



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

JOSH STEIN • Governor

DEVPUTTA SANGVAI • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

VIA EMAIL ONLY

January 21, 2025

Ms. Crystal Willis  
[crystal.willis@gentivahs.com](mailto:crystal.willis@gentivahs.com)

**No Review**

**Record #:** 4688  
**Date of Request:** January 7, 2025  
**Facility Name:** Carrolton Home Care, LLC d/b/a Gentiva  
**FID #:** 010673  
**Business Name:** Carrolton Home Care, LLC  
**Business #:** 413  
**Project Description:** Relocate hospice home care agency office  
**County:** Harnett

Dear Ms. Willis:

The Healthcare Planning and Certificate of Need Section, Division of Health Service Regulation (Agency) received your correspondence regarding the project described above. Based on the representation in your request and the CON law **in effect on the date of this response to your request**, the project as described is not governed by, and therefore, does not currently require a certificate of need. If the CON law is subsequently amended such that the above referenced proposal would require a certificate of need, this determination does not authorize you to proceed to develop the above referenced proposal when the new law becomes effective.

This determination is binding only for the facts represented in your correspondence. If changes are made in the project or in the facts provided in the correspondence referenced above, a new determination as to whether a certificate of need is required would need to be made by this office. **As a reminder, it is unlawful to offer or develop a new institutional health service without first obtaining a certificate of need. The Department reserves the right to impose sanctions, including civil penalties and the revocation of a license, upon any entity that offers or develops a new institutional health service without first obtaining a certificate of need.**

Please do not hesitate to contact this office if you have any questions.

Sincerely,

Tanya M. Saporito  
Project Analyst

Micheala Mitchell  
Chief

cc: Acute and Home Care Licensure and Certification Section, DHSR

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION  
HEALTHCARE PLANNING AND CERTIFICATE OF NEED SECTION**

LOCATION: 809 Ruggles Drive, Edgerton Building, Raleigh, NC 27603  
MAILING ADDRESS: 809 Ruggles Drive, 2704 Mail Service Center, Raleigh, NC 27699-2704  
<https://info.ncdhhs.gov/dhsr/> • TEL: 919-855-3873

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER



January 7, 2025

**VIA E-MAIL TO [inga.m.gaines@dhhs.nc.gov](mailto:inga.m.gaines@dhhs.nc.gov)**

NC Dept. of Health and Human Services  
Acute & Home Care Licensure & Certification Section  
1205 Umstead Drive  
Raleigh, NC 27603

**RE: Prior Notice of Relocation for Multiple Site Office for:  
Carrolton Home Care, LLC  
d/b/a Gentiva - Lillington  
License #: HOS2048**

Dear Inga:

Please be advised that our Multiple Site Office location in Lillington, NC is relocating effective January 14, 2025.

The Current Physical Address is:  
1231 North Main Street  
Lillington, NC 27546

The New Physical Address will be:  
607 S 1<sup>st</sup> Street  
Lillington, NC 27546

Phone and Fax Numbers will remain unchanged.

The advance of this date, I would appreciate your written confirmation of receipt of this notification and issuance of a New License for the New Location.

Should you have any questions or need additional information, please contact me at 704-239-5904 or via email at [facilitylicensure@gentivahs.com](mailto:facilitylicensure@gentivahs.com).

Sincerely,

*Crystal Willis*

Crystal Willis  
Regulatory Analyst

/cw

cc: Certificate of Need Department: Martha Waller: [Martha.Waller@dhhs.nc.gov](mailto:Martha.Waller@dhhs.nc.gov)

**From:** [Waller, Martha K](#)  
**To:** [Stancil, Tiffany C](#)  
**Cc:** [Gaines, Inga M](#); [crystal.willis@gentivahs.com](mailto:crystal.willis@gentivahs.com)  
**Subject:** FW: [External] Carrolton Home Care, LLC d/b/a Gentiva; Relo of Multi Site; License Number: HOS2048  
**Date:** Tuesday, January 7, 2025 2:57:15 PM  
**Attachments:** [NC Lillington CER State Relo Sub 1-7-25.pdf](#)  
[image002.png](#)

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Crystal,

This must go through our processing to issue you a No Review Approval. I have sent it to the person which will log it in and process to the appropriate Analyst, for your response. They will provide the Licensing Section required a copy, as well as you having our response authorization.

*Martha Waller*

Administrative Specialist 1

Division of Health Service Regulation, Certificate of Need Section North Carolina Department of Health and Human Services

Main: 919-855-3873

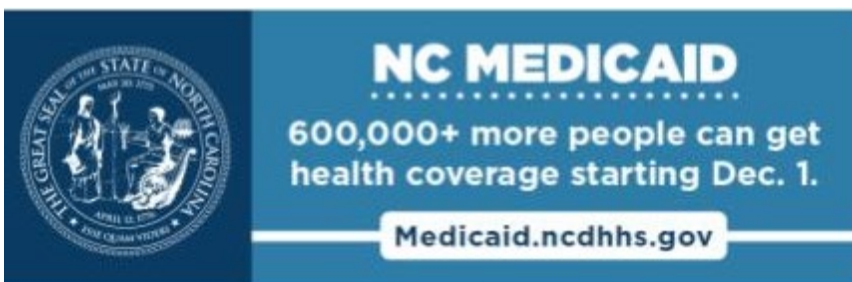
Office: 919-855-3885

[martha.waller@dhhs.nc.gov](mailto:martha.waller@dhhs.nc.gov)

2704 Mail Service Center

Raleigh, NC 27699-2704

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**From:** Crystal Willis <crystal.willis@gentivahs.com>  
**Sent:** Tuesday, January 7, 2025 2:15 PM  
**To:** Gaines, Inga M <inga.m.gaines@dhhs.nc.gov>  
**Cc:** Waller, Martha K <martha.waller@dhhs.nc.gov>  
**Subject:** [External] Carrolton Home Care, LLC d/b/a Gentiva; Relo of Multi Site; License Number: HOS2048

**CAUTION:** External email. Do not click links or open attachments unless verified. Report suspicious emails with the Report Message button located on your Outlook menu bar on the Home tab.

Hi, Inga. Please see attached relocation notice of the above-referenced multi site.

Thanks,

**Crystal Willis**  
Regulatory Analyst  
Gentiva  
655 Brawley School Road, Suite 200, Mooresville, NC 28117  
O 704-664-2876 C 704-239-5904  
[www.gentivahs.com](http://www.gentivahs.com)



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