

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL031006</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>09/08/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WINDHAM HALL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>329 COOPER STREET KENANSVILLE, NC 28349</b>
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{C 000}	Initial Comments  This report is of a Biennial Followup Survey done by Bob Getchell on September 8, 2016. A Complaint Followup Survey was performed at the same time.  The followup survey revealed that all deficiencies have not been corrected, therefore a new plan of correction is required.	{C 000}	IN REFERENCE TO SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F.0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS.	
{C 101}	Existing Licensed Fac- No less than '71 Rules  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;  This Rule is not met as evidenced by: 2 Based on observation, the building did not meet code requirements at time of construction or renovation.  Followup Findings on September 7, 2016 include:  a. Bulk Laundry - the HVAC return air at this	{C 101}	2x SHEET ROCK MAINTENANCE PERSON REPLACED 3x3 FOOT CHASE CONSTRUCTED OF plywood WITH 5/8" GYPSUM TO MAINTAIN THE FIRE RESISTANCE RATING OF THE CHASE.  2 B. Bedroom 39 - SHEET ROCK MAINTENANCE PERSON REPLACED 3x3 FOOT CHASE CONSTRUCTED OF plywood WITH 5/8" GYPSUM TO MAINTAIN	CONTINUED Pg. 2 (X6) DATE

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Jamesia Niemequa TITLE: Director 10/6/16  
STATE FORM 8000 YBNR22 If continuation sheet 1 of 5

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{C 101}	Continued From page 1  location consists of an approximately 3 foot by 3 foot chase from floor to ceiling constructed of plywood, and not 5/8 gypsum to maintain the fire resistance rating of the chase. b. Bedroom 39 - the HVAC return air at this location consists of an approximately 3 foot by 3 foot chase from floor to ceiling constructed of plywood, and not 5/8 gypsum to maintain the fire resistance rating of the chase.  This is not in accordance with the Code requirement to maintain the 1 hour fire resistance rated corridor.	{C 101}	CONTINUED FROM PAGE 1.  THE FIRE RESISTANCE RATING OF THE CHASE. THE ABOVE WAS COMPLETED ON 9/29/16 AND MEETS THE REQUIREMENTS TO MAINTAIN THE 1 HOUR FIRE RESISTANCE RATED CORRIDOR.	
{C 148}	Corridors-Handrails  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (2) Handrails shall be provided on both sides of corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated load.  This Rule is not met as evidenced by: 1. Based on observation, the building was not providing handrails in the corridor that could support 250 pounds. This deficiency affects residents, staff and visitors who use unstable handrails by not providing increase safety, stability/balance, and maneuverability provide by these devices. Findings on June 29, 2016: a. Corridor near Bedrooms 40 - the handrail was loose and may not support a 250 pound concentrated load. b. Corridor between Bedrooms 37 and 38 - the handrail was loose and may not support a 250	{C 148}	IN REFERENCE TO SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT 1A.; 1B.; 1C - MAINTENANCE PERSON REPAIRED AND TIGHTENED HAND RAILS NEAR BEDROOM 40; BETWEEN BEDROOMS	

*Jamesia Niamqua - Director 10/6/16*

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{C 148}	Continued From page 2 pound concentrated load. c. Corridor near Bedrooms 20 - the handrail was loose and may not support a 250 pound concentrated load.	{C 148}	CONTINUED FROM PAGE 2.	
{C 164}	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair.  Followup Findings on September 8, 2016 include:  a. Throughout the Building - the corridor and bedroom floors had dirt accumulated next to the cove base and door frames.	{C 164}	37 AND 38; AND NEAR BEDROOM 20. THIS WAS COMPLETED ON 9/8/16.  IN REFERENCE TO SECTION .0300 PHYSICAL PLANT 10A NCAC 13F.0306 HOUSEKEEPING AND FURNISHINGS. THROUGHOUT THE BUILDING, HOUSEKEEPING AND MAINTENANCE CLEANED DIRT ACCUMULATED NEXT TO THE COVE BASE AND DOOR FRAMES WITH VINEGAR. OWNER REPLACED FLOORING THROUGHOUT HALLWAYS; CORRIDOR; AND	
{C 189}	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing	{C 189}	NEXT TO THE COVE BASE AND DOOR FRAMES WITH VINEGAR. OWNER REPLACED FLOORING THROUGHOUT HALLWAYS; CORRIDOR; AND	

