

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL054060</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>01/19/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>A NEW BEGINNING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>300 EAST LENOIR AVENUE KINSTON, NC 28501</b>
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{C 000}	Initial Comments  Report by Suzanna Fay  DHSR Construction Section conducted a Biennial Follow-up Survey on January 19, 2017 from 2:59 PM to 3:42 PM at the above referenced facility. Not all of the previously cited deficiencies were corrected. Therefore, further action is required.  The remaining deficiencies are as follows:	{C 000}		
{C 119}	Bathroom  IV. The Building C. Physical Environment 5. Bathroom (10 NCAC 42C .2206) a. Facilities licensed as of April 1, 1984 must have one full bathroom for each five or fewer persons including live-in staff and family. b. If there is a question whether a home licensed before April 1, 1984 has a sufficient number of bathrooms, the Division of Facility Services is responsible for determining the size and number of bathrooms required based on the number of persons living in the home. c. The bathroom(s) must be designed to provide privacy. A bathroom with more than one toilet or tub/shower must have privacy partitions or curtains. d. Entrance to the bathroom is not to be through a kitchen, another person 's bedroom, or another bathroom. e. The bathroom must be located as conveniently as possible to the resident 's bedrooms. f. Hand grips must be installed at all commodes, tubs and showers on the floor level used by the residents. g. Nonskid surfacing or strips must be installed in showers and bath areas.	{C 119}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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{C 119}	Continued From page 1  h. The bathroom must be well lighted and adequately ventilated. i. The bathroom floor must have a non-slippery water-resistant covering.  This Rule is not met as evidenced by: 1. Observations revealed that the bathroom between the Den and Kitchen did not have handgrips at either the tub or the toilet. Install handgrips for each fixture. Provide documentation of the repairs in the form of photos or receipts.  01/19/17: SF-At the time of the follow up survey, the handgrips had not been installed at either of the fixtures in the Hall bath by the Den. Install handgrips for the toilet and the tub. Provide documentation of the correction in the form of photos or receipts.  3. Observations revealed that neither of the tubs had nonskid mats or decals. Provide a nonstick surface in the tub or provide rubber mats to prevent slipping. Provide documentation of the repairs in the form of photos or receipts.  01/19/17: SF-Observations revealed that the tubs did not have nonskid mats or decals to prevent slipping in the tub. Interview with Staff revealed that they had been instructed to remove the mats by Environmental Health stating that they were unsafe. Install decals or have nonskid mats available. Provide documentation of the correction in the form of photos or receipts.	{C 119}		
{C 125}	Floors  IV. The Building	{C 125}		

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{C 125}	<p>Continued From page 2</p> <p>C. Physical Environment 10. Floors (10 NCAC 42C .2211) a. All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. b. Scatter or throw rugs are not to be used. c. All floors must be kept in good repair.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the floor was not maintained in good repair. The floor was damaged or torn in numerous locations. These locations include:</p> <p>a. The threshold between the kitchen and dining is uneven and the floor is ripped and torn. b. There is a tear in the floor of the dining room between the table and the door to the kitchen. c. In the bathroom between the den and kitchen, the floor between the tub and toilet is soft and spongy and the vinyl is pulling away at the edge of the tub. d. In the bathroom between dining and Bedroom 3, the floor between the sink and the tub is very soft and spongy. The floor around the floor vent is heavily stained. The perimeter of the floor and the corners need cleaning. e. The vinyl floor around the fireplace is torn and curling at the edges. f. In Bedroom #1, the vinyl is torn in the corner between the fire place and side wall and a section of the shoe molding is broken between the corner and the window. g. There was an approximately 6" tear in the hallway vinyl floor between the front door and the back of the stairs.</p> <p>Have a qualified technician repair or replace all of the damaged flooring and subflooring as required.</p>	{C 125}		

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{C 125}	Continued From page 3  Provide documentation of the repairs in the form of photos, receipts or work orders.  01/19/17: SF-At the time of this survey, none of the above floor repairs had been completed. Observations revealed tears in the kitchen floor as well. The bathroom floor in the bath between the kitchen and den has deteriorated and is a hazard for the Residents. Restrict use of this bathroom until the floor can be repaired. Have a qualified contractor repair the floors throughout the facility. Provide documentation of the correction in the form of photos, receipts or work orders.	{C 125}		
{C 134}	Fire Safety-Smoke. Heat Detectors  IV. The Building E. Fire Safety Requirement (10 NCAC 42C .2213) 3. The home must provide automatic, single station U.L. listed smoke (ionization) detectors in locations as determined by the Division of Facility Services and U.L. listed heat detectors in the attic and basement. These detectors must be directly wired to the house current.  This Rule is not met as evidenced by: 1. At the time of this survey, the location of the attic access was not located to determine if there was a heat detector. Verify that the attic has a heat detector with a separate sounding device. Provide verification of the detector in the form of photos.  01/19/17: SF-At the time of this survey, the attic access was not located and interview with Staff	{C 134}		

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{C 134}	Continued From page 4  revealed that they did not know how to enter the attic to verify a heat detector. Provide verification of the heat detector and the location of the attic access.	{C 134}		
{C 139}	The Building-Maintained Safety  IV. The Building F. Housekeeping and Furnishings (10 NCAC 42C .2212) 1. The building and all fire safety, electrical, mechanical, and plumbing equipment must be maintained in a safe and operating condition.  This Rule is not met as evidenced by: 1. Observations revealed that the bathroom outlets had several coats of paint which poses an electrical hazard. If the paint cannot be removed, have a qualified technician replace the outlets. Provide documentation of the repairs in the form of photos, receipts or work orders.  01/19/17: SF-Observations revealed that the bathroom outlets still had several coats of paint which poses an electrical hazard. If the paint cannot be removed, have a qualified technician replace the outlets. Provide documentation of the repairs in the form of photos, receipts or work orders.	{C 139}		
{C 140}	Housekeeping and Furnishings  IV. The Building F. Housekeeping and Furnishings (10 NCAC 42C .2212) 2. Each home must: a. have walls, ceilings, and floors or floor coverings kept clean and in good repair; b. have no unpleasant odors;	{C 140}		

