

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL031006</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>09/08/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WINDHAM HALL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>329 COOPER STREET</b> <b>KENANSVILLE, NC 28349</b>
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{C 000}	Initial Comments  This report is of a Biennial Followup Survey done by Bob Getchell on September 8, 2016. A Complaint Followup Survey was performed at the same time.  The followup survey revealed that all deficiencies have not been corrected, therefore a new plan of correction is required.	{C 000}		
{C 101}	Existing Licensed Fac- No less than '71 Rules  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;  This Rule is not met as evidenced by: 2 Based on observation, the building did not meet code requirements at time of construction or renovation.  Followup Findings on September 7, 2016 include:  a. Bulk Laundry - the HVAC return air at this	{C 101}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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{C 101}	Continued From page 1  location consists of an approximately 3 foot by 3 foot chase from floor to ceiling constructed of plywood, and not 5/8 gypsum to maintain the fire resistance rating of the chase. b. Bedroom 39 - the HVAC return air at this location consists of an approximately 3 foot by 3 foot chase from floor to ceiling constructed of plywood, and not 5/8 gypsum to maintain the fire resistance rating of the chase.  This is not in accordance with the Code requirement to maintain the 1 hour fire resistance rated corridor.	{C 101}		
{C 148}	Corridors-Handrails  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (g) The requirements for corridors are: (2) Handrails shall be provided on both sides of corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated load;  This Rule is not met as evidenced by: 1. Based on observation, the building was not providing handrails in the corridor that could support 250 pounds. This deficiency affects residents, staff and visitors who use unstable handrails by not providing increase safety, stability/balance, and maneuverability provide by these devices. Findings on June 29, 2016: a. Corridor near Bedrooms 40 - the handrail was loose and may not support a 250 pound concentrated load. b. Corridor between Bedrooms 37 and 38 - the handrail was loose and may not support a 250	{C 148}		

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{C 148}	Continued From page 2  pound concentrated load. c. Corridor near Bedrooms 20 - the handrail was loose and may not support a 250 pound concentrated load.	{C 148}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to keep walls, ceilings, floors or floor coverings and furniture clean and in good repair.  Followup Findings on September 8, 2016 include:  a. Throughout the Building - the corridor and bedroom floors had dirt accumulated next to the cove base and door frames.	{C 164}		
{C 189}	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing	{C 189}		

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{C 189}	<p>Continued From page 3</p> <p>facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>2. Based on observations, the fire safety was not maintained in a safe and operating condition.</p> <p>Followup Findings on September 8, 2016 include:</p> <p>a. Attic Left Firewall - there was a gap around a cable not firestop as it penetrate the fire-resistance-rated firewall, allowing the spread of fire and smoke</p> <p>j. Housekeeping near Bedroom 26 - without applying extra force, the corridor door hits its frame, preventing it from closing thus latching, which allows the passage of smoke.</p> <p>z. Electrical Room - there were gaps around a cable and holes not firestop as they penetrate the fire-resistance-rated ceiling assembly, allowing the spread of fire and smoke</p>	{C 189}		
{C 199}	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p> <p>(2) soil utility room;</p> <p>(3) bathrooms and toilet rooms;</p> <p>(4) housekeeping closets; and</p> <p>(5) laundry area.</p>	{C 199}		

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{C 199}	<p>Continued From page 4</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation and testing with a thin plastic sheet, the facility failed to maintain the ventilation system in proper working order.</p> <p>Followup Findings on September 8, 2016 include:</p> <p>c. Lady's Bathroom near Bedroom 22 - the local exhaust ventilation system was running, but did not remove the required air to dissipate the odors.</p>	{C 199}		