FORM APPROVED Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 CONSTRUCTION SECTION B. WING HAL060139 EB 1 3 2017 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 000 C 000 Initial Comments C 101 Report of a Construction Section Biennial Survey by Ed Miller and Billy Bryant, conducted on On 1/27/17 Jesse Soares, Fire January 12, 2017. Marshall conducted fire Inspection and determined Records indicate this facility was first licensed on that the time clock station May 28, 1997 as a Home for the Age. The facility is currently licensed for 119 Beds with a 20 Bed does not hinder the width or Special Care Unit. Therefore the facility was exit of the stairway exit door surveyed for conformance with the applicable and a written statement is portions of the 2005 Rules for Licensing of Adult attached. Care Homes of Seven or More Beds and applicable portions of the 1996 Edition, of the C148 North Carolina Building Code(s), Institutional Occupancy, and the 1996 Minimum Standards The handrails near bedroom and Regulations for Homes for the Aged in effect 310 & 214 were tightened at time of initial licensure. and repaired on 1/14/17. Deficiencies were cited that require a Plan of All handrails were inspected Correction.. to ensure they were C 101 C 101 Existing Licensed Fac- No less than '71 Rules attached correctly and able to support 250 pound of SECTION .0300 - PHYSICAL PLANT concentrated weight. 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The Maintenance Director The physical plant requirements for each adult has developed care home shall be applied as follows: (2) Except where otherwise specified, existing a weekly schedule to audit licensed facilities or portions of existing licensed hand rails to ensure they are facilities shall meet licensure and code requirements in effect at the time of construction, properly attached and change in service or bed count, addition, remain compliant. renovation, or alteration; however in no case shall the requirements for any licensed facility where C150 no addition or renovation has been made, be less than those requirements found in the 1971

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of

"Minimum and Desired Standards and

TITLE

(XX) DATE

Division of Health Service Regulation

(X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING HAL060139 01/12/2017 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 101 C 101 Continued From page 1 The chairs, equipment and Health Service Regulation at no cost; supplies were removed from the Stair Tower near the This Rule is not met as evidenced by: beauty Shop on 1/12/17. 1. Based on observation, the Building was not maintaining the exit enclosures for egress only in All Stair Towers were accordance with the Building Code. inspected for items and Findings on January 12, 2017 removed on 1/12/17. a. 1st Floor Right Front Stair Tower - a time clock station with table and bulletin board were in Signage was placed the exit enclosure. indicating the prohibition the storage in all Stair Towers C 148 C 148 Corridors-Handrails The Maintenance SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL Director/designee is ENVIRONMENT conducting daily inspection (g) The requirements for corridors are: of all stairwells to ensure (2) Handrails shall be provided on both sides of continued compliance. corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated As of 2/1/17 all staff members load; have received education dn the prohibition of storage in This Rule is not met as evidenced by: Based on observation, the building was not stairwells and electrical providing handralls in the corridor that could rooms. support 250 pounds. This deficiency affects residents, staff and visitors who use unstable C 164 handrails by not providing increase safety. stability/balance, and maneuverability provide by The odors in 1st & 3rd Floor Tub these devices. Room were abated on Findings on January 12, 2017 1/12/17. a. Corridor near Bedroom 310 - the handrail was loose, and may not support a 250 pound concentrated load. b. Corridor near Bedroom 214 - the handrail was loose, and may not support a 250 pound

concentrated load.

