

A NEW BEGINNING, INC.

300 E. LENOIR AVE KINSTON, NC 28501

PH.: (252) 522-5436 FAX:(252) 522-5043

10-17-16

To whom it may concern

Due to limited funding and a recent area flooding, it may take a little longer than the projected dates. I will work as hard as I can to correct all deficiencies as planned, but I'm writing this letter in advance if more time is needed. I really appreciate the time and opportunity allowed for me to make the corrections, again thanks.

Sincerely,

Rashonna Johnson, Adm.
Rashonna Johnson, Adm.

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054060	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 09/28/2016
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NAME OF PROVIDER OR SUPPLIER A NEW BEGINNING	STREET ADDRESS, CITY, STATE, ZIP CODE 300 EAST LENOIR AVENUE KINSTON, NC 28501
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 000 Initial Comments

C 000

Report by Suzanna Fay

DHSR Construction Section conducted a Biennial Survey on September 28, 2016 from 12:20 PM to 1:35 PM at the above referenced facility. DHSR records indicate the home was first licensed on June 16, 1980 for five (5) ambulatory Residents. This facility is licensed for six (6) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency) which indicates that the bed count was increased to six sometime after April 1, 1984. Based on this information we are requiring the home to maintain compliance with the following: the 1984 "Family Care Homes Minimum Standards and Regulations," applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 North Carolina State Building Code - Section 409.1 (g) - Residential Care Facilities.

CONSTRUCTION SECTION
RECEIVED

At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:

C 119 Bathroom

C 119

- IV. The Building
- C. Physical Environment
- 5. Bathroom (10 NCAC 42C .2206)
 - a. Facilities licensed as of April 1, 1984 must have one full bathroom for each five or fewer persons including live-in staff and family.
 - b. If there is a question whether a home licensed before April 1, 1984 has a sufficient number of bathrooms, the Division of Facility Services is responsible for determining the size and number of bathrooms required based on the number of persons living in the home.

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Rashana Johnson

TITLE

Administrator

(X6) DATE

10-7-16

Division of Health Service Regulation

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C 119 Continued From page 1 C 119

- c. The bathroom(s) must be designed to provide privacy. A bathroom with more than one toilet or tub/shower must have privacy partitions or curtains.
- d. Entrance to the bathroom is not to be through a kitchen, another person's bedroom, or another bathroom.
- e. The bathroom must be located as conveniently as possible to the resident's bedrooms.
- f. Hand grips must be installed at all commodes, tubs and showers on the floor level used by the residents.
- g. Nonskid surfacing or strips must be installed in showers and bath areas.
- h. The bathroom must be well lighted and adequately ventilated.
- i. The bathroom floor must have a non-slippery water-resistant covering.

This Rule is not met as evidenced by:

1. Observations revealed that the bathroom between the Den and Kitchen did not have handgrips at either the tub or the toilet. Install handgrips for each fixture. Provide documentation of the repairs in the form of photos or receipts.
2. Observations revealed that the plastic handgrip on the tub in the bathroom between the dining area and Bedroom #3 was not secure and had some cracks. Remove or replace the damaged handgrip. It was observed that there is a secure metal handrail between the tub and toilet. Due to the proximity of the rail to both fixtures, this should suffice and another handgrip is not required.
3. Observations revealed that neither of the tubs

will have installed by 12-31-16 RJ

Removed 10-3-16 RJ

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C 119 Continued From page 2 C 119

had nonskid mats or decals. Provide a nonstick surface in the tub or provide rubber mats to prevent slipping. Provide documentation of the repairs in the form of photos or receipts.

will have installed by 12-31-16 RJ

C 123 Outside Entrances/Exits C 123

- IV. The Building
- C. Physical Environment
- 8. Outside Entrances/Exits (10 NCAC 42C .2209)
 - a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible.
 - b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches.
 - c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.)
 - d. All exit door locks must be easily operable, by a single hand motion, from the inside at all times without keys.
 - e. All entrances/exit must be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency.
 - f. All steps, porches, stoops and ramps must be provided with handrails and guardrails.

