# ATTACHMENT - REQUIRED STATE AGENCY FINDINGS

FINDINGS C = Conforming

CA = Conditional NC = Nonconforming NA = Not Applicable

DECISION DATE: February 27, 2014

PROJECT ANALYST: Jane Rhoe-Jones TEAM LEADER: Lisa Pittman

PROJECT I.D. NUMBER: F-10185-13/ Bio-Medical Applications of North Carolina, Inc

d/b/a FMC East Charlotte / Add nine dialysis stations for a

total of 33 certified stations upon project completion.

/ Mecklenburg County

### REVIEW CRITERIA FOR NEW INSTITUTIONAL HEALTH SERVICES

G.S. 131E-183(a) The Department shall review all applications utilizing the criteria outlined in this subsection and shall determine that an application is either consistent with or not in conflict with these criteria before a certificate of need for the proposed project shall be issued.

(1) The proposed project shall be consistent with applicable policies and need determinations in the State Medical Facilities Plan, the need determination of which constitutes a determinative limitation on the provision of any health service, health service facility, health service facility beds, dialysis stations, operating rooms, or home health offices that may be approved.

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Bio-Medical Applications of North Carolina, Inc d/b/a FMC East Charlotte proposes to add nine dialysis stations for a total of 33 certified stations upon completion of this project.

The 2013 State Medical Facilities Plan (2013 SMFP) provides a county need methodology and a facility need methodology for determining the need for new dialysis stations. According to the July 2013 Semiannual Dialysis Report (SDR), the county need methodology shows there is no need for an additional facility in Mecklenburg County. However, the applicant is eligible to apply for additional stations in its existing facility based on the facility need methodology, because the utilization rate reported for FMC East Charlotte in the July 2013 SDR is 3.54 patients per station. This utilization rate was calculated based on 85 in-center dialysis patients and 24 certified dialysis stations as of December 31, 2012 (85 patients / 24 stations = 3.54 patients per station). Application of the facility need methodology indicates nine additional stations are needed for this facility, as illustrated in the following table. There will be a total of 33 stations at the completion of this project.

	FMC East Charlotte OCTOBER 1 REVIEW-JULY SDR				
Required SDR Utilization					
Center	Utilization Rate as of 12/31/12	88.5%			
Certifi	ed Stations	24			
Pendi	ng Stations	0			
Total	Existing and Pending Stations	24			
In-Cei	nter Patients as of 12/31/12 (SDR2)	85			
In-Cei	nter Patients as of 6/30/12 (SDR1)	76			
Step	Description				
(i)	Difference (SDR2 - SDR1)	9			
	Multiply the difference by 2 for the projected net in-center change				
	Divide the projected net in-center change for 1 year by the number of in-center patients as of 6/30/12				
(ii)	(ii) Divide the result of Step (i) by 12				
(iii)	(iii) Multiply the result of Step (ii) by 12 (the number of months from 12/31/11 until 12/31/12)				
(iv)	Multiply the result of Step (iii) by the number of in-center patients reported in SDR2 and add the product to the number of in-center patients reported in SDR2	105.1316			
(v)	(v) Divide the result of Step (iv) by 3.2 patients per station				
	and subtract the number of certified and pending stations as recorded in SDR2 [# of stations] to determine the number of stations needed				

As shown in the table above, based on the facility need methodology for dialysis stations, the potential number of stations needed is nine stations. Step (C) of the facility need methodology states "The facility may apply to expand to meet the need established ..., up to a maximum of ten stations." The applicant proposes to add nine new stations and, therefore, is consistent with the facility need determination for dialysis stations.

Policy GEN-3: Basic Principles, page 42, of the 2013 SMFP is applicable to this review. Policy GEN-3 states:

"A certificate of need applicant applying to develop or offer a new institutional health service for which there is a need determination in the North Carolina State Medical Facilities Plan shall demonstrate how the project will promote safety and quality in the delivery of health care services while promoting equitable access and maximizing healthcare value for resources expended. A certificate of need applicant shall document its plans for providing access to services for patients with limited financial resources and demonstrate the availability of capacity to provide these services. A certificate of need applicant shall also document how its projected volumes incorporate these concepts in meeting the need identified in the State Medical Facilities Plan as well as addressing the needs of all residents in the proposed service area."

# Promote Safety and Quality

In Section II.3, page 30, the applicant states,

"FMC East Charlotte will have a well-defined Quality Improvement program whose purpose is to establish an outcome focused review and evaluation of the quality, safety and effectiveness of patient care. The program's work is conducted by the Continuous Quality Improvement Team and coordinated by the Clinical Manager and the Regional Quality Manager. The primary method of review is patient care audits and monitoring of critical patient indicators. Audits will be conducted monthly and results presented to the Quality Improvement Team for evaluation and recommendation. Other audits include Patient Satisfaction Surveys and chart audits. CQI membership includes the Medical Director, Area Manager, Clinical Manager, Chief Technician, Social Worker and Dietitian. The committee will meet monthly. Individual teams may be assigned to individual projects to gather data as needed to conduct the 'Check, Plan, Do, and Check, Act' process for addressing the improvement opportunities."

See Exhibit 13 for a copy of the "Quality Assessment and Performance Improvement" policy.

In Section II.1, page 22, the applicant states:

"BMA is a high quality health care provider. The Table at II.3 D provides quality indicators for the FMC East Charlotte dialysis facility. In addition, BMA's parent company, Fresenius Medical Care, encourages all BMA facilities to attain the FMC UltraCare certification. This is not a one time test, but rather is an ongoing process aimed at encouraging all staff, vendors, physicians, and even patients to be a part of the quality care program. Facilities are evaluated annually for UltraCare certification."

In Section I.13, pages 5-8, the applicant discusses the quality of services provided at FMC East Charlotte, attributing much of its success in providing quality services to its corporate structure, specifically its Clinical Services Department, Technical Services Department, Regulatory Affairs and Law Departments, and other management resources as discussed below.

- Clinical Services Department
  - o Serves as a clinical resource for the entire FMC network
  - o Provides facilities with the best procedures and equipment available
  - Assist facility managers and medical personnel with questions and concerns on clinical operations
  - o Provides ongoing Clinical Review Program, guidelines for comprehensive training, and Quality Assurance Program
- Technical Services Department

- Oversees the technical and mechanical aspects of dialysis
- Supported by a research and quality control team that leads the industry in dealing with technically complex issues facing dialysis providers
- Regulatory Affairs and Law Departments
  - o Deal with legal and regulatory issues
  - Provides interpretation of legislation and government policy to ensure compliance
- Other Management Resources, including but not limited to:
  - o Revenue Operations draws experience through interaction with numerous Medicare intermediaries and third-party carriers
  - Accounting and Budget tailored to ensure effective financial management of dialysis treatment centers
  - o Facility Design and Maintenance experienced architectural staff promotes development of efficiently designed facilities
  - Human Resources develops productivity standards, job descriptions, staff performance review, personnel policies and procedures and employee relations.
  - Information Systems develops comprehensive facility automation including enhanced software for clinical management to support delivery of high quality care
  - Marketing and Managed Care responsible for competitive analysis and continuous development of dialysis services
  - Health, Safety, and Risk Management provides regulatory information used to ensure compliance in the dialysis setting and provides risk management services.
  - o Regional Vice Presidents provide operational direction and monitoring of daily operations.