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED

HALO60139

B. WING 01/12/2017

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

#### REGENCY AT PINEVILLE

### 9120 WILLOW RIDGE DRIVE CHARLOTTE, NC 28210

REGENCY AT PINEVILLE CHARLOTTE, NC 28210				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(XIS) COMPLET DATE
C 150	Continued From page 2	C 150		
C 150	Continued From page 2 Corridors-Free of equipment and Obstructions SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions.  This Rule is not met as evidenced by: 1. Based on observation, corridors were not free of all equipment and other obstructions. This would affect all residents, staff and visitors by slowing or obstructing egress during an emergency. Findings on January 12, 2017 a. Stair Tower near Beauty Shop - this space was being used to store chairs, equipment and supplies.  Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to prevent chronic unpleasant odors. This would affect residents, staff and visitors by exposing them to an unpleasant environment. Findings on January 12, 2017	C 150	All community Tub Rooms were inspected for odors and any found were abated on 1/12/17.  The Maintenance Director has developed a weekly schedule to flush all toilets and run water in all sinks/tub that are not routinely used and develop odors do not develop.  C166  The exhaust fan and the radiation damper in the 3rd floor restroom near room 312 was cleaned and all dust/lin removed on 1/12/17  The HVAC return and radiation damper in the 3rd Floor Light Bulb Storage room was cleaned and all dust/lin removed on 1/12/17.  The exhaust fan and radiation damper in the 3rd Floor Laundry room was cleaned and all the dust/lint removed on 1/12/17.	s t

Division of Health Service Regulation

(X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A, BUILDING: 01 B. WING 01/12/2017 HAL060139 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (XIS) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 164 C 164 Continued From page 3 a. 3rd Floor Tub Room - the plumbing traps to The exhaust fan and the tub, sink and floor drain may have dried-up. radiation damper in the 2nd allowing smelly sewer gases to enter the Building. Floor Laundry room was b. 1st Floor Tub Room near Bedroom 106 - the cleaned and all the dust/lint plumbing traps to the tub, sink and floor drain removed on 1/12/17. may have dried-up, allowing smelly sewer gases to enter the Building. The exhaust fan and radiation damper in the 1st C 166 Housekeeping-Maintained Free of Hazards C 166 Floor Laundry room was cleaned and all the dust/lint SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND removed on 1/12/17. FURNISHINGS (a) Adult care homes shall: The exhaust fan and (5) be maintained in an uncluttered, clean and radiation damper in the orderly manner, free of all obstructions and restroom near Emma's Craft hazards: Room was cleaned and all. (e) This Rule shall apply to new and existing the dust/lint removed on 1/12/17. This Rule is not met as evidenced by: Based on Observation, the facility failed to The HVAC return and maintain the building in an uncluttered, clean and radiation damper in the orderly manner. Kitchen was cleaned and all Findings on January 12, 2017 dust/lint removed on 1/12/17. a. 3rd Floor Restroom near Bedroom 312 - the exhaust fan and its radiation damper had an The oxygen cylinder in the |1st excessive accumulation of dust/lint. floor SCU Pantry was b. 3rd Floor Light Blub Storage Room - the relocated into the HVAC return and its radiation damper had an excessive accumulation of dust/lint. Oxygen storage structure on 3rd Floor Laundry - the exhaust fan and its radiation damper had an excessive accumulation 1/12/17. of dust/lint. d. 2nd Floor Laundry - the exhaust fan and its radiation damper had an excessive accumulation e. 1st Floor Laundry - the exhaust fan and its radiation damper had an excessive accumulation

