inspected and a one live bed bug was found in a shoe. Farther inspection revealed a molted exoskeleton on the floor near the head board.</p> <p>Findings on February 2, 2017:</p> <p>a. Review of documentation showed the Pest Control company had provided the facility with documentation of an inspection identifying bed bugs in bedroom 5.</p> <p>b. Based on interview with the Administrator and Regional Maintenance Director, Bedroom 5 will be heat treated for bed bugs.</p>	C 110		
C 132	<p>Bathrooms-Must Provide Privacy</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are:</p> <p>(5) The bathrooms and toilet rooms shall be designed to provide privacy. Bathrooms and toilet rooms with two or more water closets (commodes) shall have privacy partitions or curtains for each water closet. Each tub or shower shall have privacy partitions or curtains;</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the facility failed to ensure that all Bathrooms and Toilet Rooms are designed to provide privacy when there is more than one commode, and at each tub or shower.</p> <p>Findings on February 1, 2017:</p> <p>a. Tub Room near Bedroom 24 - there were not enough curtain around the plumbing fixtures to provide the required privacy.</p>	C 132		

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C 133	Continued From page 3	C 133		
C 133	<p>Bathrooms-Hand Grips</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are:</p> <p>(6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the facility failed to provide commodes, tubs and showers accessible to residents with hand grips. This deficiency affects all residents who use these fixtures by not providing increased safety, controlled against instability/balance, and maneuverability at the fixtures.</p> <p>Findings on February 1, 2017:</p> <p>a. Tub Room near Bedroom 24 - the tub had an unattached grab bar laying on the tub.</p>	C 133		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and</p>	C 164		

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C 164	<p>Continued From page 4</p> <p>furniture clean and in good repair. An untidy facility makes identifying new bed bug activity difficult/impossible.</p> <p>Findings on February 1, 2017:</p> <ul style="list-style-type: none"> <li>a. Based on observation, the dumpster was full. Additional trash stacked by the dumpster consisted of bags of trash, wheel chairs, furniture and a washing machine.</li> <li>b. Bedroom 35 Bathroom - the sink was leaking onto floor were the pipe entered the wall.</li> <li>c. Bedroom 35 Bathroom - the joint between the wall and shower surround was not sealed.</li> <li>d. Bedroom 35 Bathroom - the ceiling had mold growing on it.</li> <li>e. Bedroom 35 Bathroom - the connection of the commode to the floor was loose.</li> <li>f. Corridors and public room, the floors were marred up and dirty.</li> <li>g. Corridors - the baseboards were marred up and the paint was chipped.</li> <li>h. Corridor Door Frames - the paint was chipped and scratched.</li> <li>i. Tub Room near Bedroom 24 - the corridor door was missing its lock set and would not latch.</li> <li>j. Tub Room near Bedroom 24 - the exhaust fan was very dirty.</li> <li>k. Corridor Exit Door left of the Kitchen - the door is bowed allowing vermin to enter.</li> <li>l. Corridor Exit Door left of the Kitchen - the glass in the door was cracked.</li> </ul> <p>Findings on February 2, 2017:</p> <ul style="list-style-type: none"> <li>m. Corridor Bathrooms - many of the sink faucets were loose and were allowing water to leak onto the floor.</li> <li>n. Restroom near Front Door - these rooms had a lot of construction material/supplies/equipment stored in them.</li> </ul>	C 164		

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C 165	Continued From page 5	C 165		
C 165	<p>Housekeeping and Furnishings-Sanitation Grade</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(4) have a North Carolina Division of Environmental Health approved sanitation classification at all times in facilities with 12 beds or less and North Carolina Division of Environmental Health sanitation scores of 85 or above at all times in facilities with 13 beds or more;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Record review and interview with Administrator and Regional Maintenance Director, the facility failed to maintain an approved North Carolina Division of Environmental Health sanitation scores of 85 or above.</p> <p>Findings on February 1, 2017:</p> <p>a. A Sanitation report by the Forsyth County Environmental Health Department documented a inspection of the facility that was performed on January 25, 2017. This report documented a score of 75.5.</p>	C 165		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p>	C 189		

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C 189	<p>Continued From page 6</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the Fire Alarm system was not maintained in a safe and operating condition. This would affect residents, staff and visitors by not providing early detection and activating the fire alarm system.</p> <p>Findings on February 2, 2017:</p> <p>a. Corridor near Old Nurse Station - the fire alarm panel was showing several trouble signals.</p>	C 189		
C 199	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p> <p>(2) soil utility room;</p> <p>(3) bathrooms and toilet rooms;</p> <p>(4) housekeeping closets; and</p> <p>(5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This</p>	C 199		

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C 199	Continued From page 7  could affect all residents, staff and visitors by preventing the exhausting of odors. Findings on February 2, 2017: a. Bedroom 35 Bathroom- the exhaust ventilation system was not drawing enough air to remove odors.	C 199		