PRINTED: 10/05/2022 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED AB0004 B. WING 09/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **421 WENDOVER ROAD** A WOMAN'S CHOICE OF CHARLOTTE CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE TAG COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) E 000 Initial Comments E 000 An unannounced survey was conducted on September 8, 2022 through September 9, 2022 to determine compliance with the North Carolina Rules Governing the Certifications of Clinics for Abortion. Survey findings revealed an Imminent Threat to the health and safety of patients was identified on September 09, 2022 at 1237. Pursuant to 10 NCAC 14E .0314 Cleaning of Material and Equipment, the clinic staff failed to clean vaginal speculums in a manner to ensure the safety and prevention of the transmission of infections. The Imminent Threat was communicated to the Clinic Manager on September 09, 2022 at 1237. The facility took immediate actions to include removing all speculums that were not autoclaved out of circulation and recleaned, packaged, and autoclaved all speculums prior to use. The Clinic Manager re-educated all the clinical staff on 09/08/2022 at 1630 on the protocol for sterilizing speculums. The Imminent Threat was removed based on the immediate actions taken and verification of the actions. E 132 .0303 Policies & Procedures & Administratives E 132 Recor 10A NCAC 14E .0303 (a) The following essential documents and references shall be on file in the administrative office of the clinic: (1) documents evidencing control and ownerships, such as deeds, leases, or incorporation or partnership papers; policies and procedures of the governing authority, as required by Rule .0302 of this Section: (3)minutes of the governing authority meetings; Division of Health Service Regulation OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

