

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  HAL092215	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  R-C 02/01/2024
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NAME OF PROVIDER OR SUPPLIER  
**CADENCE GARNER**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**200 MINGLEWOOD DRIVE  
GARNER, NC 27629**

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D 000	Initial Comments  The Adult Care Licensure Section conducted an annual and follow-up survey and complaint investigation on 01/31/24 - 02/01/24.	D 000	Submission of this response and Plan of Correction is NOT a legal admission that a deficiency exists or that this Statement of Deficiencies was correctly cited, and is also NOT to be construed as an admission against interest by the residence, or any employees, agents, or other individuals who drafted or may be discussed in the response or Plan of Correction. In addition, preparation and submission of this Plan of Correction does NOT constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.	
D 377	10A NCAC 13F .1006(a) Medication Storage  10A NCAC 13F .1006 Medication Storage (a) Medications that are self-administered and stored in the resident's room shall be stored in a safe and secure manner as specified in the adult care home's medication storage policy and procedures.  This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure that medications were stored in a safe and secure manner in residents' rooms for 2 of 2 sampled residents (#1, #6) who self-administered medications.  The findings are:  Review of the facility's Resident Self-Management and Storage of Medications policy dated 06/15/20 revealed: -Medications must be kept secure and accessible only to the resident and facility staff. -There should be locked storage in the resident's room to prevent other residents from accessing medications. -The resident's room must be kept locked while the resident was not in the room. -Medications should not be left sitting out in the room.  1. Review of Resident #6's current FL-2 dated 07/25/23 revealed diagnoses included chronic diastolic heart failure, hyperlipidemia, depression,	D 377	On 2.2.24 medications for resident #1 were placed in locked container.  On 2.2.24 medications for resident #6 were placed in locked container.  On 2.0.24 Executive Director (ED) will complete an audit of current residents who self-administer medications to ensure proper storage per DHSR regulations.  On 2.7.24 ED provided education to current staff of DHSR regulation as it pertains to residents who self-administer medications as well as requirements.  Beginning 3.1.24 ED and/or designee will complete an audit of current/new residents' room to ensure proper storage of medications weekly for 4 weeks, biweekly for 4 weeks, and monthly for a month. Results of the audit will be discussed during monthly QI meetings. The QI Committee will determine if continued auditing is necessary based on three consecutive months of compliance. Monitoring will be on-going.	2.15.24

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Shanda B. Hill*

TITLE

*Executive Director* 03-03-24

(X6) DATE

*Reviewed and Acknowledged  
WW 3/12/24*

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D 377	<p>Continued From page 1</p> <p>insomnia, gastroesophageal reflux disease, and hypertension.</p> <p>Review of Resident #6's primary care provider's (PCP) order dated 11/08/23 revealed an order for Diclofenac Sodium 1% Topical Gel apply 2 grams to the affected area twice a day as needed for pain. Patient may self-administer. (Diclofenac Sodium Topical Gel is a topical medication used to treat pain.)</p> <p>Observation of Resident #6's room on 01/31/24 at 11:00am revealed there was a tube of Diclofenac Sodium 1% Topical Gel on a table beside Resident #6's bed.</p> <p>Observation of the facility on 02/01/24 at 4:28pm revealed that Resident #6 was not in her room and the door was left open.</p> <p>Second observation of Resident #6's room on 02/01/24 at 4:32pm revealed there was a tube of Diclofenac Sodium 1% Topical Gel on a table beside Resident #6's bed.</p> <p>Interview with Resident #6 at 02/01/24 at 4:32pm revealed: -She had just returned to her room from attending an activity. -The facility staff administered all her medications except for Diclofenac Sodium Topical Gel, which she used for shoulder pain. -She kept the medication in a place where she could reach it easily. -She was not informed she needed to have a locked container for storage and was not provided with a locked storage container for medication.</p> <p>Refer to Interview with a medication aide (MA) on</p>	D 377		