The applicant adequately demonstrates that the proposal will promote quality and safety.

### Promote Equitable Access

In Section II.2, pages 23 and 24, the applicant states:

"BMA has removed the economic barriers with regard to access to treatment. The overwhelming majority of dialysis treatments are covered by Medicare / Medicaid; in fact, within this application, BMA is projecting that 87.1% of the In-Center dialysis treatments will be covered by Medicare or Medicaid; an additional 6.1% are expected to be covered by VA. Thus, 93.2% of the In-Center revenue is derived from government payors."

On page 24, the applicant states:

"BMA is also keenly sensitive to the second element of "equitable access" – time and distance barriers. At this time Mecklenburg County has 15 operational dialysis facilities and one facility CON approved and under development. The July 2013 SDR reports that Mecklenburg County has the largest EDRD patient population in North Carolina and that population is growing at an Average Annual Change Rate of 6.6%. As the dialysis patient population of Mecklenburg County continues to increase the need for dialysis stations will continue to increase."

On page 25, the applicant states it has a long history of providing dialysis services to all segments of the population, regardless of race, ethnicity, payor source, gender, or other considerations. The applicant further states, "A patient in need of dialysis is always welcomed at a BMA facility; the only requirement is proper referral from a physician."

The applicant adequately demonstrates that the proposal will promote equitable access.

### Maximize Healthcare Value

In Section VIII.1, page 57, the applicant projects that this project will incur a capital cost of \$438,040. In Section II.1, page 24, the applicant states that BMA is not seeking state or federal monies to develop the project. Rather, the applicant states, "BMA, through its parent company, FMC, is taking on the burden to complete this addition of stations in an effort to bring dialysis treatment closer to the patient homes." The applicant further states:

"As an additional consideration, BMA notes that the overwhelming majority of dialysis treatments are reimbursed through Medicare, Medicaid, or other government payor sources. ... The point here is that government payors are working from a fixed payment schedule, often at significantly lower reimbursement rates than the posted charges. As a consequence BMA must work diligently to control costs of delivery for dialysis. BMA does."

The applicant adequately demonstrates that the proposal will maximize healthcare value. Consequently, the applicant demonstrates that the projected volumes for the proposed service incorporate the basic principles in meeting the needs of the patients to be served. The application is consistent with the facility need determination in the July 2013 SDR and Policy GEN-3. Therefore, the application is conforming to this criterion.

- (2) Repealed effective July 1, 1987.
- (3) The applicant shall identify the population to be served by the proposed project, and shall demonstrate the need that this population has for the services proposed, and the extent to which all residents of the area, and, in particular, low income persons, racial and ethnic minorities, women, handicapped persons, the elderly, and other underserved groups are likely to have access to the services proposed.

The applicant, FMC East Charlotte, proposes to add nine dialysis stations to its existing facility for a total of 33 certified stations upon completion of this project. In Section IV.1, page 40, the applicant states that the number of in-center patients served at FMC East Charlotte is 85 as of December 31, 2012.

FMC East Charlotte		
County	In-center Patients	
Mecklenburg	85	
Total	85	

# **Population to be Served**

In Section III.7, page 37, the applicant provides the projected patient origin for FMC East Charlotte for the first two years of operation following completion of the project, as follows:

FMC East Charlotte Projected Patient Origin					
Year 1 Year 2 County Patients as a CY2016 CY2017 Percent of Total					
County In-center Patients		In-center Patients	Year 1	Year 2	
Mecklenburg	109.8	117.0	100.0%	100.0%	
Total 109.8 117.0 100.0% 100.0°					

The applicant adequately identifies the population FMC East Charlotte proposes to serve.

### **Demonstration of Need**

In Section II.9(b), page 16, the applicant states the application is filed pursuant to the facility need methodology as indicated in the July 2013 SDR. It proposes to add nine dialysis stations to FMC East Charlotte for a total of 33 stations at that facility. On pages 13-14 and17-18, the applicant states its assumptions. However, as shown in the first assumption below, the applicant stated its in-center population and its number of certified stations in error. The correct information as depicted in the July 2013 SDR appear in brackets after the applicant's misstated data:

- 1. "The July 2013 SDR reports that FMC East Charlotte was operating at 88.54% capacity with a census of 129 [85] in-center patients dialyzing on 40 [24] certified dialysis stations as of December 31, 2012.
- 2. This project is scheduled to be completed December 31, 2015. Operating Year 1 is the period from January 1, 2016 - December 31, 2016. Operating Year 2 is the period from January 1, 2017 - December 31, 2017.
- 3. BMA assumes that the patient population of FMC East Charlotte will continue to increase at a rate commensurate with the Mecklenburg County Five Year Average Annual Change Rate as published in the July 2013 SDR. That rate is 6.6%.

4. At the present time, FMC East Charlotte is not serving in-center patients from other counties. This is not by design, but a function of referrals and patient choice. Given the number of dialysis facilities in Mecklenburg County it is not surprising. BMA does not restrict admissions, and will provide dialysis care and treatment for any patient with appropriate physician referral.

As on page 14 and page 18, the applicant's methodology is provided in the following table.

FMC East Charlotte	In-Center
BMA begins with facility census of	
Mecklenburg County as of December 31,	85
2012.	
The census is increased by the	
Mecklenburg County Five Year Average	
Annual Change Rate for one year to	$(85 \times .066) + 85 = 90.6$
December 31, 2013.	
The census is increased by the	
Mecklenburg County Five Year Average	
Annual Change Rate for one year to	$(90.6 \times .066) + 90.6 = 96.6$
December 31, 2014.	
The census is increased by the	
Mecklenburg County Five Year Average	
Annual Change Rate for one year to	$(96.6 \times .066) + 96.6 = 103.0$
December 31, 2015. This is the projected	
completion date for this project, and	
beginning census.	
The census is increased by the	
Mecklenburg County Five Year Average	
Annual Change Rate for one year to	$(103.0 \times .066) + 103.0 = 109.8$
December 31, 2016. This is the end of	
Operating Year 1.	
The census is increased by the	
Mecklenburg County Five Year Average	$(109.8 \times .066) + 109.8 = 117.0$
Annual Change Rate for one year to	
December 31, 2017. This is the end of	
Operating Year 2.	