LABORATORY DIRECTOR'S

Clinic Director 10/10

(X6) DATE

STATE FORM

AND PLAN OF CORRECTION AB0004 RAB0004 RAB00004 RAB00004 RAB00004 RAB00004 RAB00004 RAB00004 RAB00004 RAB00004 RAB000004 RAB000004 RAB00000000000000000000000000000000000	DIVISIO	n of Health Service R	egulation			FORM	APPROVED
A WOMAN'S CHOICE OF CHARLOTTE (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MIST BE PRECEDED BY FULL TAG (X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCY MIST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) E 132 Continued From page 1 (4) minutes of the clinic's professional and administrative staff meetings; (5) a current copy of the rules of this Subchapter; (6) reports of inspections, reviews, and corrective actions taken related to licensure; and corrective actions taken related to licensure to which the clinic is a party. (b) All operating licenses, permits, and certificates shall be displayed on the licensed premises. (c) The governing authority shall prepare a manual of clinic policies and procedures for use by employees, medical staff, and contractual physicians to assist them in understanding their responsibilities within the organizational framework of the clinic. These shall include: (1) patient selection and exclusion criteria; and clinical discharge criteria; (2) policy and procedure for each type of abortion procedure performed at the clinic; (5) protocol for determining gestational age as defined in Rule. 0101(5) of this Subchapter; (6) protocol for referral of patients for whom services have been declined; and (7) protocol for discharge instructions that informs patients who to contact for post-procedural problems and questions. This Dult is the Wood of the clinic is a party. The protocol for discharge instructions that informs patients who to contact for post-procedural problems and questions.	STATEMENT OF DEFICIENCIES (X1) PROVID		IDENTIFICATION NUMBER:	A. BUILDING:		(X3) DATE SURVEY COMPLETED	
A WOMAN'S CHOICE OF CHARLOTTE (A4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCY MIST BE PRECEDED BY FULL (EACH DEFICIENCY) E 132 IN PRECENT TAG AWCC STRIF WAS A FULL (EACH OR TAKE AND			AB0004	B. WING		09/	09/2022
AWOMAN'S CHOICE OF CHARLOTTE CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) E 132 Continued From page 1 (4) minutes of the clinic's professional and administrative staff meetings; (5) a current copy of the rules of this Subchapter; (6) reports of inspections, reviews, and corrective actions taken related to licensure; and corrective actions taken related to licensure; and certificates shall be displayed on the licensed premises. (c) The governing authority shall prepare a manual of clinic policies and procedures for use by employees, medical staff, and contractual physicians to assist them in understanding their responsibilities within the organizational framework of the clinic. These shall include: (1) patient selection and exclusion criteria; and clinical discharge criteria; (2) policy and procedure for validating the full and true name of the patient; (3) policy and procedure for the provision of patient privacy in the recovery area of the clinic; (5) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for discharge instructions that informs patients who to contact for post-procedural problems and questions. 421 WENDOVER PROVIDED (EACH DEFICIENCY) PREFIX TAG PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PREFIX TAG PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PREFIX TAG PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PREFIX TAG REGULATORY OF ALCE DENTIFYING INFORMATION) PREFIX TAG Continued From page 1 PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PREFIX TAG PROVIDER'S PLAN OF CORRECTION SCAULE (EACH CORRECTION SCAULE) PREFIX TAG REGULATORY OF THE APPROPRICE CONTINUED SCAULE TAG	NAME OF	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY,	STATE, ZIP CODE	1 00/	0012022
SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MIST BE PRECEDED BY FILL REGULATORY OR LSC IDENTIFYING INFORMATION) E 132 Continued From page 1 (4) minutes of the clinic's professional and administrative staff meetings; (5) a current copy of the rules of this Subchapter; (6) reports of inspections, reviews, and corrective actions taken related to licensure; and contracts and agreements related to licensure to which the clinic is a party. (b) All operating licenses, permits, and certificates shall be displayed on the licensed premises. (c) The governing authority shall prepare a manual of clinic policies and procedures for use by employees, medical staff, and contractual physicians to assist them in understanding their responsibilities within the organizational framework of the clinic. These shall include: (1) patient selection and exclusion criteria; and clinical discharge criteria; (2) policy and procedure for validating the full and true name of the patient; (3) policy and procedure for the provision of patient privacy in the recovery area of the clinic; (5) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for discharge instructions that informs patients who to contact for post-procedural problems and questions.	A WOM	AN'S CHOICE OF CHA	RLOTTE 421 WEN	DOVER ROA	ND.		
Tag Reductory Wilst be preceded by Full Reductory or use informs patient by Grand Preceded by Missing Reductory or use informs patient by Grand Procedure for each type of abortion procedure performed at the clinic; (a) policy and procedure for each type of abortion procedure performed at the clinic; (b) protocol for determining gestational age as defined in Rule. 0101(5) of this Subchapter; (e) protocol for determining gestational age and only procedure or post-procedural problems and questions. E 132 E 132 E 132 I 19 2023 AWCC Staff Was reduced by Missing Representative actions should be considered administrative staff meetings; (5) a current copy of the rules of this Subchapter; (6) reports of inspections, reviews, and corrective actions taken related to licensure; and corrective actions taken related to licensure; and crifficates shall be displayed on the licensed premises. (c) The governing authority shall prepare a manual of clinic policies and procedures for use by employees, medical staff, and contractual physicians to assist them in understanding their responsibilities within the organizational framework of the clinic. These shall include: (1) patient selection and exclusion criteria; and clinical discharge criteria; (2) policy and procedure for each type of abortion procedure performed at the clinic; (3) policy and procedure for each type of abortion procedure performed at the clinic; (5) protocol for determining gestational age as defined in Rule. 0101(5) of this Subchapter; (6) protocol for determining gestational age as defined in Rule. 0101(5) of this Subchapter; (6) protocol for discharge instructions that informs patients who to contact for post-procedural problems and questions.	(X4) ID	SHAMADY STA	CHARLO	TTE, NC 282	211		
(4) minutes of the clinic's professional and administrative staff meetings; (5) a current copy of the rules of this Subchapter; (6) reports of inspections, reviews, and corrective actions taken related to licensure; and (7) contracts and agreements related to licensure to which the clinic is a party. (b) All operating licenses, permits, and certificates shall be displayed on the licensed premises. (c) The governing authority shall prepare a manual of clinic policies and procedures for use by employees, medical staff, and contractual physicians to assist them in understanding their responsibilities within the organizational framework of the clinic. These shall include: (1) patient selection and exclusion criteria; and clinical discharge criteria; (2) policy and procedure for validating the full and true name of the patient; (3) policy and procedure for validating the full and true name of the patient; (3) policy and procedure for each type of abortion procedure performed at the clinic; (4) policy and procedure for the provision of patient privacy in the recovery area of the clinic; (5) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for determining gestational age as defined in Rule .0101(5) of this Subchapter; (6) protocol for referral of patients for whom services have been declined; and (7) protocol for determining sestations that informs patients who to contact for post-procedural problems and questions.	PREFIX TAG	REGULATORY OR L	MIST BE BRECERED BY E. II.	PREFIX	CROSS-REFERENCED TO THE APPRO	ID DC	(X5) COMPLETE DATE
Based on facility policy and procedure, observation during tour, and staff interviews, the facility failed to ensure patient privacy was provided to patients in the recovery room. Correction completed by 1-9-2023		(4) minutes of administrative staff (5) a current of Subchapter; (6) reports of corrective actions to administrative actions to (7) contracts licensure to which the (b) All operating lice certificates shall be premises. (c) The governing a manual of clinic policity employees, mediphysicians to assist responsibilities within framework of the clin (1) patient selegand clinical discharg (2) policy and full and true name of (3) policy and abortion procedure per (4) policy and patient privacy in the (5) protocol for as defined in Rule .0 (6) protocol for whom services have (7) protocol for informs patients who post-procedural probased on facility policity failed to ensure	f the clinic's professional and meetings; copy of the rules of this inspections, reviews, and aken related to licensure; and and agreements related to me clinic is a party. Enses, permits, and displayed on the licensed authority shall prepare a cies and procedures for use cal staff, and contractual them in understanding their in the organizational nic. These shall include: ection and exclusion criteria; e criteria; procedure for validating the fithe patient; procedure for each type of performed at the clinic; of determining gestational age 101(5) of this Subchapter; referral of patients for been declined; and discharge instructions that to contact for lems and questions. as evidenced by: cy and procedure, ur, and staff interviews, the epatient privacy was		Alglors AWCC STAFF Was reeducated by clinic manager of AWCC Datiens Privacy The Clinic manager purchase scre protector and installed curs to go in between chairs in the recovery room ensure patient vivacy linic manager vivacy linic manager vivacy for a month orrection complete correction complete	the fain to	7-9.23