This Rule is not met as evidenced by:
1. Observations revealed screens, a wet bar and

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C 123	Continued From page 3	C 123	<p>Removed 10-3-16 RJ</p> <p>will repair by 11-30-16 RJ</p>	
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stools blocking the exit from the upper level second means of egress. Remove the stored items to maintain the path of egress. Provide documentation of the repairs in the form of photos.

2. At the time of this survey, the door to the second exit upstairs would not open. The door was sticking at the bottom and appeared to be damaged. Have a qualified technician repair or replace the door. Provide documentation of the repairs in the form of receipts or work orders.

C 125	Floors	C 125	<p>will have repaired by 12-31-16 RJ</p>	
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IV. The Building
C. Physical Environment
10. Floors (10 NCAC 42C .2211)
a. All floors must be of smooth, non-skid material and so constructed as to be easily cleanable.
b. Scatter or throw rugs are not to be used.
c. All floors must be kept in good repair.

This Rule is not met as evidenced by:
1. Observations revealed that the floor was not maintained in good repair. The floor was damaged or torn in numerous locations. These locations include:

a. The threshold between the kitchen and dining is uneven and the floor is ripped and torn.
b. There is a tear in the floor of the dining room between the table and the door to the kitchen.
c. In the bathroom between the den and kitchen, the floor between the tub and toilet is soft and spongy and the vinyl is pulling away at the edge of the tub.

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d. In the bathroom between dining and Bedroom 3, the floor between the sink and the tub is very soft and spongy. The floor around the floor vent is heavily stained. The perimeter of the floor and the corners need cleaning.

e. The vinyl floor around the fireplace is torn and curling at the edges.

f. In Bedroom #1, the vinyl is torn in the corner between the fire place and side wall and a section of the shoe molding is broken between the corner and the window.

g. There was an approximately 6" tear in the hallway vinyl floor between the front door and the back of the stairs.

Have a qualified technician repair or replace all of the damaged flooring and subflooring as required. Provide documentation of the repairs in the form of photos, receipts or work orders.

C 134 Fire Safety-Smoke, Heat Detectors C 134

IV. The Building
E. Fire Safety Requirement (10 NCAC 42C .2213)
3. The home must provide automatic, single station U.L. listed smoke (ionization) detectors in locations as determined by the Division of Facility Services and U.L. listed heat detectors in the attic and basement. These detectors must be directly wired to the house current.

This Rule is not met as evidenced by:
1. At the time of this survey, the location of the attic access was not located to determine if there was a heat detector. Verify that the attic has a heat detector with a separate sounding device.

*will install by 11-30-16
RJ*

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Provide verification of the detector in the form of photos.

C 139 The Building-Maintained Safety C 139

IV. The Building
F. Housekeeping and Furnishings (10 NCAC 42C .2212)

1. The building and all fire safety, electrical, mechanical, and plumbing equipment must be maintained in a safe and operating condition.

This Rule is not met as evidenced by:

1. Observations revealed that the bathroom outlets had several coats of paint which poses an electrical hazard. If the paint cannot be removed, have a qualified technician replace the outlets. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will replace by 11-30-16
RJ*

C 140 Housekeeping and Furnishings C 140

IV. The Building
F. Housekeeping and Furnishings (10 NCAC 42C .2212)

2. Each home must:

- a. have walls, ceilings, and floors or floor coverings kept clean and in good repair;
- b. have no unpleasant odors;
- c. have furniture clean and in good repair;
- d. have a sanitary grade of 90 or above at all times.
- e. be maintained in an uncluttered, clean orderly manner, free of all obstructions and hazards;
- f. have an adequate supply of bath soap, clean towels, washcloths, sheets, pillow cases, blankets, and additional coverings on hand at all times;
- g. make available the following items as needed

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through any means other than charge to the personal funds of recipients of State-County Special Assistance-

- (1) protective sheets and clean, absorbent soft and smooth pads;
- (2) bedpans, urinals, hot water bottles, and ice caps;
- (3) bedside commodes, walkers, and wheelchairs;
- h. have television and radio, each in good working order.

