

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL092186	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 07/27/2016
NAME OF PROVIDER OR SUPPLIER NORTH POINTE ASSISTED LIVING OF GARNEI		STREET ADDRESS, CITY, STATE, ZIP CODE 1437 AVERSBORO ROAD GARNER, NC 27529		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report of a Biennial Construction Survey by Ed Miller on July 27, 2016. Records indicate that the Facility was first licensed or submitted for licensure on or about February 1, 1985 for One-Hundred, Twenty-Six (126) Resident Beds. Based on the above information, the facility is required to meet the 1984 Minimum Standards and Regulations for Homes for the Aged; Applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1978 North Carolina State Building Code (Rev 5) Section 409.1(c)-Institutional (I) Occupancy- Unrestrained. Deficiencies were noted which require a Plan of Correction.	C 000		
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;	C 101		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Mitchell Moran



TITLE

Maintenance Director 9-23-16

(X8) DATE

STATE FORM

8029

ROL821

Division of Health Service Regulation

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C 101	Continued From page 1 This Rule is not met as evidenced by: 1. Based on observation, the Building did not meet the NC State Building Code at the time of initial Licensing by not have adequate fire detection. This would affect residents, staff and visitors by not providing early detection and alarming. Findings on July 27, 2016: a. Attic (middle) - there was no fire alarm detection connected to the fire alarm system in the attic above the Med Room.	C 101 a-	heat detector was add in the attic and connected to the alarm	9=19=16
C 150	Corridors-Free of equipment and Obstructions SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (4) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Based on observation, corridors were not free of all equipment and other obstructions. This would affect all residents, staff and visitors by slowing or obstructing egress during an emergency. Findings on July 27, 2016: a. Dining Room Right Exit - the exit door was blocked with a chair on the exterior.	C 150 A	Chair was moved, staff was told the importance of not blocking an exit	7-27-16
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor	C 164		

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C 164	Continued From page 2 coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair. Findings on July 27, 2016: a. Bedroom 328 Bathroom - the ceiling was stained from a past leak. b. Bedroom 328 Bathroom - the floor tiles were stained and dirty. c. Laundry across from Bedroom 331 - there were missing floor tiles behind the Corridor door. d. Bedroom 322 - the textured ceiling finish was peeling off the ceiling near the Firewall. e. Bedroom 320 - the floor tiles were dirty. f. Bedroom 320 - the paint was peeling off the Firewall. g. Men's Bath across from Bedroom 315 - the ceiling was stained from a past leak h. Men's Bath across from Bedroom 315 - the corridor door was marred up on both sides. i. Bedroom 307 - the door was split around the screws of the middle hinge making operations difficult. j. Bedroom 305 - the ceiling was stained from a past leak. k. Bath near Bedroom 306 - the tile walls of the shower had mold growth. l. Bath near Bedroom 306 - the connection of the commode to the floor was loose, m. Bath near Bedroom 306 - the plastic laminate counter top for the sinks was in disrepair and was falling down. n. Bath near Bedroom 306 - the exhaust fan grille, vanes and radiation damper have an	C 164	A ceiling was fix and painted B Floor will be replaced C floor tiles was replaced D textured ceiling was fixed E floor was replaced with carpet F Firewall was repainted G ceiling was painted H door will be sanded and re-stained I Have ordered door will be replaced J ceiling was painted K Shower was cleaned L commode was tightened M Bathroom will be completely remodeled N Fan was cleaned and repaired	9-15-16 10-24-16 9-14-16 8-24-16 9-19-16 8-24-16 9-15-16 9-30-16 10-24-16 9-15-16 8-1-16 8-23-16 10-24-16 9-7-16