Division of Health Service Regulation **FORM APPROVED** STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED **AB0004** B. WING 09/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE A WOMAN'S CHOICE OF CHARLOTTE **421 WENDOVER ROAD** CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) Continued From page 2 E 132 The findings included: Review of the facility's policy and procedure titled "Policy for the provision of patient privacy in the recovery area of the clinic" not dated revealed "if a patient request to speak to a staff member in private during their recover stay, (clinic name) staff will provide portable privacy screens to be placed on each side of the patient's recliner." Observation during tour of the recovery room on 09/08/2022 at 1519 revealed seven chairs for patients to sit after procedures were completed. Observation revealed there were six patients sitting in the recovery room chairs. Observation revealed there were no privacy screens or barriers between the chairs. Observation revealed a nurse in the recovery room discussed the patient's discharge instructions with one of the six patients sitting in a chair in the recovery room. Observation revealed the other five patients were able to hear the conversation. Interview on 09/08/2022 at 1520 with the Clinic Manager (CM) #3 revealed she was only aware of the one privacy screen. Interview confirmed there were no privacy screens being used and there were six patients in the recovery room during the observation. E 137 .0305(A) Medical Records E 137 10A NCAC 14E .0305 MEDICAL RECORDS (a) A complete and permanent record shall be maintained for all patients including: (1) the date and time of admission and discharge:

Division of Health Service Regulation

the patient's full and true name;

the patient's address;

(2)

(3)