This Rule is not met as evidenced by:

1. Observations revealed that the kitchen walls were not maintained or in good repair. The following damages were observed in the kitchen:

- a. The paint on the wainscoting below the window of the back wall was flaking and peeling.
- b. There were two large cracks in the plaster running from the upper kitchen cabinets to the ceiling.
- c. The plaster wall above the range hood was cracked and puckering.
- d. There was heavy damage to the plaster finish on the wall to the left of the back window.

Have a qualified technician repair and paint the damaged walls. Provide documentation of the repairs in the form of photos, receipts or work orders.

2. Observations revealed that the lower wall to the right of the sink in the bathroom between the dining room and Bedroom #3 was damaged and a couple of boards were roughly nailed over the damage. Have a qualified technician remove the boards and repair the damaged wall. Provide

will have repaired by 12-31-16 RJ

will repair by 12-31-16 RJ

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documentation of the repairs in the form of photos, receipts or work orders.

3. Observations revealed that the plaster finish had fall off the wall to the right of the washing machine. The structure was exposed behind the damage and an attached shelf had collapsed with the wall. The wall to the left of the washing machine was stained and cracked. Have a qualified technician repair the walls around the washing machine. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

4. Observations revealed that the rooms were conditioned with window A/C units. The wall below the units in every location were damaged and the finish was flaking and peeling. Have a qualified technician repair the walls below the units. In the upstairs office, the wall below the unit is heavily damaged. The plaster is falling off and there is a large hole in the wall below the window trim. Have a qualified technician repair the wall and patch the hole. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

5. Observations revealed a large crack in the wall to the left of the door to Bedroom #3. The crack is about 3' long and curves up from the wall vent to the door frame. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

6. Observations revealed that the wall to the left of the upstairs door to the second exit was heavily damaged. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

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7. Observations revealed that the paint was worn and flaking on the interior window sills. Clean and paint the interior window trim. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

8. Observations revealed that the inside face of the front door was stained and the finish was wearing off along the hardware edge. Clean and refresh the paint on the front door. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

9. Observations revealed that the left hand closet door hardware in Bedroom #1 was loose and the door veneer was damaged where the door was hitting the chest of drawers. There was not enough room between the door and furniture to open the door fully. Have a qualified technician repair or replace the door, secure the hardware and rearrange the furniture so that the Resident can get into their closet. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

10. Observations revealed that the paint on the door to Bedroom #3 was scratched and flaking and the door hardware was loose. Have a qualified technician tighten the door hardware and paint the door. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

11. Observations revealed that the door hardware was loose on the closet door of Bedroom #3. Tighten the hardware. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will have repaired
by 12-31-16 RJ*

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12. Observations revealed a large yellow waxy looking substance in the tub in the bathroom between the dining area and Bedroom #3. Clean to remove the substance. Provide documentation of the repairs in the form of photos.

*will try to repair by
12-31-16 RJ*

13. Observations revealed that a 2" piece of the ceiling grout in the dining room near the kitchen door had fallen out. Repair the ceiling. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will repair by
12-31-16 RJ*

14. Observations revealed that the upstairs ceiling was bubbled, flaking and peeling in the hallway at the front wall and in the office along the front wall. There appears to be mold where the damages are. Observations revealed that the roof had been replaced at some point and the damages may have been from a prior leak. Have a qualified technician clean, treat and paint the damaged ceilings. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will repair by
12-31-16 RJ*

15. Observations revealed that the kitchen countertops were heavily stained and there were burn marks along surface to the right. Have a qualified technician repair or replace the kitchen countertop. Provide documentation of the repairs in the form of photos, receipts or work orders.

*will replace by
12-31-16 RJ*