

PRINTED: 05/07/2015
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL043024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 04/10/2015
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NAME OF PROVIDER OR SUPPLIER SENDER'S REST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 40 RAWLS CLUB ROAD FUQUAY VARINA, NC 27526
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C 000	<p>Initial Comments</p> <p>Report of a Biennial Construction Survey by Billy S. Bryant and Greg Cates conducted on 04/10/2015.</p> <p>Records indicate this facility was first licensed or submitted for licensure on 02/02/1973 as an HA. The facility is currently licensed for a 50 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1987 Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1971 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.</p>	C 000	<p style="text-align: center;">CONSTRUCTION SECTION MAY 14 2015 RECEIVED</p>	
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>I. Based on observation the facility has failed to keep ceilings in good repair; there is a pattern of damage to the ceilings. The following are some examples in specific locations:</p> <p>Findings from 04/10/2015</p> <p>A. South Hall - Room #1 and Room # 4 - The ceiling grid and lay -in tiles are uneven and out of</p>	C 164		<p>C164</p> <p>A. New ceiling grid was installed and tiles are in plumb</p>

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Diane N McLamb

Diane N McLamb

TITLE
Administrator

(X6) DATE
5/15/15

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C 164	Continued From page 1 plumb. B. South Hall - Oxygen Storage Room - The ceiling grid is uneven, out of plumb and there are gaps in the lay-in ceiling tiles. C. Kitchen Pantry - There is a hole on the ceiling. D. North Hall - Room #10 - The ceiling grid is uneven and out of plumb. E. North Hall - Restroom Adjacent to Room #3 - The ceiling grid is uneven, out of plumb and there are gaps in the lay-in ceiling tiles. F. Laundry - The lay-in ceiling tile is broken. G. Employee Bathroom - The lay-in ceiling tiles are moldy H. Electrical Room - There are gaps between the ceiling grid and the lay-in ceiling tiles. I. Linen Closet - The lay-in ceiling tiles are moldy. J. South Hall - Room #2 - The ceiling HVAC diffuser is clogged with dust. II. Based on observation the facility failed to keep the floor or floor finishes in good repair. Findings from 04/10/2015: A. Bathing Spa - The ceramic tile at the shower partition is missing tiles. B. South Hall - Exit Door - At the door threshold the floor is uneven and the vinyl floor tiles are damaged. C. South Hall - Restrooms Adjacent to Rooms #6	C 164	B. New ceiling tiles were installed and grid C. New ceiling tile installed D. New ceiling grid was installed and plumbed E. Ceiling grid has been repaired and new tiles installed F. New Ceiling Tile replaced G. New Ceiling Tiles replaced H. New ceiling grid installed to close the gaps I. New ceiling tiles installed J. South Hall Rm# 2 diffuser was cleaned II. A. New ceramic tiles were installed B. South Hall - Exit Door New tiles were installed and are even	04/17/15 04/17/15 04/17/15 04/17/15 04/17/15 04/17/15 04/17/15 04/17/15 4/18/15 04/30/15 04/30/15

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C 166	Continued From page 3 A. Oxygen bottles were stored standing upright and unrestrained. Note: Corrected while surveyor was on site. II. Based on observation the facility failed to be maintained in a hazard free manner. A path of egress was obstructed. An obstructed path of egress could effect facility occupants using the path of egress to exit the building in an emergency requiring evacuation. Finding from 04/10/2015: A. North Hall - The exit gate from the fence binds on the asphalt creating an obstruction by preventing the gate from opening its full exit width.	C 166	C 166 II. A. North Hall gate was repaired by maintenance and the gate now opens to its full exit width	04/24/15
C 175	Bedroom Furnishings-Clean Towel, Towel Bar SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (7) Individual clean towel, wash cloth and towel bar in the bedroom or an adjoining bathroom; and (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: I. Based on observation the facility has failed to supply towel bars as required. There is a pattern of missing or damaged towel bars; the following some examples in specific locations: Findings from 04/10/2015: A. North Hall - Restroom Adjacent to Room #5 - The towel rack is missing.	C 175	C 175 A. North Hall / RM# 5 a towel rack has been installed to replace the one missing	04/16/15

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C 175	Continued From page 4 B. North Hall - Restroom Adjacent to Room #11 - The towel rack is missing. C. South Hall - Restrooms Adjacent to Rooms #6 and #11 - The towel racks are damaged. D. Resident Rooms - Many of the resident rooms have damaged towel racks.	C 175	B. North Hall Restroom / Rm # 11 towel rack has been installed to replace the missing one C. South HALL / Room #6 and # 11, new towel racks were installed D. All resident rooms were checked for missing towel racks and they were replaced if any were missing	04/16/15 04/16/15 04/16/15
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: I. Based on observation, fire alarm devices were maintained in a safe manner. Fire alarm devices that are not maintained in a safe manner could pose a danger to all occupants of the facility, if in the event of a fire the alarm the device did not activate the alarm system due to malfunction. Findings from 04/10/2015: A. North Hall - Room #8 - The closet heat detector is hanging from its wiring. B. North Hall - Room #9 - The closet heat detector is hanging from its wiring.	C 189	C 189 A. North Hall - Room # 8 Closet Heat detector has been installed correctly B. North Hall Room # 9 Closet Heat detector has been installed correctly	04/17/15 04/17/15

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C 189	Continued From page 5 II. Based on observation, the emergency lighting equipment is not maintained in a safe condition. Emergency lighting equipment that does not function properly could affect all facility occupants by failing to provide illumination in the event of an emergency. Findings from 04/10/2015: A. North Hall - Adjacent to Room #3 - The wall mounted emergency light did not work when tested. B. Laundry - The emergency illuminated directional sign is not working. III. Based on observation, the electrical wiring and equipment are not being maintained in a safe condition. A. Electrical Room - There are openings in the breaker panel where the blanks for the spares are missing. North Hall - Room #11 - The door hardware is not functioning properly. B. Small Generator Room - The bottom sections of the siding and the door are rotten and there is evidence of water intrusion into the space.	C 189	C 189 A. North Hall - Adjacent to Room # 3 - The emergency light need a battery and a new was installed B. Laundry - The emergency exit sign was replaced with a new one by Parrish Fire and Safety 111. A. Electrical Room - Blanks were replaced for the blanks that were missing. North Hall - Room 11 hardware has been repaired B. Small Generator Room - Maintenance Person built a new door and painted it.	04/17/15 04/17/15 04/17/15 04/16/15 05/08/15
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage;	C 199		

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C 199	Continued From page 6 (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: I. Based on observation there is a failure to meet the requirements for providing exhausts in specified rooms. This could affect occupants in those areas of the facility. Findings from 04/10/2015: A. South Hall - Restrooms Adjacent to Rooms #6 and #11 - The exhaust fans do not work. B. North Hall - Restroom Adjacent to Room #11 - The exhaust fan is not working. C. North Hall - Restroom Adjacent to Room #3 - The exhaust fan is not working.	C 199	C 199 A. South Hall Restrooms / New exhaust fan installed B. North Hall Restrooms / New exhaust fan installed Room 11 C. North Hall Restroom / New exhaust fan installed Room # 3 Administrator has implemented a plan of correction to assure the safety of our residents, and the facility will stay in compliance. Administrator instructed the maintenance person to keep all building equipment maintained in a safe and operating order. Maintenance will be keeping the Physical plant monitored weekly and issues will be documented and repaired in a timely manner.	04/29/15 05/08/15 and ongoing