

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL033012	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/29/2023
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NAME OF PROVIDER OR SUPPLIER FOUNTAIN ADULT CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 303 WILLIAMS WALSTON LANE TARBORO, NC 27886
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual Survey on 11/29/23.	C 000		
C 367	<p>10A NCAC 13G .1008(a) Controlled Substances</p> <p>10A NCAC 13G .1008 Controlled Substances (a) A family care home shall assure a readily retrievable record of controlled substances by documenting the receipt, administration and disposition of controlled substances. These records shall be maintained with the resident's record and in such an order that there can be accurate reconciliation.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure records of the receipt and administration of controlled substances were maintained, accurate, and reconciled for 1 of 1 sampled resident (Resident #1) with an order for a medication used to treat anxiety.</p> <p>The findings are:</p> <p>Review of Resident #1's current FL-2 dated 04/12/23 revealed: -Diagnoses included schizophrenia, moderate intellectual disability, and unspecified anxiety disorder. -There was an order for Lorazepam (Ativan) 1mg tablet twice daily for anxiety.</p> <p>Review of Resident #1's September 2023 medication administration record (MAR) revealed: -There was an entry for Lorazepam 1mg twice daily scheduled at 8:00am and 8:00pm. -There was documentation of Lorazepam 1mg administered on 09/01/23 to 09/30/23 at 8:00am</p>	C 367		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 367	<p>Continued From page 1</p> <p>and at 8:00pm.</p> <p>Review of Resident #1's October 2023 MAR revealed:</p> <ul style="list-style-type: none"> -There was an entry for Lorazepam 1mg twice daily scheduled at 8:00am and 8:00pm. -There was documentation of Lorazepam 1mg administered on 10/01/23 to 10/31/23 at 8:00am and at 8:00pm. <p>Review of Resident #1's November 2023 MAR revealed:</p> <ul style="list-style-type: none"> -There was an entry for Lorazepam 1mg twice daily scheduled at 8:00am and 8:00pm. -There was documentation of Lorazepam 1mg administered on 11/01/23 to 11/28/23 at 8:00am and at 8:00pm. -There was documentation of Lorazepam 1mg administered on 11/29/23 at 8:00am. <p>Observation of Resident #1's medication on hand on 11/29/23 at 10:01am revealed:</p> <ul style="list-style-type: none"> -There was a medication card for Lorazepam 1mg; 28 tablets were dispensed on 09/13/23. -The was 1 tablet on hand from the medication card dated 09/13/23. -There was a medication card for Lorazepam 1mg; 30 tablets were dispensed on 09/16/23. -There were 19 tablets on hand from the medication card dated 09/16/23. -There was a medication card for Lorazepam 1mg; 16 tablets were dispensed on 09/18/23 with 16 tablets remaining in the medication card. -There was a medication card for Lorazepam 1mg; 28 tablets were dispensed on 10/11/23 with 28 tablets remaining in the medication card. -There was a medication card for Lorazepam 1mg; 27 tablets were dispensed on 10/11/23 with 27 tablets remaining in the medication card. -There was a medication card for Lorazepam 	C 367		

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C 367	<p>Continued From page 2</p> <p>1mg; 28 tablets were dispensed on 11/08/23 with 28 tablets remaining in the medication card.</p> <p>-There was a second medication card for Lorazepam 1mg; 28 tablets were dispensed on 11/08/23 with 28 tablets remaining 28 in the medication card.</p> <p>Review of Resident #1's controlled drug record (CDR) on 11/29/23 at 10:37am revealed:</p> <p>-There was a CDR log dispensed with Resident #1's Lorazepam 1mg on 07/19/23 for 28 out of 56 tablets.</p> <p>-The CDR log documentation began with a count of 55 Lorazepam 1mg and was documented as administered from 07/19/23 at 8:00am and 08/15/23 at 8:00pm.</p> <p>-There was documentation in the dose column of 1 Lorazepam 1mg administered and was signed by the Administrator from 07/19/23 to 08/15/23 with 2 tablets remaining.</p> <p>-There was a CDR log dispensed with Resident #1's Lorazepam 1mg on 08/16/23 for 28 out of 56 tablets.</p> <p>-The CDR log documentation began with a count of 55 Lorazepam 1mg, and was documented as 08/16/23 at 8:00am and to 09/12/23 at 8:00pm.</p> <p>-The amount Lorazepam 1mg administered was not documented and but was signed by the Administrator as administered 2 times daily on 08/16/23 to 09/12/23. with 1 tablet remaining.</p> <p>-There was a CDR log dispensed with Resident #1's Lorazepam 1mg on 09/18/23 for 46 tablets.</p> <p>-The CDR log documentation began with a count of 55 Lorazepam 1mg, and was documented as administered from 09/18/23 at 8:00am to 10/11/23 at 8:09pm.</p> <p>-There was documentation in the dose column of 1 Lorazepam 1mg administered and was signed by the Administrator from 09/18/23 to 10/11/23 with 1 tablet remaining.</p>	C 367		