STATE FORM

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 01 01/12/2017 B. WING HAL060139 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION (205)-SUMMARY STATEMENT OF DEFICIENCIES COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 166 C 166 Continued From page 4 An inspection of all other of dust/lint. f. 2nd Floor Restroom near Emma's Craft community exhaust fans was Room12 - the exhaust fan and its radiation conducted on 1/13/17 and damper had an excessive accumulation of any areas of noncompliance dust/lint. were corrected g. 1st Floor Kitchen- the HVAC returns and its radiation dampers have an excessive The Maintenance Director accumulation of dust/lint. has developed a weekly schedule for cleaning of all Based on Observation, the Building was not maintained free of hazards, because the portable exhaust fans and radiation medical oxygen cylinders were not being properly dampers in the community. handled/stored. This could affect all residents, staff and visitors if cylinders fall, breaking their C185 valves, propelling the cylinder and turning it into a dangerous projectile. The Community has Findings on January 12, 2017 developed a standardized 1st Floor SCU Pantry - a portable medical form for use conducting all oxygen cylinder was stored standing not secured Fire Plan Rehearsals that will to the structure. include the date, time, shift, and staff members present C 185 C 185 Fire Safety-Rehearsals on Each Shift and include a description of SECTION .0300 - PHYSICAL PLANT what actions involved in the 10A NCAC 13F .0309 PLAN FOR rehearsal- the form is EVACUATION attached on 1/31/17. (b) There shall be rehearsals of the fire plan quarterly on each shift in accordance with the A Rehearsal of the Fire Plan requirement of the local Fire Prevention Code (Fire Drill) was conducted on Enforcement Official. (c) Records of rehearsals shall be maintained 2/6/17 using the new form. and copies furnished to the county department of All future Rehearsals of the social services annually. The records shall include the date and time of the rehearsals, the Fire Plan (Fire Drills) will be shift, staff members present, and a short description of what the rehearsal involved. (f) This Rule shall apply to new and existing facilities.

FORM APPROVED Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 01 01/12/2017 B. WING HAL060139 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 185 C 185 Continued From page 5 documented on the Fire This Rule is not met as evidenced by: Based on Record review and interview with Rehearsal Form. Executive Director/Administrator/Maintenance All completed Rehearsal Fire Director/Manager the facility failed to document the fire plan. This deficiency affects all by not Plan Forms will be maintained finding weakness or opportunities for improving in the Maintenance evacuation responses. Director's office. Findings on January 12, 2017 The fire plan rehearsal records included date, C188 time, shift, and staff members present but little to no description of what the rehearsal involved. The ground-fault circuit Interrupter (GFCI) electrical C 188 C 188 Electrical Outlets in Wet Locations power receptacle was repaired on 1/17/17. SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0310 ELECTRICAL OUTLETS An inspection of all power All adult care home electrical outlets in wet receptacles with ground fault locations at sinks, bathrooms and outside of building shall have ground fault interrupters. circuit interrupters was conducted and any necessary This Rule is not met as evidenced by: repairs/replacements made Based on Observation, the facility failed to provide electrical outlets in wet locations at sinks, 2/3/17. bathrooms and outside of building with ground The Maintenance Director fault interrupters. This would affect residents, staff and visitors by not providing ground fault has developed a monthly protection to these devices. schedule for inspection of all Findings on January 12, 2017 CFGI receptacles in the a. 2nd Floor Bedroom 230 - the ground-fault community. circuit-interrupter (GFCI) electrical power receptacle did not have electrical power and could not be tested for ground fault. C189 C 189 Building Equipment Maintained Safe, Operating C 189

REQUIREMENTS

SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER

Division of Health Service Regulation (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A, BUILDING: 01 AND PLAN OF CORRECTION 01/12/2017 B, WING HAL060139 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION (205)COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) TAG C 189 Continued From page 6 C 189 The 1st floor rear exit door has (a) The building and all fire safety, electrical, been repaired and now mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and initiates the irreversible operating condition. process to unlock within (k) This Rule shall apply to new and existing 15/30 when the release facilities with the exception of Paragraph (e) device is depressed. which shall not apply to existing facilities. The 1st floor SCU Front exit door has been repaired and This Rule is not met as evidenced by: now initiates the irreversible Based on observation, the Building was not maintained in a safe and operating condition, by process to unlock within not having a properly working delayed egress 15/30 when the release system. This could affect all residents, staff and device is depressed. visitors by potentially delaying or stopping exiting in an emergency The 1st floor SCU Front door Findings on January 12, 2017 had delayed egress signs a. 1ST Floor Right Rear Exit - the delayed placed on each leaf of the egress locked door, did not initiate the irreversible process to unlock within 15/30 seconds, when the door on 2/7/17. release device was depressed. b. 1st Floor SCU Front Exit - the delayed egress The smoke barrier doors nedr locked door leaf, swinging into the Assisted Living bedroom 108 were repaired side, did not initiate the irreversible process to and adjusted to close unlock within 15/30 seconds, when the release correctly on 1/13/17. device was depressed. This is not in conformance with the Code Requirement that the The 3rd Floor Media Room process begin within 3 seconds and is Roof Access wall hole was irreversible. 1st Floor SCU Front Exit - the delayed egress repaired with UL approved locked cross-corridor double egress doors, have Fire Grade Caulking Sealant one delayed egress signs mounted above the compound on 1/14/17. doors and centered between the leafs. The leafs must have a delayed egress sign on their All repairs to The 3rd Floor individual leafs, push side. Electric Closet were Based on observation, the Building was not maintained in a safe and operating condition, because the door(s) protecting the opening in the smoke barrier did not close completely and latch