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C 164	Continued From page 3 excessive accumulation of dust/lint. o. Men's Restroom across from Bedroom 301 - the connection of the third from the outside wall commode to the floor was loose, p. Men's Restroom across from Bedroom 301 - the plastic laminate counter top for the sinks was in disrepair. q. Men's Restroom across from Bedroom 301 - the second from the outside wall toilet partition was loose. r. Public Men's Restroom across for Bedroom 302 - the connection of the commode to the floor was loose, s. Dining Room right side middle - the ceiling was stained from a past leak. t. Dining Room - most tables need refinishing as the cleaning process has worn off parts of the finish. u. Dining Room - the paint was peeling under the AC units. v. Dining Room - the floor tile had glue oozing for the floor tiles on the right front side. w. Women Restroom across from Activity - the exhaust fan grille, vanes and radiation damper have an excessive accumulation of dust/lint. x. Women Restroom across from Activity - the corridor door was marred up. y. Women Restroom across from Activity - the connection of the commode to the floor was loose, z. Women Bath across from Activity - the exhaust fan grille, vanes and radiation damper have an excessive accumulation of dust/lint. aa. Activity Supply Room - the ceiling was stained and there was mold growth. bb. Firewall 200 Wing - there was water damage walls and ceilings at the Firewall. cc. Bedroom 201 - the floor tile were dirty. dd. Bedroom 201 - the walls was water damaged.	C 164	O-commode was tightened P-Bathroom will be completely remodeled Q-Partition was tightened R-commode was tightened S-Ceiling was repainted T-New tables have been ordered U-walls under AC units repainted V-Floor was replaced W-exhaust fan was cleaned X-door will be sanded and re-stained Y-commode was tightened Z-exhaust fan was cleaned AA-ceiling was painted BB-ceiling and firewall was repaired and painted CC-tile replaced with carpet DD-wall repaired and painted	8-23-16 10-24-16 8-23-16 8-23-16 8-25-16 10-24-16 8-25-16 8-25-16 9-13-16 9-30-16 8-23-16 9-13-16 8-25-16 8-23-16 9-15-16 8-23-16

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C 164	<p>Continued From page 4</p> <p>ee. Storage across from 200 Hall Women Bath - the ceiling was stained from a past leak.</p> <p>ff. Women Bath 200 Hall - the ceiling was water damaged.</p> <p>gg. Living Room 200 Hall - the ceiling was water damaged.</p> <p>hh. Men Bath 200 Hall - the ceiling was water damaged.</p> <p>ii. Bedroom 213 - the vinyl base had been removed from all the walls.</p> <p>2. Based on Observation, the facility failed to prevent chronic unpleasant odors. This would affect residents, staff and visitors by exposing them to an unpleasant environment.</p> <p>Findings on July 27, 2016:</p> <p>a. Storage (Hopper Room) - the utility sink's plumbing trap had dried-up, allowing sewer gases to enter the Building.</p> <p>b. Bedroom 320 - there was a strong urine odor that persisted during the Construction Survey.</p>	C 164	<p>EE-Ceiling was painted</p> <p>FF-Ceiling was repaired and Painted</p> <p>GG-Ceiling was repaired and Painted</p> <p>HH-Ceiling was repaired and Painted</p> <p>II-vinyl base was installed</p> <p>A-water was run in sink's and put on schedule to do weekly</p> <p>B- Room was thoroughly cleaned and mattress was replaced</p>	<p>9-15-16</p> <p>8-25-16</p> <p>8-25-16</p> <p>8-25-16</p> <p>8-24-16</p> <p>7-28-16</p> <p>7-28-16</p>
C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation, a hazard was present due to the possibility of the backflow of contaminated water into the domestic water supply. The following devices have shower wands</p>	C 166		

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C 166	Continued From page 5 with hoses long enough to reach gray water which were not equipped with vacuum breakere to prevent backsiphonage of gray water back into the potable water plumbing lines Findings on July 27, 2016: a. Men's Bath across from Bedroom 315 - the tub. b. Women's Bath across from Activity - the tub. c. Women's Bath across from Activity - the shower. d. Women's Bath 100 Hall far right - the tub. e. Women's Bath 100 Hall far right - the shower. f. Women's Bath 200 - the tub. g. Women's Bath 200 - the shower. h. Men's Bath 200 Hall - the tub. i. Men's Bath 200 Hall - the shower. 2. Based on Observation, the facility failed to maintain the building in an uncluttered, clean and orderly manner, free of all obstructions and hazards This could affect residents, staff and visitors if in a fire the something fell and hit someone. Findings on July 27, 2016: a. Front Living Room - a HVAC supply grille was falling out of the ceiling. b. Porch at Exit 11 - the plywood ceiling was about to fall down due to a leak. c. Med Room - the exhaust fan grille was falling out of the ceiling.	C 166	A-i Vacuum breakers installed a- Grille was secured to ceiling b- leak and ceiling was repaired/replaced c- grille was replaced	9-14-16 8-1-16 9-7-16 9-8-16
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and	C 189		