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D 377	<p>Continued From page 2</p> <p>02/01/24 at 4:56pm.</p> <p>Refer to interview with the Executive Director (ED) on 02/01/24 at 5:19pm.</p> <p>2. Review of Resident #1's current FL-2 dated 01/07/23 revealed diagnoses included hypertension, pulmonary emphysema, chronic obstructive pulmonary disease (COPD), and deep vein thrombosis.</p> <p>Review of Resident #1's physician's order dated 07/12/23 revealed an order to allow the resident to self-administer her medications.</p> <p>Review of Resident #1's medication self-administration assessment dated 08/02/23 revealed Resident #1 was assessed as able to self-administer medications.</p> <p>Observation of Resident #1's room on 02/01/24 at 3:27pm revealed:</p> <ul style="list-style-type: none"> <li>-The resident's room door was open.</li> <li>-She was watching television and lying in her bed.</li> <li>-She lived in a private room.</li> <li>-There was an Inhaler medication, Trelegy Ellipta 200-62.5-25, inhale 1 puff once daily, on a table beside her bedside table. (Trelegy Ellipta is an inhaler used to treat COPD.)</li> <li>-There was a nasal spray, Deep Sea Saline 0.65% nose spray, 1 spray in each nostril three times daily, sitting inside a gray basket on top of her meal table. (Deep Sea Saline nasal spray is used to treat dryness inside the nasal passages.)</li> <li>-There was another Inhaler, Albuterol HFA 90 mcg inhaler, 2 puffs every 4 hours as needed, sitting next to her in the bed. (Albuterol HFA is an inhaler used to treat and prevent breathing problems.)</li> </ul>	D 377		

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D 377	<p>Continued From page 3</p> <p>Interview with Resident #1 on 02/01/24 at 3:27pm revealed:</p> <ul style="list-style-type: none"> <li>-She kept the Trelegy Ellipta inhaler in her room on the table, but the staff administered this medication.</li> <li>-She kept the Albuterol HFA in bed because it was a "rescue" inhaler.</li> <li>-She took two puffs of Albuterol first thing each morning and tried not to use it the rest of the day; however, she understood to take this medication no more than every four hours and no more than three times a day.</li> <li>-She kept the Deep Sea Saline nasal spray in a gray basket and used it three times a day.</li> <li>-She did not have a storage bin to store the medications.</li> </ul> <p>Interview with the Resident Care Coordinator (RCC) on 02/01/24 at 4:00pm revealed:</p> <ul style="list-style-type: none"> <li>-The medications stayed in Resident #1's room because there was a physician's order for the Trelegy Ellipta, Albuterol HFA, and Deep Sea Saline nasal spray.</li> <li>-She was not aware the medications should be locked in the resident's room.</li> </ul> <p>Refer to interview with a medication aide (MA) on 02/01/24 at 4:56pm.</p> <p>Refer to Interview with the Executive Director (ED) on 02/01/24 at 5:19pm.</p> <p>Interview with a MA on 02/01/24 at 4:56pm revealed:</p> <ul style="list-style-type: none"> <li>-She was unsure if the facility had a policy regarding residents self-administering medications and storage of medications.</li> <li>-Residents who self-administered medications kept their medications in their room, usually on a table or counter and not secured in a locked</li> </ul>	D 377		

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D 377	Continued From page 4  container.  Interview with the ED on 02/01/24 at 5:19pm revealed: -Residents who self-administered medications should have a locked container in their room to secure medications. -Medications should not be left out in residents' rooms and should be stored securely in a locked container. -Residents' families were usually asked to provide a locked storage container for medications, but the facility had some locked storage containers available to provide to residents if needed. -Residents who self-administered medications should lock their room when they left their room for meals and activities. -She was aware Resident #1 self-administered some of her medications. -She was not aware Resident #6 had an order to self-administer Diclofenac Sodium Topical Gel and had the medication unsecured on a table in her room. -Self-administered medications should be secured in residents' rooms so other residents could not access them and be harmed.	D 377		