STATE FORM

	Division of Health Service	Regulation				M APPROVED	
	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
-		AB0004	B. WING		09.	/09/2022	
	NAME OF PROVIDER OR SUPPLIE	R STREET AI	DRESS, CITY,	STATE, ZIP CODE			
	A WOMAN'S CHOICE OF C	ARLOTTE 421 WEN	DOVER RO	AD			
	(X4) ID SUMMARY S	TATEMENT OF DEFICIENCIES	ID ID				
	TAG REGULATORY OF	CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORE (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOURD BE	(X5) COMPLETE DATE	
	(5) the patie information; (6) the patie (7) the patie (8) the patie discharge; (9) a volunt surgery or proced physician perform a family member, facility staff memb (10) the patie examination include or current illnesse idiosyncrasies have or anesthetic to be (11) documer listed in Rule .030 provided to the patient with the pa	ent's date of birth; ent's emergency contact ent's diagnoses; ent's duration of pregnancy; ent's condition on admission and arily-signed consent for each ure and signature of the ing the procedure witnessed by other patient representative, or er; ent's history and physical ding identification of pre-existing s, drug sensitivities or other ing a bearing on the procedure administered; and nation that indicates all items 4(d) of this Section were tient. The tas evidenced by: record review and staff the failed to ensure a properly consent for a surgical abortion and and/or the physician of the physician abortion for 4 of 12 surgical 17, Patient #12, Patient #13 18/2022 of the closed medical abortion on used review revealed the ortion procedure was not 17 and was not signed by the		Medical Recordage 2022 AWCC STAFF W re-educated AWC medical Policy; inform Consent by the Patient and/or Physcian. Clinic makes and/or Registe Nurse will au medical record once weekly a month and bi weekly for two months ensure conse is done by pur and physcian. Correction will is completed by 1-9	ered distributed		

