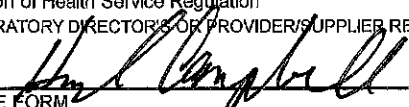


Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL009025</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R-C <b>12/08/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WEST BLADEN ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>714 BLADEN STREET BLADENBORO, NC 28320</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments	D 000		
D 306	<p>10A NCAC 13F .0904(d)(4) Nutrition and Food Service</p> <p>10A NCAC 13F .0904 Nutrition and Food Service (d) Food Requirements in Adult Care Homes: (4) Water shall be served to each resident at each meal, in addition to other beverages.</p> <p>This STANDARD is not met as evidenced by: Based on observations and interviews, the facility failed to ensure that water was served to residents in the assisted living and Special Care Unit dining rooms at each meal in addition to other beverages.</p> <p>The findings are:</p> <p>Observation of the lunch meal service in the assisted living (AL) dining room on 12/07/23 from 12:01pm to 1:04pm revealed:</p> <ul style="list-style-type: none"> <li>-There were two personal care aides (PCAs) who distributed meal trays to residents seated in the AL dining room.</li> <li>-The residents were served tea, lemonade, milk, and coffee during the lunch meal service.</li> <li>-There was a pitcher of water on the counter in the wait station area in the AL dining room.</li> <li>-No water was served or offered to residents during the lunch meal service.</li> </ul>	D 306	<p>D 306 10A NCAC 13F .0904(d)(4) Nutrition and Food Service</p> <p>The Dietary Manager and Resident Care Coordinator met with all dietary staff and conducted an in-service instructing dietary staff to provide water to every resident for all meals every day.</p> <p>The Dietary Manager, Resident Care Coordinator, and Memory Care Director monitor food service daily to ensure compliance with the requirement to serve water to each resident at each meal, in addition to other beverages.</p> <p>These steps were completed prior to January 24, 2024.</p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Administrator	(X6) DATE 1-25-2024
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STATE FORM 6899 MTD11 If continuation sheet 1 of 4

Received and Acknowledged 01/25/24 by NURSE CONSULTANT 

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER  <b>WEST BLADEN ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>714 BLADEN STREET BLADENBORO, NC 28320</b>
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D 306	<p>Continued From page 1</p> <p>Observation of the breakfast meal service in the Special Care Unit (SCU) dining room on 12/08/23 from 7:30 am -8:15am revealed:</p> <ul style="list-style-type: none"> <li>-There were two personal care aides (PCAs) who distributed meal trays to residents seated in the SCU dining room.</li> <li>-The residents were served milk, coffee, and juice during the breakfast meal service.</li> <li>-There was no water on the meal cart that was delivered from the kitchen to the SCU dining room.</li> <li>-No water was served or offered to residents during the breakfast meal service.</li> </ul> <p>Interview with a PCA on 12/07/23 at 12:32pm revealed:</p> <ul style="list-style-type: none"> <li>-She served the residents tea, lemonade, coffee, and milk at lunch service on 12/07/23.</li> <li>-She did not usually offer water to residents at meals.</li> <li>-The kitchen sent out a pitcher of water with the residents' meal trays and beverages, but she did not serve water unless a resident asked for it.</li> </ul> <p>Observation of the breakfast meal service in the AL dining room on 12/08/23 from 8:02am to 8:51am revealed:</p> <ul style="list-style-type: none"> <li>-Three PCAs distributed meal trays to the residents and served either apple or orange juice with the meal trays.</li> <li>-Residents were offered coffee as they were seated and several other times throughout the breakfast meal service.</li> <li>-Residents were offered milk during the breakfast meal service.</li> <li>-There was a pitcher of water on the counter of the wait station area in the AL dining room.</li> <li>-No water was served or offered to residents during the breakfast meal service.</li> </ul>	D 306		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL009025</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 12/08/2023</b>
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D 306	<p>Continued From page 2</p> <p>Interview with a second PCA on 12/08/23 at 8:40am revealed: -The beverages available for the breakfast meal on 12/08/23 were orange juice, apple juice, coffee, water, and milk. -She served each resident either orange or apple juice and asked if they wanted coffee and milk. -Water was available if the residents wanted it but she did not pour each resident a glass of water at meals.</p> <p>Interview with a resident on 12/08/23 at 9:05am revealed: -She was not offered water at breakfast this morning, 12/08/23. -She was usually served juice, coffee, and milk at breakfast and tea at other meals. -She was not usually asked if she wanted water at meals.</p> <p>Interview with the kitchen supervisor on 12/08/23 at 9:14am revealed: -Water should be served at each meal. -She prepared a pitcher of water and placed it at the wait station at each meal. -The staff had been instructed to serve residents water at each meal. -The staff probably forgot to serve water at the lunch meal on 12/07/23 and breakfast meal on 12/08/23.</p> <p>Interview with the Special Care Coordinator (SCC) on 12/08/23 at 9:33am revealed: -PCAs in the Special Care Unit (SCU) were responsible for serving the residents their meal trays in the SCU dining room. -Water was always sent to the SCU on the food carts. -Water should be served to the residents at each meal.</p>	D 306		

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D 306	<p>Continued From page 3</p> <ul style="list-style-type: none"> <li>-PCAs had been instructed to serve water to each resident at meals.</li> </ul> <p>Interview with the Resident Care Coordinator (RCC) on 12/08/23 at 9:44am revealed:</p> <ul style="list-style-type: none"> <li>-PCAs were responsible for distributing the resident's meal trays in the AL dining room.</li> <li>-Water should have been offered to the residents at all three meals.</li> <li>-PCAs had been instructed to offer water at all three meals.</li> <li>-She was unsure why water was not served at the lunch meal on 12/07/23 and breakfast meal on 12/08/23.</li> </ul> <p>Telephone interview with the Administrator on 12/08/23 at 10:36am revealed:</p> <ul style="list-style-type: none"> <li>-Residents in AL and SCU should have been served water at each meal.</li> <li>-He was unsure why the PCAs did not serve water at meals.</li> <li>-The residents should have received a glass of water with their meal tray at each meal.</li> </ul>	D 306		