FORM APPROVED Division of Health Service Regulation (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 01 B. WING 01/12/2017 HAL060139 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LISC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 189 C 189 Continued From page 7 completed with UL approved to restrict smoke. This could affect all residents, staff and visitors by not containing the smoke of Fire Grade Caulking Sealant the fire in the compartment of origin. compound on 1/14/17. Findings on January 12, 2017 a. Smoke Barrier near Bedroom 108 - the right The 3rd Floor Electric Closet leaf, of the double-egress cross-corridor doors, near the Laundry was did not close because the Kitchen Hood exhaust repaired with UL approved was generating negative pressure which was Fire Grade Caulking Sealant pulling the door open. compound on 1/14/17. 3. Based on observations, the Building fire safety was not maintained in a safe and operating The 2rd Floor Electric Closet condition. This could expose residents, all to was repaired with UL fire/smoke if not contained in Room or approved Fire Grade compartment of origin Caulking Sealant compound Findings on January 12, 2017 on 1/14/17. a. 3rd Floor Media Room Closet with Roof Access - there was a 16 inch x16 inch hole in the The 1st Floor Electric Closet wall around the roof hatch ladder not firestopped ceiling was repaired with UL through the fire-resistance-rated wall assembly. b. 3rd Floor Electric Closet - a firestop cable approved Fire Grade penetration had its sealant pulled out of the Caulking Sealant compound penetration of fire-resistance-rated ceiling, on 1/14/17. leaving an unprotected opening. 3rd Floor Electric Closet - there was a gap The acoustical tiles in the 1st around a cable not firestopped as it penetrates Floor Main Electrical Room the fire-resistance-rated ceiling assembly. near the Electrical Panels d. 3rd Floor Electrical Closet near Laundry there were two open-ended sleeves with cable were replaced on 1/14/17 bundles not firstopped as them penetrate the and now sit correctly. fire-resistance-rated ceiling assembly. e. 2nd Floor Electric Closet - a firestop cable The 3<sup>rd</sup> Floor Laundry Room penetration had its sealant pulled out of the

penetration of fire-resistance-rated ceiling,

1st Floor Main Electrical Room - a hole in the fire-resistance-rated gypsum ceiling assembly, was patched with a gypsum board that did not

g. 1st Floor Main Electrical Room near Electrical

leaving an unprotected opening.

have joint compound and tape.

door was repaired on

1/15/17.

Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 01/12/2017 HAL060139 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 189 C 189 Continued From page 8 Panels - there was a broken acoustical ceiling tile The 2<sup>nd</sup> Floor Laundry Room and one acoustical ceiling tile did not seat in its door was repaired on track. 1/15/17. Based on Observation, fire rated doors of The 1st Floor SCU Corridor hazardous areas were not being maintained in a door was repaired on safe and operating condition. 1/15/17. Findings on January 12, 2017 a. 3rd Floor Laundry - the corridor door (45 min All items stored in the 1st Floor rated, self-closing) had a 1/4 inch hole all the way Main Electrical Room were through the door. b. 2nd Floor Laundry - the corridor door (45 min removed on 1/13/17. rated, self-closing) had a 1/4 inch hole all the way through the door. All items stored in the 1st Floor c. 1st Floor Laundry - the corridor door (45 min SCU Electrical Room were rated, self-closing) had two 1/4 inch holes all the removed on 1/13/17. way through the door. Signage was placed to Based on observation, the electrical system prohibit storage in all was not being maintained safe. Electrical Rooms. Findings on January 12, 2017 a. 1st Floor Main Electrical Room - many items The 3rd Floor Media Room are being stored directly in front of the electric panels, preventing quick access in any Close Right Corridor Door emergency. was repaired on 1/14/17. b. 1st Floor SCU Electrical Room - many items are being stored directly in front of the electric The Corridor door to 319 was panels, preventing quick access in any repaired on 1/13/17. emergency. The Library Door has been 6. Based on observation, the interior doors were repaired. 2/3/17. not maintained in a safe and operating condition. Findings on January 12, 2017 The Café door was repaired a. 3rd Floor Media Room Close Right Corridor Door - the corridor door did not latch into its on 2/6/17. frame when closed. b. 3rd Floor Bedroom 319 - the corridor door will not close because it hits its doorframe.

STATE FORM

1st Floor The Library - the corridor door did

not latch into its frame when closed.

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING 01/12/2017 HAL060139 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XII) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 189 C 189 Continued From page 9 d. 1st Floor The Cafe - the corridor door did not The self-closing 1st Floor latch into its frame when closed. Kitchen doors were repaired e. 1st Floor Kitchen - both self-closing doors to on 2/1/17 by an outside the dining room were equipped with barrel bolts. contractor. When the bolts are extended and not inserted into the receptor the bolt will not allow the door The 1st floor Kitchen right selfthe close and latch. closing door into the dining 1st Floor Kitchen - the right self-closing door to dining does not close and latch on its own room was repaired on 2/1/17 power. by an outside contractor. 7. Based on observation, the Fire Alarm system The fire sprinkler escutcheon was not maintained in a safe and operating plate on the 3rd Floor was condition. This would affect residents, staff and replaced on 1/14/17 visitors by not providing early detection and activating the fire alarm system. The kick down doorstop on Findings on January 12, 2017 the 2<sup>nd</sup> Floor corridor door on a. 3rf Floor Maintenance Shop - the smoke detector was covered with a plastic cover. Innovative Therapy Door was Deficiency corrected before Construction removed on 1/31/17. Surveyors departed the site. The door wedges were 8. Based on observation, the Building Sprinkler removed from 202, 206, and System was not maintained in a safe and 218. operating condition. This could affect all residents, staff and visitors if smoke/fire is not An inspection of all areas of contained in the Room or compartment of origin. the community was Findings on January 12, 2017 completed by the Executive a. 3rd Floor Electric Closet - the fire sprinkler escutcheon plate had dropped down from the Director, RDO and fire-resistance-rated ceiling exposing an opening maintenance director and that allows the spread of smoke and heat. any other door wedges found were removed.

oriain.

Findings on January 12, 2017

Based on Observation, the Building was not maintained in a safe condition. This could affect all by not containing smoke and fire in the room of

 a. 2nd Floor Innovative Scrub Care - the corridor door had a mechanical kick -down