Division of Health Service Regulation

AND PLAN OF CORRECTION INTERPRETATION NUMBERS AB0004 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 421 WENDOVER ROAD CHARLOTTE, NC 28211 DAY, D SUMMARY STATEMENT OF DEFICIENCIES PREFER TAS SUMMARY STATEMENT OF DEFICIENCIES PREFER TAS COntinued From page 4 Interview on 09/09/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17's hould have signed the consent. Interview revealed the Provider that performed the surgical procedure had not signed the surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the consent for the profered the surgical abortion consent. Interview on 09/08/2022 at 1306 with the Clinic Manager (CM) #3 revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the consent for the profered the surgical abortion on 08/2022. Review of the surgical abortion on 08/2022. Review of the surgical abortion on 08/2022. Review of the surgical abortion consent. Interview on 09/08/2022 at 1306 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion on 08/2022. Review of the surgical abortion of the surgical procedure should have signed the consent prior to the	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	0.00				
ABB004 ABB004 B. WIND CHARLOTTE, NC 28211 CARROWS CHOICE OF CHARLOTTE AUMINARY STATEMENT OF DEPICIENCIES ACH DEPICIENCY MUST BE PRECEDED BY PULL, PREFX TAG. COntinued From page 4 E 137 Continued From page 4 Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent (or the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent for the surgical procedure should have signed the consent for the surgical procedure should have signed the consent for the surgical procedure should have signed the consent for the surgical procedure should have signed the provider that performed the surgical procedure should have signed the consent for the surgical procedure and signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion on 08/20202. Review of the surgical abortion on 08/20202. Review of the surgical abortion on 08/20202 at 1305 with the Clinic Manager (CM) #3 revealed a 27-year-old female received a surgical abortion on 08/20202. Review of the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. A Review on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure.			OF CORRECTION	IDENTIFICATION NUMBER	(X2) MULTIPL	E CONSTRUCTION	(X3) DATE SURVEY		
MAME OF PROVIDER OR SUPPLIER A WOMAN'S CHOICE OF CHARLOTTE A WOMAN'S CHOICE OF CHARLOTTE SUBJECT OF SUBJECT				I I I I I I I I I I I I I I I I I I I	A. BUILDING:				
A WOMAN'S CHOICE OF CHARLOTTE A WOMAN'S CHOICE OF CHARLOTTE (A) D (A)									
A WOMAN'S CHOICE OF CHARLOTTE A WOMAN'S CHOICE OF CHARLOTTE (A) (D) (EACH) DEPTICE STATES AND ASSESSED ASSESS				AB0004	B WING				
A WOMAN'S CHOICE OF CHARLOTTE ##WINDOVER ROAD CHARLOTTE, NC 28211 Continued From page 4	Γ			5. 17,110		09/	09/2022		
AWOMAN'S CHOICE OF CHARLOTTE (X4) ID (X4) ID (X4) ID (X4) ID (X5) ID (X5) ID (X6) ID (X7) ID	ı	NAME OF	PROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, S	TATE, ZIP CODE			-
CALID PRIEFIX (EACH DEPICIENCY MUST BE PRECEDED BY FILL TAGE TO THE APPROPRIATE DATE CONTINUED FROM THE APPROPRIATE CONTINUED FROM THE APPROPRIATE DATE CONTINUED FROM THE APPROPRIATE CONTI		A WOMA	AN'S CHOICE OF CUA						
PROVIDERS SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY) WIST BE PRECEDED BY FILL PROVIDERS SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ATTOM STATEMENT OF DEFICIENCY) E 137 Continued From page 4 Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17 should have signed the consent, Interview revealed the Provider that performed the surgical procedure should have signed the consent for the surgical abortion on 08/31/2022. Review revealed Teach of State St		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	AND OFFICIE OF CHA	CHARLE	TTE NC 202	44			
E 137 Continued From page 4 Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #12's mother had signed the consent prior to the Physician that performed the surgical procedure should have signed the consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed Patient #12's mother had signed the consent prior to the Physician that performed the surgical procedure had not signed the consent for the surgical abortion on 08/31/2022. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion on 08/22/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the surgical abortion on 08/22/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Consent prior to the provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the		(X4) ID	SUMMARY STA	TEMENT OF DECIDIONOUS	717L, NC 202				
E 137 Continued From page 4 Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17 should have signed the consent Interview revealed the Provider that performed the surgical procedure should have signed the consent for the surgical abortion on 08/31/2022. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed the Physician that performed the surgical procedure had not signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the Surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Conflicted review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old female performed the surgical procedure should have signed the consent prior to the procedure.			I SAUT DEFICIENCY MUST BE DECEMEN BY FULL			PROVIDER'S PLAN OF CORRECTION	ON O'S		-
Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical procedure had not signed the surgical procedure had not signed the surgical procedure should have signed the consent for the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed a 135-year-old female received a 1413 and a witness had signed the consent revealed the Provider that performed the surgical abortion consent.		TAG				(CACH CORRECTIVE ACTION SHOULD	D DC	COMPLETE	
Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion on 08/22/2022. Review of the surgical abortion on 08/22/2022. Review of the surgical abortion on on on the procedure had not signed the surgical abortion on on one of the surgical procedure the performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old	L			ŕ	ing	DESICIENCY	RIATE	DATE	
Interview on 09/08/2022 at 1305 with Clinic Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure, should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure should have signed the consent prior to the procedure.		F 137	Continued From		-	DELIGIENCI)			
Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent.		_ 101	Continued From pag	ge 4	E 137				٦
Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent.									ı
Manager (CM) #3 revealed Patient #17 should have signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent.			Interview on 09/08/2	2022 at 1305 with Clinia					I
nave signed the consent. Interview revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical abortion consent. Interview on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical aportion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical aportion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical aportion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical aportion consent.			Manager (CM) #3 re	wooled Detical #47					ı
should have signed the consent prior to the procedure. 2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			have signed the sen	svealed Patient #1/ should	1				1
2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			Provider that new	isent. Interview revealed the					1
2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure.			phould be a perior	ned the surgical procedure					I
2. Review on 09/08/2022 of the closed medical record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the consent for the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old record of Patient #18 revealed a 36-year-old second of Patient #18 revealed a 36-year-old			Should have signed	the consent prior to the					ı
record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			procedure.		1				ı
record of Patient #12 revealed a 14-year-old female received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure had not signed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			O Davids annual		1				ı
remate received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1	2. Review on 09/08/	2022 of the closed medical	1				ı
remate received a surgical abortion on 08/31/2022. Review revealed Patient #12's mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			record of Patient #1;	2 revealed a 14-year-old					1
mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent confinued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure he surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		j	remale received a su	traical abortion on					ı
mother had signed the consent for the surgical abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			08/31/2022. Review	revealed Patient #12's					ı
abortion procedure. Review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			mother had signed to	he consent for the surgical					ı
Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			approprior procedure.	Review revealed the					۱
Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			Physician that perfor	med the surgical procedure					ı
Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1	had not signed the s	urgical abortion consent					l
Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			3.100	angical abordon consent.					ı
Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		{	Interview on 09/08/20	022 at 1305 with the Clinia					ı
signed the surgical procedure should have signed the consent prior to the procedure. 3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			Manager (CM) #3 re	vealed the Provider that	1				ı
3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			performed the surgic	al procedure should be					ı
3. Review on 09/08/2022 of the closed medical record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1	signed the consent of	rior to the arrangement	1				ı
record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			engined the delibert p	nor to the procedure.					ı
record of Patient #13 revealed a 27-year-old female received a surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			3. Review on name	2022 of the closed					
108/22/2022. Review of the surgical abortion on 08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1	record of Patient #42	toyonlad a 27 11					
08/22/2022. Review of the surgical abortion consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old	remai		female received a au	revealed a 27-year-old					ı
consent revealed Patient #13 and a witness had signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			US/22/2022 Devil	igical apprilon on					
signed the consent. Continued review revealed the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		ı	CORCORT TOWARD OF THE	or the surgical abortion					
the Physician that performed the surgical procedure had not signed the surgical abortion consent. Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1	consent revealed Par	tient #13 and a witness had			ĺ		
Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			signed the consent. (Continued review revealed	ļ <u></u>		1	- 1	Ü
Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			the Physician that pe	rformed the surgical					
Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			procedure had not sig	gned the surgical abortion				- 1	ı
Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			consent.					1	A
Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		1.	1-1					- 1	
Manager (CM) #3 revealed the Provider that performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old		!	Interview on 09/08/20	022 at 1305 with the Clinic				1	
performed the surgical procedure should have signed the consent prior to the procedure. 4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			Manager (CM) #3 rev	ealed the Provider that				1	
4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			performed the surgical	al procedure should have	-		1	- 1	
4. Review on 09/08/2022 of the closed medical record of Patient #18 revealed a 36-year-old			signed the consent pr	rior to the procedure				- 1	
record of Patient #18 revealed a 36-year-old								I	
record of Patient #18 revealed a 36-year-old			4. Review on 09/08/2	022 of the closed medical	4			1	
female received a surgical abortion on			record of Patient #18 revealed a 26 years and					l	
		1	female received a surgical obation an					- 1	