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C 189	<p>Continued From page 6</p> <p>operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observations, the Building fire safety was not maintained in a safe and operating condition. This could expose residents, staff and visitors to fire/smoke if not contained in Room or compartment of origin</p> <p>Findings on July 27, 2016:</p> <p>a. Attic (access near Bedroom 312) - the tunnel style fire-resistance-rated ceiling construction had been crushed around the access opening.</p> <p>b. Attic (access near Bedroom 312) - there was a cable not firestopped as it penetrates the fire-resistance-rated ceiling tunnel construction.</p> <p>c. Attic (access near Bedroom 323) - there was a ¼ inch hole not firestopped as it penetrates the fire-resistance-rated Firewall.</p> <p>d. Attic (access near Bedroom 201) - there was a cable bundle not tightly sealed that penetrates the draftstop wall.</p> <p>e. Attic (access near Bedroom 219) - there was a cable bundle not properly tightly firestopped as it penetrates the fire-resistance-rated smoke barrier wall.</p> <p>f. Attic (access in Kitchen) - duct wrap was used to provide the Kitchen hood's exhaust duct its fire-resistance-rated protection. However, the installation was not complete, there was no banding on the lower quarter of the duct.</p> <p>g. Bedroom 328 Bathroom - there was a hole not firestop as it penetrates the fire-resistance-rated ceiling assembly.</p> <p>h. Storage next to Bedroom 316 - there was a conduit not firestop on the back side as it penetrates the fire-resistance-rated ceiling</p>	C 189	<p>a- tunnel was repaired</p> <p>b-e- firestop was put in all penetrates</p> <p>f- duct wrap installation was completed on lower quarter</p> <p>g- firestop was put in penetrates</p> <p>h- firestop was put around conduit</p>	<p>9-14-16</p> <p>9-14-16</p> <p>9-15-16</p> <p>9-15-16</p> <p>9-15-16</p>

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C 189	Continued From page 7 assembly. i. Storage next to Bedroom 316 - there was an open joint not firestop between the wall and ceiling penetrating the fire-resistance-rated construction. j. Electrical near Exit 12 - there were several conduits penetrating the fire-resistance-rated ceiling that were partially sealed with an unapproved foam covered with an approved sealant material. This assembly is not an approved firestop system. k. Electrical near Exit 12 - there was a cable not firestop as it penetrates the fire-resistance-rated ceiling and wall construction. l. Corridor near Bedroom 302 - the exit sign did not completely cover the hole penetrating the fire-resistance-rated ceiling assembly. m. Bulk Laundry - there was a cable bundle not properly firestop as it penetrates the fire-resistance-rated ceiling assembly. n. Bulk Laundry - there was a conduit not properly firestop as it penetrates the fire-resistance-rated ceiling assembly. o. Bulk Laundry - the gypsum wall patch, behind the laundry equipment, was not properly sealed with joint compound and tape. p. Corridor near Exit 7- the exit sign did not completely cover the hole penetrating the fire-resistance-rated ceiling assembly. q. West Hall Library - there was a cable not properly firestop as it penetrates the fire-resistance-rated ceiling assembly. 2. Based on observation, the building's emergency equipment was not maintained in a safe and in operating condition. This would affect residents, staff and visitors if they could not promptly find their way to an exit during an emergency. Findings on July 27, 2016:	C 189	i- firestop was put in open joint next to room 316 j- firestop was put around conduits in electrical near exit 12, k- firestop was put around cable in electrical near exit 12 l- penetrating around exit sign at room 302 was patched m-n- firestop put around cable, conduit in laundry room o- wall was patch was sealed with compound and tape p- penetrating around exit sign near exit 7 was patched q- firestop was put around cable in west hall library	9-16-16 9-16-16 9-16-16 9-16-16 9-16-16 9-16-16 9-16-16

