


Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL043003	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 09/07/2016
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NAME OF PROVIDER OR SUPPLIER
JOHNSON BETTER CARE FACILITY, INC.

STREET ADDRESS, CITY, STATE, ZIP CODE
**HWY 301 NORTH
DUNN, NC 28335**

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C 000	Initial Comments Report of a Biennial Survey by Billy S. Bryant conducted on 09/07/2016. Records indicate this facility was first licensed on 07/24/1979. The facility is currently licensed for 50 Beds. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1987 Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1977 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000	<p><i>William J. Johnson will be the person responsible to oversee the maintenance Man to ensure the facility stays in compliance at all times.</i></p> <p><i>PT over →</i></p> <p>Faxed On OCT 12 2016</p> 	
C 101	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost; This Rule is not met as evidenced by: 1. Based on observation the facility does not	C 101		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *[Signature]* NATURE: _____ TITLE: *Assistant Administrator* (X6) DATE: *10/12/16*

STATE FORM 9479 QPT821 If continuation sheet 1 of 5

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C 101	Continued From page 1 meet building code minimum requirements at the time of renovation. Finding on 09/07/2016: 1. Room #16 - There is 1/4" thick wainscoat paneling installed that does not meet the 'Class B' flame spread requirements for room finishes in unsprinklered Institutional Occupancy.	C 101	<i>This was completed on 9/12/16 and is back in compliance.</i>	
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility has not kept ceilings in good repair. Finding on 09/07/2016: a. Room #12 and Room #21 - The finish material is peeling away from the ceiling.	C 164	<i>Faxed On OCT 12 2016 This was corrected on 9/8/16 and is back in compliance.</i>	
C 175	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) individual clean towel, wash cloth and towel	C 175	<i>Each resident is given clean towel each day. Each bathroom has paper towel to avoid another resident</i>	

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C 175	<p>Continued From page 2</p> <p>bar in the bedroom or an adjoining bathroom; and (a) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation the facility has not provided a towel bar in the bedroom or an adjoining bathroom for each resident.</p> <p>Finding on 09/07/2016: a. Shared bathrooms located between resident rooms that accommodate four residents have only one towel bar available for resident use.</p>	C 175	<p><i>using someone else's towel. We have decided to put hang bars on the back of closet doors of each resident and expect to be back in compliance by October 2nd 2016.</i></p>	
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation there is a failure to maintain the facility's fire safety systems in a safe manner. Penetrations or holes in fire resistant rated ceilings could effect the occupants of the facility by allowing fire and smoke to spread beyond the area of origin.</p> <p>Findings on 09/07/2016: a. Kitchen - At various location there are gaps around plumbing piping where it penetrates the</p>	C 189	<p><i>This was corrected on 9/15/16 and is</i></p>	

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C 189	<p>Continued From page 3</p> <p>ceiling.</p> <p>b. Kitchen Pantry - There are gaps around plumbing lines where they penetrates the ceiling.</p> <p>c. Office - There are gaps around data cables where they penetrates the ceiling.</p> <p>d. Office Small Bathroom - There are gaps around data cables where they penetrates the ceiling.</p> <p>2. Based on observation the facility's fire safety is not maintained. Failure to maintain fire safety equipment in could effect occupants of the facility if the equipment did not operate properly in the event of a fire.</p> <p>Finding on 09/07/2016:</p> <p>a. The tags attached to the fire extinguishers that indicate they are inspected on a monthly basis were not initialed and dated.</p> <p>3. Based on observation there is a failure to maintain the facility's fire safety equipment in a safe operating condition. The occupants in the facility could be effected if doors do not latch and remain closed as required so as to limit the spread of smoke or fire to the area of origin.</p> <p>Finding on 09/07/2016:</p> <p>a. Room #9 - The door to the corridor did not latch so as to remain shut when closed.</p> <p>4. Based on observation there is a failure to maintain the facility's electrical equipment in a safe operating condition. This could effect a specific resident if the device did not operate as required to prevent electrical shock.</p>	C 189	<p><i>back in compliance.</i></p> <p><i>The following areas b, c, d, were corrected on 9/15/16 and is back in compliance.</i></p> <p><i>This was corrected on 9/15/16 and is back in compliance.</i></p> <p><i>this will be corrected by Oct 31st 2016.</i></p>	
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C 189	Continued From page 4 Finding on 09/07/2016: a. Room #21 - The GFCI electrical outlet is broken and did not trip when tested.	C 189	Electrician was scheduled, but got delayed due to the storm, he has assured us he will have C189, #21 and C199, #19 will both be corrected and back in compliance before October 31st 2016. Thank you.	
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility did not provide exhaust ventilation as required. Finding on 09/07/2016: a. Room 19 - The Shared bath exhaust fan is not working.	C 199		

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