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED AB0004 B. WING 09/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE A WOMAN'S CHOICE OF CHARLOTTE **421 WENDOVER ROAD** CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE DATE **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) E 137 Continued From page 5 E 137 1-9-23 09/07/2022. Continued review revealed the consent for the abortion procedure was signed by Cleaning of material. Patient #18 and a witness. Continued review revealed the Physician that performed the surgical abortion had not signed the surgical AWCC STAFF Was abortion consent. re educated on Interview on 09/08/2022 at 1305 with the Clinic Manager (CM) #3 revealed the Provider that Protocol for Sterlizing Speculums. performed the surgical procedure should have signed the consent prior to the procedure. E 165 .0314 Cleaning of Materials and Equipment E 165 10A-14E .0314 (a) All supplies and equipment used in patient care shall be properly cleaned or sterilized between use for different staff cleaning (b) Methods of cleaning, handling, and storing all supplies and equipment and Sterlizing shall be such as to equipment twice prevent the transmission of infection through their use. This Rule is not met as evidenced by: Based on facility policy and procedure. observation during tour, and staff interviews, the facility failed to clean vaginal speculums in a manner to ensure the safety and prevention of the transmission of infections in 1 of 1 observation of vaginal speculum cleaning and reprocessing. The findings included: Review on 09/08/2022 of the facility policy and protocol titled "Scrub Room Protocol" not dated,

