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FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL033005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 08/18/2016
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NAME OF PROVIDER OR SUPPLIER HERITAGE CARE OF ROCKY MOUNT	STREET ADDRESS, CITY, STATE, ZIP CODE 1850 COKEY ROAD ROCKY MOUNT, NC 27801
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C 000	<p>Initial Comments</p> <p>Report of a Biennial Construction Survey by Frank Strickland and Billy S. Bryant on 08/18/2016:</p> <p>Records indicate this facility was first licensed or submitted on 08/01/1981 as a HA. The facility is currently licensed for 126 Beds. Therefore, this facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, the 1977 Minimum Standards and Regulations for Homes for the Aged in effect at time of initial licensure and the 1978 (Revision 3) Edition of the North Carolina State Building Code, I-2 Institutional Occupancy.</p> <p>Defeciciencies were cited and a Plan of Correction is required.</p>	C 000		
C 133	<p>Bathrooms-Hand Grips</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are:</p> <p>(6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;</p> <p>This Rule is not met as evidenced by: 1-Based on observations, this facility has failed to provide hand grips in Resident Bathrooms. This condition could impede the ability of the resident to use bathroom facilities.</p> <p>Findings on 08/17/2016: The are not any hand grips installed in the bathroom for Room 316.</p>	C 133	<p>Hand grips were installed in bathroom in room 316</p>	10-4-16

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Bonnie L. Williams</i>	TITLE <i>Administrator</i>	(X6) DATE <i>10-05-2016</i>
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C 164 Housekeeping and Furnishings-Clean, Repaired

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS

- (a) Adult care homes shall:
- (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;
 - (2) have no chronic unpleasant odors;
 - (3) have furniture clean and in good repair;
- (e) This Rule shall apply to new and existing facilities.

This Rule is not met as evidenced by:
1-Based on observation, this facility has failed to maintained the plumbing fixtures in a safe and operating condition. This could affect all residents, staff and visitors when using the toilet facilities.

- Findings on 08/18/2016:
The plumbing fixtures are not fastened to the floors and walls at the following locations:
- (a) Room 111 (Sink)
 - (b) Room 118 (Toilet)
 - (c) Room 302 (Toilet)
 - (d) Room 314 (Toilet)
 - (e) "D" Hall Nurse's Station Bathroom (Toilet)

2-Based on observation, this facility has failed to maintained the interior doors and door operating hardware in a safe and operating condition. This could affect all residents, staff and visitors when entering and leaving rooms and spaces.

- Findings on 08/18/2016:
The following interior doors drag and damaged door hardware:
- (a) Room 104
 - (b) Room 108

C 164

*Sinks mentioned in 118, 10-4-16
302, 314 and D Hall nurse's
station have been repaired.*

*Sink in room # 111
will be repaired by 10-18-16*

*(door)
Rooms mentioned 104-108-
109 - door 111 have been
repaired. also room 307.
door*

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C 164	Continued From page 2 (c) Room 109 (d) Room 111 (e) Room 307 (f) Room 415 3-Based on observation, the facility has not maintained and serviced the HVAC supply and return air grilles. Findings on 08/18/2016: The exhaust grilles have excessive particulate build-up in the following locations (a) All of the Resident Bathrooms (b) House-Keeping Closets (c) Kitchen return-air 4-Based on observation, the facility has not maintained and serviced the HVAC equipment in the Resident Rooms. Findings on 08/18/2016: The PTAC unit in Room 314 is leaking condensation water all over the carpet. 5-Based on observation, the facility has not maintained and service of floor surfaces and finishes. This will effect all residents and staff by creating trip hazards. Findings on 08/18/2016: The floor finishes and surfaces are damaged and in disrepair located at the following locations: (a) "A" Hall at the base of door jambs (b) "B" Hall at the base of door jambs (c) "C" Hall at the base of door jambs (d) "D" Hall at the base of door jambs 6-Based on observation, the facility has not maintained and service of light fixtures. This could effect all residents and staff.	C 164	<p><i>Fix at room 115 will be repaired by. 11/20/16</i></p> <p><i>Exhaust grilles in R.R. Closets and Kitchen have had build-up removed 10/2/16</i></p> <p><i>All bathrooms will be completed of excessive particulates removed 11/15/16</i></p> <p><i>All door jams at the bases of A-B-C-D Hall have been cleaned. 10-26-16</i></p>	