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{C 140}	<p>Continued From page 5</p> <p>c. have furniture clean and in good repair; d. have a sanitary grade of 90 or above at all times. e. be maintained in an uncluttered, clean orderly manner, free of all obstructions and hazards; f. have an adequate supply of bath soap, clean towels, washcloths, sheets, pillow cases, blankets, and additional coverings on hand at all times; g. make available the following items as needed through any means other than charge to the personal funds of recipients of State-County Special Assistance- (1) protective sheets and clean, absorbent soft and smooth pads; (2) bedpans, urinals, hot water bottles, and ice caps; (3) bedside commodes, walkers, and wheelchairs; h. have television and radio, each in good working order.</p> <p>This Rule is not met as evidenced by: 2. Observations revealed that the lower wall to the right of the sink in the bathroom between the dining room and Bedroom #3 was damaged and a couple of boards were roughly nailed over the damage. Have a qualified technician remove the boards and repair the damaged wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, the bathroom wall had not been repaired. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	{C 140}		

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{C 140}	<p>Continued From page 6</p> <p>3. Observations revealed that the plaster finish had fall off the wall to the right of the washing machine. The structure was exposed behind the damage and an attached shelf had collapsed with the wall. The wall to the left of the washing machine was stained and cracked. Have a qualified technician repair the walls around the washing machine. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-Observations revealed that the laundry room walls had not been repaired. The wall to the left is also damaged. Have a qualified technician repair the walls around the washer and dryer. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>4. Observations revealed that the rooms were conditioned with window A/C units. The wall below the units in every location were damaged and the finish was flaking and peeling. Have a qualified technician repair the walls below the units. In the upstairs office, the wall below the unit is heavily damaged. The plaster is falling off and there is a large hole in the wall below the window trim. Have a qualified technician repair the wall and patch the hole. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, the walls where the A/C units sit have not been repaired or painted. Have a qualified technician make all necessary repairs. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>5. Observations revealed a large crack in the wall to the left of the door to Bedroom #3. The</p>	{C 140}		

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{C 140}	<p>Continued From page 7</p> <p>crack is about 3' long and curves up from the wall vent to the door frame. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-Observations revealed that the wall crack outside of Bedroom #3 has not been repaired. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>6. Observations revealed that the wall to the left of the upstairs door to the second exit was heavily damaged. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-Observations revealed that the wall by the exit was still heavily damaged. Further observation revealed that several of the upstairs plaster walls are cracked and damaged. Have a qualified technician repair the upper level walls. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>7. Observations revealed that the paint was worn and flaking on the interior window sills. Clean and paint the interior window trim. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-Observations revealed that none of the interior window sills had been cleaned and painted. Clean and paint the window trim. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>8. Observations revealed that the inside face of the front door was stained and the finish was</p>	{C 140}		



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{C 140}	<p>Continued From page 8</p> <p>wearing off along the hardware edge. Clean and refresh the paint on the front door. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, the front door finish was heavily stained and worn. Clean and paint the front door. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>9. Observations revealed that the left hand closet door hardware in Bedroom #1 was loose and the door veneer was damaged where the door was hitting the chest of drawers. There was not enough room between the door and furniture to open the door fully. Have a qualified technician repair or replace the door, secure the hardware and rearrange the furniture so that the Resident can get into their closet. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, the corrections to Bedroom #1 had not been made. The furniture had not been rearranged and the closet door was still damaged. Have a qualified technician make the necessary repairs. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>10. Observations revealed that the paint on the door to Bedroom #3 was scratched and flaking and the door hardware was loose. Have a qualified technician tighten the door hardware and paint the door. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, no</p>	{C 140}		

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{C 140}	<p>Continued From page 9</p> <p>repairs had been made to Bedroom #3's door. Tighten the hardware and paint the door. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>11. Observations revealed that the door hardware was loose on the closet door of Bedroom #3. Tighten the hardware. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of the follow up survey, the closet door hardware in Bedroom #3 had not been repaired. Have a qualified technician repair the closet door hardware. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>12. Observations revealed a large yellow waxy looking substance in the tub in the bathroom between the dining area and Bedroom #3. Clean to remove the substance. Provide documentation of the repairs in the form of photos.</p> <p>01/19/17: SF-Observations revealed that the waxy sealant was still in the tub by Bedroom #3. Further observations revealed that this may be some type of patch. If the tub is damaged, have a qualified technician replace the tub. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>14. Observations revealed that the upstairs ceiling was bubbled, flaking and peeling in the hallway at the front wall and in the office along the front wall. There appears to be mold where the damages are. Observations revealed that the roof had been replaced at some point and the damages may have been from a prior leak. Have a qualified technician clean, treat and paint the</p>	{C 140}		

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{C 140}	<p>Continued From page 10</p> <p>damaged ceilings. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-At the time of this survey, the upper level ceilings had not been repaired. Have a qualified technician repair the ceilings. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>15. Observations revealed that the kitchen countertops were heavily stained and there were burn marks along surface to the right. Have a qualified technician repair or replace the kitchen countertop. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>01/19/17: SF-Observations revealed that the kitchen countertops had not been repaired or replaced. Have a qualified technician repair or replace the countertop. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	{C 140}		