Division of Health Service Regulation FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED **AB0004** B. WING 09/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE A WOMAN'S CHOICE OF CHARLOTTE **421 WENDOVER ROAD** CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION REGULATORY OR LSC IDENTIFYING INFORMATION) (X5) COMPLETE TAG PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) E 165 | Continued From page 6 E 165 revealed "Scrubbing: ... 5. Put instruments in sink to soak in Enzyme solution ... 9. Rinse each instrument in clean water then towel or air dry instruments 10. Wrap instruments in sterile wrap (2 sheets) and seal with autoclave tape ... 11. Put any single instruments in clear bags and seal ... 13. Take wrapped/bagged items to autoclave ..." Observation on 09/08/2022 at 1538 during a facility tour revealed a soiled instrument cleaning room and a clean instrument cleaning room with a window with a ledge between the two rooms. Observation revealed instruments came into the soiled instrument cleaning room where they were washed and soaked in enzymatic detergent. Observation revealed instruments were then rinsed and placed on the ledge in the window. Observation revealed the instruments are visually inspected and if no residual is visible, the instrument was placed in a container with Microlube (lubricant to prevent rust and allow parts to move freely) to soak for two minutes. Observation revealed two towels on the counter space with speculums air drying. Observation revealed blue sterilization paper on the right side of the cabinet along with sterilizer indicator tape and strips. Observation revealed the adjacent room had a sterilizer on the cabinet with blue packets with sterilizer indicator tape sitting on the counter beside the sterilizer. Observation revealed the sterilizer door was partially opened. Observation revealed a bin with speculums that were not wrapped and were not in clear packs inside the bin. Continued tour in the Procedure room revealed observation of a smaller bin on a cart with a speculum that was not wrapped and was not in a pack inside the bin. Interview on 09/08/2022 at 1540 with Staff #1 revealed the speculums/dilators/instruments are

PRINTED: 10/05/2022

Division of Health Service Regulation FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED AB0004 B. WING NAME OF PROVIDER OR SUPPLIER 09/09/2022 STREET ADDRESS, CITY, STATE, ZIP CODE A WOMAN'S CHOICE OF CHARLOTTE **421 WENDOVER ROAD** CHARLOTTE, NC 28211 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PROVIDER'S PLAN OF CORRECTION REGULATORY OR LSC IDENTIFYING INFORMATION) TAG **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE (X5) COMPLETE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) E 165 Continued From page 7 E 165 cleaned on the dirty side and then put through the window to the clean side. Interview revealed Staff #1 then inspects them to ensure there is no residue or spots. Interview revealed the speculums are placed in the Microlube for two minutes to soak. Interview revealed the speculums are removed from the Microlube soak and placed on a towel to air dry. Interview revealed when the speculums are completely dry they are placed in the bin for use. Interview revealed the speculums do not get put in the autoclave. Interview revealed about two months ago the CEO #2 visited the facility and instructed the staff the speculums did not need to be autoclaved any longer. Interview revealed the speculums had not been autoclaved since that visit. Interview on 09/08/2022 at 1545 with Clinic Manager (CM) #3 revealed about two months ago, ČEO #2 visited the clinic and instructed the staff that we no longer need to autoclave the speculums. Interview on 09/08/2022 at 1600 with MD #4 revealed he was not aware the speculums were not being sterilized. Telephone interview on 09/09/2022 at 0938 with CEO #2 revealed she "never ever told the clinic staff to not autoclave" the speculums. Interview revealed CEO #2 was going through training and told the staff to use "unwrap cycle" then to put the speculums in a container with a cover. Interview revealed "the staff must have gotten confused." Interview revealed CEO #2 knows North Carolina (NC) Laws and knows that the speculums have to be autoclaved. Interview revealed the speculums do not have to be wrapped but that the speculums do have to be autoclaved. Interview

PRINTED: 10/05/2022

Division of Health Service Regulation FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED AB0004 B. WING 09/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE A WOMAN'S CHOICE OF CHARLOTTE **421 WENDOVER ROAD CHARLOTTE, NC 28211** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION
(EACH CORRECTIVE ACTION SHOULD BE
CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X5) COMPLETE DATE TAG PREFIX TAG DEFICIENCY) E 165 Continued From page 8 E 165 revealed if the staff cannot tell if a speculum has been autoclaved the staff need to wrap the speculum or put it in a clear bag for autoclaving.