

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL058021	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 11/09/2015
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NAME OF PROVIDER OR SUPPLIER CEDARBROOK RESIDENTIAL CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD NEBO, NC 28761
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 000 Initial Comments

Report of Complaint Investigation by Dennis Harrell on 11-9-2015. A Biennial Construction Survey and another Complaint/Fire Investigation survey was conducted at the same time.

Records indicate that this facility was first licensed on 5-2-1973. The facility is currently licensed for 80 residents. Based on this information we are requiring the facility to meet the 1971 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm, applicable portions of the 2005 Regulations for Adult Care Homes, and the 1987 North Carolina State Building Code Section 407.1, Group D-2 Institutional Occupancy.

The complaint alleged poor environmental conditions.

The complaint was substantiated and deficiencies were cited that will require a plan of correction.

Note: This report of Complaint Investigation focuses on 5 specific allegations that were substantiated. The findings from this complaint are also listed on the Biennial Construction Survey which noted other additional deficiencies and are listed in a separate Statement of Deficiencies.

C 164 Housekeeping and Furnishings-Clean, Repaired

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0308 HOUSEKEEPING AND FURNISHINGS

- (a) Adult care homes shall:
- (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;
 - (2) have no chronic unpleasant odors;

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Meredith Mearns</i>	TITLE Operations Manager	(X6) DATE 12/23/15
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<p>C 164 Continued From page 1</p> <p>(3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observation, the facility failed to be maintained clean. Findings include: a. Many corridor doors were stained and needed cleaning. b. Floors were stained and/or discolored around toilets and at door frames. c. Trash was found on the floor behind some toilets.</p> <p>2. Based on observation, the facility failed to be maintained in good repair Findings include: a. A window was broken in the dining room. b. Some bedroom windows were broken. c. Some window screens were bent, broken or cut. d. There was a broken toilet in the 300 Odd bath. e. The door to room 308 was damaged beyond repair. f. The door to the closet off room 309 was damaged with splinters exposed. g. Several window sills were partially deteriorated on the outside.</p> <p>3. Based on observation the facility failed to be maintained clean due to the presence of insects. Findings include: a. One roach was observed in the 100 Hall bathroom. b. One roach was observed in room 410. c. Spiders were observed in the ceiling in closets in room 101 and 205.</p>	<p>C 164</p>	<p>1. Housekeeping along with additional contracted workers are cleaning floors with cleaner designed to remove stains as well as using other methods to refinish flooring. 12/28/15</p> <p>2. Area a - This has been completed. 11/20/15 Area b - This has been completed 11/20/15 Area c - This has been completed. 11/20/15 Area d - This has been completed. 11/23/15 Area e - Door has been ordered and scheduled to be delivered 12/28/15. 1/11/16 Area f - Door has been repaired. 11/23/15 Area g - Maintenance is working on repairs to window seals. 1/11/16</p> <p>3. Orkin has inspected and treated (ongoing) 12/18/15</p>	<p>12/28/15</p> <p>11/20/15</p> <p>11/20/15</p> <p>11/20/15</p> <p>11/23/15</p> <p>1/11/16</p> <p>11/23/15</p> <p>1/11/16</p> <p>12/18/15</p>
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL053021	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 11/09/2015
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NAME OF PROVIDER OR SUPPLIER CEDARBROOK RESIDENTIAL CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1267 PINNACLE CHURCH ROAD NEBO, NC 28781
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C 166 Continued From page 2
C 166 Housekeeping-Maintained Free of Hazards

C 166
C 166

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0305 HOUSEKEEPING AND FURNISHINGS
(a) Adult care homes shall:
(5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards;
(e) This Rule shall apply to new and existing facilities.

This Rule is not met as evidenced by:
1. Based on observation, the facility did not maintain the home free of hazards associated with unsupervised smoking.

Findings include:

- a. There was a smell of tobacco smoke in a bedroom on the 400 Hall.
- b. Some bedroom and bathroom window screens were bent outward, removed or out.
- c. There were cigarette butts on the ground outside many of the damaged window screens.

C 169 Building Equipment Maintained Safe, Operating

C 169

SECTION .0300 - PHYSICAL PLANT
10A NCAC 13F .0311 OTHER REQUIREMENTS
(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition.
(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.

1. Area a - Facility will continue to enforce smoking (ongoing) policy and place residents found smoking on increased supervision.

Area b - Maintenance has identified damaged window screens. Some have already 1/5/15 been repaired and other repairs are being made.

Area c - housekeeping staff will continue to monitor (ongoing) for evidence of smoking outside resident windows.

We will hold another Resident Council Meeting to review smoking and other facility 1/8/15 policies to stress to residents the importance of following facility smoking policies.

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C 189	Continued From page 3 This Rule is not met as evidenced by: 1. Based on observation, the facility was not maintained in a proper operating condition because of a leaking roof. A leaking roof can cause unhealthy living conditions below. Findings include: a. There were 4 leaks in the kitchen. b. The roof was leaking at the brick fire wall in room 210.	C 189	1. Area a - Areas of roof causing leak in kitchen area have been repaired. Area b - Area of roof causing leak in room 210 has repaired.	12/18/15 12/19/15
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