CONTINUED PAGE 4

*Jamesia Niemqua* Director 10/6/16

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{C 189}	Continued From page 3  facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: 2. Based on observations, the fire safety was not maintained in a safe and operating condition.  Followup Findings on September 8, 2016 include:  a. Attic Left Firewall - there was a gap around a cable not firestop as it penetrate the fire-resistance-rated firewall, allowing the spread of fire and smoke j. Housekeeping near Bedroom 26 - without applying extra force, the corridor door hits its frame, preventing it from closing thus latching, which allows the passage of smoke. z. Electrical Room - there were gaps around a cable and holes not firestop as they penetrate the fire-resistance-rated ceiling assembly, allowing the spread of fire and smoke	{C 189}	CONTINUED FROM PAGE 3.  ENTRYWAY. PLEASE SEE ATTACHED BILL. THIS WAS COMPLETED ON 9/21/16.  DIRECTOR; HOUSEKEEPING; AND MAINTENANCE WILL CONTINUE TO MONITOR FOR COMPLIANCE.  IN REFERENCE TO SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F.0311 OTHER REQUIREMENTS.	
{C 199}	Exhaust Ventilation  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F.0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area.	{C 199}	2a. Attic LEFT FIREWALL - gap REPAIRED by MAINTENANCE PERSON 9/9/16. 2; CORRIDOR DOOR REPAIRED by MAINTENANCE PERSON 9/9/16 TO PREVENT APPLYING EXTRA FORCE TO CLOSE. DOOR CLOSES FREELY WITHOUT FORCE.	

*Jamesia Niemeyer* Director 10/6/16

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{C 100}	<p>Continued From page 4</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order.</p> <p>Followup Findings on September 8, 2016 include:</p> <p>c. Lady's Bathroom near Bedroom 22 - the local exhaust ventilation system was running, but did not remove the required air to dissipate the odors.</p>	{C 100}	<p>Continued From page 4.</p> <p>22. MAINTENANCE PERSON FIRESTOPPED gaps around cable and holes to prevent THE SPREAD OF FIRE &amp; SMOKE. THIS WAS COMPLETED ON 9/8/16.</p> <p>IN REFERENCE TO SECTION .0300 PHYSICAL PLANT IDA NCAC 13F.0311 OTHER REQUIREMENTS. NEW EXHAUST VENTILATION SYSTEM WAS ORDERED AND INSTALLED BY MAINTENANCE PERSON ON 9/19/16.</p> <p>THE DIRECTOR; MAINTENANCE PERSON; AND STAFF WILL CONTINUE TO MONITOR ITEMS ON A MONTHLY BASIS TO MAINTAIN QUALITY ASSURANCE AND ENSURE COMPLIANCE.</p>	

*Jamisia Nsiemqua* Director 10/6/16.

761401

**Invoice**

SOLD TO Windham Hall Assisted Living		SHIP TO Johnathan Knowles	
ADDRESS 329 Cooper St.		ADDRESS 1088 Creel Rd.	
CITY, STATE, ZIP Kernansville NC 28349		CITY, STATE, ZIP Mt. Olive NC 28365	
CUSTOMER ORDER NO.	SOLD BY	TERMS	P.O.B.
			DATE 9-21-16

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT	
CK # 5238	-	2988' sq LVT / Charleston NLP-202	1.89	2988'	5647	32
# 3420.25	-	1134' sq Carpet Tile / 7043-04	1.89	1134'	2256	66
CK # 6075	-	720' LV = 6 boxes Cove Base / Burnt Umber	100 <sup>ea</sup>	6	600	00
# 7000.00	-	21 12' pcs Transition / 2502 LV	1.50	252	378	00
	-	4 4 gal. buckets Carpet & Tile Adh.	150 <sup>ea</sup>	4	600	00
CK # 5239	-	10 Tubes Cove Base Adhesive	10 <sup>ea</sup>	10	100	00
# 2000.00	-	2 bags leveler / Feather Finish	65 <sup>ea</sup>	2	130	00
	-	Metal Transitions	26 <sup>ea</sup>	26	676	50
CK #	-	Labor - Installation			5100	00
# 3456.90	-	balance due 1			14,838	48
		Subtotal			1038	69
		Tax			15877	17
		Total				

CK #  
#3456.90  
Kernansville  
Balance