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C 164	Continued From page 3 Findings on 11/18/2015: The 2x4 florescent ceiling light fixtures have become unfastened from the ceilings at the following locations: (a) Dining Hall (b) Employee Lounge	C 164	<i>Dining room has been repaired</i>	<i>10-24-16</i>
C 178	Dining Room Furnishings SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (d) The dining room shall have the following furnishings: (1) small tables serving from two to eight persons and chairs to seat all residents eating in the dining room; tables and chairs equal to the resident capacity of the home shall be on the premises; and (2) chairs that are sturdy, without rollers unless retractable or on front legs only, non-folding and designed to minimize tilting. (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1-Based on observations, this facility has failed to maintain the finish surfaces of furniture in general areas. This could become a health hazard. Findings on 08/18/2016: All the Dining Room tables have surfaces that are delaminating, cracked.	C 178	<i>Employee lounge - will be repaired by</i>	<i>10/1/16</i>
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER	C 189	<i>5 sets of tables and chairs have been ordered. 12/1/16 Others (tables) have been repaired and cleaned. 10/20/16</i>	

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C 189	<p>Continued From page 4</p> <p>REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1-Based on observation, the facility was not maintained in a safe manner due to breaches through the fire resistance rated construction that has invalidated its integrity. This could affect all residents and staff in the event that fire and/or smoke is not contained in a room or compartment of origin.</p> <p>Findings on 08/18/2016: The ceiling sheetrock has become unfastened to the ceiling joists in Rooms 206 & 217.</p> <p>2-Based on observation, this facility has failed to maintained in a safe and operating condition the emergency exit signage. This could affect all residents, staff and visitors if the egress pathways are not identified.</p> <p>Findings on 08/18/2016: The emergency exit sign is not illuminated in "D" Hall at side exit.</p> <p>3-Based on observation, this facility has failed to maintained the exit doors and hardware. This could affect all residents, staff and guests in the event of an emergency.</p> <p>4-Based on observation, this facility has failed to maintained in a safe and operating condition the</p>	C 189	<p><i>ceiling sheetrock will be repaired as above 206 and 217</i></p> <p><i>To be replaced (emergency exit sign on "D" Hall)</i></p>	<p><i>10-20-16</i></p> <p><i>10/20/16</i></p>
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C 189	Continued From page 5 emergency lighting. This would affect all residents, staff and visitors if the egress pathways were not illuminated during a power outage. Findings on 08/18/2016: The emergency wall light that is located outside Room 111 did not illuminate when tested in the emergency mode.	C 189	<i>Emergency wall light outside Room 111 has been repaired. 10/12/16</i>
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on Observation, the facility failed to provide an environment in accordance with this Rule by not providing ventilation where odors are generated. This could affect residents and staff by subjecting them to house-keeping odors. Findings on 08/18/2016: The following areas and rooms do not have ventilation of odors:	C 199	

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C 199	Continued From page 6 (a) "A" Hall Bathrooms (b) "B" Hall Bathrooms (c) "D" Hall Laundry	C 199	<p>Ventilation areas and bath rooms are in place and working 8/18/16</p> <p>The building was checked and re-checked by the maintenance team and will continue on a weekly basis. Current and on going</p> <p>Maintenance person also checks the building for needed repairs daily unless advised to work.</p> <p>If any repairs are noted by any employee, it is reported to the maintenance person and/or administrator.</p>	
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