

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL057008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/31/2025
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NAME OF PROVIDER OR SUPPLIER HOT SPRINGS FAMILY CARE HOME #2	STREET ADDRESS, CITY, STATE, ZIP CODE 311 #2 NORTH SURPINTINE ROAD HOT SPRINGS, NC 28743
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey January 31, 2025.	C 000		
C 320	<p>10A NCAC 13G .1002 (f) Medication Orders</p> <p>10A NCAC 13G .1002 Medication Orders</p> <p>(f) The facility shall assure that all current orders for medications or treatments, including standing orders and orders for self-administration, are reviewed and signed by the resident's physician or prescribing practitioner at least every six months</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure all current orders were reviewed and signed by the prescribing practitioner for 3 of 3 sampled residents (Residents #1, #2, #3).</p> <p>The findings are:</p> <p>1. Review of Resident #1's current FL2 dated 07/03/24 revealed: -Diagnoses included psychosis, anxiety, and high cholesterol. -There was an order for paroxetine (used to treat anxiety) 30mg 2 tablets daily. -There was an order for topiramate (used to treat anxiety) 50mg every morning. -There was an order for topiramate (used to treat anxiety) 50mg 2 tablets every evening. -There was an order for quetiapine (used to treat various mental health conditions) 300mg 2 capsules every evening. -There was an order for simvastatin (used to treat high cholesterol) 10mg every evening. -There was an order for clonazepam (used to</p>	C 320	See pg. 4 for corrective action	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Ba... Administrator

TITLE

(X6) DATE

03-02-2025

STATE FORM

20BC11

If continuation sheet 1 of 4

Received and Acknowledged LMG 03/02/25

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C 320	<p>Continued From page 1</p> <p>treat anxiety) 1mg every evening.</p> <p>Review of Resident #1's physician orders revealed there was no signed six-month review of all medications and treatments by a prescribing practitioner.</p> <p>Refer to the interview with the facility Manager on 01/31/25 at 11:55am.</p> <p>Refer to the interview with the Administrator on 01/31/25 at 1:33pm.</p> <p>2. Review of Resident #2's current FL2 dated 07/16/24 revealed:</p> <ul style="list-style-type: none"> -Diagnoses included schizoaffective disorder, diabetes, pseudo seizures and gastric reflux. -There was an order for Invega Trinza (used to treat schizoaffective disorder) subcutaneous injection every 3 months. -There was an order for metformin (used to treat diabetes) 500mg twice daily. -There was an order for benztropine (used to treat stiffness and tremors) 1mg twice daily. -There was an order for olanzapine (used to treat schizoaffective disorder) 20mg (1/2 tablet) twice daily. -There was an order for olanzapine (used to treat schizoaffective disorder) 10mg (1/2 tablet) twice daily. -There was an order for lorazepam (used to treat anxiety and seizures) 0.5mg twice daily. -There was an order for divalproex (used to treat seizures) extended release 500mg three times daily. -There was an order for risperidone (used to treat schizoaffective disorder) 1mg every evening. <p>Review of Resident #1's physician orders revealed there was no signed six-month review of</p>	C 320		

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C 320	Continued From page 2 all medications and treatments by a prescribing practitioner. Refer to the interview with the facility Manager on 01/31/25 at 11:55am. Refer to the interview with the Administrator on 01/31/25 at 1:33pm. 3. Review of Resident #3's current FL2 dated 03/20/24 revealed: -Diagnoses included high blood pressure, diabetes, bi-polar disorder, and schizoaffective disorder. -There was an order for Invega Trinza (used to treat schizoaffective disorder) 8/9 mg injection 2.625 ml intramuscular every 3 months. -There was an order for venlafazine (used to treat depression and anxiety) extended release 150mg daily (take with 75mg of venlafazine). -There was an order for venlafazine (used to treat depression and anxiety) extended release 75mg daily (take with 150mg of venlafazine). -There was an order for lorazepam (used to treat anxiety) 0.5mg twice daily. -There was an order for benztropine (used to treat stiffness and tremors) 1mg twice daily. -There was an order for propranolol (used to treat high blood pressure) 20mg three times daily. -There was an order for prazosin (used to treat high blood pressure) 2mg every evening. -There was an order for losartan (used to treat high blood pressure) 25mg every evening. Review of Resident #3's physician orders revealed a signed physician's order form dated 06/11/24. Refer to the interview with the facility Manager on 01/31/25 at 11:55am.	C 320		

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C 320	<p>Continued From page 3</p> <p>Refer to the interview with the Administrator on 01/31/25 at 1:33pm.</p> <p>Interview with the facility Manager on 01/31/25 at 11:55am revealed:</p> <ul style="list-style-type: none"> -The physician's orders for Resident's #1, #2, and #3 were currently at the practitioner's office. -She dropped them off over a month ago. -She has called the office several times to inquire if the physician's orders were signed by the practitioner. -The practitioner's office representative has not notified her that the physician's orders had been signed by the practitioner and were ready to be picked up from the office. -She was responsible for ensuring the 6-month physician's orders were signed and available in each resident's medical chart. <p>Interview with the Administrator on 01/31/25 at 1:33pm revealed:</p> <ul style="list-style-type: none"> -He knew the facility Manager had taken the physician's orders to the practitioner's office about a month ago. -It was the facility Manager's responsibility to ensure the physician's orders were signed and placed in the resident's medical chart. 	C 320	<p>The facility manager will be more persistent on getting physician's orders signed and returned within a week, if not returned within a week, the facility manager will make an appointment with the physician to get new FLZ's</p> <p>The Administrator will monitor the books every six months to ensure physician's orders are signed.</p> <p>The current Physician's orders were signed on 02/04/2025</p> <p>Resident #1 has new FLZ dated 02-11-2025</p> <p>Resident #2 has new FLZ dated 02/18/2025</p> <p>Resident #3 has new FLZ dated 02/04/2025</p>	