The applicant projects to serve 109 in-center patients or 3.3 patients per station (109 / 33 = 3.3) by the end of Year 1 and 117 in-center patients or 3.5 patients per station (117 / 33 = 3.5) by the end of Year 2 for the proposed 33-station facility. This exceeds the minimum of 3.2 patients per station per week as of the end of the first operating year as required by 10A NCAC 14C .2203(b). Projected utilization is based on reasonable and supported assumptions regarding continued growth.

# Access

In Section VI, page 48, the applicant states that each of BMA's 100 facilities in 42 North Carolina Counties has a patient population which includes low-income, racial and ethnic

minorities, women, handicapped, elderly, and other underserved persons. On page 49, the applicant projects 87.1% of its patients will be covered by Medicare or Medicaid. The applicant demonstrates adequate access for the underserved to its services.

In summary, the applicant adequately identifies the population to be served, demonstrates the need the population has for nine additional stations at FMC East Charlotte, and demonstrates all residents of the area, and, in particular, underserved groups are likely to have access to the services proposed. Therefore, the application is conforming to this criterion.

(3a) In the case of a reduction or elimination of a service, including the relocation of a facility or a service, the applicant shall demonstrate that the needs of the population presently served will be met adequately by the proposed relocation or by alternative arrangements, and the effect of the reduction, elimination or relocation of the service on the ability of low income persons, racial and ethnic minorities, women, handicapped persons, and other underserved groups and the elderly to obtain needed health care.

NA

(4) Where alternative methods of meeting the needs for the proposed project exist, the applicant shall demonstrate that the least costly or most effective alternative has been proposed.

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In Section III.9, pages 38-39, the applicant discusses the alternatives considered prior to the submission of this application, which include:

- 1) Ask patients to transfer to other facilities in Mecklenburg County the applicant feels this would prohibit patient choice, so the applicant rejected this alternative.
- 2) Apply for fewer stations but the applicant rejected this alternative because it would not meet the growing demand for dialysis services at FMC East Charlotte, which the applicant states, "is growing at almost 24% annually and more than 300% of the Mecklenburg County Five Year Average Annual Change Rate."

Furthermore, the application is conforming to all other statutory and regulatory review criteria, and thus, is approvable. A project that cannot be approved cannot be an effective alternative.

In summary, the applicant adequately demonstrates that the FMC East Charlotte proposal is the least costly or most effective alternative to meet the need. Therefore, the application is conforming to this criterion and approved subject to the following conditions:

1. Bio-Medical Applications of North Carolina, Inc d/b/a FMC East Charlotte shall materially comply with all representations made in the certificate of need application.

- 2. Bio-Medical Applications of North Carolina, Inc d/b/a FMC East Charlotte shall develop and operate no more than nine additional dialysis stations for a total of no more than 33 certified stations upon completion of this project, which shall include any isolation stations.
- 3. Bio-Medical Applications of North Carolina, Inc d/b/a FMC East Charlotte shall install plumbing and electrical wiring through the walls for no more than nine additional dialysis stations for a total of no more than 33 dialysis stations, which shall include any home hemodialysis or isolation stations.
- 4. Bio-Medical Applications of North Carolina, Inc d/b/a FMC East Charlotte shall acknowledge acceptance of and agree to comply with all conditions stated herein to the Certificate of Need Section in writing prior to issuance of the certificate of need.
- (5) Financial and operational projections for the project shall demonstrate the availability of funds for capital and operating needs as well as the immediate and long-term financial feasibility of the proposal, based upon reasonable projections of the costs of and charges for providing health services by the person proposing the service.

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In Section VIII.1, page 57, the applicant projects a capital cost of \$438,040 for the proposed project including \$215,880 for construction contract fees, \$179,500 for equipment/furniture, \$19,429 for architect/engineering fees, and \$23,231 for contingency. The applicant states in Section VIII, page 57 that the \$179,500 for equipment/furniture will entail:

FMC East Charlotte				
<b>Equipment Purchases</b>	Costs			
R.O. System	\$150,000			
Office Furniture	\$3,000			
Dialysis Stations/Machines	Leased			
Patient Chairs	\$8,000			
Patient TVs	\$10,000			
Telephone System	\$3,000			
Facility Automation	\$3,000			
Equipment				
Other Minor Equipment	\$2,500			
Total	\$179,500			

The applicant states the project will be funded through accumulated reserves. In Section IX, page 63, the applicant states there will be no start-up or initial operating expenses associated with the proposed project.

Exhibit 24 includes a letter dated September 16, 2013 from the Vice President of Fresenius Medical Care Holdings, Inc., which states:

"This is to inform you that Fresenius Medical Care Holdings, Inc. is the parent company of National Medical Care, Inc. and Bio-Medical Applications of North Carolina, Inc.

"BMA proposes to add nine dialysis stations to the FMC East Charlotte dialysis facility for a total of 33 dialysis stations upon completion of this project. The project requires the following capital expense on behalf of BMA.

Capital Expense: \$438,040

As Vice President, I am authorized and do hereby authorize the addition of nine dialysis stations, for capital costs as identified above. Further, I am authorized and do hereby authorize and commit cash reserves for the capital cost of \$4 38,040 [sic] as may be needed for this project."

In Exhibit 10, the applicant provides the audited financial statements for FMC and Subsidiaries for the years ended December 31, 2011 and 2012. As of December 31, 2012, FMC and Subsidiaries had cash and cash equivalents totaling \$341 million with \$17.8 billion in total assets and \$9.5 billion in net assets (total assets less total liabilities). The applicant adequately demonstrates the availability of funds for the capital needs of the proposed project.

In Section X.1, page 63, the applicant projects the following charge per treatment for each payment source:

FMC East Charlotte			
Payor	In-Center Charge		
Commercial	\$1,375.00		
Medicare	\$234.00		
Medicaid	\$137.29		
VA	\$146.79		
Private Pay	\$1,375.00		

The applicant states the commercial charge listed does not reflect actual reimbursement. The rates shown above are consistent with the standard Medicare/Medicaid rates established by the Centers for Medicare and Medicaid Services.

In Section X.2, page 66 and X.4, page 68, the applicant reported projected revenues and expenses as follows:

FMC East Charlotte			
Operating Year 1 Operating Year 2			
Total Net Revenue	\$4,634,065	\$4,951,516	

Total Operating Costs	\$4,004,043	\$4,228,622
Net Profit	\$630,022	\$722,894

The applicant projects that revenue will exceed operating expenses in each of the first two operating years. The assumptions used in preparation of the Pro Forma financial statements, including the number of projected treatments, are reasonable. See Section X, pages 65-67, for the applicant's assumptions.

