

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL092186 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/09/2016 |
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| NAME OF PROVIDER OR SUPPLIER NORTH POINTE ASSISTED LIVING OF GARNE | STREET ADDRESS, CITY, STATE, ZIP CODE 1437 AVERSBORO ROAD GARNER, NC 27529 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| {C 000} | <p>Initial Comments</p> <p>Report of a Follow Up Survey by Billy S. Bryant conducted on 11/09/2016.</p> <p>Deficiencies from the 07/27/2016 Biennial Survey remain to be corrected.</p> <p>C 164 Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasent odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair.</p> <p>Findings on 11/09/2016:</p> <p>h. Men's Bath across from Bedroom 315 - the corridor door was marred up on both sides.</p> <p>i. Bedroom 307 - the door was split around the screws of the middle hinge making operations difficult.</p> <p>t. Dining Room - most tables need refinishing as the cleaning process has worn off parts of the finish.</p> <p>x. Women Restroom across from Activity - the corridor door was marred up.</p> | {C 000} | | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| C 164 | <p>Continued From page 1</p> <p>2. Based on Observation, the facility failed to prevent chronic unpleasant odors. This would affect residents, staff and visitors by exposing them to an unpleasant environment.</p> <p>Findings on July 27, 2016: b. Bedroom 320 - there was a strong urine odor that persisted during the Construction Survey.</p> <p>New Findings on 11/09/2016: a. Bedroom 328 Bathroom - The old floor tiles have been removed and the new tiles have not yet been installed.</p> <p>b. Bath Near Bedroom 306 - The entire bathroom is being remodeled/renovated.</p> <p>c. Men's Restroom across from Bedroom 301 - The entire bathroom is being remolded/renovated.</p> | C 164 | | |
| {C 189} | <p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 5. Based on observation, the interior doors were not maintained in a safe and operating condition. This could expose residents to smoke and fire.</p> | {C 189} | | |

Division of Health Service Regulation

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| {C 189} | Continued From page 2 Findings on 11/09/2016: f. Firewall 200 Wing - the cross-corridor doors left leaf did not latch on fire alarm activation. g. Cross-corridor Doors near Bedroom 220 - both leaf view lite were missing the gasket around the wire glass. | {C 189} | | |
| {C 199} | Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, d testing with a thin plastic sheet, the facility failed to provide an environment in accordance with this Rule by not maintaining the ventilation equipment/components in good working order. This could subject residents to odors. Findings on 11/09/2016: a. Bedroom 328 Bathroom - the exhaust fan was | {C 199} | | |

Division of Health Service Regulation

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| {C 199} | <p>Continued From page 3</p> <p>exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>b. Laundry across from Bedroom 331 - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>c. Storage (Hopper room) - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>d. Bedroom 322 Bathroom - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>e. Women's Public Restroom across from Bedroom 302 - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> | {C 199} | | |