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C 367	<p>Continued From page 3</p> <ul style="list-style-type: none"> -There was a CDR log dispensed with Resident #1's Lorazepam 1mg on 10/12/22 for 28 out of 56 tablets. -The CDR log documentation began with a count of 55 Lorazepam 1mg, and was documented as administered from 10/12/23 at 8:00am and to 11/07/23 at 8:00pm on the CDR dated 10/12/22. -There was documentation in the dose column of 1 Lorazepam 1mg administered and was signed by the Administrator from 10/12/23 to 11/07/23 with 2 tablets remaining on the CDR dated 10/12/22. -There was a CDR log dispensed with Resident #1's Lorazepam 1mg on 11/08/23 for 28 out of 56 tablets. -The CDR log documentation began with a count of 55 Lorazepam 1mg, wad was documneted as administered 11/08/23 at 8:00am to 11/29/23 at 8:00pm. -There was documentation in the dose column of 1 Lorazepam 1mg administered and was signed by the Administrator from 11/08/23 to 11/29/23 with 13 tablets remaining. <p>Telephone interview with Resident #1's local pharmacy on 11/29/23 at 11:07am revealed:</p> <ul style="list-style-type: none"> -The Lorazepam 1mg was to be taken 1 tablet twice daily in the morning and evening. -There was 1 pack of Lorazepam 1mg; 56 tablets dispensed for a 28-day supply on 09/06/23. -There was 1 pack of Lorazepam 1mg; 46 tablets dispensed for a 23-day supply on 09/18/23. -There was 1 pack of Lorazepam 1mg; 56 tablets dispensed for a 28-day supply on 10/07/23. -There was 1 pack of Lorazepam 1mg; 56 tablets dispensed for a 28-day supply on 11/07/23. -The Lorazepam 1mg was dispensed of 56 pills on 28-day cycle. <p>Telephone interview the local pharmacy's</p>	C 367		

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C 367	<p>Continued From page 4</p> <p>Registered Nurse (RN) on 11/29/23 at 11:23am revealed:</p> <ul style="list-style-type: none"> -She completed the medication review for Resident #1 on 09/26/23. -She did not notice additional packs of Lorazepam 1mg for Resident #1. -The count of the pack of Lorazepam 1mg started at 56 tablets and were to be documented at 55 tablets remaining once the first tablet had been administered. <p>Interview with the Administrator on 11/29/23 at 10:29am revealed:</p> <ul style="list-style-type: none"> -She had administered the Lorazepam 1mg to Resident #1 and had documented on the CDR and the MAR. -She had been trained by the local pharmacy's RN to document on the CDR at the count of 55 after administering the first tablet of Lorazepam 1mg. -Controlled substances especially had to be documented on the MAR and the CSCS right after administering because the count had to be accurate. -Resident #1 had not refused to take the Lorazepam 1mg. -She knew the importance of keeping count of all controlled substances. -She was unsure why the CDR count was off. 	C 367		
C 369	<p>10A NCAC 13G .1008 (c) Controlled Substances</p> <p>10A NCAC 13G .1008 Controlled Substances</p> <p>c) Controlled substances that are expired, discontinued or no longer required for a resident shall be returned to the pharmacy within 90 days of the expiration or discontinuation of the controlled substance or following the death of the</p>	C 369		

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C 369	<p>Continued From page 5</p> <p>resident. The facility shall document the resident's name; the name, strength and dosage form of the controlled substance; and the amount returned. There shall also be documentation by the pharmacy of the receipt or return of the controlled substances.</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record reviews, the facility failed to document and return expired controlled substance for 1 of 1 sampled resident (#1) back to the pharmacy.</p> <p>The findings are:</p> <p>Review of Resident #1's current FL-2 dated 04/12/23 revealed: -Diagnoses included schizophrenia, moderate intellectual disability, and unspecified anxiety disorder. -There was an order for Lorazepam (Ativan) 1mg tablet twice daily.</p> <p>Observation of Resident #1's medications on hand on 11/29/23 at 10:01am revealed: -There was a medication card containing 28 tablets on Lorazepam 1mg tablet twice a day dated 08/17/22. -There was an expiration date of 08/08/23 the Lorazepam 1mg.</p> <p>Telephone interview with Resident #1's local pharmacy on 11/29/23 at 11:07am revealed: -The Lorazepam 1mg had not been returned to the pharmacy. -The Lorazepam 1mg was to be taken 1 tablet twice daily in the morning and evening.</p>	C 369		

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C 369	<p>Continued From page 6</p> <ul style="list-style-type: none"> -There had been 2 packs of Lorazepam 1mg of 56 tablets dispensed on 08/10/22. -The Lorazepam 1mg was dispensed of 56 pills on 28-day cycle. -Control substances were to be returned to the pharmacy if the resident had been discharged from the facility, deceased, or when the medication had expired or discontinued. -The facility was responsible for sending back any unused or expired controlled medications within 24 to 72 hours of the medication expiring or when a resident is discharged from the facility. <p>Interview with the Administrator on 11/29/23 at 10:29am revealed:</p> <ul style="list-style-type: none"> -She completed cart audits weekly. -She had checked for expired medications but overlooked the expired Lorazepam 1mg. -She was the person responsible for returning all unused and expired medications to he pharmacy. <p>Attempted telephone interview with Resident #1's primary care physician (PCP) on 11/29/23 at 11:18am was unsuccessful.</p>	C 369		