In summary, the applicant adequately demonstrates the availability of sufficient funds for the operating expenses of this project. The applicant also adequately demonstrates that the financial feasibility of the proposal is based on reasonable projections of revenues (charges) and operating costs. Therefore, the application is conforming to this criterion.

(6) The applicant shall demonstrate that the proposed project will not result in unnecessary duplication of existing or approved health service capabilities or facilities.

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FMC East Charlotte proposes to add nine in-center dialysis stations for a total of 33 dialysis stations upon project completion. FMC East Charlotte was serving 85 patients weekly on 24 stations, which is 3.54 patients per station or 88.54% of capacity, as of December 31, 2012. Dialysis facilities that operate four shifts per week (2 per day on alternate days) have a capacity of four patients per station. The applicant does not propose to establish a new facility. The applicant provides reasonable projections for the in-center patient population it proposes to serve on pages 37 of the application. The growth projections are based on a projected 6.6% average annual growth rate in the number of dialysis patients at the FMC East Charlotte facility.

According to the July 2013 North Carolina Semiannual Dialysis Report there are 16 ESRD facilities in Mecklenburg County; 15 of those facilities are operational and operating a total of 367 available stations. Of those facilities located in Mecklenburg County, 13 of those facilities (one facility is not currently operational) are located in Charlotte along with FMC East Charlotte for a total of 14 facilities in Charlotte that provide ESRD services. Those facilities are briefly discussed below:

Name of facility	# of Certified dialysis stations as of 12/31/12	# of Stations approved per CON conditional approval*	# of In-center patients	Utilization by % as of 12/31/12	Distance to BMA Nations Ford
FMC East Charlotte*	24	0	856	88.54%	

FMC East Charlotte Project ID # F-10185 Page 12

		-6			
BMA Nations Ford*	24	6	97	101.04%	11.6 miles
BMA West					
Charlotte*	27	0	78	72.22%	5.7 miles
BMA Beatties	32	0	116	90.63%	6.2 miles
Ford*					
Carolina's Medical					
Center	9	0	11	30.56%	2.3 miles
DSI Charlotte					
Latrobe Dialysis	24	0	59	61.46%	4.7 miles
DSI Glenwater					
Dialysis	34	-8	114	83.82%	9.0 miles
South Charlotte					
Dialysis	20	0	64	80.00%	18.0 miles
Charlotte Dialysis*	34	1	120	88.24%	4.3 miles
Charlotte East					
Dialysis	16	8	70	109.38%	3.9 miles
BMA North					
Charlotte*	27	3	100	92.59%	7.9 miles
BMA Charlotte*	40	-4	129	80.63%	2.0 miles
FMC Southwest		10			
Charlotte**		Stations Pending			

Source: July 2013 SDR; Distance data source: Google Map. \*BMA entities. \*\*Approved new site.

As illustrated in the table above, the closest facility to FMC East Charlotte is BMA Charlotte Dialysis at 2.0 miles driving distance and the facility furthest away is South Charlotte Dialysis at 18.0 miles. Twelve of the 13 facilities listed above are operational. Ten of the 12 facilities have a utilization rate above 70% with the exception of DSI Charlotte Latrobe Dialysis which has a utilization rate of 61.5% and Carolinas Medical Center with a utilization rate of 30.6%. Additionally, according to the US Census Bureau 2012 Population Estimates<sup>1</sup> Charlotte is ranked as the fastest growing city in North Carolina and the 17<sup>th</sup> ranked city nationally.

The July 2013 SDR identifies a deficit of zero dialysis stations in Mecklenburg County. The county need methodology requires that there be a deficit of at least 10 stations and that all existing facilities operate at or above 80% capacity. However, the applicant is eligible to apply for additional stations in its existing facility based on the application of the facility need methodology because the utilization rate reported is 88.5%. Furthermore, the Five Year Average Annual Change Rate for Mecklenburg County is 6.6%. FMC East Charlotte proposes to add nine in-center dialysis stations for a total of 33 dialysis stations upon project completion. FMC East Charlotte was serving 85 patients weekly on 24 stations, which is 3.54 patients per station or 88.54% of capacity, as of December 31, 2012. Dialysis facilities that operate four shifts per week (2 per day on alternate days) have a capacity of four patients per station. The applicant does not propose to establish a new facility. The applicant

<sup>&</sup>lt;sup>1</sup>US Census Bureau News - 2012 Subcounty Population Estimates <a href="http://www.census.gov/popest/about/geo-topics.html">http://www.census.gov/popest/about/geo-topics.html</a>

provides reasonable projections for the in-center patient population it proposes to serve on pages 36-38 of the application. The target utilization is 80% or 3.2 patients per station per week as of the end of the first operating year of the facility. At the end of Operating Year One, FMC East Charlotte projects the utilization will be 3.3 in-center patients per station (109 patients / 33 stations = 3.30), which is 83% of capacity (3.30 patients per station / 4 patients per station = 0.825). This exceeds the minimum of 3.2 patients per station per week as of the end of the first operating year required by 10A NCAC 14C .2203(b). At the end of Operating Year Two, FMC East Charlotte projects the utilization will be 3.6 in-center patients per station (117 patients / 33 dialysis stations = 3.55), which is 89% of capacity (3.55 patients per station / 4 patients per station = 0.886). Additionally, the July 2013 SDR reports that as of December 31, 2012, home dialysis patients accounted for 12.7% of Mecklenburg County patients receiving ESRD services. Therefore, projected utilization is based on reasonable and supported assumptions regarding continued growth.

The applicant adequately demonstrates the need to develop nine additional dialysis stations at the existing facility based on the number of in-center patients it proposes to serve. The applicant adequately demonstrates that the proposal will not result in the unnecessary duplication of existing or approved health service capabilities or facilities. Consequently, the application is conforming to this criterion.

The applicant shall show evidence of the availability of resources, including health (7) manpower and management personnel, for the provision of the services proposed to be provided.

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The following table illustrates current and projected staffing for FMC East Charlotte, as provided by the applicant in Section VII.1, page 53:

FMC East Charlotte				
Position	Current FTEs	# of FTE Positions to be Added	Total FTE Positions	
RN	3.00	1.50	4.50	
Tech.	8.00	3.00	11.00	
Clinical Manager	1.00	0.00	1.00	
Medical Director	Contract			
Admin. (FMC Area Mgr)	0.15	0.00	0.15	
Dietician	1.00	0.00	1.00	
Social Worker	1.00	0.00	1.00	
Chief Tech.	0.20	0.00	0.20	
Equipment Tech.	1.00	0.00	1.00	
In-Service	0.20	0.00	0.20	
Clerical	1.00	0.00	1.00	
Total	16.55	4.50	21.05	

As above table, the applicant proposes to employ a total of 21.05 full-time equivalent (FTE) positions to staff FMC East Charlotte upon completion of the proposed project. In Section V.4(c), page 45, the applicant states that Todd Griffith, M.D., a nephrologist with Metrolina

Nephrology, will serve as medical director of the facility. Exhibit 21 contains a letter from Dr. Griffith stating his intention to continue as the medical director for FMC East Charlotte.

