

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL092215</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C</b> <b>02/01/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CADENCE GARNER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>200 MINGLEWOOD DRIVE</b> <b>GARNER, NC 27529</b>
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D 000	Initial Comments  The Adult Care Licensure Section conducted an annual and follow-up survey and complaint investigation on 01/31/24 - 02/01/24.	D 000		
D 377	<p>10A NCAC 13F .1006(a) Medication Storage</p> <p>10A NCAC 13F .1006 Medication Storage (a) Medications that are self-administered and stored in the resident's room shall be stored in a safe and secure manner as specified in the adult care home's medication storage policy and procedures.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to ensure that medications were stored in a safe and secure manner in residents' rooms for 2 of 2 sampled residents (#1, #6) who self-administered medications.</p> <p>The findings are:</p> <p>Review of the facility's Resident Self-Management and Storage of Medications policy dated 06/15/20 revealed: -Medications must be kept secure and accessible only to the resident and facility staff. -There should be locked storage in the resident's room to prevent other residents from accessing medications. -The resident's room must be kept locked while the resident was not in the room. -Medications should not be left sitting out in the room.</p> <p>1. Review of Resident #6's current FL-2 dated 07/25/23 revealed diagnoses included chronic diastolic heart failure, hyperlipidemia, depression,</p>	D 377		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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D 377	<p>Continued From page 1</p> <p>insomnia, gastroesophageal reflux disease, and hypertension.</p> <p>Review of Resident #6's primary care provider's (PCP) order dated 11/08/23 revealed an order for Diclofenac Sodium 1% Topical Gel apply 2 grams to the affected area twice a day as needed for pain. Patient may self-administer. (Diclofenac Sodium Topical Gel is a topical medication used to treat pain.)</p> <p>Observation of Resident #6's room on 01/31/24 at 11:00am revealed there was a tube of Diclofenac Sodium 1% Topical Gel on a table beside Resident #6's bed.</p> <p>Observation of the facility on 02/01/24 at 4:28pm revealed that Resident #6 was not in her room and the door was left open.</p> <p>Second observation of Resident #6's room on 02/01/24 at 4:32pm revealed there was a tube of Diclofenac Sodium 1% Topical Gel on a table beside Resident #6's bed.</p> <p>Interview with Resident #6 at 02/01/24 at 4:32pm revealed: -She had just returned to her room from attending an activity. -The facility staff administered all her medications except for Diclofenac Sodium Topical Gel, which she used for shoulder pain. -She kept the medication in a place where she could reach it easily. -She was not informed she needed to have a locked container for storage and was not provided with a locked storage container for medication.</p> <p>Refer to interview with a medication aide (MA) on</p>	D 377		

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D 377	<p>Continued From page 2</p> <p>02/01/24 at 4:56pm.</p> <p>Refer to interview with the Executive Director (ED) on 02/01/24 at 5:19pm.</p> <p>2. Review of Resident #1's current FL-2 dated 01/07/23 revealed diagnoses included hypertension, pulmonary emphysema, chronic obstructive pulmonary disease (COPD), and deep vein thrombosis.</p> <p>Review of Resident #1's physician's order dated 07/12/23 revealed an order to allow the resident to self-administer her medications.</p> <p>Review of Resident #1's medication self-administration assessment dated 08/02/23 revealed Resident #1 was assessed as able to self-administer medications.</p> <p>Observation of Resident #1's room on 02/01/24 at 3:27pm revealed:</p> <ul style="list-style-type: none"> <li>-The resident's room door was open.</li> <li>-She was watching television and lying in her bed.</li> <li>-She lived in a private room.</li> <li>-There was an inhaler medication, Trelegy Ellipta 200-62.5-25, inhale 1 puff once daily, on a table beside her bedside table. (Trelegy Ellipta is an inhaler used to treat COPD.)</li> <li>-There was a nasal spray, Deep Sea Saline 0.65% nose spray, 1 spray in each nostril three times daily, sitting inside a gray basket on top of her meal table. (Deep Sea Saline nasal spray is used to treat dryness inside the nasal passages.)</li> <li>-There was another inhaler, Albuterol HFA 90 mcg inhaler, 2 puffs every 4 hours as needed, sitting next to her in the bed. (Albuterol HFA is an inhaler used to treat and prevent breathing problems.)</li> </ul>	D 377		

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D 377	<p>Continued From page 3</p> <p>Interview with Resident #1 on 02/01/24 at 3:27pm revealed: -She kept the Trelegy Ellipta inhaler in her room on the table, but the staff administered this medication. -She kept the Albuterol HFA in bed because it was a "rescue" inhaler. -She took two puffs of Albuterol first thing each morning and tried not to use it the rest of the day; however, she understood to take this medication no more than every four hours and no more than three times a day. -She kept the Deep Sea Saline nasal spray in a gray basket and used it three times a day. -She did not have a storage bin to store the medications.</p> <p>Interview with the Resident Care Coordinator (RCC) on 02/01/24 at 4:00pm revealed: -The medications stayed in Resident #1's room because there was a physician's order for the Trelegy Ellipta, Albuterol HFA, and Deep Sea Saline nasal spray. -She was not aware the medications should be locked in the resident's room.</p> <p>Refer to interview with a medication aide (MA) on 02/01/24 at 4:56pm.</p> <p>Refer to interview with the Executive Director (ED) on 02/01/24 at 5:19pm.</p> <p>Interview with a MA on 02/01/24 at 4:56pm revealed: -She was unsure if the facility had a policy regarding residents self-administering medications and storage of medications. -Residents who self-administered medications kept their medications in their room, usually on a table or counter and not secured in a locked</p>	D 377		

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D 377	<p>Continued From page 4</p> <p>container.</p> <p>Interview with the ED on 02/01/24 at 5:19pm revealed:</p> <ul style="list-style-type: none"> <li>-Residents who self-administered medications should have a locked container in their room to secure medications.</li> <li>-Medications should not be left out in residents' rooms and should be stored securely in a locked container.</li> <li>-Residents' families were usually asked to provide a locked storage container for medications, but the facility had some locked storage containers available to provide to residents if needed.</li> <li>-Residents who self-administered medications should lock their room when they left their room for meals and activities.</li> <li>-She was aware Resident #1 self-administered some of her medications.</li> <li>-She was not aware Resident #6 had an order to self-administer Diclofenac Sodium Topical Gel and had the medication unsecured on a table in her room.</li> <li>-Self-administered medications should be secured in residents' rooms so other residents could not access them and be harmed.</li> </ul>	D 377		