

Coversheet/Letter

April 8, 2016

To: Division of Health Service Regulation

Attn: Suzanna Fay

Fax no. # 919-733-6592

From: Ramsgate Family Care Home # FCLO3200

Barbara Copeland, Administrator

Phone no. # 919-360-1300

6 pages

Hello,

Please see the attached Plan of Correction.

All repairs have been completed except the smoke sensor which is on order and will be installed within three weeks.

We are requesting that you grant us an additional three weeks for this installation of the smoke/heat sensor as that part needs to be ordered and installation needs to be scheduled because this type of install is a half day installation of wiring and conduit placement.

Thank you,

Barbara Copeland
Administrator

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL032099	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 03/03/2016
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NAME OF PROVIDER OR SUPPLIER RAMSGATE FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3676 GUESS ROAD DURHAM, NC 27706
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by Suzanna Fay</p> <p>DHSR Construction Section conducted a Biennial Survey on March 3, 2016 from 12:39 PM to 2:21 PM at the above referenced facility. DHSR records indicate the home was first licensed on February 25, 2010 as a Family Care Home for four ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2009 North Carolina State Building Code - Section 421.2 - Residential Care Homes.</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:</p>	C 000		
C 147	<p>Outside Entrances/Exits-Single Hand Motion</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the storm door at the front entrance had a deadbolt latch. Have a qualified technician remove or disable the dead bolt. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 147	<p>on April 4th 2016 we had a workman come to the home to disable the deadbolt on the storm door. A piece was removed from the locking mechanism which now converts the lock into a single-action lock.</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER RAMSGATE FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3676 GUESS ROAD DURHAM, NC 27705
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C 148	Continued From page 1	C 148		
C 148	<p>Outside Entrances/Exits-Free of Obstructions</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS</p> <p>(e) All entrances/exits shall be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the bedroom windows had safety catches which could deter exiting through the window in the case of an emergency. Have a qualified technician remove or disable the safety catches. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 148	<p>All windows that have safety catches have been disabled so that the window can freely open in cases of an emergency exit. This adjustment was made on 4-4-16.</p>	
C 189	<p>Fire Safety-Smoke Detectors</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN</p> <p>(b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup.</p> <p>Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the facility had two</p>	C 189		

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C 169	Continued From page 2 attic compartments upstairs. The compartment accessed through the hall closet had a heat detector, but the compartment accessed through the front room did not. Have a qualified technician install a heat detector in the second compartment to provide adequate coverage. Provide documentation of the repairs in the form of receipts or work orders.	C 169	Tyko Integrated Services (Fire Alarm monitors) will be installing an additional heat sensor in the upstairs attic (second compartment). The heat sensor is being ordered and installation is scheduled in three weeks.	
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that the toilet in the downstairs bathroom was very loose and had rotated approximately 45 degrees. Have a qualified technician secure the toilet and seal the base to help prevent movement. Provide documentation of the repairs in the form of photos, receipts or work orders. 2. Observations revealed that a section of the porch soffit to the left of the ramp was loose and hanging down. Have a qualified technician secure the soffit. Provide documentation of the repairs in the form of photos, receipts or work orders. 3. Observations revealed that the rail cap at the ramp landing had splintered and broken off.	C 174	The toilet has been fixed securely to the base by a qualified plumber. Will make periodic inspections to ensure that the toilet does not become loose from its foundation. The porch soffit has been repaired by qualified workman. Will make periodic inspections to ensure that the soffit remains intact.	

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C 174	Continued From page 3 Have a qualified technician replace the damaged section of railing. Provide documentation of the repairs in the form of photos, receipts or work orders. 4. Observations revealed that the nosing at the end of the ramp had broken off leaving the nails exposed. Have a qualified technician replace the nosing. Provide documentation of the repairs in the form of photos, receipts or work orders. 5. Observations revealed that the exterior dryer cap had broken off outside of the laundry room. Have a qualified technician replace the cap. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174	<i>the damaged section of hand railing on the wheelchair ramp has been repaired on 4-4-16. The damaged nosing at the end of the ramp has been repaired on 4-4-16. will make periodic inspections to the wheelchair ramp to ensure its stability.</i>	

McKeel Development

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Invoice

**MCKEEL
 DEVELOPMENT**



CONSTRUCTION & PROPERTY MAINTENANCE

BILL TO
 Barbara Copeland
 3676 Guess Rd

SHIP TO
 Barbara Copeland

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
77	04/04/2016	\$382.25	05/04/2016	Net 30	

P.O. NUMBER SALES-REP
 Copeland Zach

ACTIVITY	QTY	RATE	AMOUNT
31 - Maintenance & Repair Maintenance & Repair	3.50	100.00	350.00
- Install vent cover for dryer vent			
- Reinstall fallen soffit with nails, caulked wooded trim			
- Replaced hand rail and ramp board on handicap ramp			
- Fixed lock on front screen door to NOT lock (per request)			
Materials	1	30.00	30.00
Materials: dryer vent, 2x4 (2)			

SUBTOTAL	380.00
TAX (7.5%)	2.25
TOTAL	382.25
BALANCE DUE	\$382.25