The applicant documents the availability of adequate health manpower and management personnel, including the medical director, for the provision of dialysis services. Therefore, the application is conforming to this criterion.

(8) The applicant shall demonstrate that the provider of the proposed services will make available, or otherwise make arrangements for, the provision of the necessary ancillary and support services. The applicant shall also demonstrate that the proposed service will be coordinated with the existing health care system.

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In Section V.1, page 42, the applicant includes a list of providers of the necessary ancillary and support services. Exhibit 21 contains a letter from the medical director of the facility supporting the proposed project, and Exhibit 22 contains a patient petition of support for the project. The applicant adequately demonstrates that the necessary ancillary and support services will be available and that the proposed services will be coordinated with the existing health system. Therefore, the application is conforming to this criterion.

(9) An applicant proposing to provide a substantial portion of the project's services to individuals not residing in the health service area in which the project is located, or in adjacent health service areas, shall document the special needs and circumstances that warrant service to these individuals.

NA

- (10) When applicable, the applicant shall show that the special needs of health maintenance organizations will be fulfilled by the project. Specifically, the applicant shall show that the project accommodates: (a) The needs of enrolled members and reasonably anticipated new members of the HMO for the health service to be provided by the organization; and (b) The availability of new health services from non-HMO providers or other HMOs in a reasonable and cost-effective manner which is consistent with the basic method of operation of the HMO. In assessing the availability of these health services from these providers, the applicant shall consider only whether the services from these providers:
  - (i) would be available under a contract of at least 5 years duration;
  - (ii) would be available and conveniently accessible through physicians and other health professionals associated with the HMO;
  - (iii) would cost no more than if the services were provided by the HMO; and
  - (iv) would be available in a manner which is administratively feasible to the HMO.

NA

(11) Repealed effective July 1, 1987.

(12) Applications involving construction shall demonstrate that the cost, design, and means of construction proposed represent the most reasonable alternative, and that the construction project will not unduly increase the costs of providing health services by the person proposing the construction project or the costs and charges to the public of providing health services by other persons, and that applicable energy saving features have been incorporated into the construction plans.

#### NA

- (13) The applicant shall demonstrate the contribution of the proposed service in meeting the health-related needs of the elderly and of members of medically underserved groups, such as medically indigent or low income persons, Medicaid and Medicare recipients, racial and ethnic minorities, women, and handicapped persons, which have traditionally experienced difficulties in obtaining equal access to the proposed services, particularly those needs identified in the State Health Plan as deserving of priority. For the purpose of determining the extent to which the proposed service will be accessible, the applicant shall show:
  - (a) The extent to which medically underserved populations currently use the applicant's existing services in comparison to the percentage of the population in the applicant's service area which is medically underserved;

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In Section VI.1(b), page 49, the applicant reports that 87.1% of the patients who received treatments at FMC East Charlotte had some or all of their services paid for by Medicare or Medicaid in the past year. The table below illustrates the historical payment source of the facility:

FMC East Charlotte			
Source of Payment	Percentage		
Medicare	83.5%		
Medicaid	3.6%		
Commercial Insurance	4.2%		
VA	6.1%		
Other: Self/Indigent	2.6%		
Total	100.0%		

The Division of Medical Assistance (DMA) maintains a website which offers information regarding the number of persons eligible for Medicaid assistance and estimates of the percentage of uninsured for each county in North Carolina. The following table illustrates those percentages for Mecklenburg County and statewide.

County	Total # of Medicaid	Total # of Medicaid	% Uninsured CY
	Eligibles as % of	Eligibles Age 21 and	2008-2009*
	<b>Total Population</b>	older as % of Total	(Estimate by Cecil
	June 2010*	Population	G. Sheps Center)
		June 2010*	

Mecklenburg	15%	5.1%	20.1%
Statewide	17%	6.7%	19.7%

<sup>\*</sup>More current data, particularly with regard to the estimated uninsured percentages, was not available.

The majority of Medicaid eligibles are children under the age of 21. This age group does not utilize the same health services at the same rate as older segments of the population, particularly the services offered by the FMC East Charlotte facility. In fact, in 2011 only 5.8% of all newly-diagnosed ESRD patients (incident ESRD patients) in North Carolina's Network 6 were under the age of 35.

The Office of State Budget & Management (OSBM) maintains a website which provides historical and projected population data for each county in North Carolina. In addition, data is available by age, race and gender. However, a direct comparison to the applicant's current payor mix would be of little value. The population data by age, race or gender does not include information on the number of elderly, minorities or women utilizing health services. Furthermore, OSBM's website does not include information on the number of handicapped persons.

The Centers for Medicare & Medicaid Services (CMS) website states,

"Although the ESRD population in less than 1% of the entire U.S. population it continues to increase at a rate of 3% per year and includes people of all races, age groups, and socioeconomic standings. ...

Almost half (46.6%) of the incident patients in 2004 were between the ages of 60 and 79. These distributions have remained constant over the past five years. While the majority of dialysis patients are White, ESRD rates among Blacks and Native Americans are disproportionately high. While Blacks comprise over 12% of the national population, they make up 36.4% of the total dialysis prevalent population. In 2004 males represented over half of the ESRD incident (52.6%) and prevalent (51.9) populations." [1]

Additionally, the United States Renal Data System, in its 2012 USRDS Annual Data Report (page 225) provides these national statistics for FY 2010:

"On December 31, 2010, more than 376,000 ESRD patients were receiving hemodialysis therapy."

The report validates the statistical consistency reported above by CMS. Of the 376,000 ESRD patients, 55.38% were white, 38.23% were African American, 55.65% were male and 44.65% were 65 and older. The report further states:

"Nine of ten prevalent hemodialysis patients had some type of Medicare coverage in 2010, with 39 percent covered solely by Medicare, and 32 percent covered by Medicare/Medicaid. ... Coverage by non-Medicare insurers continues to increase in the dialysis population, in 2010 reaching 10.7 and 10.0 percent for hemodialysis and peritoneal dialysis patients, respectively."

The report provides 2010 ESRD spending, by payor as follows:

ESRD Spending by Payor				
Payor	Spending in Billions	% of Total Spending		
Medicare Paid	\$29.6	62.32%		
Medicare Patient Obligation	\$4.7	9.89%		
Medicare HMO	\$3.4	7.16%		
Non-Medicare	\$9.8	20.63%		

Source: 2012 United States Renal Data System (USRDS) Annual Data Report, page 340.