PRINTED: 01/30/2017 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL060139 01/12/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (XIS) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) C 189 Continued From page 10 C 189 holding the door open, preventing the rapid The Maintenance Director release of the door with a push or pull of the door, has developed a schedule to to close and latch inspect all areas of the facility b. 2nd Floor Bedroom 202 - the corridor door to ensure Fire Stopping had a door wedge holding the door open, Caulking is intact and in preventing the rapid release of the door with a push or pull of the door, to close and latch. good condition. 2nd Floor Bedroom 206 - the corridor door had a door wedge holding the door open, The Maintenance Director preventing the rapid release of the door with a has instructed all push or pull of the door, to close and latch. housekeepers to remove any d. 2nd Floor Bedroom 218 - the corridor door door wedges found during had a door wedge holding the door open. their daily rounds. preventing the rapid release of the door with a push or pull of the door, to close and latch. As of 2/1/17 all staff members have received education on C 191 Universed & Portable Elec. Heaters Prohibited C 191 the prohibition of door SECTION .0300 - PHYSICAL PLANT wedges. 10A NCAC 13F .0311 OTHER REQUIREMENTS C191 (b) There shall be a heating system sufficient to maintain 75 degrees F (24 degrees C) under The heater in the 3rd Floor winter design conditions. In addition, the Nursing office was removed. following shall apply to heaters and cooking appliances. The Assistant Maintenance (2) Unvented fuel burning room heaters and Director completed an portable electric heaters are prohibited. inspection of all offices and (k) This Rule shall apply to new and existing rooms for portable heaters facilities with the exception of Paragraph (e) and fans and removed any which shall not apply to existing facilities. found from service on This Rule is not met as evidenced by: 1/12/17 1. Based on Observation, the facility failed to

Division of Health Service Regulation STATE FORM

prevent the use of portable electric space heater(s) in an Adult Care Home. This could affect residents, staff and visitors if heater was the ignition source of a fire. The danger increases if used by resident or combustible material were

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING 01/12/2017 HAL060139 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 9120 WILLOW RIDGE DRIVE REGENCY AT PINEVILLE CHARLOTTE, NC 28210 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) C 191 Continued From page 11 C 191 As of 2/1/17 all staff members Findings on January 12, 2017 have received education on a. 3rd Floor Nursing Office - a portable space the prohibition of portable electric heater was found in this room. heaters and fans. The Maintenance Director has developed a weekly schedule of inspection to ensure that no portable heaters or fans are in use in the community.

Executive Director

The Regency at Pineville

2/7/17

### REGENCY AT PINEVILLE

FIRE DRILL DATE: 6 Fe 6 2017 SHIFT: 5+ TIME: 11:00AM Vince CONDUCTED BY: 3rd Floor Laundry Room LOCATION/RM OF ALERT ACTIONS TAKEN BY STAFF (RESIDENTS RELOCATED /EVACUATION TO WHERE, ETC.) Residents in media room were taken to 3 % south stairwell Resident in 321, 3231, 311A 8 3x were taken to 3rd Hoar with stairmell floor residents were taken to their respective morns and done closed. in perfor were moved to cafe fire rated EDUCATION/INFORMATION REINFORCED & REVIEWED DURING FIRE DRILL WITH STAFF Proper fre response and resident evaluation were reviewed Proper use of fire extinguister was also reinforced EMPLOYEES PARTICIPATING IN FIRE DRILL: Dephanic laveron ENDIES 6 VING

# NO PORTABLE HEATERS OR FANS MAY BE USED IN THE COMMUNITY DATE: 2/1/17

The use of Portable Heater or Fans is strictly prohibited in the community Department Signature Title **Print Name** Memory Care ina Turner 1557 Achula active Tamika Leaks MC COVA Ma okersha Brawn CIVA CWA MC wantis Brom CNA Brown Admin ROM MD Admin ED Lephanie Lourmais Man Sosep nedtah Susan Babcock Kathey Mell CDM, CFPY L D Housekeeping dockie massey CNA Hadtah MILKA BASIC

# REMOVE ALL DOOR WEDGES, DAILY

DATE: 2/1/17

The use of door wedges to prevent closure of any door in the community is prohibited/ Remove and turn into Maintenance Director