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C 189	<p>Continued From page 8</p> <p>a. Corridor with emergency light near Bedroom 312 - the wall-mounted self-contained emergency light appears to be spaced too far apart to provide the minimum of one footcandle of illumination at the furthers floor level in this Corridor when the test button was pushed.</p> <p>b. Corridor with emergency light near Bedroom 302 -the wall-mounted self-contained emergency light appears to be spaced too far apart to provide the minimum of one footcandle of illumination at the furthers floor level in this Corridor when the test button was pushed.</p> <p>c. Cross-Corridor Doors nearer Bedroom 108 - the left side does not have an exit sign.</p> <p>3. Based on Document Review, all required inspections and testing were not beeing completed to ensure the facility is safe. This could affect residents, staff and visitors if the commercial kitchen hood's suppression system fails to operate properly when needed. Findings on July 27, 2016: a. Kitchen -Since the semi-annual maintenance of the commercial kitchen hood's fire extinguishing system in March 2016, there has been no record keeping of the monthly inspections.</p> <p>4. Based on observation, the Building was not maintain in a safe manner. This could expose residents, staff and visitors to fire if there was enough fuel for fire to grow beyond the ability of the Building to contain it. Findings on July 27, 2016: a. Bedroom 326- the space was over packed with about 2 times the combustible items, making it difficult to egress/ingress and has added a substantial amount of fire load to this area.</p> <p>5. Based on observation, the interior doors were</p>	C 189	<p>a- add exit light with emergency light</p> <p>b- add exit light with emergency light</p> <p>c- add exit light</p> <p>a- have maintenance man on schedule to check monthly</p> <p>a- bedroom 326 was cleaned out and maintenance was explained the importance of not over packing rooms</p>	<p>9-7-1</p> <p>9-7-16</p> <p>9-7-16</p> <p>9-7-16</p>

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C 189	Continued From page 9 not maintained in a safe and operating condition. This could expose residents to smoke and fire. Findings on July 27, 2016: a. Cross-Corridor Doors near Bedroom 314 - both leafs hit each other and will not close completely. b. Cross-Corridor Doors near Bedroom 306 - the front leaf did not latch into its frame. c. Kitchen/Dining - without applying extra force, the right door hits the floor, preventing it from closing thus latching. d. Cross-Corridor Doors near Bedroom 102 - the front leaf did not latch into its frame. e. Bedroom 110 - the corridor door did not latch when the door was closed. f. Firewall 200 Wing - the cross-corridor doors left leaf did not latch on fire alarm activation. g. Cross-corridor Doors near Bedroom 220 - both leaf view lite were missing the gasket around the wire glass.	C 189	a- door was fixed to close completely b- door was adjusted so it would latch c- adjustment made to door so it would not hit floor d- door was adjusted so it would latch e- door was adjusted so it would latch f- door was adjusted so it would latch g- leaf view was repaired	9-8-16 9-8-16 9-7-16 9-8-16 9-8-16 9-8-16 9-8-16
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e)	C 199		

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C 199	<p>Continued From page 10</p> <p>which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation, d testing with a thin plastic sheet, the facility failed to provide an environment in accordance with this Rule by not maintaining the ventilation equipment/components in good working order. This could subject residents to odors.</p> <p>Findings on July 27, 2016:</p> <p>a. Bedroom 328 Bathroom - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>b. Laundry across from Bedroom 331 - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>c. Storage (Hopper room) - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>d. Bedroom 322 Bathroom - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>e. Women's Public Restroom across from Bedroom 302 - the exhaust fan was exhausting some air on one side while blowing some air back into the room on the other side allowing odors to remain.</p> <p>2. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order. This could affect all residents, staff and visitors by preventing the exhausting of odors.</p> <p>Findings on July 27, 2016:</p> <p>a. Bath near Bedroom 306 - the local exhaust ventilation system was running, but did not</p>	C 199	<p>a-e- bathroom fan at rooms 328,322, laundry across room 331, storage (hopper room) and women's public restroom across room 302 fans was repaired to were they will exhaust the air</p>	9-21-16

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL092186	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 07/27/2016
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NAME OF PROVIDER OR SUPPLIER
NORTH POINTE ASSISTED LIVING OF GARNEI

STREET ADDRESS, CITY, STATE, ZIP CODE
**1437 AVERSBORO ROAD
GARNER, NC 27529**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 199	Continued From page 11 remove the required amount of air to dissipate the odors. b. Women Restroom 100 Hall Far Right- the local exhaust ventilation system was running, but did not remove the required amount of air to dissipate the odors. c. Men Bath 200 Hall - the local exhaust ventilation system was running, but did not remove the required amount of air to dissipate the odors.	C 199 a-c-	all fans was reppaired and work right now	9-9-16