The Southeastern Kidney Council (SKC) provides Network 6 2011 Incident ESRD patient data by age, race and gender demonstrating the following:

Number and Percent of Dialysis				
Patients by Age, Race and Gender				
	# of ESRD % of Dial			
	Patients	Population		
Ages				
0-19	89	1.0%		
20-34	451	4.8%		
35-44	773	8.3%		
45-54	1,529	16.4%		
55-64	2,370	25.4%		
65-74	2,258	24.2%		
75+	1,872	20.0%		
Gender				
Female	4,237	45.35%		
Male	5,105	54.65%		
Race				
African American	5,096	54.55%		
White/Caucasian	4,027	43.11%		
Other	219	2.3%		

Source: Southeastern Kidney Council (SKC) Network 6. Includes North Carolina, South Carolina and Georgia

The applicant demonstrates that it provides adequate access to medically underserved populations. Therefore, the application is conforming to this criterion.

[1] (www.cms.gov/medicare/end-stage-renal disease/esrdnetwork organizations/downloads/esrdnetwork programback ground public.pdf

(b) Its past performance in meeting its obligation, if any, under any applicable regulations requiring provision of uncompensated care, community service, or access by minorities and handicapped persons to programs receiving federal assistance, including the existence of any civil rights access complaints against the applicant;

Recipients of Hill-Burton funds were required to provide uncompensated care, community service and access by minorities and handicapped persons. In Section VI.1(f), page 50, the applicant states:

"BMA of North Carolina facilities do not have any obligation to provide uncompensated care or community service under any federal regulations. ... The applicant will treat all patients the same regardless of race or handicap status."

In Section VI.6 (a), page 52, the applicant states there have been no civil rights access complaints filed within the last five years. Therefore, the application is conforming to this criterion.

(c) That the elderly and the medically underserved groups identified in this subdivision will be served by the applicant's proposed services and the extent to which each of these groups is expected to utilize the proposed services; and

 $\mathbf{C}$ 

In Section VI.1(c), page 49, the applicant provides the projected payer mix for the proposed services at FMC East Charlotte. The applicant projects no change from the current payer mix for dialysis visits, which is 87.1% Medicare and Medicaid. The applicant demonstrates that medically underserved populations would have adequate access to the proposed services. Therefore, the application is conforming to this criterion.

(d) That the applicant offers a range of means by which a person will have access to its services. Examples of a range of means are outpatient services, admission by house staff, and admission by personal physicians.

 $\mathbf{C}$ 

In Section VI.5, page 51, the applicant states,

"Those Nephrologists who apply for and receive medical staff privileges will admit patients with End Stage Renal Disease to the facility. FMC East Charlotte will have an open policy, which means that any nephrologist may apply to admit patients at the facility. The attending physicians receive referrals from other physicians or Nephrologists or hospital emergency rooms."

The applicant adequately demonstrates that FMC East Charlotte will provide a range of means by which a person can access the services. Therefore, the application is conforming to this criterion.

(14) The applicant shall demonstrate that the proposed health services accommodate the clinical needs of health professional training programs in the area, as applicable.

 $\mathbf{C}$ 

In Section V.3, page 44 the applicant states,

"All health related education and training programs are welcomed to visit the facility, receive instruction and observe the operation of the unit while patients are receiving treatment..."

Exhibits 19 and 20 contain a letter from the FMC Area Manager to Gaston College inviting the school to include the facility in its clinical rotations for nursing students. The applicant also states that letters to other local programs of nursing are included in Exhibit 19. However, there are no other letters in Exhibit 19 or 20. The information the applicant provides in Section V.3 is reasonable and credible and supports a finding of conformity to this criterion.

- (15) Repealed effective July 1, 1987.
- (16) Repealed effective July 1, 1987.
- (17) Repealed effective July 1, 1987.
- (18) Repealed effective July 1, 1987.
- (18a) The applicant shall demonstrate the expected effects of the proposed services on competition in the proposed service area, including how any enhanced competition will have a positive impact upon the cost effectiveness, quality, and access to the services proposed; and in the case of applications for services where competition between providers will not have a favorable impact on cost-effectiveness, quality, and access to the services proposed, the applicant shall demonstrate that its application is for a service on which competition will not have a favorable impact.

 $\mathbf{C}$ 

FMC East Charlotte proposes to add nine dialysis stations to the existing facility for a total of 33 stations upon completion of this project. The applicant operates eight dialysis centers in Mecklenburg County. The applicant has an additional facility that has been CON approved, but is not yet operational. There are seven other dialysis centers with various providers of dialysis services in Mecklenburg County.

The July 2013 SDR shows there is no deficit of dialysis stations in Mecklenburg County, however, in this proposal the applicant is applying for additional stations based on the facility need methodology. According to the July 2013 SDR there are 15 ESRD facilities (including FMC East Charlotte), 14 of which are currently operational in Mecklenburg County. The July 2013 SDR reports that as of June 30, 2012, the 24 stations at FMC East Charlotte were operating at 88.54% capacity (85/24=3.54; 3.54/4=0.8854 or 88.54). The target utilization is 80% or 3.2 patients per station per week as of the end of the first operating year of the facility.

The following table shows the dialysis facilities in Mecklenburg County, their number of certified stations, utilization and number of patients per station.

Mecklenburg County Dialysis Facilities					
Dialysis Facility	Certified	%	Patients		
	Stations	Utilization	Per		
	12/31/12		Station		
FMC East Charlotte*	24	88.54%	3.5		
BMA Nations Ford*	24	101.40%	4.0		
BMA Beatties Ford*	32	90.63%	3.6		
BMA of North Charlotte*	27	92.59%	3.7		
BMA West Charlotte*	27	72.22%	2.9		
Carolinas Medical Center	9	30.60%	1.2		
Charlotte Dialysis*	34	88.24%	3.5		
Charlotte East Dialysis Center	24	109.40%	4.4		
DSI Charlotte Latrobe Dialysis	24	61.46%	2.5		
DSI Glenwater Dialysis	34	83.82%	3.4		
FMC Charlotte*	40	80.63%	3.2		
FMC Matthews*	21	90.48%	3.6		
FMC of Southwest Charlotte**	10	-	1		
Mint Hill Dialysis	10	45.00%	1.8		
North Charlotte Dialysis Center	25	106.00%	4.2		
South Charlotte Dialysis	20	80.00%	3.2		

Source: July 2013 SDR, Table A. \*BMA entities. \*\*Approved new site.

As shown in the table above, eleven of the fifteen operational Mecklenburg County dialysis facilities are operating at or above 80% utilization (3.2 patients per station), and four of the fifteen facilities are operating below 80% utilization. Seven of the eight BMA facilities are operating at or above 80% utilization.