Print Name	Title	Department	Signature
eri Peggy Sue	CNA	AC \	leggy Sue
histain walk		AL/Admin	Rusiciin waene
Kayla Miller	FD	,	Kayla Miller
Tina Turner	mcc	memory lare	Jinas Su
See more	CT.	Acroines	Leve Morton
Angel Stewart	cMA	AL	Sychological
Cyrecola Ponder	CUAJOR	M	Cyreth
Catty Jann		actus-	Cal 1 a
Tamika Leaks	CNA	mc /	Drugh Jeuls
Lokeesto Brown	CIUA	MC /	Hakush Braun
Shelia Ward	CWA	mc (	Thelia Mord
LaQuartes Brun	CIVA		Lawronts Brawn
auchanole	BOM	Admin	andra Sole
Jovan Lovi	ИD	Aduin	400
Stephanie Lourmais	ED	Admin	Stouling
The Estas		Mindine	which the state of
Marc Sorgh			Mon peg/
susan Babadl		CNA/MELTECH FD	luson Dan
Kathryn Miller		cDM .	Kathy a pull
dackie Mlassey	ND and	Housekeeping	Jacqueti maesay
Tammy Belange i	LED FRZ4	AL	Zammy Blange,

# REMOVE ALL DOOR WEDGES, DAILY

DATE: 2/1/17

The use of door wedges to prevent closure of any door in the community is prohibited/ Remove and turn into Maintenance Director

Print Name	Title	Departmen	ıt	Signature
NILKA BASIC	MINTERY	100 L	AL.	ZiMC
Roulle Brajons	the	HIL	,	AK.
Lisa Parks	CNA/ MT	MC		Sion Parks
Mahima TENNES	CNA	AL		Salgrer
Andrey Blye		duta	w	andry Scre
	red	AL	0	SB (
Patrum Ubidu B		dulan		Patrum Handies
Carolyn Hams		dieta	4	Carefy fare
JORGE Remirez		Dictor	4	
Michele Bowman	CNA	AL		Jeffre Du
Sanja Radakovic		ALL		fout a Factorene
Beatice Braine	CNA	4/6		Bedice Brown
RACHELLE TUPON		- AL		Roulee Teljert
Angergue E.	med for	n Al		Ch.C
Latina Johnson	M	AL	4	F. Watthow

## No Storage in Stairways, Electrical, Mech. Rooms or Boiler Room Date: 2/1/17

Items may not block the egress, or reduce ability to get to electrical equipment

Print Name	Title	Department	
Krisiai waen	-	ALL Admin	Krisici waen
Kayla Miller	FD		Kayhaller
Tina Turner	mçc	Memory Care	lenosh
Steve MODION	ACTO	the town	ies des morros
Angel Stewart			Apolesones
Cyrean Pon	Mess	H	Cepres
(of laormin	actilize	laruh	Cotty / aro
Tamika Leaks	CNA	mc	Daruk Luts
Lokeesho Brown	CNA	MC /	Holeuff Drawn
Shelia Ward	1		Stella Mard
Raybants Brum	_		okaghantis Brom
	BOM		audra Oll
Yoraa logg			Color S
Stephante Lourmais		- 1 7	S. Lougenois
		Martenec	1111
Marc Joseph SUSON Babcock		CNA/MedTech	Ware Jos (
			por or
Kathryn Miller		CDM, CFPP	Kothy nell
	LO HIC COUA TECH		Goegelin massey
Janny Delargo !	TECH	AL	Danny Belange

### No Storage in Stairways, Electrical, Mech. Rooms or Boiler Room Date: 2/1/17

Items may not block the egress, or reduce ability to get to electrical equipment

Print Name	Title	Department	Signature
HILLA BASIC	oyal Deba	ADLAL	Poplic.
Liva Parks	CNAIM	MC	Six falls
Roxlle Brason	HK	HR	Bulles
Andrey Blue	dietary	dietary	Cudrey Spre
Carolyd Harris	5	detary	Ceviolan paris
Patricia UBIDIA	- chetay	Dietary	Patricia Usalia
JORGE REMIYOR	1	Dierary	
Michele Bowmon	CNA	A/L	Oldfulde >
Sarja Radatone	CHA	ALL	Janja Zadakove
Mahima TENNIES	CNA	ALL	llahour_
Salone BeshAH	Mahr	AH	SB
Angelagie E	Chr-	AL	(D) AN 11001
Latuya Junnom	M	AL (	Parya gullion
Beatrice browne		th	Bearice Brune
RACHELLE Telfort	-chb	AL	houselee Jugar