



North Carolina Department of Health and Human Services  
Division of Health Service Regulation

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS

Drexdal Pratt, Director

**April 27, 2015**

Rachel Hales, Administrator  
A Preferred Women's Health Center  
2460 Curtis Ellis Drive  
Charlotte, NC 28211

RE: Recertification and Complaint survey Survey NC00093728, NC00090314, NC00095741, NC00091024

Dear Ms. Hales:

Thank you and your staff for the assistance and cooperation extended to the Acute Care team during the Survey conducted February 10, 2015 through February 11, 2015. The purpose of conducting the survey was to evaluate the Clinic's compliance with the North Carolina Rules Governing the Certification of Clinics for Abortion. Based on survey findings and further in office review no deficiencies will be cited.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

*/Cecilia B. Boone/*

Cecilia B. Boone, RN  
Nurse Consultant, Lead  
Acute and Home Care Licensure and Certification Section

Enclosed: State Form