In Section V.7, page 47, the applicant discusses the impact of the proposed project on competition in the service area as it relates to promoting cost-effectiveness, quality and access. The applicant states,

"BMA does not expect this proposal to have effect on the competitive climate in Mecklenburg County. According to the July 2013 SDR, patients of Mecklenburg County have a choice of 405 certified or pending dialysis stations in 15 operational and one planned dialysis facility across the county, operated by various providers of dialysis services in North Carolina.

. . .

BMA facilities are compelled to operate at maximum dollar efficiency as a result of fixed reimbursement rates from Medicare and Medicaid. ... In this application, BMA projects that 87.1% of the In-center patients will be relying upon either Medicare or Medicaid. The facility must capitalize upon every opportunity for efficiency.

BMA facilities have done an exceptional job of containing operating costs while continuing to provide outstanding care and treatment to patients....

This proposal will ... enhance the quality of the ESRD patients' lives."

See Sections II, III, V, VI and VII where the applicant discusses the impact of the project on cost-effectiveness, quality and access. The information provided by the applicant in those sections is reasonable and credible and adequately demonstrates that adding nine dialysis stations to the existing FMC East Charlotte facility will have a positive impact on cost-effectiveness, quality and access to the proposed service based on the information in the application and the following analysis:

- The applicant adequately demonstrates the need to add nine additional stations to the existing facility based on facility need methodology. The applicant also demonstrates that the proposed project is a cost-effective alternative to meet the need to provide additional access to FMC East Charlotte patients;
- The applicant has and will continue to provide quality services. The information regarding staffing provided in Section VII is reasonable and credible and demonstrates adequate staffing for the provision of quality care services in accordance with 42 C.F.R., Section 494 (formerly 405.2100). The information regarding ancillary and support services and coordination of services with the existing health care system in Sections V.1, V.2, V.4, V.5 (pages 42-46), and VII. (pages 53-56), and referenced exhibits is reasonable and credible and demonstrates the provision of quality care.
- The applicant has and will continue to provide adequate access to medically underserved populations. In Section VI.1, page 48, the applicant states:

"It is clear that FMC East Charlotte provides service to historically underserved populations. It is BMA policy to provide all services to all patients regardless of income, racial/ethnic origin, gender, physical or mental conditions, age, ability to pay or any other factor that would classify a patient as underserved."

The applicant provides the following table in Section VI.1(a), page 48, to demonstrate that medically underserved populations will continue to have adequate access to BMA services, as illustrated below.

Facility	Medicaid/ Low Income	Elderly (65+)	Medicare	Women	Racial Minorities
FMC East Charlotte	8.8%	26.3%	82.5%	41.3%	96.3%

Note: The Medicare percentage here represents the percentage of patients receiving some type of Medicare benefit. This is not to say that 67% of facility treatment reimbursement is from Medicare.

The applicant further states on page 48,

"BMA has a long history of providing dialysis services to the underserved populations of North Carolina. ... Each of our facilities has a patient population which includes lowincome persons, racial and ethnic minorities, women, handicapped persons, elderly or other traditionally underserved persons."

The information provided by the applicant in those sections is reasonable and credible and adequately demonstrates that any enhanced competition in the service area will have a positive impact on cost-effectiveness, quality and access to the proposed services. The application is conforming to this criterion.

- (19) Repealed effective July 1, 1987.
- (20) An applicant already involved in the provision of health services shall provide evidence that quality care has been provided in the past.

 $\mathbf{C}$ 

According to the files of the Acute and Home Care Licensure and Certification Section, Division of Health Service Regulation, FMC East Charlotte operated in compliance with the Medicare Conditions of Participation within the 18 months immediately preceding the date of this decision. Therefore, the application is conforming to this criterion.

- (21) Repealed effective July 1, 1987.
- (b) The Department is authorized to adopt rules for the review of particular types of applications that will be used in addition to those criteria outlined in subsection (a) of this section and may vary according to the purpose for which a particular review is being conducted or the type of health service reviewed. No such rule adopted by the Department shall require an academic medical center teaching hospital, as defined by the State Medical Facilities Plan, to demonstrate that any facility or service at another hospital is being appropriately utilized in order for that academic medical center teaching hospital to be approved for the issuance of a certificate of need to develop any similar facility or service.

 $\mathbf{C}$ 

The Criteria and Standards for End Stage Renal Disease Services promulgated in 10A NCAC 14C .2200 are applicable to this review. The application is conforming to all applicable regulatory review criteria. The specific criteria are discussed below:

# 10A NCAC 14C .2202 INFORMATION REQUIRED OF APPLICANT

- (a) An applicant that proposes to increase stations in an existing certified facility or relocate stations must provide the following information:
- .2202(a)(1) Utilization rates;
- -C- See Section III.2, page 34, which indicates the facility had an 88.5% utilization rate as of the July 2013 SDR.
- .2202(a)(2) Mortality rates;
- -C- In Section IV.2, page 40, the applicant reports 2010, 2011 and 2012 facility

- mortality rates of 12.2%, 11.0% and 7.1%, respectively.
- .2202(a)(3) The number of patients that are home trained and the number of patients on Home dialysis;
- -NA- In Section IV.3, page 40, the applicant states that FMC East Charlotte does not have any home-trained patients.
- .2202(a)(4) The number of transplants performed or referred;
- -C- In Section IV.4, page 40, the applicant states FMC East Charlotte referred 80 patients for transplant evaluation in 2012. FMC East Charlotte had two patients receive transplants in 2012.
- .2202(a)(5) The number of patients currently on the transplant waiting list;
- -C- In Section IV.5, page 40, the applicant states that FMC East Charlotte has five patients on the transplant waiting list.
- .2202(a)(6) Hospital admission rates, by admission diagnosis, i.e., dialysis related versus non-dialysis related;
- -C- See Section IV.6, page 41, the applicant reports a total of 90 hospital admissions in 2012; 59 are non-dialysis related and 31 are dialysis-related.
- .2202(a)(7) The number of patients with infectious disease, e.g., hepatitis, and the number converted to infectious status during the last calendar year.
- -C- In Section IV.7, page 41, the applicant reports that in 2012 there was one patient with an infectious disease, and no patients converted to infectious status in 2012.
- (b) An applicant that proposes to develop a new facility, increase the number of dialysis stations in an existing facility, establish a new dialysis station, or relocate existing dialysis stations shall provide the following information requested on the End Stage Renal Disease (ESRD) Treatment application form:
- .2202(b)(1) For new facilities, a letter of intent to sign a written agreement or a signed written agreement with an acute care hospital that specifies the relationship with the dialysis facility and describes the services that the hospital will provide to patients of the dialysis facility. The agreement must comply with 42 C.F.R., Section 405.2100.
- -NA- FMC East Charlotte is an existing facility.
- .2202(b)(2) For new facilities, a letter of intent to sign a written agreement or a written agreement with a transplantation center describing the relationship with the dialysis facility and the specific services that the transplantation center will provide to patients of the dialysis facility. The agreements must include the following:
  - (A) timeframe for initial assessment and evaluation of patients for transplantation,
  - (B) composition of the assessment/evaluation team at the transplant center,
  - (C) method for periodic re-evaluation,
  - (D) criteria by which a patient will be evaluated and periodically reevaluated for transplantation, and,
  - (E) Signatures of the duly authorized persons representing the facilities and the agency providing the services.
- -NA- FMC East Charlotte is an existing facility.
- .2202(b)(3) For new or replacement facilities, documentation that power and water will be available at the proposed site.

- -NA- FMC East Charlotte is an existing facility.
- .2202(b)(4) Copies of written policies and procedures for back up for electrical service in the event of a power outage.
- -C- Exhibit 12 contains a copy of written policies and procedures for back up for electrical service in the event of a power outage.
- .2202(b)(5) For new facilities, the location of the site on which the services are to be operated. If such site is neither owned by nor under option to the applicant, the applicant must provide a written commitment to pursue acquiring the site if and when the approval is granted, must specify a secondary site on which the services could be operated should acquisition efforts relative to the primary site ultimately fail, and must demonstrate that the primary and secondary sites are available for acquisition.
- -NA- FMC East Charlotte is an existing facility.
- .2202(b)(6) Documentation that the services will be provided in conformity with applicable laws and regulations pertaining to staffing, fire safety equipment, physical environment, water supply, and other relevant health and safety requirements.
- -C- See Sections II.1(b)(6), page 13, VII.2, page 54 and XI.6(g), page 73.
- .2202(b)(7) The projected patient origin for the services. All assumptions, including the methodology by which patient origin is projected, must be stated.
- -C- In Section III.7, pages 36-38, FMC East Charlotte provides projected patient origin based on historical experience, assumptions and methodology. The first two years of operation following completion of the project are as follows:

	Year 1	Year 2	Patients as a Percent of Total	
County	In-center Patients	<b>In-center Patients</b>	Year 1	Year 2
Mecklenburg	109.8	117.0	100.0%	100.0%
Total	109.8	117.0	100.0%	100.0%

- For new facilities, documentation that at least 80 percent of the anticipated
- .2202(b)(8) patient population resides within 30 miles of the proposed facility.
- -NA- FMC East Charlotte is an existing facility.
- .2202(b)(9) A commitment that the applicant shall admit and provide dialysis services to patients who have no insurance or other source of payment, but for whom payment for dialysis services will be made by another healthcare provider in an amount equal to the Medicare reimbursement for such services.
- -C- In Section II.1, page 15, the applicant states, "BMA will admit and provide dialysis services to patients who have no insurance or other source of payment, but for whom payment for dialysis services will be made by another healthcare provider in an amount equal to the Medicare reimbursement rate for such services."

## 10 NCAC 14C .2203 PERFORMANCE STANDARDS

.2203(a) An applicant proposing to establish a new End Stage Renal Disease facility shall document the need for at least 10 stations based on utilization of 3.2patients per station per week as of the end of the first operating year of the facility, with the

- exception that the performance standard shall be waived for a need in the State Medical Facilities Plan that is based on an adjusted need determination.
- -NA- FMC East Charlotte is an existing facility.
- .2203(b) An applicant proposing to increase the number of dialysis stations in an existing End Stage Renal Disease facility or one that was not operational prior to the beginning of the review period but which had been issued a certificate of need shall document the need for the additional stations based on utilization of 3.2 patients per station per week as of the end of the first operating year of the additional stations.
- -C- In Sections II.1, page 17 and III.7, page 37, the applicant projects to serve 109 in-center patients by the end of Year 1, which is 3.3 patients per station (109 / 33 = 3.3).
- .2203(c) An applicant shall provide all assumptions, including the methodology by which patient utilization is projected.
- -C- In Section II.1, pages 17-19 and Section III.7, pages 36-38, the applicant provides the assumptions and methodology used to project utilization of the proposed facility.

# 10 NCAC 14C .2204 SCOPE OF SERVICES

To be approved, the applicant must demonstrate that the following services will be available:

- .2204(1) Diagnostic and evaluation services;
- -C- These services are provided by Carolinas Medical Center. See Section V.1, page 42.
- .2204(2) *Maintenance dialysis*;
- -C- Provided at FMC East Charlotte. See Section V.1, page 42.
- .2204(3) Accessible self-care training;
- -C- Provided by BMA Charlotte. See Section V.1, page 42.
- .2204(4) Accessible follow-up program for support of patients dialyzing at home;
- -C- Provided by BMA Charlotte. See Section V.2(d), page 43.
- .2204(5) X-ray services;
- -C- Provided by Carolinas Medical Center. See Section V.1, page 42.
- .2204(6) Laboratory services;
- -C- Provided by SPECTRA Laboratories, Inc. See Section V.1, page 42, and Exhibit 18.
- .2204(7) Blood bank services;
- -C- Provided by Carolinas Healthcare System. See Section V.1, page 42.
- .2204(8) Emergency care;
- -C- Provided by FMC East Charlotte facility staff and Carolinas Healthcare System. See Section V.1, page 42.
- .2204(9) Acute dialysis in an acute care setting;
- -C- Provided by Carolinas Medical Center. See Section V.1, page 42.
- .2204(10) *Vascular surgery for dialysis treatment patients*
- -C- Provided by Metrolina Nephrology Associates Access Center; Dilworth Surgical Group; or Sanger Clinic. See Section V.1, page 42.
- .2204(11) Transplantation services;
- -C- Provided by Carolinas Medical Center. See Section V.1, page 42.
- .2204(12) Vocational rehabilitation counseling and services; and,

- -C- Provided by referral to Charlotte-Mecklenburg Vocational Rehabilitation services. See Section V.1, page 42.
- .2204(13) Transportation
- -C- Provided by two area cab services and the Red Cross. See Section V.1, page 42.

# 10 NCAC 14C .2205 STAFFING AND STAFF TRAINING

- .2205(a) To be approved, the state agency must determine that the proponent can meet all staffing requirements as stated in 42 C.F.R. Section 405.2100.
- -C- In Section VII.1, page 53, the applicant provides the proposed staffing. In Section VII.2, page 54, the applicant states the proposed facility will comply with all staffing requirements set forth in 42 C.F.R. Section 405.2100. The applicant adequately demonstrates that sufficient staff is proposed for the level of dialysis services to be provided. See Criterion (7) for discussion.
- .2205(b) To be approved, the state agency must determine that the proponent will provide an ongoing program of training for nurses and technicians in dialysis techniques at the facility.
  - -C- See Section VII.5, pages 54-55, and Exhibits 14 and 15.